



Buffalo & Erie County Public Library

Public Access Computer Statistics

December 2007


EXECUTIVE SUMMARY: ALL OUTLETS

| | December | | % of | Year to Date | | % of |
|---------------------|---------------|--------|--------------|----------------|---------|--------------|
| | 2007 | 2006 | Change | 2007 | 2006 | Change |
| System Total | 36,818 | 28,099 | 31.0% | 438,352 | 346,625 | 26.5% |
| Contract Libraries | 15,408 | 15,084 | 2.1% | 224,031 | 202,348 | 10.7% |
| City Branches | 8,903 | 6,152 | 44.7% | 103,263 | 63,476 | 62.7% |
| Central Library | 12,507 | 6,863 | 82.2% | 111,058 | 80,801 | 37.4% |


Sessions / Public Access Computers

| | December | Year to Date |
|---------------------|--------------|-----------------|
| System Total | 63.7 | 758.4 |
| Contract Libraries | 49.4 | 718.0 |
| City Branches | 51.5 | 596.9 |
| Central Library | 134.5 | 1,194.2 |

Registered Public Access Computer Sessions

|  Library | December 2007 | | | December 2006 | Change | Year to Date 2007 | | | YTD 2006 | Change |
|---|----------------|-------------------|----------------|----------------|--------------|-------------------|-------------------|----------------|----------------|--------------|
| | Adult Sessions | Juvenile Sessions | Total Sessions | Total Sessions | | Adult Sessions | Juvenile Sessions | Total Sessions | Total Sessions | |
| Alden (Ewell Free) | 85 | 18 | 103 | 143 | -28.0% | 1,419 | 299 | 1,718 | 1,828 | -6.0% |
| <i>Amherst</i> | | | | | | | | | | |
| Audubon | 848 | 175 | 1,023 | 1,171 | -12.6% | 14,515 | 3,074 | 17,589 | 17,459 | 0.7% |
| Clearfield | 636 | 95 | 731 | 786 | -7.0% | 9,842 | 1,693 | 11,535 | 10,181 | 13.3% |
| Egbertsville-Snyder | 368 | 120 | 488 | 371 | 31.5% | 5,009 | 1,663 | 6,672 | 4,051 | 64.7% |
| Williamsville | 412 | 64 | 476 | 467 | 1.9% | 5,236 | 869 | 6,105 | 5,284 | 15.5% |
| Angola | 277 | 46 | 323 | 277 | 16.6% | 3,708 | 859 | 4,567 | 3,435 | 33.0% |
| Aurora | 509 | 43 | 552 | 414 | 33.3% | 5,877 | 461 | 6,338 | 5,700 | 11.2% |
| Boston | 66 | 167 | 233 | 101 | 130.7% | 885 | 1,227 | 2,112 | 1,394 | 51.5% |
| <i>Cheektowaga</i> | | | | | | | | | | |
| Julia Boyer Reinstein | 938 | 131 | 1,069 | 1,067 | 0.2% | 14,230 | 1,947 | 16,177 | 14,374 | 12.5% |
| Reinstein Memorial | 737 | 102 | 839 | 782 | 7.3% | 11,572 | 1,240 | 12,812 | 12,705 | 0.8% |
| Clarence | 458 | 254 | 712 | 757 | -5.9% | 6,356 | 3,019 | 9,375 | 9,226 | 1.6% |
| Collins | 248 | 94 | 342 | 279 | 22.6% | 3,160 | 2,212 | 5,372 | 3,949 | 36.0% |
| Concord | 261 | 203 | 464 | 448 | 3.6% | 4,157 | 2,986 | 7,143 | 5,624 | 27.0% |
| Eden | 125 | 31 | 156 | 116 | 34.5% | 1,508 | 482 | 1,990 | 1,581 | 25.9% |
| Elma | 194 | 53 | 247 | 206 | 19.9% | 2,234 | 690 | 2,924 | 2,641 | 10.7% |
| Grand Island Memorial | 205 | 48 | 253 | 276 | -8.3% | 3,415 | 751 | 4,166 | 4,950 | -15.8% |
| <i>Hamburg</i> | | | | | | | | | | |
| Hamburg | 762 | 115 | 877 | 1,072 | -18.2% | 11,211 | 2,054 | 13,265 | 14,142 | -6.2% |
| Lake Shore | 237 | 42 | 279 | 225 | 24.0% | 2,885 | 706 | 3,591 | 2,649 | 35.6% |
| Lackawanna | 560 | 128 | 688 | 556 | 23.7% | 7,275 | 1,619 | 8,894 | 6,260 | 42.1% |
| Lancaster | 676 | 93 | 769 | 679 | 13.3% | 9,676 | 2,099 | 11,775 | 9,999 | 17.8% |
| Marilla | 80 | 25 | 105 | 135 | -22.2% | 1,254 | 593 | 1,847 | 1,709 | 8.1% |
| Newstead | 236 | 95 | 331 | 399 | -17.0% | 3,572 | 1,725 | 5,297 | 5,315 | -0.3% |
| North Collins | 72 | 63 | 135 | 136 | -0.7% | 1,200 | 1,442 | 2,642 | 1,890 | 39.8% |
| Orchard Park | 780 | 177 | 957 | 1,045 | -8.4% | 11,636 | 2,663 | 14,299 | 15,060 | -5.1% |
| City of Tonawanda | 296 | 40 | 336 | 430 | -21.9% | 4,923 | 805 | 5,728 | 5,253 | 9.0% |
| <i>Town of Tonawanda</i> | | | | | | | | | | |
| Kenilworth | 339 | 105 | 444 | 465 | -4.5% | 4,407 | 1,356 | 5,763 | 5,524 | 4.3% |
| Kenmore | 1,210 | 178 | 1,388 | 1,319 | 5.2% | 17,549 | 2,080 | 19,629 | 16,436 | 19.4% |
| West Seneca | 1,016 | 72 | 1,088 | 962 | 13.1% | 13,454 | 1,252 | 14,706 | 13,729 | 7.1% |
| <i>Buffalo</i> | | | | | | | | | | |
| Crane | 1,383 | 125 | 1,508 | 1,096 | 37.6% | 17,017 | 1,265 | 18,282 | 12,610 | 45.0% |
| Dudley | 914 | 337 | 1,251 | 847 | 47.7% | 9,074 | 3,859 | 12,933 | 8,511 | 52.0% |
| East Clinton | 207 | 108 | 315 | 196 | 60.7% | 2,452 | 1,491 | 3,943 | 2,705 | 45.8% |
| East Delavan | 518 | 418 | 936 | 637 | 46.9% | 5,796 | 5,544 | 11,340 | 6,872 | 65.0% |
| Merriweather | 1,153 | 643 | 1,796 | 1,526 | 17.7% | 14,399 | 7,691 | 22,090 | 13,639 | 62.0% |
| Niagara | 604 | 726 | 1,330 | 649 | 104.9% | 6,869 | 6,790 | 13,659 | 6,574 | 107.8% |
| North Park | 395 | 116 | 511 | 242 | N/A | 5,001 | 1,549 | 6,550 | 3,671 | 78.4% |
| Riverside | 680 | 576 | 1,256 | 959 | 31.0% | 7,308 | 7,158 | 14,466 | 8,894 | 62.6% |
| <i>Central</i> | | | | | | | | | | |
| B S T | 3,144 | 541 | 3,685 | 1591 | 131.6% | 25,092 | 2,730 | 27,822 | 15,693 | 77.3% |
| Children's | 0 | 203 | 203 | 253 | -19.8% | 10 | 2,862 | 2,872 | 2,949 | -2.6% |
| GRO | 608 | 104 | 712 | 229 | 210.9% | 4,358 | 459 | 4,817 | 3,657 | 31.7% |
| HSS | 7,443 | 464 | 7,907 | 4790 | 65.1% | 71,615 | 3,932 | 75,547 | 58,502 | 29.1% |
| Teen Room | | | | | | | | | | |
| System Total | 29,680 | 7,138 | 36,818 | 28,099 | 31.0% | 351,156 | 87,196 | 438,352 | 346,625 | 26.5% |
| Contract Library Total | 12,631 | 2,777 | 15,408 | 15,084 | 2.1% | 182,165 | 41,866 | 224,031 | 202,348 | 10.7% |
| City Branch Total | 5,854 | 3,049 | 8,903 | 6,152 | 44.7% | 67,916 | 35,347 | 103,263 | 63,476 | 62.7% |
| Central Library | 11,195 | 1,312 | 12,507 | 6,863 | 82.2% | 101,075 | 9,983 | 111,058 | 80,801 | 37.4% |

Registered Public Access Computer Sessions

|  Library | Number of PACs | December 2007 | Year to Date 2007 |
|---|-------------------|------------------|----------------------|
| | | Sessions/PAC | Sessions/PAC |
| Alden (Ewell Free) | 5 | 20.6 | 343.6 |
| <i>Amherst</i> | | | |
| Audubon | 19 | 53.8 | 925.7 |
| Clearfield | 17 | 43.0 | 678.5 |
| Egbertsville-Snyder | 5 | 97.6 | 1,334.4 |
| Williamsville | 5 | 95.2 | 1,221.0 |
| Angola | 7 | 46.1 | 652.4 |
| Aurora | 8 | 69.0 | 792.3 |
| Boston | 6 | 38.8 | 352.0 |
| <i>Cheektowaga</i> | | | |
| Julia Boyer Reinstein | 32 | 33.4 | 505.5 |
| Reinstein Memorial | 16 | 52.4 | 800.8 |
| Clarence | 19 | 37.5 | 493.4 |
| Collins | 10 | 34.2 | 537.2 |
| Concord | 12 | 38.7 | 595.3 |
| Eden | 6 | 26.0 | 331.7 |
| Elma | 5 | 49.4 | 584.8 |
| Grand Island Memorial | 9 | 28.1 | 462.9 |
| <i>Hamburg</i> | | | |
| Hamburg | 10 | 87.7 | 1,326.5 |
| Lake Shore | 8 | 34.9 | 448.9 |
| Lackawanna | 15 | 45.9 | 592.9 |
| Lancaster | 17 | 45.2 | 692.6 |
| Marilla | 6 | 17.5 | 307.8 |
| Newstead | 11 | 30.1 | 481.5 |
| North Collins | 10 | 13.5 | 264.2 |
| Orchard Park | 21 | 45.6 | 680.9 |
| City of Tonawanda | 4 | 84.0 | 1,432.0 |
| <i>Town of Tonawanda</i> | | | |
| Kenilworth | 8 | 55.5 | 720.4 |
| Kenmore | 8 | 173.5 | 2,453.6 |
| West Seneca | 13 | 83.7 | 1,131.2 |
| <i>Buffalo</i> | | | |
| Crane | 22 | 68.5 | 831.0 |
| Dudley | 18 | 69.5 | 718.5 |
| East Clinton | 11 | 28.6 | 358.5 |
| East Delavan | 30 | 31.2 | 378.0 |
| Merriweather | 46 | 39.0 | 480.2 |
| Niagara | 17 | 78.2 | 803.5 |
| North Park | 13 | 39.3 | 503.8 |
| Riverside | 16 | 78.5 | 904.1 |
| <i>Central</i> | | | |
| B S T | 33 | 111.7 | 843.1 |
| Children's | 6 | 33.8 | 478.7 |
| GRO | 8 | 89.0 | 602.1 |
| HSS | 46 | 171.9 | 1,642.3 |
| Teen Room | | | |
| System Total | 578 | 63.7 | 758.4 |
| Contract Library Total | 312 | 49.4 | 718.0 |
| City Branch Total | 173 | 51.5 | 596.9 |
| Central Library | 93 | 134.5 | 1,194.2 |



Public Access Computer Statistics

December 2007 Footnotes

2007*

*** City Branches & Central**

A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

System-Wide:

As of January 1, 2007, Patrons are no longer required to be in good standing (per B&ECPL Circulation Policy) in order to use the Internet. In addition, the \$1 fee for short-term Internet privileges is discontinued. The combination of these factors has resulted in increased overall public computer usage.

Dudley (10/15/2007)

Central (11/1/2007)

Crane (12/10/2007)

West Seneca (12/13/2007)

East Aurora (12/17/2007)

Use of Envisionware PC Reservation System replaces use of PAC-Man. Public Access Computer Statistics Reports from Envisionware show an increase in the number of computer sessions because multiple sessions by the same user on the same day are counted individually while in PAC-Man, they were counted as one session. Envisionware reporting is more accurate.

Audubon:

Closed early on 12/18/2007 due to a roof leak.

Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.

2006

System-Wide:

Many libraries reduced operating hours in 2006 due to budget cutbacks. The reductions are in addition to service hour reductions that occurred in January 2005. Fewer service hours affected computer use at many units.