

# 2021 Budget in Brief Charts Pursuant to B&ECPL Board of Trustees Resolution 2020-18 and County Executive Recommended Allocation October 15, 2020

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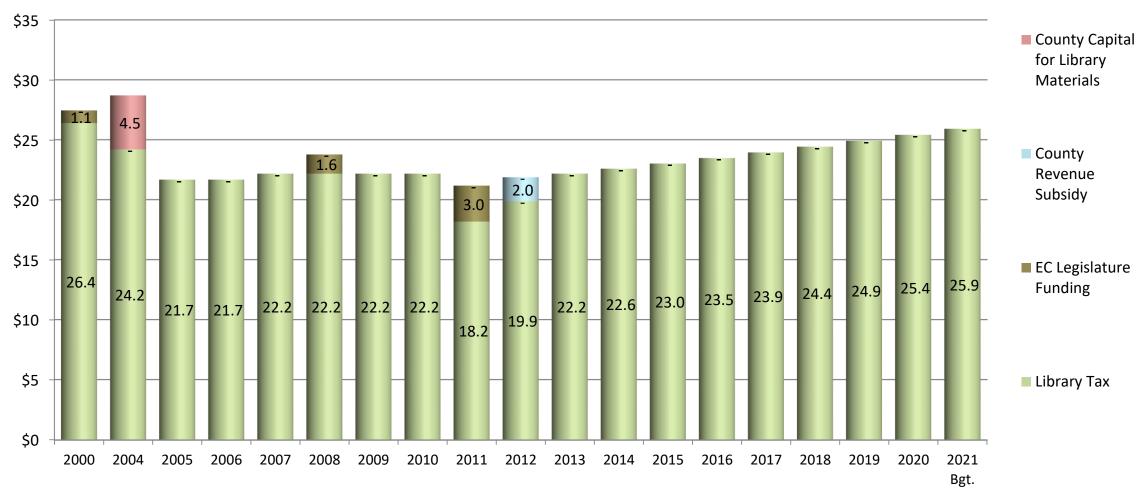
2021 Budget Change vs 2020

	2020 Budget	2021 Budget	Chang	ge
OPERATING BUDGET			·	
Revenue				
Library Real Property Tax	\$25,409,158	\$25,917,341	\$508,183	2.0%
NY State Aid	\$2,251,490	\$1,973,916	(\$277,574)	-12.3%
Use of Fund Balance	\$812,874	\$373,317	(\$439,557)	-54.1%
All Other	\$756,565	\$573,159	(\$183,406)	-24.2%
Total Revenue	\$29,230,087	\$28,837,733	(\$392,354)	-1.3%
Expense				
Salaries & Wages	\$16,371,312	\$16,471,701	\$100,389	0.6%
Reduction from Personal Svcs	(\$161,864)	(\$671,445)	(\$509,581)	314.8%
Contractural Salary Reserves	\$0	\$172,892	\$172,892	n/a
FICA (Social Security & Medicare)	\$1,252,392	\$1,260,089	\$7,697	0.6%
Employee Health Insurance	\$2,396,544	\$2,448,892	\$52,348	2.2%
Hospital & Medical - Retirees	\$1,460,433	\$1,494,302	\$33,869	2.3%
Retirement (NY State System)	\$1,689,266	\$1,737,106	\$47,840	2.8%
Supplies & Repairs/Maintenance	\$558,710	\$653,956	\$95,246	17.0%
Professional Services	\$860,359	\$824,238	(\$36,121)	-4.2%
Insurance - Liability Coverage	\$157,223	\$165,218	\$7,995	5.1%
Library Materials	\$3,009,000	\$2,828,460	(\$180,540)	-6.0%
Telecom & Internet; Water & Sewer	\$110,319	\$133,173	\$22,854	20.7%
Interfund Utilities (Electric & Ngas)	\$792,147	\$767,534	(\$24,613)	-3.1%
County Charges for Data Svcs.; Purchasing Svcs; and Fleet Svcs.	\$339,358	\$97,221	(\$242,137)	-71.4%
All Other	\$394,888	\$454,396	\$59,508	15.1%
Total Operating Expense	\$29,230,087	\$28,837,733	(\$392,354)	-1.3%

2021 Budget Change vs 2020

	2020 Budget	2021 Budget	Chang	je	
LIBRARY GRANTS					
Grant Revenue - NY State	\$691,800	\$606,509	(\$85,291)	-12.3%	
Grant Expense by Grant					
Central Library Book Aid	\$67,633	\$59,295	(\$8,338)	-12.3%	
Central Library Development Aid	\$293,185	\$257,040	(\$36,145)	-12.3%	
Continuity of Service	\$47,296	\$41,465	(\$5,831)	-12.3%	
NYS Library Automation Grant	\$72,361	\$63,438	(\$8,923)	-12.3%	
Coordinated Outreach	\$159,781	\$140,082	(\$19,699)	-12.3%	
Library Services to County Correctional Facilities	\$8,294	\$7,271	(\$1,023)	-12.3%	
Library Services to State Correctional Facilities	\$43,250	\$37,918	(\$5,332)	-12.3%	
<b>Grant Program Expense</b>	\$691,800	\$606,509	(\$85,291)	-12.3%	
TOTAL OPERATING & GRANTS					
Revenue	\$29,921,887	\$29,444,242	(\$477,645)	-1.6%	
Expense	\$29,921,887	\$29,444,242	(\$477,645)	-1.6%	

## COUNTY SUPPORT FOR B&ECPL OPERATING AND LIBRARY MATERIALS



Over this period major funding changes included:

2005 \$7 Million Cut -24%

Service reductions and layoffs, 15 libraries and 4 mobile units closed.

2009 \$1.6 Million Cut \$1 Million -7%

Used fund balance; RFID technology; staffing reductions via attrition to postpone service reductions.

2011 -5% Cut

Open hours and programs/ services reduced: layoffs.

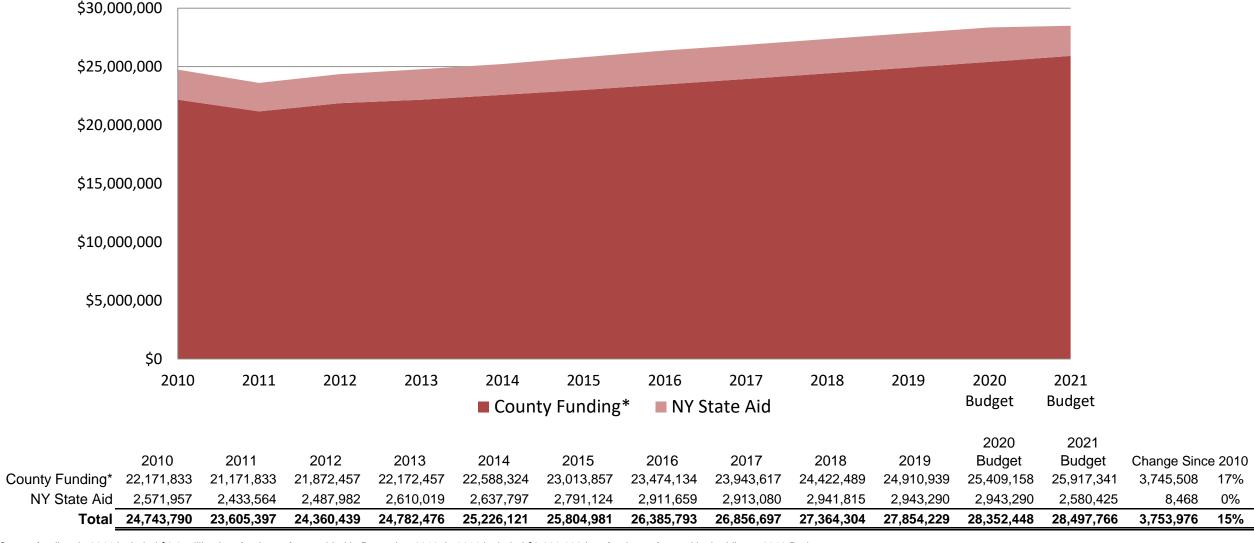
2012 - 2021 Budget Steady, Sustaining Funding

Open hours and program/service restorations and improvements made within annual growth in county support averaging 2%

Notes: Dollars in millions; \$3.0 million County Legislature funding for 2011 provided in December 2010; Consumer Prices will have increased approximately 55% since 2000.

Funding Stress Caused by Previous Years' Revenue Cuts and Contractually Obligated Cost Increases

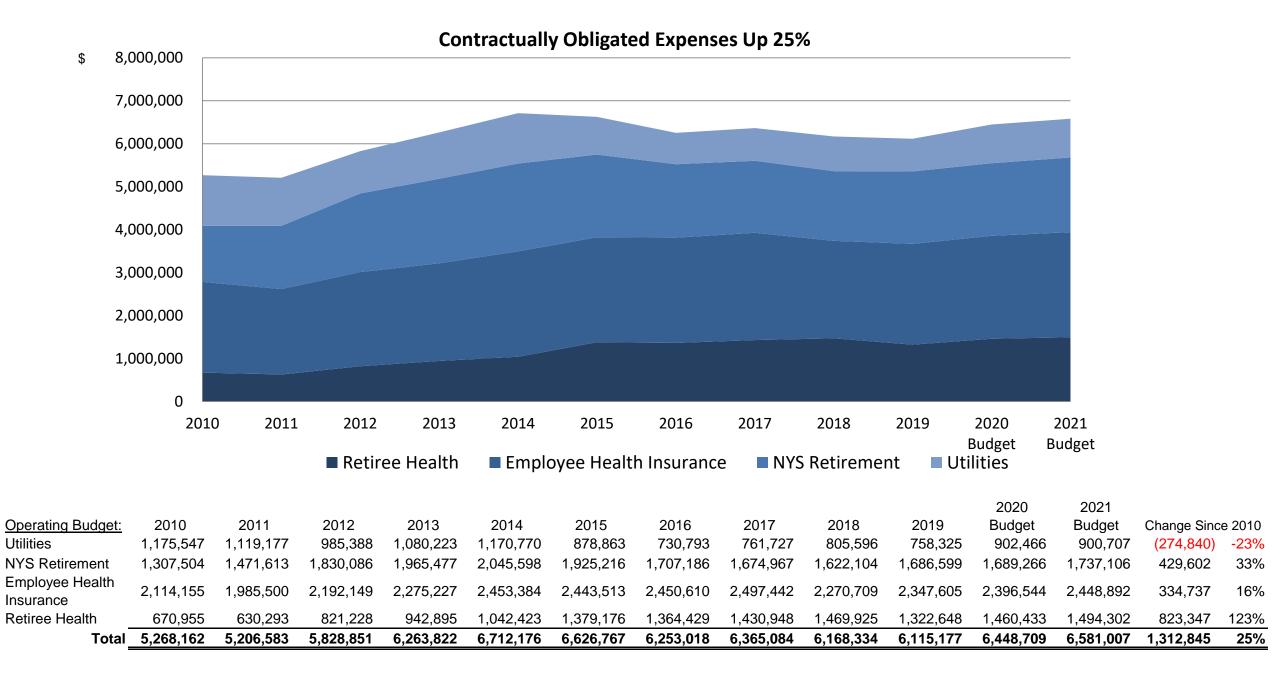
## Since 2010, County and State Funding Up 15%, Consumer Price Index Up 21%



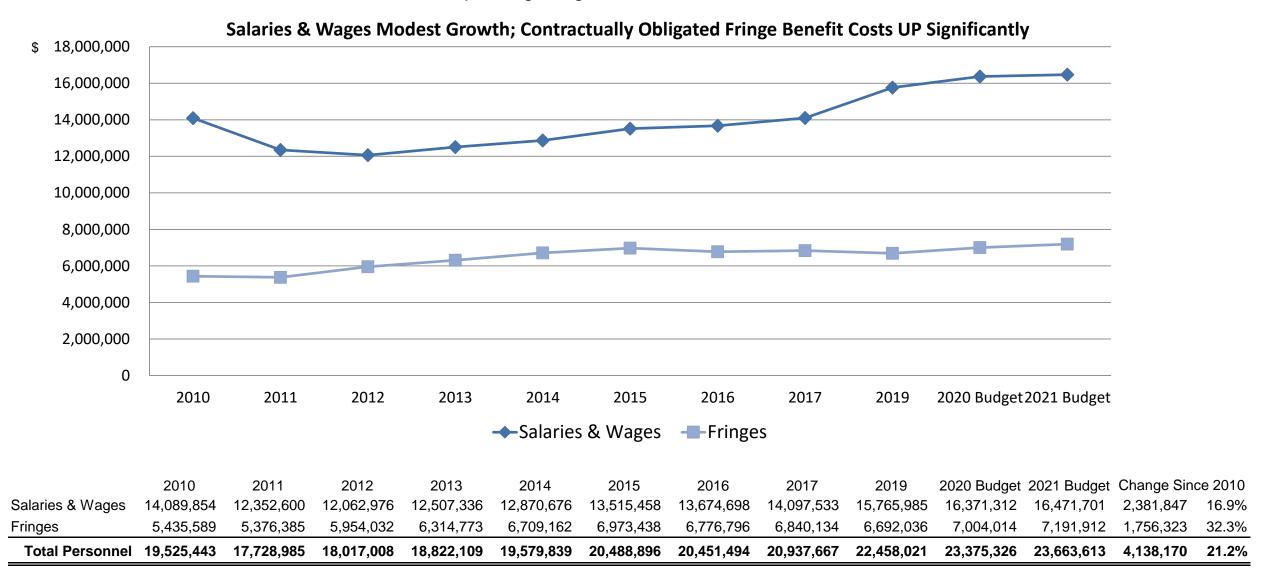
<sup>\*</sup> County funding: in 2011 included \$3.0 million interfund transfer provided in December 2010; in 2012 included \$2,000,000 Interfund-transfer; and in the Library 2013 Budget, at the Library's request, moved the interfund transfer amount to the Library Tax.

NY State Aid for all years includes operating and grants.

Funding Stress Caused by Previous Years' Revenue Cuts and Contractually Obligated Cost Increases

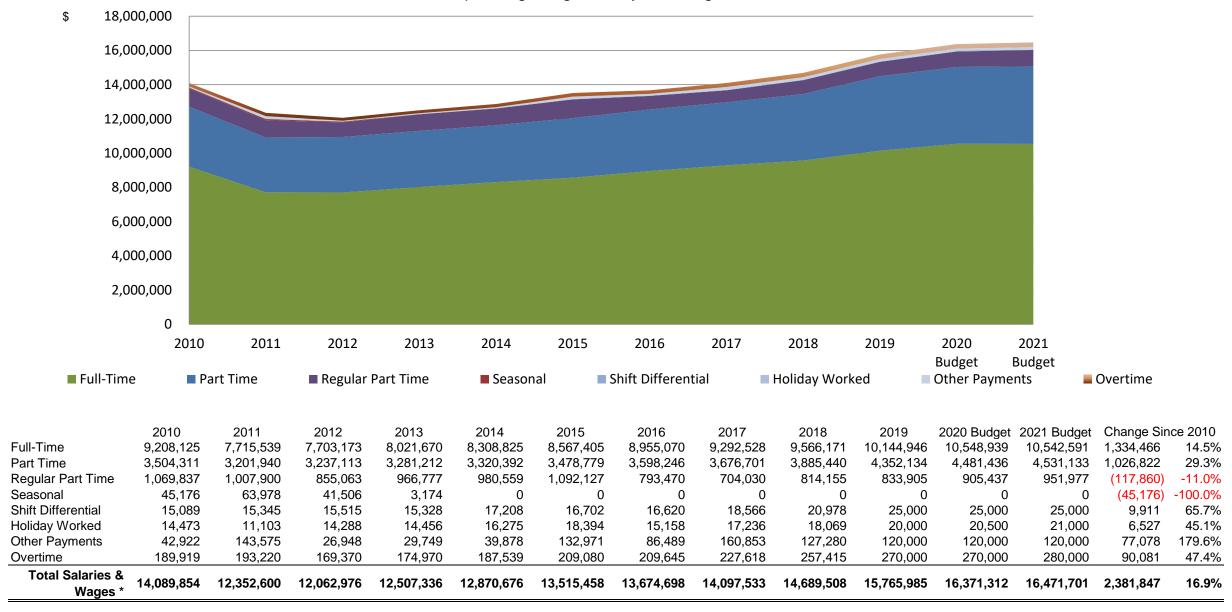


Operating Budget\* Personnel Cost Trends



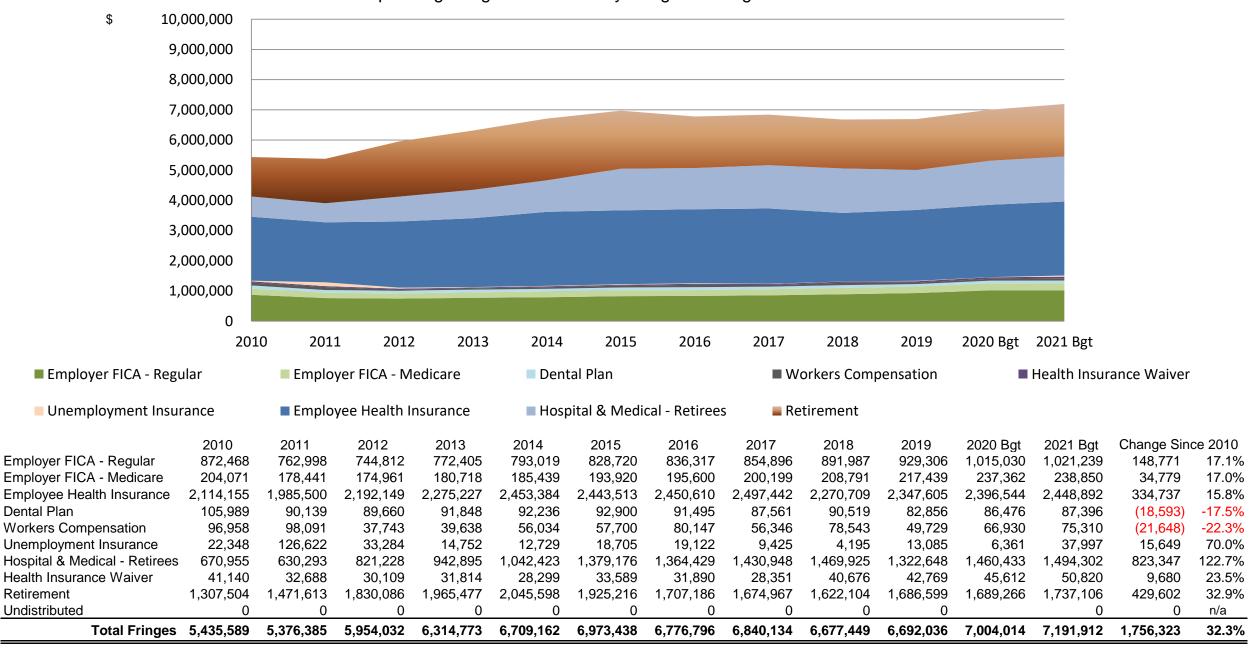
<sup>\*</sup> Excludes grant funded positions. From 2010 - January 2021 the Consumer Price will have increased an estimated 21%. See Salary & Wages and Fringe Benefits Charts for additional detail.

## Buffalo & Erie County Public Library Operating Budget Salary and Wage Trends



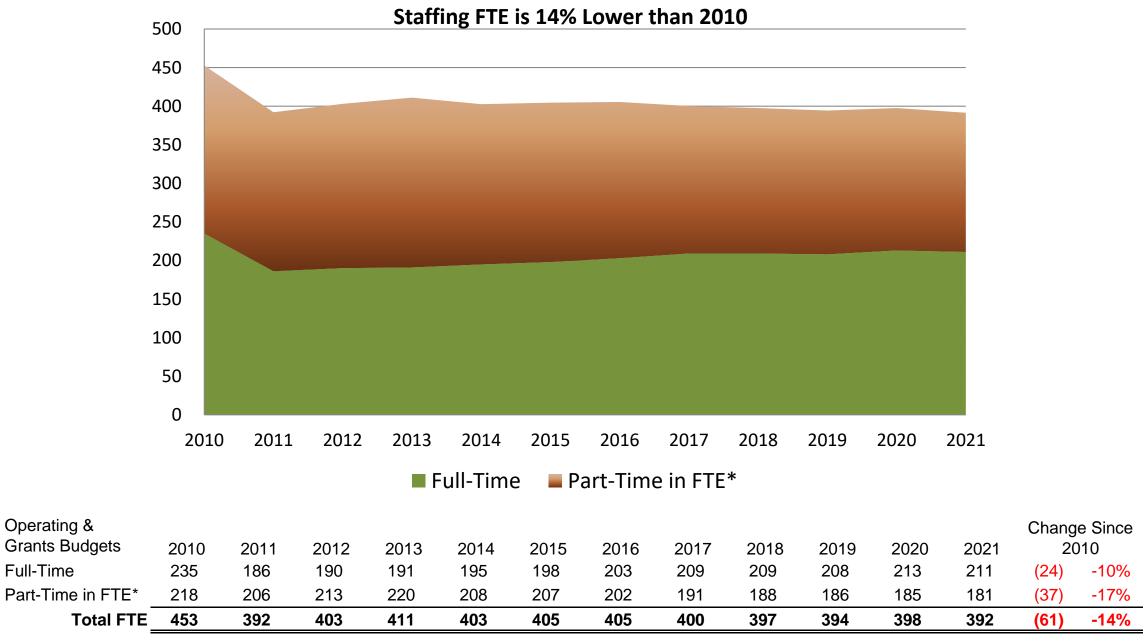
<sup>\* 2013</sup> and 2014 include impacts of service restoration funding provided by Erie County; 2014 includes the impact of a 10.3% (\$0.75 per hour) increase in the minimum wage (increasing the Page and Sr. Page wage scales by \$0.50 per hour); 2015 reflects impact of contract settlements and a 9.4% (\$0.75 per hour) increase in the minimum wage (increasing the Page and Sr. Page wage scales by \$0.75 per hour); 2016 reflects impact of contracted COLAs and a 2.9% (\$0.25 per hour) increase in the minimum wage; and 2017, 2018, 2019, 2020 and 2021 reflect impact of contracted COLAs and a \$0.70 per hour increase in the minimum wage each year (\$0.70 per increase hour = 7.8% in 2017, 7.2% in 2018, 6.7% in 2019, 6.3% in 2020, and 5.9% in 2021). Part-time workhours reduced through attrition to partially offset. Between 2013 and 2020 the NY State minimum wage will have increased \$5.25 per hour (72%). Had the minimum wage not changed, 2019 part-time expense would be below 2009. Other payments in 2015 included a contract settlement payment; and 2016-20 include vacation sell back costs. From 2010 - January 2020 the Consumer Price will have increased an estimated 21%.

### Operating Budget\* Contractually Obligated Fringe Benefit Trends

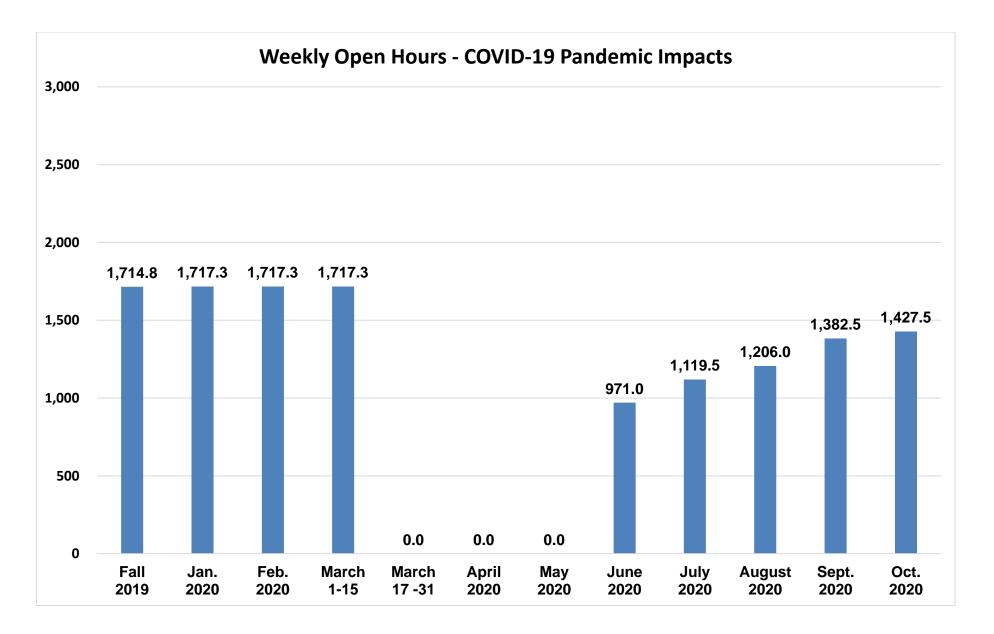


<sup>\*</sup> Excludes grant funded positions; 2013 and 2014 include impacts of service restoration funding provided by Erie County. 2014 - 2021 include the impact to FICA phased minimum wage increases (impacting the Page and Sr. Page wage scales). 2015 - 2021 reflect impact of contract settlement provisions providing for employee contributions towards health insurance costs; moderating NYS Retirement employer contribution rates for all Tiers; and a continued turnover related shift in the employee base towards the new, lower cost NYS retirement Tier 6.

# Buffalo & Erie County Public Library Staffing Trends in Full-Time Equivalents (FTEs)



<sup>\*</sup> Includes positions that are Regular Part-time (20 or more hours/week) and Part-time (19 or fewer hours per week).



Weekly open hours, total for 37 locations spread across Erie County's 1,043 square miles .

# BUFFALO & ERIE COUNTY PUBLIC LIBRARY WEEKLY OPEN HOURS OF SERVICE

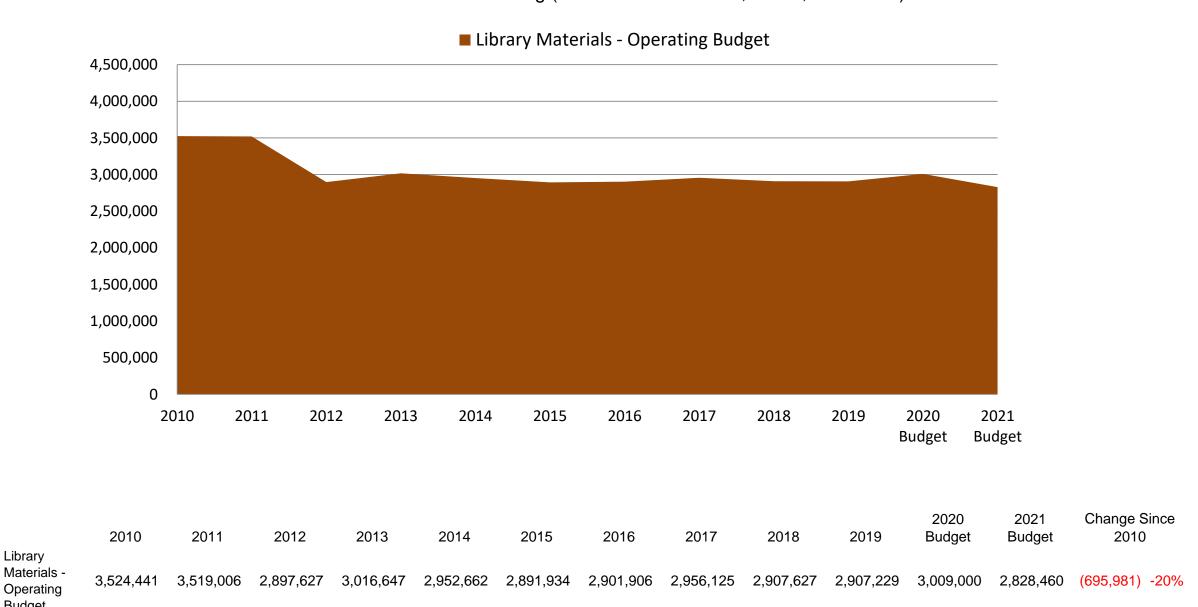
COVID-19 RELATED CLOSURES AND PHASED REOPENING													
				Cumulat	ive Numb	er of Ope	n Hours A	II Locatio	ns as of:				
	Fall	Jan-20	Feb-20	Mar-20	Mar-20	Apr-20	May-20		Jul-20	Aug-20	Sep-20	Oct-20	Location Notes
Library System	2019			1 to 15	17 to 31			6/15	7/13	8/17	9/14	10/12	
COUNTY-WIDE / BUFFALO													
B&ECPL Central Library	64.0	64.0	64.0	64.0	0.0	0.0	0.0	46.0	46.0	46.0	60.0	60.0	
Coles	40.0	40.0	40.0	40.0	0.0	0.0	0.0	30.0	32.0	27.0	38.0	38.0	Closed 8/18 for electrical work
Crane Branch	40.0	40.0	40.0	40.0	0.0	0.0	0.0	30.0	32.0	32.0	38.0	38.0	
Dudley Branch	40.0	40.0	40.0	40.0	0.0	0.0	0.0	30.0	32.0	32.0	38.0	38.0	
East Clinton Branch	32.0	32.0	32.0	32.0	0.0	0.0	0.0	24.0	24.0	24.0	24.0	24.0	
González-Soto	48.0	48.0	48.0	48.0	0.0	0.0	0.0	32.0	40.0	40.0	40.0	40.0	
Merriweather	53.0	53.0	53.0	53.0	0.0	0.0	0.0	32.0	40.0	40.0	48.0	48.0	
North Park Branch	40.0	40.0	40.0	40.0	0.0	0.0	0.0	28.0	32.0	32.0	46.0	46.0	
Panty (formerly Riverside)	40.0	40.0	40.0	40.0	0.0	0.0	0.0	30.0	32.0	32.0	38.0	38.0	
<b>B&amp;ECPL Buffalo Branches</b>	333.0	333.0	333.0	333.0	0.0	0.0	0.0	236.0	264.0	259.0	310.0	310.0	
Bookmobile Services	22.8	22.8	22.8	22.8	0.0	0.0	0.0	0.0	1.5	4.5	7.5	2.5	
CONTRACTING LIBRARIES													
Ewell Free Library (Alden)	35.0	35.0	35.0	35.0	0.0	0.0	0.0	20.0	20.0	20.0	20.0	28.0	
Audubon	65.0	65.0	65.0	65.0	0.0	0.0	0.0	45.0	52.0	52.0	56.0	56.0	
Clearfield	51.0	51.0	51.0	51.0	0.0	0.0	0.0	40.0	45.0	45.0	48.0	48.0	
Eggertsville/Snyder	42.0	44.0	44.0	44.0	0.0	0.0	0.0	33.0	38.0	38.0	38.0	38.0	
Williamsville	26.0	26.0	26.0	26.0	0.0	0.0	0.0	22.0	22.0	22.0	22.0	22.0	
Town of Amherst	184.0	186.0	186.0	186.0	0.0	0.0	0.0	140.0	157.0	157.0	164.0	164.0	
Angola Public	38.0	38.0	38.0	38.0	0.0	0.0	0.0	25.0	25.0	29.0	35.0	38.0	
Town of Aurora	51.0	51.0	51.0	51.0	0.0	0.0	0.0	35.0	35.0	35.0	38.0	38.0	
Boston Free	35.0	35.0	35.0	35.0	0.0	0.0	0.0	13.0	26.0	26.0	26.0	26.0	
Julia B. Reinstein	65.0	65.0	65.0	65.0	0.0	0.0	0.0	12.0	46.0	46.0	46.0	46.0	
Reinstein Memorial	44.0	44.0	44.0	44.0	0.0	0.0	0.0	12.0	30.0	30.0	30.0	30.0	
Town of Cheektowaga	109.0	109.0	109.0	109.0	0.0	0.0	0.0	24.0	76.0	76.0	76.0	76.0	
Town of Clarence	55.0	55.0	55.0	55.0	0.0	0.0	0.0	38.0	38.0	45.0	48.0	48.0	
Town of Collins	48.0	48.0	48.0	48.0	0.0	0.0	0.0	22.0	22.0	22.0	29.0	29.0	
Town of Concord	35.0	35.0	35.0	35.0	0.0	0.0	0.0	32.0	20.0	20.0	29.0	29.0	
Town of Eden	35.0	35.0	35.0	35.0	0.0	0.0	0.0	32.0	32.0	32.0	32.0	32.0	
Town of Elma	46.0	46.0	46.0	46.0	0.0	0.0	0.0	20.0	0.0	32.0	46.0	46.0	Closed 7/14-7/17 - water main repair
Town of Grand Island	53.0	53.0	53.0	53.0	0.0	0.0	0.0	30.0	30.0	35.0	40.0	40.0	
Hamburg Library	60.0	60.0	60.0	60.0	0.0	0.0	0.0	25.0	40.0	40.0	48.0	48.0	
Lake Shore Branch	40.0	40.0	40.0	40.0	0.0	0.0	0.0	0.0	0.0	32.0	32.0	32.0	June-7/27 closed for construction
Town of Hamburg	100.0	100.0	100.0	100.0	0.0	0.0	0.0	25.0	40.0	72.0	80.0	80.0	

# BUFFALO & ERIE COUNTY PUBLIC LIBRARY WEEKLY OPEN HOURS OF SERVICE

	COVID-19 RELATED CLOSURES AND PHASED REOPENING												
				Cumulat	ive Numb	er of Ope	n Hours A	II Locatio	ns as of:				
Library System	Fall 2019	Jan-20	Feb-20	Mar-20 1 to 15	Mar-20 17 to 31	Apr-20	May-20	Jun-20 6/15	Jul-20 7/13	Aug-20 8/17	Sep-20 9/14	Oct-20 10/12	Location Notes
City of Lackawanna	42.0	42.0	42.0	42.0	0.0	0.0	0.0	20.0	20.0	24.0	24.0	40.0	
Town of Lancaster	60.5	60.5	60.5	60.5	0.0	0.0	0.0	20.0	30.0	32.5	55.0	55.0	
Marilla Free Library	35.0	35.0	35.0	35.0	0.0	0.0	0.0	25.0	25.0	25.0	29.0	25.0	
Town of Newstead	35.0	35.0	35.0	35.0	0.0	0.0	0.0	28.0	28.0	28.0	33.0	33.0	
Town of North Collins	32.0	32.0	32.0	32.0	0.0	0.0	0.0	16.0	26.0	26.0	32.0	32.0	
Town of Orchard Park	60.0	60.0	60.0	60.0	0.0	0.0	0.0	42.0	37.0	37.0	40.0	45.0	
City of Tonawanda	48.5	49.0	49.0	49.0	0.0	0.0	0.0	16.0	32.0	32.0	32.0	40.0	
Kenilworth	40.0	40.0	40.0	40.0	0.0	0.0	0.0	20.0	20.0	20.0	24.0	24.0	
Kenmore	60.0	60.0	60.0	60.0	0.0	0.0	0.0	23.0	30.0	30.0	32.0	32.0	
Town of Tonawanda	100.0	100.0	100.0	100.0	0.0	0.0	0.0	43.0	50.0	50.0	56.0	56.0	
Town of West Seneca	58.0	58.0	58.0	58.0	0.0	0.0	0.0	23.0	39.0	41.0	41.0	55.0	
Subtotal Contract Libraries	1,295.0	1,297.5	1,297.5	1,297.5	0.0	0.0	0.0	689.0	808.0	896.5	1,005.0	1,055.0	
SYSTEM TOTALS	1,714.8	1,717.3	1,717.3	1,717.3	0.0	0.0	0.0	971.0	1,119.5	1,206.0	1,382.5	1,427.5	

Notes: As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020 (the Amherst, Clarence, and Lackawanna Public Libraries closed effective 3/16/2020). Libraries remain closed until such time as the guidance of the Governor of the State of New York supported reopening. In June, a phased reopening began with some libraries initially offering curbside, walk-up, and drive-through-through services and many opening to the public for limited hours and services. As of July, all libraries opened to the public with limited hours and services. As the region's reopening continues and patrons return to the library, open hours have increased. As open hour schedules may change during a month while the phased process continues, this report uses the open hours for a mid-month week period (June, for example, shows the open hours for the 7 day period beginning Monday June 15th).

Library Materials Funding for Purchase of New Books, Media, and Downloadables/Streaming (e-Books/Audio Books, Music, and Video)

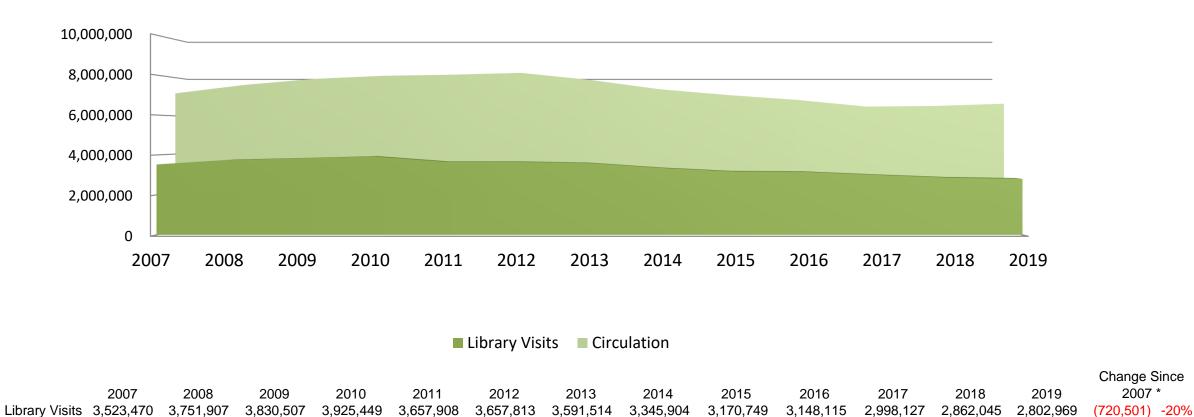


Library

Operating Budget

# Buffalo & Erie County Public Library Demand for Library Services Continues How People Use Their Libraries Is Evolving

## **Library Visits and Circulation**



<sup>\*</sup> The recession began in December, 2007. Use of libraries is somewhat counter-cyclical, increasing during recessions and easing during recoveries.

8,097,152

8,154,384

8,250,880

7,934,257

Circulation 7,179,351 7,619,902

7,882,989 7,397,296

7,088,133

6,835,086

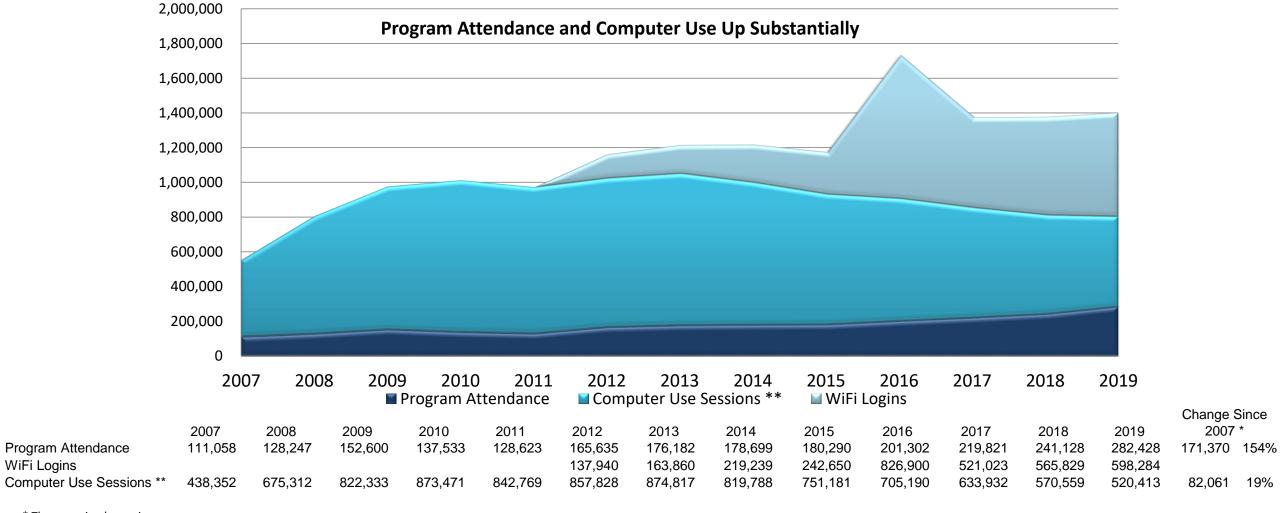
6,484,481

6,519,861

6,635,641

(543,710) -8%

# Buffalo & Erie County Public Library Demand for Library Services Continues How People Use Their Libraries Is Evolving

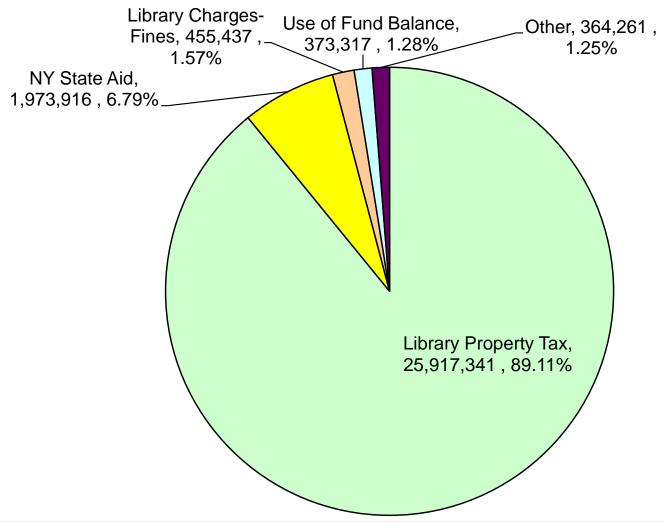


<sup>\*</sup> The recession began in December, 2007

Patrons also

<sup>\*\*</sup> Computer use sessions using library computers only.
heavily use free WiFi at all libraries, WiFi statistic counts began in 2012. Second password secured WiFi access added in 2016.

# Where the Funding Comes From



**B&ECPL 2021 TOTAL OPERATING REVENUE IN COUNTY SAP FINANCIAL SYSTEM** 

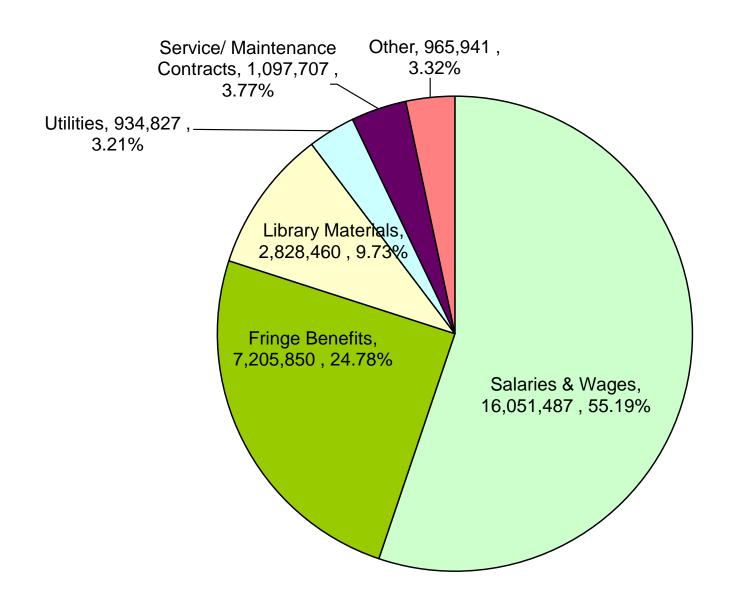
REVENUE IN COUNTY SAP FINANCIAL SYSTEM \$28,837,733

Adjustment for suburban library net directly collected revenue 246,539

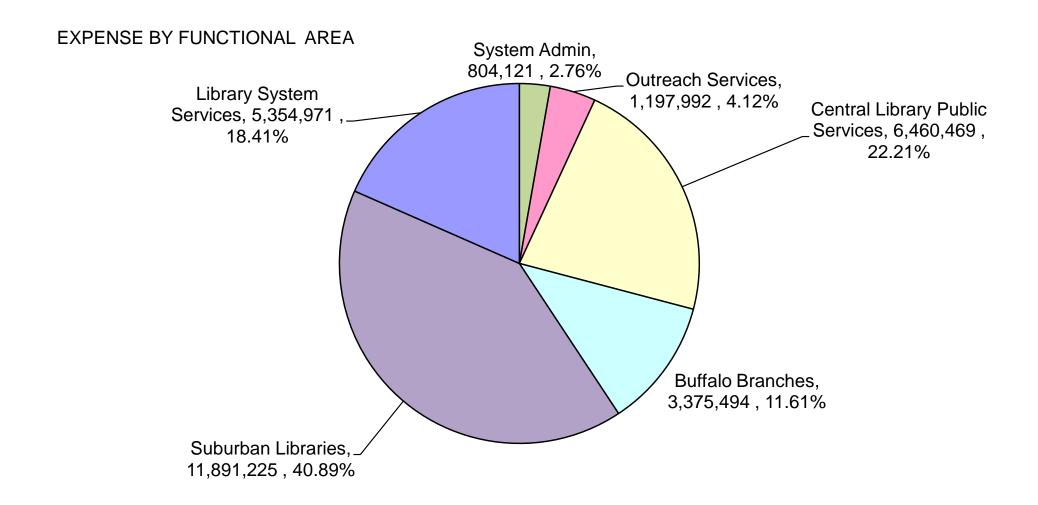
B&ECPL 2021 BUDGET TOTAL SYSTEM NET OPERATING REVENUE

\$29,084,272

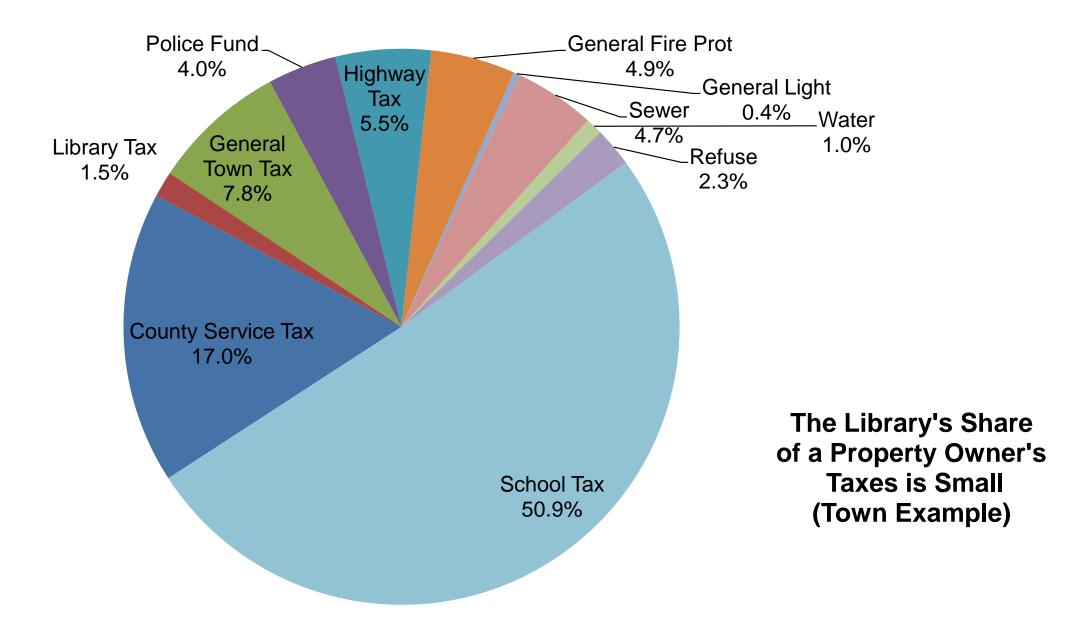
# Where the Funding Goes



# Where the Funding Goes

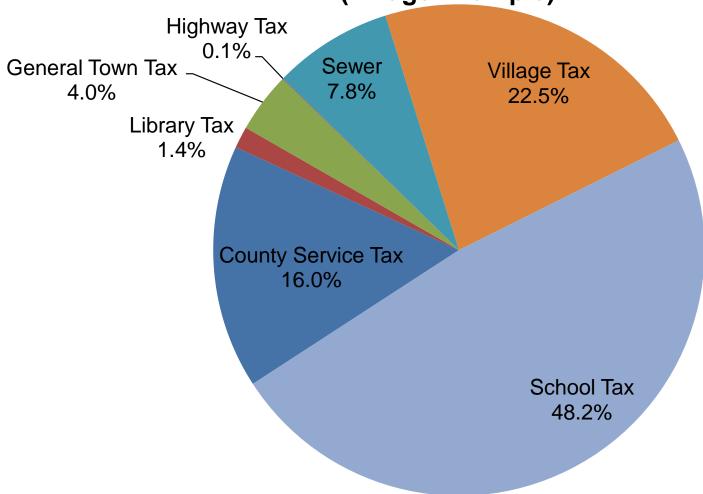


B&ECPL 2021 BUDGET OPERATING EXPENSE IN COUNTY SAP FINANCIAL SYSTEM	\$28,837,733
Adjustment for suburban library expense supported by directly collected revenue	246,539
B&ECPL 2021 BUDGET TOTAL SYSTEM NET OPERATING EXPENSE	\$29,084,272



Above is an example using an Erie County Town Property Owner's 2020 Property Taxes. Percentages will vary from village to village and town to town. In the City of Buffalo, the City tax takes the place of town, village and school taxes.





Above is an example using an Erie County Village Property Owner's 2020 Property Taxes. Percentages will vary from village to village and town to town. In the City of Buffalo, the City tax takes the place of town, village and school taxes.

# Buffalo and Erie County Public Library Peer Institution Comparison Data 2019 PLDS Survey Summary

### Compared to library systems serving similar sized populations the B&ECPL is a Bargain

#### **Provides Service at Low Cost**

Operating expenditures are in the lower third (Rank: 13th out of 18)

Expenditures per capita are in the lower third (Rank: 13th out of 18)

Average cost per open hour is the bottom quarter (Rank: 16th out of 18)

#### **Covers a Larger Service Area With Smaller Branches**

B&ECPL's service area, 1,043 square miles, is near the top of the group (Rank: 2nd out of 15)

While the number of branches, 36, is second (Rank: tied for 2nd out of 18),

the branch average size in square ft., 9,687, is in the bottom quarter (Rank: 16th out of 17)

#### Funding and Smaller Average Facility Size Impacts Ability to Provide Services

Circulation is in the lower third (Rank: 13th out of 18)

Visits to library buildings are also in the lower third (Rank: 14th out of 18)

Total number of programs offered are in the upper third (Rank: 5th out of 18)

Total program attendance is in the middle third (Rank: 11th out of 18)

Visits to the Library's website is in the top quarter (Rank: 2nd out of 18)

# Buffalo and Erie County Public Library Peer Institution Comparison Data 2019 PLDS Survey Sorted by Population of Legal Service Area

Population of legal service area		Stat e/ Pro vinc e		Square miles of legal service area	Number of book-	Number of branches	Branch Average Sq. Ft.	Public service hours per week	Operating Costs per Open Hour	Library Materials % of Total Operating Expense	Total operating expense	Total Operating Expense Per Capita	Total phys & E-book, downloadabl e Circulation	Total annual number of library visits	Total annual number of programs	Total annual program attendan ce	Annual number of visits to the library's website
969,012	Fresno County Public Library	CA	Fresno	4,999	2	29	9,859	1,516	\$330	11.05%	\$26,030,662	\$26.86	4,117,927	2,820,922	5,299	82,824	2,694,685
952,861	Jacksonville Public Library	FL	Jacksonville	918	0	20	24,881	956	\$708	12.20%	\$33,693,690	\$35.36	4,770,548	3,120,911	14,676	220,950	2,286,415
950,715	Austin Public Library	TX	Austin	274	1	24	10,131	1,584	\$604	9.95%	\$49,739,412	\$52.32	6,562,061	3,490,849	5,718	151,464	24,047,758
940,164	Palm Beach County Library System	FL	West Palm Bead	n/r	1	17	23,867	70	\$667	21.58%	\$33,804,427	\$35.96	9,226,787	4,037,084	10,784	260,013	9,558,583
930,553	Gwinnett County Public Library System	GA	Lawrenceville	437	0	15	16,508	924	\$424	11.41%	\$20,363,040	\$21.88	4,409,439	2,757,315	8,750	346,041	1,764,492
919,040	Buffalo & Erie County Public Library	NY	Buffalo	1,043	1	36	9,687	1,711	\$346	10.30%	\$29,121,959	\$31.69	6,519,861	2,862,045	16,942	241,128	12,146,462
901,540	Maricopa County Library District Office	ΑZ	Phoenix	n/r	0	17	n/r	n/r	\$560	28.73%	\$25,731,237	\$28.54	7,926,238	2,882,422	6,683	167,783	7,093,151
895,112	Kern County Library	CA	Bakersfield	n/r	3	2	141,039	716	\$197	7.61%	\$6,891,447	\$7.70	1,060,873	1,029,914	9,869	119,833	3,236,422
	Edmonton Library Board, City of	AB	Edmonton	270	4	20	13,421	1,356	\$942	11.06%	\$61,348,437	\$68.55	9,326,418	5,513,403	22,031	508,628	9,233,858
885,810	Salt Lake County Library System	UT	West Jordan	701	0	19	20,070	1,204	\$682	15.81%	\$39,888,672	\$45.03	12,617,331	3,310,740	12,518	393,782	4,121,711
877,389	Indianapolis-Marion County Public Library	IN	Indianapolis	380	2	24	32,503	1,343	\$623	13.70%	\$43,522,633	\$49.60	13,213,710	4,047,825	13,911	514,558	9,305,986
874,228	San Francisco Public Library	CA	San Francisco	48	4	27	22,357	1,460	\$1,685	11.61%	\$124,462,083	\$142.37	11,003,581	6,123,244	18,573	479,490	6,413,935
859,148	Saint Louis Public Library	МО	St. Louis	460	9	19	22,018	1,584	\$725	16.36%	\$48,900,485	\$56.92	13,655,287	5,076,711	27,182	558,572	5,667,940
850,548	Columbus Metropolitan Library	ОН	Columbus	343	1	22	18,877	1,511	\$858	11.41%	\$67,191,426	\$79.00	14,988,482	5,490,576	8,428	216,892	9,167,023
831,128	Baltimore County Public Library	MD	Towson	640	4	19	20,868	1,352	\$626	17.01%	\$42,702,278	\$51.38	10,230,660	4,552,413	10,508	285,952	5,452,645
824,805	Memphis Public Library & Information Cent	TN	Memphis	659	0	17	32,542	912	\$422	7.23%	\$20,403,651	\$24.74	1,351,235	2,040,516	6,370	111,908	982,580
803,000	Multnomah County Library	OR	Portland	465	0	18	8,487	1,031	\$1,461	9.78%	\$76,816,787	\$95.66	18,554,896	3,775,485	18,400	311,305	3,868,361
802,374	Cincinnati & Hamilton County, PI of	ОН	Cincinnati	414	0	40	9,858	2,107	\$529	16.24%	\$57,988,452	\$72.27	19,953,082	5,552,424	16,937	438,558	6,667,692
	Columns in blue highlight are calculations			ı	ı i	Ī	į	Ī	i i		į	1	i i	1	Ī	i i	i
Notes re 18	Libraries - B&ECPL and Comparables:			B&ECPL Rank: <b>2nd</b> out of 15	Rank:	B&ECPL Rank: <b>2nd</b> out of 18	B&ECPL Rank: 16th out of 17	B&ECPL Rank: <b>2nd</b> out of 17	B&ECPL Rank: <b>16th</b> out of 18	B&ECPL Rank: <b>14th</b> out of 18	B&ECPL Rank: <b>13th</b> out of 18	B&ECPL Rank: <b>13th</b> out of 18	B&ECPL Rank: <b>13th</b> out of 18	B&ECPL Rank: <b>14th</b> out of 18	B&ECPL Rank: <b>5th</b> out of 18	B&ECPL Rank: 11th out of 18	B&ECPL Rank: <b>2nd</b> out of 18
919,040	Buffalo & Erie County Public Library - [NY]			1,043	1	36	9,687	1,711	\$346	10.30%	\$29,121,959	\$31.69	6,519,861	2,862,045	16,942	241,128	12,146,462
890,405	Median for Reporting Group			460	1	20	20,070	1,352	\$624	11.51%	\$41,295,475	\$47.32	9,276,603	3,633,167	11,651	272,983	6,040,938
886,802	Average for Reporting Group			803	2	21	25,704	1,255	\$688		, , ,	\$51.43	9,416,023	3,804,711	12,977	300,538	6,872,761



the Buffalo &
Erie County
Public Library
returns

a minimum of

\$4.59

in services!





In 2019, that accounts for more than

Libraries are important; they bring people and ideas together and are unique in their offerings. Libraries help transform lives by bridging the divide between those who have access to information and those who do not. With a free library card, residents of Erie County have free access to over 3.2 million resources and reference materials including books, magazines, newspapers, e-content, DVDs, videos and more. The library website (www.BuffaloLib.org) and free WiFi provide 24/7 access to information.

The enclosed information quantifies the value of just a few of the FREE library services available to all.







A Great
Return
on Your
Investment





# Dollar value of your library services

Materials Borrowed \$77,106,148 + Computer Use \$6,244,956

WiFi Use \$4,756,358

Program Attendees \$2,649,175

Info Seeker Questions \$4,091,400

Online Database Downloads \$19,390,800

**Total Retail Value of Library Services \$114,238,837** 

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2019 Library Tax/Erie County Funding \$24,910,939



\$4.59

in services for every \$1 funded

# 8

# How much money did Erie County residents save in 2019 by using Library services?

#### **Borrower Savings**

Over \$77,106,148!

6,635,641 x Total circulation \$11.62 Estimated retail value = \$77,106,148 Total savings

### **Computer User Savings**

Over \$6,244,956!

520,413 Computer sessions x \$12/hr = Estimated retail cost to reserve a computer

\$6,244,956 Total savings

### WiFi User Savings

Over \$4,756,358!

598,284 WiFi sessions \$7.95 per session \$4,756,358 Total savings



#### **Program Attendee Savings**

Over \$2,649,175!

167,619 Adult/family attendees 114,809 Children/teen attendees

= 282,428 Total attendees

282,428 Attendees

x \$9.38
Estimated retail cost of program

\$2,649,175 Total savings

#### **Info Seeker Savings**

Over \$4,091,400!

272,760 Questions \$15.00 Estimated

retail value

\$4,091,400 Total savings

#### **Online Database User Savings**

Over \$19,390,800!

1,292,720 Total # of articles x \$15.00

= \$19,390,800 ue **Total savings** 

Estimated retail value to access articles online