



# Buffalo & Erie County Public Library - 2017 Statistics

	Year to Date Totals					
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
<b>System Totals</b>	<b>2,086,602</b>	<b>13,504,890</b>	<b>4,498,644</b>	<b>439,478</b>	<b>348,814</b>	<b>151,240</b>
Member Libraries	1,497,150	221,453	2,443,788	217,105	156,580	109,086
Buffalo Branches	350,527	51,392	346,942	116,545	67,113	10,611
Central Library	207,502	17,068	294,859	105,806	123,724	31,193
Bookmobile	8,277	17,071	6,495	22	1,397	350
Institutions	23,146	-	105,681	-	-	-
e-Branch	-	13,197,906	1,300,879	-	-	-
<b>MEMBER LIBRARIES</b>						
Alden (Ewell Free)	11,717	4,120	18,327	1,255	2,023	824
<i>Amherst</i>						
Audubon	129,205	18,825	273,088	16,475	15,969	15,298
Clearfield	98,489	13,541	182,702	7,447	8,076	5,676
Eggertsville-Snyder	69,973	10,357	97,450	7,502	5,162	5,891
Williamsville	24,384	9,089	36,112	2,970	2,226	4,055
Angola	45,223	4,136	24,849	2,933	2,515	726
Aurora	63,154	9,695	116,073	6,696	9,526	4,307
Boston	15,242	4,232	31,719	971	1,028	1,729
<i>Cheektowaga</i>						
Julia Boyer Reinstein	114,426	10,044	217,284	23,355	9,381	5,390
Reinstein Memorial	50,558	7,189	82,058	15,136	5,179	696
Clarence	81,626	12,329	149,234	9,117	6,557	7,520
Collins	19,399	3,038	28,303	3,160	2,939	2,515
Concord	26,577	3,751	43,329	4,216	4,793	1,648
Eden	17,989	4,642	35,913	1,816	1,565	1,321
Elma	37,756	8,673	65,368	3,443	2,239	3,835
Grand Island Memorial	42,803	7,568	78,639	4,138	2,917	2,288
<i>Hamburg</i>						
Hamburg	79,209	12,045	130,468	13,418	10,345	5,049
Lake Shore	31,558	5,347	46,595	2,733	3,221	1,162
Lackawanna	35,772	4,697	39,061	9,376	4,407	2,790
Lancaster	73,107	8,491	121,512	13,257	10,211	11,082
Marilla	13,058	3,471	26,371	827	1,016	788

# August-2017

Totals for the Month					
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
<b>299,303</b>	<b>928,504</b>	<b>606,533</b>	<b>58,782</b>	<b>46,216</b>	<b>31,837</b>
216,845	41,786	336,774	28,944	20,405	24,427
51,931	10,710	46,713	16,695	9,212	1,719
26,694	3,168	38,845	13,143	16,448	5,651
982	2,957	736	-	151	40
2,851	-	12,573	-	-	-
-	869,883	170,892	-	-	-
<b>MEMBER LIBRARIES</b>					
1,713	979	2,541	168	269	93
<i>Amherst</i>					
18,368	2,907	37,491	2,162	2,225	5,241
16,545	2,279	27,514	1,150	1,285	2,830
10,386	2,066	13,912	1,000	713	1,607
3,762	1,796	5,631	442	298	1,170
6,582	926	3,295	469	413	119
8,767	1,922	15,089	848	1,160	751
2,391	1,019	4,564	139	171	232
<i>Cheektowaga</i>					
15,860	1,700	28,782	3,212	1,242	598
7,062	1,430	10,928	2,208	806	98
11,673	2,141	21,558	1,188	536	885
2,771	711	3,795	411	461	314
3,967	781	6,014	592	641	410
2,362	981	4,620	239	214	136
6,079	1,818	9,256	416	368	1,132
6,654	1,342	10,922	527	479	402
<i>Hamburg</i>					
10,707	2,389	17,796	1,754	1,222	775
4,666	975	6,512	399	337	118
5,754	1,044	5,382	1,444	611	831
10,586	1,693	18,400	1,837	1,390	1,500
2,137	740	3,444	131	142	184

# Buffalo & Erie County Public Library - 2017 Statistics

	Year to Date Totals					
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
Newstead	27,977	3,984	36,400	3,940	5,273	2,363
North Collins	11,057	2,438	15,136	1,597	2,185	547
Orchard Park	132,732	13,330	178,266	14,066	11,398	8,583
City of Tonawanda	50,676	7,509	69,124	9,122	3,834	4,279
<i>Town of Tonawanda</i>						
Kenilworth	35,778	7,023	43,686	6,415	3,909	835
Kenmore	99,580	13,110	182,986	25,010	13,731	4,566
West Seneca	58,125	8,779	73,735	6,714	4,955	3,323
<b>BUFFALO BRANCHES</b>						
Crane	53,033	7,644	71,321	13,084	6,183	1,916
Dudley	39,608	4,790	47,141	11,198	10,560	864
East Clinton	17,939	3,269	34,279	5,059	4,957	1,029
East Delavan	57,823	3,738	32,390	21,544	10,994	803
Merriweather	70,291	5,667	40,885	28,986	11,468	2,235
Niagara	46,349	4,137	39,721	17,956	8,890	1,364
North Park	33,006	17,831	46,503	10,060	5,327	1,392
Riverside	32,478	4,316	34,702	8,658	8,734	1,008
<b>CENTRAL LIBRARY</b>	207,502	17,068	294,859	105,806	123,724	31,193
<b>BOOKMOBILE</b>	8,277	17,071	6,495	22	1,397	350
<b>INSTITUTIONS</b>						
Correctional Facility	15,763	-	76,408	-	-	-
Holding Center	7,383	-	29,273	-	-	-
<b>e-BRANCH <sup>1</sup></b>	-	13,197,906	-	-	-	-
Online renewals <sup>2</sup>	-	-	814,716	-	-	-
Interlibrary Loans	-	-	4,412	-	-	-
Audio Books Downloaded	-	-	111,856	-	-	-
Videos Downloaded/Streamed	-	-	1,346	-	-	-
eBook checkouts/downloads	-	-	301,685	-	-	-
Downloaded music/music video	-	-	66,864	-	-	-

# August-2017

Totals for the Month					
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
3,912	780	4,990	504	537	347
1,709	468	1,837	190	253	42
18,973	2,692	25,429	1,898	1,572	1,858
6,608	1,449	9,026	1,179	597	525
5,764	1,278	7,039	978	554	376
14,056	1,985	24,352	3,225	1,622	963
7,031	1,495	6,655	234	287	890
7,395	1,686	8,654	1,806	889	169
5,787	1,053	6,854	1,727	1,067	245
2,825	506	5,057	722	605	165
9,254	710	4,401	3,166	1,835	152
9,902	1,111	5,646	4,072	1,576	257
6,476	900	5,264	2,572	1,234	216
4,664	3,589	5,776	1,321	779	275
5,628	1,155	5,061	1,309	1,227	240
26,694	3,168	38,845	13,143	16,448	5,651
982	2,957	736	-	151	40
1,955		9,489			
896		3,084			
	869,883				
		106,917			
		555			
		15,134			
		148			
		40,120			
		8,018			

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under e-Branch.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by e-Branch personnel; and phone renewals made using the Library's automated phone renewal system.

# Buffalo & Erie County Public Library - 2017 Statistics



## Footnotes in Chronological Order

- January - February 2017 Website counts for Jan-Feb updated on 4/6/2017 to include the Library's new Digitization Projects server which had not been included previously. Future month reports will include this data.
- January 5, 2017 Concord Library closed - winter weather
- January 8 through 27, 2017 Kenmore Library visits estimated due to door counter malfunction
- January 15, 2017 Clearfield Library closed - plumbing issue
- February 16, 2017 Lackawanna Public:Closed - window repair.
- Feb. 18 through Mar. 5 2017 Amherst Public:Clearfield Branch:Closed - carpet project.
- Feb.24 through Feb. 28, 2017 Kenilworth: Closed - Carpet tile installation.  
West Seneca - Open while under construction.
- March 10, 2017 Clearfield - Beginning 3/10/17, Fridays open 3 additional hours.
- March 15, 2017 Grand Island - Closed 6 hours early - Weather.
- May 1, 2017 Bookmobile Services - Added to door count report.
- May 27, 2017 Eden - Internet down.
- Jun. 17 through Jun. 20, 2017 Lake Shore - Closed power outage due to transformer fire on utility pole.
- Jun. 27 through Jul. 3, 2017 West Seneca - Moving to temporary location due to library expansion project construction.
- June 1 through 30, 2017 North Park - Children's PCs unavailable throughout June 2017 due to expansion project construction.
- Jul. 15 2017 West Seneca Library - Closed due to construction
- Jun. 27 through Jul. 9, 2017 No WIFI - West Seneca
- Jul. 10 2017 WIFI restored - West Seneca
- Jun. 27 through Jul. 18, 2017 No Public Access Computers available - West Seneca
- Jul. 19 2017 4 Public Access Laptops available - West Seneca for use while in smaller temporary space.
- Jul. 19 through Jul 20 2017 Reinstein Library - Closed - Sidewalk/side street construction.  
West Seneca - In temporary location due to construction.
- August 4, 2017 Merriweather - Added 3 additional open hours every Friday going forward.
- August 12, 2017 Clearfield - Closed - Plumbing issue.