



Connections:



A Guide to Transitional Services in Erie County



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**CONNECTIONS: A GUIDE TO TRANSITIONAL SERVICES
IN ERIE COUNTY**

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CRISIS SERVICES AND COUNSELING**AIDS Family Services**

881-4612

40 Gate Circle

Buffalo, New York 14209

Drop-in Center, Open Monday – Friday, 11:00 a.m. to 2:00 p.m. Food Pantry – serves lunch for HIV positive individuals Monday, Tuesday and Thursday, Friday 11:am to 12 noon and 1:00 pm to 2:00 pm. Farmers’ Market available on Wednesdays. Special programs for gay, lesbian, bi-sexual, and transgender population.

AIDS Community Service

847-2441

206 South Elmwood Avenue

Buffalo, New York 14201

Provides direct services to individuals and families affected by HIV/AIDS - prevention, education, professional training, primary health care, HIV testing.

Back to Basics Outreach Ministries, Inc.

854-1086

906 Broadway

Buffalo, New York 14212

Services include ex-Offender program, peer group counseling, individual and spiritual counseling, family assistance program, and court advocacy. Women’s ministry available. In case of an emergency call 609-2898.

Beacon Center (Amherst)

831-1937

3163 Sheridan Drive

Amherst, New York 14226

Beacon Center (Buffalo)

853-0243

295 Main Street, Suite 112

Buffalo, New York 14203

Offers specialized treatment programs for individuals experiencing alcohol and drug problems. Programs include Adolescent Program – dealing with peer-pressure and improving self-esteem. Other specialized programs include Early Recovery Program, Relapse Prevention Program, Continued Recovery Program, Men’s Program, Women’s Program and Family Program.

BryLin Hospitals, Inc.

886-8200

1263 Delaware Avenue

Buffalo, New York 14209

www.brylin.com

A private, fully licensed hospital specializing in child, adolescent and adult psychiatry and addiction problems. Most insurance plans accepted.

CRISIS SERVICES AND COUNSELING cont.**Buffalo Federation of Neighborhood Centers Client Specific** 853-0603

Planning Services/Alternative to Incarceration

2495 Main Street, Suite 534

Buffalo, New York 14214

Attorney-referred service that assists defense counsel in the preparation of sentencing reports for their clients. Prepares the following reports: alternatives to incarceration for probation-eligible defendants; mitigation reports for defendants facing mandatory state prison sentences; parole reports for individuals whose parole has been violated that recommend reinstatement on parole with enhanced conditions; parole reports for individuals in state prison appearing before the parole board for release on parole. Other services include assessment/referral, court advocacy, preparation of individualized sentencing plans for court, and case management.

Buffalo Halfway House, Inc. 882-0027

115-117 Glenwood Avenue

Buffalo, New York 14209

Provides individual and group counseling for in-house residents, and a residential treatment center.

Catholic Charities of Buffalo 856-4494

525 Washington Street

Buffalo, New York 14203

www.ccwny.org

A human services organization serving the eight counties of Western New York without regard to age, race or religious affiliation. Offering a variety of programs including individual, child, family and marriage counseling, basic emergency assistance, outpatient psychiatric and substance abuse programs, domestic violence services, intensive family therapy, family mediation, school intervention services, visitation programs and kinship programs.

Child and Family Services 842-2750

Administration/Downtown Clinical Services

330 Delaware Avenue

Buffalo, New York 14202

Provides individual and family counseling, preventative services, family advocacy, programs for troubled youth, 24-hour outreach, shelter and advocacy for women and children, victims of domestic violence, and group counseling for batterers, and family mental health clinic.

CRISIS SERVICES AND COUNSELING cont.

9 Locations:

- Center for Resolution and Justice 362-2323
625 Delaware Avenue
Buffalo, New York 14209
Offers shoplifting and anger management programs. Also provides community dispute resolution, victim/offender conferencing and crime impact classes. Monday – Friday 8:30 a.m. to 4:30 p.m.
- Connors Children’s Center and Morey House 884-3802
824 Delaware Avenue
Buffalo, New York 14209
Provides residential treatment for emotionally disturbed children.
- Cheektowaga Counseling Location 681-5718
2470 Walden Avenue
Cheektowaga, New York 14225
Offers individual and family counseling, first offender and troubled youth counseling program, sexual offender treatment program and MHJJ program. Monday – Thursday 9:00 a.m. to 9:00 p.m., Fridays 9:00 a.m. to 5:00 p.m.
- Reach Out Program 852-7396
344 Perry Street
Buffalo, New York 14204
Offers basic needs services for residents of Buffalo’s East Side neighborhoods as a first step towards individual and family self-sufficiency. Monday – Friday 8:30 a.m. to 4:30 p.m.
- West Seneca Counseling Office 674-2206
4086 Seneca Street
West Seneca, New York 14224
Offers individual and family counseling and preventative services.
- Cathedral Park Counseling 842-2750
330 Delaware Avenue
Buffalo, New York 14202
Counsels, supports, and advocates for low-income, multi-problem individuals, families, and other children; and for individuals and families with incomes at or below poverty level.

CRISIS SERVICES AND COUNSELING cont.

- 844 Delaware Avenue 882-0555
Buffalo, New York 14209
Services include Ways to Work Family Loan Program (ext. 111), foster care and special needs adoption services (ext. 100; ext. 103-after business hrs.) Senior Companion Program (ext.116).
- Haven House 884-6005
Provides safe and confidential services for victims of domestic violence. 884-6000
(24 hour help line)
- Child and Family Services Family Violence Intervention Program** 842-2750
330 Delaware Avenue
Buffalo, New York 14202
Offers group counseling for battered women, men who batter, and children and teens of families experiencing or having experienced domestic violence.
- Community Action Organization of Erie County, Inc. (CAO)** 881-5150
Main Office
70 Harvard Place
Buffalo, New York 14209
- Outreach Centers:
A Neighborhood Services Center providing case management, emergency food, housing for the homeless, adult life skill classes, GED preparation, after-school tutorial and vocational assistance, job placement, remedial reading, alcoholics anonymous, clothing, advocacy, case management, and summer youth employment program.
- Edward Saunders CAO Community Center 332-4381
2777 Bailey Avenue
Buffalo, NY 14215
- Ellicott 856-8866
608 William Street
Buffalo, New York 14206
- Fruitbelt 886-2616
326 High Street 886-2617
Buffalo, New York 14204
- Lackawanna 825-2147
273 Ridge Road
Lackawanna, New York 14218

CRISIS SERVICES AND COUNSELING cont.

-Pratt Willert CAO Community Center 852-1264
422 Pratt Street
Buffalo, New York 14202

-Southern Erie County 549-6382
251 North Main Street
Angola, New York 14006

-Southtowns Center 823-2005
697 Ridge Road
Lackawanna, New York 14218

-West Side 856-8905
11 Pennsylvania
Buffalo, New York 14201

Compass House Emergency Shelter 886-0935
370 Linwood Avenue (between W. Utica and W. Ferry) (24 hour help line)
Buffalo, New York 14209

Services provided for runaway and homeless youth 12 to 17 years of age. Services include crisis counseling, (individual, group, and family), emergency shelter, food and clothing for people who reside, advocacy, linkage, referral services, and aftercare. All services are voluntary, confidential, and free.

Compass House Resource Center 884-3066
1451 Main Street
Buffalo, New York 14209

Non-residential services provided for homeless youth, or youth at risk of homelessness between the ages of 16 to 20. Services include case management, crisis counseling; individual, group, and family counseling; food (primarily referrals); independent living skills instruction, advocacy, linkage and referral to other community resources. All services are voluntary, confidential, and free.

Crisis Pregnancy Center of Western New York 833-7100
3210 Main Street (At Winspear Avenue)
Buffalo, New York 14214

Provides free pregnancy test, confidential discussion, referrals and resources to assist during and after pregnancy. Education and information on: prenatal development, abortion and abortion alternatives, pregnancy prevention, and sexually transmitted diseases. Counseling available days and evenings; messages recorded over the weekend.

CRISIS SERVICES AND COUNSELING cont.**Domestic Violence Offender Program** 896-6390

Catholic Charities
1581 Bailey Avenue
Buffalo, New York 14212

Offers court-mandated classes for adult male perpetrators of domestic violence. Programs include: Therapeutic Supervised Visitation Program, Parent/Child Access Program, co-parenting classes, and mediation. Monitored exchange.

Erie County Council for the Prevention of Alcohol & Substance Abuse

-1625 Hertel Avenue 831-2298
Buffalo, New York 14216
www.eccpasa.info

Provides school-based programming, student assistance programs, fetal alcohol prevention and education program and substance-related education information. Also offers lending resource libraries.

-4255 Harlem Road 839-1157
Amherst, New York 14226
www.eccpasa.info

Provides training for parents, students and professionals, a parent to parent program, and a lending resource library of visual and print materials on parenting topics and substance abuse topics. Information on signs and symptoms of various drugs, informational literature on specific drugs. Referral services. Administers Strengthening Families Program (SFP).

Erie County Medical Center 898-3465

Comprehensive Psychiatric Emergency Program (CPEP)
462 Grider Street
Buffalo, New York 14215

Provides emergency and outpatient psychiatric services and referral. Emergency psychiatric care available. Open 24 hours, 7 days/week.

Erie County Probation Department 858-8200

1 Niagara Plaza
Buffalo, New York 14202

Provides social services for all courts in Erie County, plus intake for family court which includes support, custody, visitation, agency referral, and court ordered community services, pre-trial services, PINS diversion services, juveniles up to 16 years of age. Day reporting.

CRISIS SERVICES AND COUNSELING cont.**Every Person Influences Children (EPIC)** 884-4064

1000 Main Street
Buffalo, New York 14202

Offers parenting workshops that are small, supportive work sessions. Parents come together in groups to discuss parenting concerns and to exchange ideas and parenting techniques.

Forensic Mental Health Services 858-8095

120 West Eagle Street
Buffalo, New York 14202

Provides contact and communication with outside agencies to ensure continuity of care for people leaving incarceration; Mentally Impaired Chemically Addicted program (MICA.) – difficulty with mental illness and substance abuse.

Grand Island Enrichment & Referral Center 773-9600 ext. 692

Town Hall
2255 Baseline Road
Grand Island, New York 14072

Provides referral and advocacy for Grand Island residents, Reality Café Youth Center, intake for Grand Island Families Town and Schools (GIFTS) referrals, assists with crisis intervention including linkage for emergency/pantry, and clothing..

Hamburg Counseling Service, Inc. 648-0650

97 South Buffalo Street
Hamburg, New York 14075

Offers various adult outpatient mental health services for areas of Blasdell, Hamburg, Eden and North Collins.

Hispanics United of Buffalo 856-7110

254 Virginia Street
Buffalo, New York 14201

Education, intervention and assistance linkage for domestic violence problems. Anger management classes. HIV/AIDS outreach, education and support groups. Parenting workshops, advocacy and assistance with social services and interpretation services.

LK Painter Community Center 532-6040

2355 Main Street
PO Box 575
Collins, New York 14034

Counseling for youths ages 5 to 20 and family counseling parenting workshops, job readiness & job skills, vocational training in computers, GED prep class, senior activities, after school homework workshops, and pre-school family program. Mondays 9 a.m. – 8:30 p.m.; Tues, Wed, Thurs 4 p.m. – 8:30 p.m.

CRISIS SERVICES AND COUNSELING cont.**Lake Shore Behavioral Health, Inc.**

842-0440

254 Franklin Street
Buffalo, New York 14202

Provides crisis intervention/assessment, individual and family counseling, drug and alcohol service, marital support, homeless services, services for pregnant drug abusers, intensive psychiatric rehabilitation, vocational services, asset development programs for youths, and children services. Also provides assertive community treatment for homeless individuals.

Lancaster Youth Bureau and Drug Abuse Prevention Council

683-4444

200 Oxford Avenue
Lancaster, New York 14086

Provides individual and family counseling, tutoring, parenting skills classes, teen volunteer program, youth employment, children's clothes closet and Christmas News Neediest for families in need, youth court and community sanctions program, health & wellness education on drug and HIV/AIDS prevention, summer theatre workshop and enrichment classes. Asset development programs for youth.

Mental Health Association of Erie County, Inc.

886-1242

999 Delaware Avenue
Buffalo, New York 14209

A mental health and legal advocacy program for clients. Includes Speaker's Bureau, educational programs and child and family services. Monthly newsletter.

Mid-Erie Counseling and Treatment Services

895-7206

1526 Walden Avenue, Suite 400
Cheektowaga, New York 14225

Provides child and adult behavioral health, counseling, psychiatric treatment, MICA, and crisis and chemical dependency intervention.

Native American Community Services of Erie and Niagara Counties, Inc. 874-4460

1005 Grant Street
Buffalo, New York 14207

Provides vocational training and job assessment for Native American descendants, youth counseling, advocacy, family services, alcohol counseling and information, food, foster care, HIV prevention education and counseling, support services for mental retardation and developmental disabilities, and cultural activities. Also provides an Elders program and crime victim's assistance program.

CRISIS SERVICES AND COUNSELING cont.**Neighborhood Information Center (NIC)/People, Inc.** 897-4100

Crime Victims Assistance Program

1170 Broadway

Buffalo, New York 14212

Offers supportive services such as Crime Victims Award, Polish translation assistance to court proceedings, informational workshops, social services when needed, follow-up, interpretation & translation, referrals, and outreach. Assistance offered Monday-Friday, 8:30 a.m.-4:00 p.m. Donated clothing for children and adults. Emergency food pantry 10:00 a.m. -12:00 noon Monday – Thursday.

St. Joseph's Psycho/Social Center 895-7905

930 Fillmore Avenue

Buffalo, New York 14211

Psychiatric day program for individuals with mental illness. Senior advocacy services. Case management services for seniors (60+) who have mental illness.

Salvation Army 883-9800

Buffalo Area Services

960 Main Street

Buffalo, New York 14202

Spouse Abuse Program. Provides group counseling for men who batter women, an anger management group program for men, a "cooling off" station (hotel) for men during potentially violent situations, and a 24-hour hot-line for clients. Emergency family assistance including food, fuel, clothing, and household goods. Parenting classes also offered through Salvation Army Family Education (SAFE).

Spectrum Human Services 662-2040

227 Thorn

P.O. Box 631

Orchard Park, New York 14127

Provides assessment of individual, marital, and family problems, individual and group counseling, drug abuse services, alcohol abuse services, day treatment services, and MICA program. Also provides treatment for adolescents, children, and their families.

State University of New York at Buffalo 645-3697

Psychological Services Center, 168 Park Hall, Amherst Campus

Buffalo, New York 14260-4110

Provides assessment and treatment services for psychological and psychiatric problems. Services include individual counseling and therapy, couples counseling, group therapy, workshops, and consultation. Day and evening appointments are available

Depression Research and Treatment Program

645-3650 ext.185

Motor Vehicle Accident Clinic

645-3650 ext.337

CRISIS SERVICES AND COUNSELING cont.**Suicide Prevention and Crisis Services, Inc. of Erie County** 834-3131

2969 Main Street
 Buffalo, New York 14214
 www.crisisservices.org
 www.kidscrisis.com

Twenty-four hour hot line for help to anyone who is experiencing personal/emotional crises, out-reach program for emergency services, child help-line and referral service for homeless people (24-hour Homeless Hotline.) Out-reach services offered for children/adults (Mental Health Assessment), domestic violence counseling, and trauma response. Kids Hotline 834-1144. Mobile crisis response team for children at risk.

United States Probation and Parole Office 551-4241

68 Court Street
 234 U.S. Courthouse
 Buffalo, New York 14202

Prepares and presents investigations for U.S. courts, pre-release investigations and evaluations for the Bureau of Prisons. Performs pre-trial services, interviews defendant after arrest, supervises bail, supervises offenders sentenced to probation and supervises release. Provides referral to drug treatment services for defendants and parolees.

West Seneca Youth Bureau/Western New York Americorps 674-5600 ext. 325

2001 Union Road
 West Seneca, New York 14224

Programs include First Offender Program – individual and group counseling sessions; Positive Alternative to Discipline (PAD) – choice between community service placement instead of mandatory suspension or detention for legal offenses; peer counseling – trains students to counsel elementary students on drug prevention, positive self-esteem, and decision making; Family Mediation – short-term confidential crisis counseling, parenting, and conflict reduction workshops.

Women for Human Rights and Dignity, Inc. (WHRD)

-Administrative Office 831-9821
 2278 Main Street
 Buffalo, New York 14214

-Women's Residential Resources Center (WRRC) 831-9825

2528 Main Street
 Buffalo, New York 14214

Provides Alternative to Incarceration program: educational/vocational training, case management, family reunification, and re-socialization programs. Follow-up and reinforcement of support system.

CRISIS SERVICES AND COUNSELING cont.

-Intergenerational Family Preservation Program (IFPC) 831-9820
 Main and Leroy Streets
 Buffalo, New York 14214

Focuses on intergenerational family therapy, community outreach, volunteer, staff, and community development workshops, medical referrals, and cultural experiences.

-Project Joy 831-9820
 P.O. Box 22
 Central Park Station
 Buffalo, New York 14215

A Prison Outreach program including life skills, empowerment workshops, annual distribution of toys and gifts to children and their families. Local outreach-extension for children and families of graduates and current residents of WRRC. Also includes chartered bus service and parent/caregivers workshops.

EMPLOYMENT AND EDUCATION**Back to Basics Outreach Ministries, Inc.**

-906 Broadway 854-1086
 Buffalo, New York 14212

Provides job and education referral, prevention and education programs, including supportive living, substance abuse and anger management programs. Also provides tutoring services. Youth Discovery ages 12-21. Food pantry every Friday.

Beacon Center (Amherst) 831-1937
 3140 Sheridan Drive
 Amherst, New York 14226

Beacon Center (Buffalo) 853-0243
 295 Main Street, Suite 112
 Buffalo, New York 14203

Offers specialized treatment programs for individuals experiencing alcohol and drug problems. Programs include: The Magdalene Program – addresses vocational and educational issues to obtain legal employment as an alternative to prostitution. Employment and pre-employment toxicology screening.

EMPLOYMENT AND EDUCATION cont.**Buffalo and Erie County Public Library** 858-8900

1 Lafayette Square
Buffalo, New York 14203

Provides general employment and educational material, college entrance information, public access computers, educational videos on job-hunting; audiocassettes on self-improvement; and a Computer Training Lab.

Buffalo Lutheran Employment Service 892-7682

910 Fillmore
Buffalo, New York 14211
E-mail: bles850@aol.com
Fax: 896-4419

Assists persons in obtaining employment. Intake is by walk-in and referral. People with special needs are assisted in getting training to bring them to a competitive level. A food pantry is also provided.

Buffalo Employment and Training Center 856-5627

77 Goodell
Buffalo, New York 14203
www.workforcebuffalo.org

Provides universal access to job seekers looking for work including career counseling & planning, job postings, and job resources (18 and over).

Buffalo Halfway House, Inc. 882-0027

115-117 Glenwood Avenue
Buffalo, New York 14209

Services include employment placement, referral to community services and counseling for in-house residents, out-clients, and a residential treatment center.

Buffalo Municipal Housing Authority 855-6711

General Offices
300 Perry Street
Buffalo, New York 14204

Section 8 housing assistance. Services available to residents only.

Buffalo Urban League, Inc. 854-7625

15 East Genesee Street
Buffalo, New York 14203

Services include economic development, employment recruitment, civil rights, family development, housing, and adoption. Other programs include: youth development, workplace development, scholarship services, business/economic services.

EMPLOYMENT AND EDUCATION cont.**Child and Family Services**

844 Delaware Avenue 882-0555

Buffalo, New York 14209

*Offers the Ways to Work Family Loan Program. (ext. 111)***Community Action Organization of Erie County, Inc. (CAO)**

881-5150

Main Office

70 Harvard Place

Buffalo, New York 14209

Outreach Centers:

A Neighborhood Services Center providing case management, emergency food, housing for the homeless, adult life skill classes, GED preparation, after-school tutorial and vocational assistance, job placement, remedial reading, alcoholics anonymous, clothing, advocacy, case management, summer youth employment program.

-Edward Saunders CAO Community Center

332-4381

2777 Bailey Avenue

Buffalo, NY 14215

-Ellicott

856-8866

608 William Street

Buffalo, New York 14206

-Fruitbelt

886-2616

326 High Street

886-2617

Buffalo, New York 14204

-Lackawanna

825-2147

273 Ridge Road

Lackawanna, New York 14218

-Pratt Willert CAO Community Center

852-1264

422 Pratt Street

Buffalo, New York 14202

-Southern Erie County

549-6382

251 North Main Street

Angola, New York 14006

-Southtowns Center

823-2005

697 Ridge Road

Lackawanna, New York 14218

EMPLOYMENT AND EDUCATION cont.

-West Side 856-8905
 11 Pennsylvania
 Buffalo, New York 14201

Educational Opportunity Center 849-6727
 465 Washington Street
 Buffalo, New York 14203

Provides GED, college preparation, English as a second language; career-specific training. Also provides computer skills training for low-income adults residing in WNY. Also career advisement and job readiness services. Day and evening classes available.

Educational Opportunity Program 878-4426
 South Wing 710
 1300 Elmwood Avenue
 Buffalo, New York 14222

College admissions support program designed for educationally and financially disadvantaged students.

Empire State College at Buffalo 853-7700
 617 Main Street
 Buffalo, New York 14203-1498

Fully accredited SUNY College for persons pursuing individualized academic programs.

Erie Community College

A two-year, fully accredited college offering individualized academic programs.

Three Campuses:

-City Campus 842-2770
 121 Ellicott Street
 Buffalo, New York 14203

-North Campus 634-0800
 6205 Main Street
 Williamsville, New York 14221

-South Campus 648-5400
 4041 Southwestern Boulevard
 Orchard Park, New York 14127

EMPLOYMENT AND EDUCATION cont.

Erie Community College Workforce Development 851-1800
 ECC City Campus Fax: 851-1808
 121 Ellicott Street
 Buffalo, New York 14203

Offers numerous non-credit courses to skilled professionals working in the manufacturing and service industries. Provides development training to individuals with a two-year or four-year degree.

Hispanics United of Buffalo 856-7110
 254 Virginia Street
 Buffalo, New York 14201

Offers employment preparation and job placement assistance, educational placement and referral, tutoring and VESID job placement. Court advocacy/alternatives to incarceration services also available.

Lake Shore Behavioral Health, Inc. – Vocational Services 852-1117
STEPS Intensive Psychiatric Rehabilitation Treatment 886-3004
 254 Franklin Street
 Buffalo, New York 14202

Vocational Services include job training, job search preparation and placement and supported employment services for individuals with mental illnesses or substance abuse. Job training options include business and computer systems, food and janitorial services. On-the-job training, benefits advisement and job coaching are available to ensure successful employment. Linkage with VESID. Bilingual services are available. STEPS is a goal development program assisting individuals with mental illnesses to make positive life changes in living, learning, working and socializing.

Maryvale Community Education
 777 Maryvale Drive 635-4673
 Cheektowaga, New York 14225

Provides full and part-time job training, resume services, Welfare to Work Program. GED program, (ABE) – Adult Basic Education, (ESOL) – English As A Second Language. Full-time training programs for clients of VESID, Department of Social Services, and One-Stop system. Medical/Secretarial billing training offered. Also, Self-Pay for training available.

Native American Community Services of Erie and Niagara Counties, Inc. 874-4460
 1005 Grant Street
 Buffalo, New York 14207

Offers vocational training and job assessment for Native American descendants. Also provides youth counseling, advocacy, family services, alcohol counseling and information, food, and foster care.

EMPLOYMENT AND EDUCATION cont.**New York State Department of Labor** 851-2600

284 Main Street

Buffalo, New York 14202

Provides counseling, testing, referral, job development, and placement services. Promotion, development and maintenance of state registered apprentice training programs.

Salvation Army 883-9800

Buffalo Area Services

960 Main Street

Buffalo, New York 14202

Provides work readiness and GED preparation.

State University College at Buffalo 878-4000

1300 Elmwood Avenue

Buffalo, New York 14222

A multi-purpose college offering academic programs within the state university system.

State University of New York at Buffalo 645-2000

3435 Main Street

Buffalo, New York 14214

A multi-purpose university and graduate center offering academic programs within the state university system.

Upskill.org 888-7088

389 Virginia Street at Elmwood

Buffalo, New York 14201

community sites available upon request

www.upskill.org

Buffalo Public Schools Adult and Continuing Education Division. Servicing adults 17 and up. Offers high school equivalency preparation, basic skill development, English as a second language, day and night school, and computer training. E-learning system. Pathways to job or Erie Community College programs; Career Collegiate Institute program for dropout youth 17-21.

Women for Human Rights and Dignity, Inc. (WHRD)

One Stop Center for Women

832-6918

2337-39 Main Street

Buffalo, New York 14214

Offers High School Equivalency (GED), post-high school enrichment, basic adult education, computer and related technical programs, life skills, job readiness, and coordinated community resources.

HOUSING AND FOOD**Alcohol and Drug Dependency Services**

854-2977

-291 Elm Street
Buffalo, New York 14203

Offers various programs for treatment of chemical dependency. Also offers male and female residence facilities, an adolescent facility for alcoholism and substance abuse (ages 12-18), halfway houses for females, males, and youths; outpatient clinic, detoxification, in-patient rehabilitation program, and supportive living units.

-Ivy House

892-7401

2025 Broadway
Buffalo, New York 14212

A community residence for men suffering from substance abuse and alcohol problems.

Back to Basics Outreach Ministries, Inc.

906 Broadway

854-1086

Buffalo, New York 14212

Offers food pantry referral and housing assistance. Supportive living for men and women.

Belmont Shelter Corp.

884-7791

1195 Main Street

Buffalo, New York 14209

www.belmontshelter.org

Provides rental assistance to very low-income families. Administers the Federal Section 8 - Rental Assistance for low-income families, and assists low-income first time homebuyers. Provides housing counseling for renters. Family self-sufficiency program.

-174 Main Street

312-8075

Hamburg, New York 14075

-33 Spruce St.

213-2784

N. Tonawanda, New York 14120

Buffalo Halfway House, Inc.

882-0027

115-117 Glenwood Avenue

Buffalo, New York 14209

Provides food, shelter, individual and group counseling sessions for ex-offenders. Must be recommended by the Federal Bureau of Prisons 120 days before parole or by state parole officer or Parole Board.

HOUSING AND FOOD cont.

Casa Di Vita Halfway House for Women of Buffalo, NY 882-8898
 200 Albany Street
 Buffalo, New York 14213

Residential long-term treatment (more than 30 days) for women seeking substance abuse treatment.

City Mission Society, Inc. 854-8181
 100 East Tupper Street
 Buffalo, New York 14203

Provides emergency food, shelter, and clothing for homeless men.

Community Action Organization of Erie County, Inc. (CAO) 881-5150
 Main Office
 70 Harvard Place
 Buffalo, New York 14209

A Neighborhood Services Center providing case management, emergency food, housing for the homeless, adult life skill classes, GED preparation, after-school tutorial and vocational assistance, job placement, remedial reading, alcoholics anonymous, clothing, advocacy, case management, summer youth employment program.

Outreach Centers:

-Edward Saunders CAO Community Center 332-4381
 2777 Bailey Avenue
 Buffalo, NY 14215

-Ellicott 856-8866
 608 William Street
 Buffalo, New York 14206

-Fruitbelt 886-2616
 326 High Street 886-2617
 Buffalo, New York 14204

-Lackawanna 825-2147
 273 Ridge Road
 Lackawanna, New York 14218

-Pratt Willert CAO Community Center 852-1264
 422 Pratt Street
 Buffalo, New York 14202

-Southern Erie County 549-6382
 251 North Main Street
 Angola, New York 14006

HOUSING AND FOOD cont.

-Southtowns Center 823-2005
697 Ridge Road
Lackawanna, New York 14218

-West Side 856-8905
11 Pennsylvania
Buffalo, New York 14201

Bissonette House 892-8224
335 Grider Street
Buffalo, New York 14215

Residency for men on parole recently released from prison. Provides a supportive environment to enable change to take place in an individual's life; prison ministry.

Compass House Emergency Shelter 886-0935
370 Linwood Avenue (between W. Utica and W. Ferry) (24 hour help line)
Buffalo, New York 14209

Services provided for runaway and homeless youth 12 to 17 years of age. Includes crisis counseling, individual, group and family counseling, emergency shelter, food, clothing, advocacy, linkage, and referral services, and aftercare. All services are voluntary, confidential, and free.

Compass House Resource Center 884-3066
1451 Main Street
Buffalo, New York 14209

Non-residential services provided for homeless youth, or youth at risk of homelessness between the ages of 16 to 20. Services include case management, crisis counseling, individual and group, and family counseling, food (primarily referrals), independent living skills instruction, advocacy, linkage and referral to other community resources. All services are voluntary, confidential, and free.

Cornerstone Manor 852-0761
150 E. North Street
Buffalo, New York 14209

An emergency shelter for homeless women and their children, which meets basic needs of food, clothing, and shelter. A women and children's ministry is also provided.

Erie County Department of Social Services 858-8347
Food Stamp Division - Intake Reception - First Floor
158 Pearl Street
Buffalo, New York 14202

*Provides cash assistance, food stamps, and medical assistance.
Homeless Hotline 858-8000 (after 5 p.m.)*

HOUSING AND FOOD cont.**Friends of the Night People**

884-5375

394 Hudson Street
Buffalo, New York 14201

Offers food and general referrals to social service agencies for individuals in need of assistance. Also provides daily clothing assistance and a health clinic on the 1st and 3rd Tuesday of the month. Open 5:00 p.m. to 7:00 p.m. daily.

GROUP Ministries

883-4367

1333 Jefferson Avenue
Buffalo, New York 14208

Provides an emergency food pantry for those living within ZIP 14208, referrals to food pantries and services for people living in other ZIP codes.

Hispanics United of Buffalo

856-7110

254 Virginia Street
Buffalo, New York 14201

Offers apartment search assistance, information and referral. Emergency food pantry available. Assistance and advocacy with social services.

Housing Opportunities Made Equal, Inc. (HOME)

854-1400

700 Main Street
Buffalo, New York 14202

Provides assistance to housing discrimination victims, Monday–Friday, 9 a.m. to 1 p.m. Also provides paralegal counseling to resolve landlord/tenant disputes, housing and human service information referral, fair housing information, mobility counseling and special services for Section 8 participants. Various educational publications are also available. Educational presentations upon request.

Lake Shore Behavioral Health, Inc. – Homeless Services

856-9711

951 Niagara Street
Buffalo, New York 14213

Support and treatment for homeless individuals with mental illnesses. Services include outreach, crisis intervention, mental health and substance abuse counseling and linkage to housing. The program operates HUD-funded housing units and provides ongoing support to residents.

Little Portion Friary

882-5705

1305 Main Street
P.O. Box 891
Buffalo, New York 14209

Provides emergency and short-term housing, food, clothing and offers community referral for men and women 18 years of age and over.

HOUSING AND FOOD cont.**Neighborhood Information Center (NIC)** 897-4100

Crime Victims Assistance Program (Monday – Friday, 8:30 – 4:00)

1170 Broadway

Buffalo, New York 14212

Emergency food pantry provided by referral. Assistance available Monday-Thursday, 10:00 a.m. to 12 noon. Clothing pantry by appointment.

St. Luke's Mission of Mercy 894-4476

325 Walden Avenue

Buffalo, New York 14211

Lunch and dinner available to those in need. Used furniture and clothes.

Housing available for homeless

-Good Shepherd Residence

Structured residential housing for men with addictions.

-Don Bosco House

Structured residential housing for high school boys in need.

St. Vincent DePaul Society 882-3360

1298 Main Street

Buffalo, New York 14209

Dining Room – Lunch served from 11a.m. to 12:30 p.m. Friday – Tuesday.

Pharmaceutical program. Thrift store – furniture and clothing.

Salvation Army 883-9800

Buffalo Area Services

960 Main Street

Buffalo, New York 14202

After-school program and day camp ages 5 - 12, legal referrals, and Golden Age - social, educational, and support activities for seniors. Also an Erie County Nutrition Center for senior lunches.

Salvation Army Adult Rehabilitation Center 875-2533

1080 Military Road

Buffalo, New York 14217

Housing, food, and clothing provided during participation in an 8-month in-patient rehabilitation program for alcohol and drug related cases for males between the ages of 21 to 65.

HOUSING AND FOOD cont.

Salvation Army Emergency Shelter 884-4798
(Location upon request)

An emergency shelter for homeless women and their families. Homeless men are accepted if they are part of a family unit, such as husband, father, or son.

Seventy-Eight Restoration Corp. 884-0815

38 Emerson Place
Buffalo, New York 14209

Serving the Masten Park neighborhood to develop comprehensive neighborhood revitalization programs and assisting very low to moderate income persons with owning or renting housing.

Western New York Independent Living Project, Inc. 836-0822

3108 Main Street
Buffalo, New York 14214

A family of agencies acting as a catalyst for systems and individual change. Offers housing search assistance, independent living management and peer counseling.

Women for Human Rights and Dignity, Inc. (WHRD) 884-3990

-Dignity Circle
40 Dignity Circle
Buffalo, New York 14211

Provides housing and support services for graduate and community residents of Women's Residential Resource Center, newsletters to area residents, and community support seminars in housing, life skills, and personal and social growth development. Average length of residency is two years with transition to permanent housing.

-Dignity Village 597-0037

413 East Delavan Avenue
Buffalo, New York 14215

Housing services for homeless women (single, head of household). Sponsored by HUD. Maximum 3 years with transition to permanent housing.

LEGAL

Bar Association of Erie County 852-3100

Lawyer Referral
438 Main Street, 6TH Floor
Buffalo, New York 14202

Provides call in service for lawyer referral and information.

LEGAL cont.

Beacon Center (Buffalo) 853-0243
295 Main Street, Suite 112
Buffalo, New York 14203

Judicial Assessment and Monitoring Program – provides judges and attorneys with treatment alternatives to incarceration for individuals who would benefit from outpatient therapy.

Beacon Center (Amherst) 831-1937
3140 Sheridan Drive
Amherst, New York 14226

Legal Aid Bureau of Buffalo, Inc. 853-9555
237 Main - Suite 1602
Buffalo, New York 14203

Provides legal assistance for eligible low-income residents of Erie County in civil and criminal matters.

Neighborhood Legal Services, Inc. 847-0650
237 Main Street, Suite 400
Buffalo, New York 14203

Provides legal advice and representation in civil matters to low income clients.

New York Civil Liberties Union 852-4033
712 Main Street
Buffalo, New York 14202
www.nyclubuffalo.org
E-mail: westernregion@nyclu.org

Protects and extends the Bill of Rights of the United States Constitution. Provides education and advocacy.

Public Defenders Office 855-1553
50 Delaware Avenue
Buffalo, New York 14202

Provides legal assistance for eligible low-income residents charged with crimes in the City of Buffalo.

Salvation Army 883-9800
Buffalo Area Services
960 Main Street
Buffalo, New York 14202

Offers Family Court Visitation Program provides neutral mediation to those families court-ordered to develop an appropriate visitation agreement suitable to all parties. Also provides a neutral, supervised setting where visitation can take place.

MEDICAL**American Diabetes Association**

315 Alberta Drive, Suite 102

Buffalo, New York 14226

www.diabetes.org

835-0274

1-800-DIABETES

(342-2383)

Provides information, support groups, and education for patient & family members. All other information is available at the 800 number.

American Heart Association

25 Hazelwood Drive, Suite 116

Amherst, New York 14228

564-1100

1-800-242-8721

Offers free literature, films, and video a media resource provider, programs for heart disease prevention, support groups for stroke and heart patients, school and work site programs, advocacy, and volunteer programs, and minority health program.

Baker Victory Services

780 Ridge Road

Lackawanna, New York 14218

828-9500

1-888-BVS-9986

Provides a wide range of specialized residential, outpatient, and educational services to young people with special needs. This includes developmental disabilities, girls experiencing crisis pregnancies, and youth with emotional, behavioral, psychiatric and/or familial problems. Dental clinic.

Buffalo General Hospital

100 High Street

Buffalo, New York 14203-1154

859-5600

General hospital offering a broad range of inpatient and outpatient services.

Erie County Department of Health

Edward A. Rath County Office Building

Office of Public Health, Education and Information

Room 950

95 Franklin Street

Buffalo, New York 14202

858-7690

Provides phone numbers for health services.

Erie County Department of Social Services

Edward A. Rath County Office Building

158 Pearl Street

Buffalo, New York 14202

858-8000

Provides medical assistance through the Medicaid program; public assistance and food stamps.

MEDICAL cont.**Erie County Medical Center** 898-3000

462 Grider Street

Buffalo, New York 14215

*Provides a full range of medical services for residents of Erie County.**Speech therapy and physical therapy for medical-related disabilities.***Erie County Medical Center** 898-4119

Immunodeficiency Services

462 Grider Street

Buffalo, New York 14215

*Provides services in advocacy and counseling, and health services to clients regardless of ability to pay. Referrals accepted. All services stated above, EXCEPT HIV anti-body testing, are offered by appointment only.**Office Hours: 8:30 a.m. to 4:30 p.m., Monday – Friday.**Walk-in HIV counseling and testing 8:30 a.m. to 4:00 p.m., Monday – Friday.***GROUP Ministries CTI** 883-4367

1333 Jefferson Avenue

Buffalo, New York 14208

*Provides outreach, confidential services, free HIV testing, counseling, and partner notification and counseling for drug users and sexual partners, free condoms, educational services, and a harm reduction program.***Mental Health Association of Erie County, Inc.** 886-1242

999 Delaware Avenue

Buffalo, New York 14209

*Mental health and legal advocacy program for clients. Offers a Speaker's Bureau, educational programs, child and family services and monthly newsletter.***Mercy Hospital of Buffalo** 826-7000

565 Abbott Road

Buffalo, New York 14220

*A full service hospital specializing in medical/surgical, acute care, critical care, expanded ER services, in-patient select ambulatory, out-patient surgery, maternity and pediatric care, full OBGYN, cardiac surgery, medical rehabilitation.***Roswell Park Cancer Institute**

Elm & Carlton Streets

Buffalo, New York 14263

1-800-ROSWELL

Offers cancer information service, phone information, and reference. Also offering a comprehensive cancer center, research, and treatment education.

MEDICAL cont.

V.A. Western New York Health Care System 834-9200

3495 Bailey Avenue
Buffalo, New York 14215

Provides general medical/surgical and psychiatric care to eligible male and female veterans both inpatient and outpatient.

Women's Health Services

Clinic Locations:

-Hamburg Clinic 649-6224

17 Long Avenue, Suite 105
Hamburg, New York 14075

Family planning only. Open Thursdays.

-Jesse E. Nash Comprehensive Health Center

608 William Street
Buffalo, New York 14206

Women's health services and obstetrics 858-8422

Dental 858-2198

Immunizations 858-6450

-Lackawanna Health Center 823-0131

609 Ridge Road
Lackawanna, New York 14218

Family planning only. Open Tuesdays all day and Fridays in the a.m. only.

-Matthew Gajewski Health Center 891-7711

1500 Broadway
Buffalo, New York 14212

Offers podiatry, adult medicine, OBGYN, and pediatrics services.

SUBSTANCE ABUSE

Al-Anon Family Groups 856-2520

P.O. Box 37
Buffalo, New York 14225
www.alanon.alateen.org

A fellowship of relatives and friends of alcoholics who share experiences, strength, and hope in order to solve their common problems. Closed groups for people who have been affected by alcoholic behavior or individuals around them. Group meetings to obtain alcoholic information.

SUBSTANCE ABUSE cont.

Alcoholics Anonymous 853-0388
 681 Seneca Street Lower
 Buffalo, New York 14210

Offers help to individuals who desire to stop drinking, and to achieve and maintain sobriety one day at a time.

Alcohol and Drug Dependency Services 854-2977
 -291 Elm Street
 Buffalo, New York 14203

A multifaceted service program for the intoxicated and/or chronic alcoholic in need of care. Offers male and female residence facilities, an adolescent facility for alcoholism and substance abuse (ages 12-18), and a halfway house outpatient clinic.

-Ivy House 892-7401
 2025 Broadway
 Buffalo, New York 14212

A community residence for men.

Back to Basics Outreach Ministries, Inc.
 906 Broadway 854-1086
 Buffalo, New York 14204

Provides substance abuse rehabilitation and/or treatment referral. In case of an emergency call 609-2898.

Beacon Center (Buffalo) 853-0243
 295 Main Street, Suite 112
 Buffalo, New York 14203

Offers specialized treatment programs for individuals experiencing alcohol and drug problems. Offering programs in Alternative to Inpatient Program (ATIP) – in home treatment; sessions are two hours per day, six days per week; and an Adolescent Program – dealing with peer pressure and improving self-esteem. Other specialized programs include: Early Recovery Program, Relapse Prevention Program, Continued Recovery Program, Family Program, Men’s Program, Women’s Program, Business & Health Care Professionals Program, and Employment and pre-employment toxicology screening.

Beacon Center (Amherst) 831-1937
 3140 Sheridan Drive
 Amherst, New York 14226

BryLin Hospitals, Inc. 886-8200
 1263 Delaware Avenue
 Buffalo, New York 14209
www.brylin.org

A privately licensed hospital specializing in child, adolescent and adult psychiatry, addictions for inpatients and outpatients. Most insurance plans accepted.

SUBSTANCE ABUSE cont.**Buffalo Federation of Neighborhood Centers** 856-0363

Neighborhood House Association (BFNC)

76 Orange Street

Buffalo, New York 14204

Supportive services to Buffalo and Erie County include programming, counseling and referrals to other programs, mental health case management, residential opportunities, alternative to incarceration, and advocacy.

Casa Di Vita Halfway House for Women of Buffalo, NY 882-8898

200 Albany Street

Buffalo, New York 14213

Residential long-term treatment (more than 30 days) for women seeking substance abuse treatment.

Catholic Charities of Buffalo 856-4494

525 Washington Street

Buffalo, New York 14203

The human service arm of the Roman Catholic Diocese of Buffalo serves the eight counties of Western New York without regard to age, race or religious affiliation.

Comprehensive outpatient psychiatric and substance abuse programs available in Erie County include the Monsignor Carr Clinic for psychiatric treatment, consultation and diagnosis; Chemical Dependency Treatment Program; Community Outreach Treatment Team; Children's Enhanced Mental Health Program; Senior Social Integration program; Senior Advocacy Services and St. Joseph Psychosocial Club. Outside Erie County, mental health services include the Monsignor Carr Institute; Niagara Falls Children's Clinic and, in Cattaraugus County, the Salamanca Psychosocial Club.

Child and Family Services 882-0555

844 Delaware Avenue

Buffalo, New York 14209

Offers AIDS program for individuals, families, and children (ext. 203).

Drug Abuse, Research and Treatment (CAO DART) 884-9101

1237 Main Street

Buffalo, New York 14209

Offers a Methadone Maintenance Substance Abuse Program, drug treatment procedures and services, substance abuse, and detoxification services. Services provided Monday – Friday, 8:00 a.m. to 4:00 p.m.; Saturday and Sunday 8:00 a.m. to 12 noon.

Erie County Council for the Prevention of Alcohol and Substance Abuse 831-2298

1625 Hertel Avenue

Buffalo, New York 14216

An education, prevention, information, and advocacy referral agency.

SUBSTANCE ABUSE cont.**Erie County Medical Center** 898-3000

Behavioral Health

462 Grider Street

Buffalo, New York 14215

Offers psychiatric and substance abuse services for adults, children, and families; acute inpatient Psychiatry beds servicing the adult population; 16 bed acute psychiatry unit for patients; CPEP program 24 hours, 7 days/week.

Outpatient Locations:

-Downtown Alcoholism Clinic 883-4517

1280 Main Street

Buffalo, New York 14209

-Northern Erie Clinical Services 874-5536

2282 Elmwood Avenue

Buffalo, New York 14217

-Southern Erie Clinical Services 648-7584

4390 Quinby Drive

Hamburg, New York 14075

-Vocational Recovery and Rehabilitation Center 881-8357

1280 Main Street

Buffalo, New York 14209

Family Addictions Outpatient Services 855-0163

Statler Towers

107 Delaware Avenue, Suite 555

Buffalo, New York 14202

Treatment services for alcoholics and for persons with chemical dependency problems; and treatment services for youths from 12 to 18 years of age. Provides family counseling.

Friends of the Night People 884-5375

394 Hudson Street

Buffalo, New York 14201

Provides food and general referrals to social service agencies for individuals in need of assistance. Daily clothing assistance, health clinic on 1st and 3rd Tuesdays, and neighborhood legal services. Counseling provided for alcoholics. Open 5:00 p.m. to 7:00 p.m. daily.

SUBSTANCE ABUSE cont.

GROUP Ministries, Inc. 883-4367
1333 Jefferson Avenue
Buffalo, New York 14208

Provides case management services, HIV testing and prevention, and support groups and referrals for treatment.

Lake Shore Behavioral Health, Inc. 842-0440
254 Franklin Street
Buffalo, New York 14202

Provides crisis intervention/assessment, individual and family counseling, drug and alcohol service, marital support, homeless services (residential and outpatient), services for pregnant and parenting drug abusers, intensive psychiatric rehabilitation and vocational services. Also provides assertive community treatment for homeless individuals.

Lancaster Youth Bureau and Drug Abuse Prevention Council 683-4444
200 Oxford Avenue
Lancaster, New York 14086

Offers individual and family counseling, tutoring, parenting skills classes, teen volunteer program, youth employment, children's clothes closet and Christmas News Neediest for families in need, youth court and community sanctioned programs, health & wellness education on drug and HIV/AIDS prevention, summer theatre workshop and enrichment classes.

Margaret A. Stutzman Addiction Treatment Center 882-4900
360 Forest Avenue
Buffalo, New York 14213

Addiction treatment focusing on the physical, mental, and emotional aspects of the illness in a 2 to 6 week inpatient program.

Mid-Erie Mental Counseling & Treatment Services 895-7206
1526 Walden Avenue, Suite 400
Cheektowaga, New York 14225

Provides child and adult behavioral health, counseling, psychiatric treatment, MICA, and crisis intervention for those with chemical dependency.

Narcotics Anonymous 878-2316
P.O. Box 64
Buffalo, New York 14207

A fellowship of men and women for who drugs have become a major problem, which meet and help each other to stay clean.

New York State Office of Alcoholism and Substance Abuse Services 885-0701
1021 Main Street
Buffalo, New York 14203

Funding information, regulatory procedure, and program resource information provided.

SUBSTANCE ABUSE cont.**Pathways Program**

862-1330

Sisters of Charity Hospital

2157 Main Street

Buffalo, New York 14214

Offering medical care and rehabilitation, referral services for opiate addicts, methadone unit, vocational, educational, psychological and personal counseling (patients of Pathways Program on an outpatient basis), family counseling, spirituality, and mental health group.

Sisters of Charity Hospital

862-1000

2157 Main Street

Buffalo, New York 14214

General hospital offering services in medicine and subspecialties, an outpatient clinic, women's services, and a certified cancer center.

TRANSPORTATION**Bissonette House (formerly HOPE House of Buffalo)**

572-3708

335 Grider Street

Buffalo, New York 14215

Van Service to Attica, Wyoming, and Wende Correctional Facilities offered. Transportation provided for family and friends visiting loved ones in nearby correctional facilities.

Metro Bus/Rail Information

855-7211

181 Ellicott Street

Buffalo, New York 14205

Offers information relating to ground transportation in Erie and Niagara Counties.

VETERANS INFORMATION AND BENEFITS

Buffalo Veterans Center

882-0505

564 Franklin Street
Buffalo, New York 14202

A readjustment counseling center. Provides individual, group and family counseling and assistance to veterans, employment referrals, and general benefits information. Human services include supportive assistance to clientele, referral to homeless in emergency shelters, hospitalization information, and veteran's sexual harassment program.

Department of Veterans Affairs

1-800-827-1000

<http://www.va.gov>

Serves veterans and dependents in areas of compensation, pension, and education.

Erie County Office of Veterans Service

858-6363

95 Franklin Street, Room 1659
Buffalo, New York 14202

Provides assistance to veterans in pension compensation, education, tax exemptions, burials of indigent veterans, burials of veterans' next of kin, federal grave markers and burial flags, widows compensation, survivor's benefits and job searching.

V.A. Western New York Health Care System

834-9200

3495 Bailey Avenue
Buffalo, New York 14215

Provides general medical/surgical and psychiatric care to eligible male and female veterans'; both inpatient and outpatient services.