

MATERIALS HOLD SURVEY

Hello,

Thank you for reserving material from the Buffalo & Erie County Public Libraries. Can you please take a few minutes to answer questions about the Library's process to reserve an item?

1. How often do you reserve material from the Library?

A few times a year

Monthly

Weekly

Other:

2. How satisfied are you with the Library's process to reserve an item?

Very satisfied

Somewhat satisfied

Not Satisfied (please explain)

3. How can the library improve the process to reserve an item?

4. Library Name

Thank you! Please drop your completed survey in the nearby box or give it to a staff member.