



CIRCULATION STATISTICS

December 2013

EXECUTIVE SUMMARY

	<u>Dec. 2013</u>	<u>Dec. 2012</u>		<u>Jan-Dec. 2013</u>	<u>Jan-Dec. 2012</u>	
CITY OF BUFFALO:						
Central Library	44,491	54,914	-19.0%	608,953	740,183	-17.7%
City Branches	51,678	60,838	-15.1%	704,624	774,205	-9.0%
CONTRACTING LIBRARIES	306,091	329,139	-7.0%	4,564,466	4,791,240	-4.7%
INSTITUTIONS	13,046	12,818	1.8%	174,189	173,930	0.1%
e-BRANCH	151,950	151,057	0.6%	1,830,757	1,771,322	3.4%
TOTAL CIRCULATION	567,256	608,766	-6.8%	7,882,989	8,250,880	-4.5%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CENTRAL, EXTENSION SERVICES and e-BRANCH

DECEMBER 2013	DEC 2013	DEC 2012	CHANGE	JAN-DEC 2013	JAN-DEC 2012	CHANGE
<u>CENTRAL LIBRARY</u>						
TOTAL CENTRAL	44,491	54,914	-19.0%	608,953	740,183	-17.7%
<u>CITY BRANCHES</u>						
Crane	9,676	10,822	-10.6%	131,268	137,764	-4.7%
Dudley	6,302	7,836	-19.6%	95,196	107,442	-11.4%
East Clinton	6,053	6,832	-11.4%	77,510	73,878	4.9%
East Delavan	4,363	5,265	-17.1%	62,976	68,250	-7.7%
Niagara	7,468	7,602	-1.8%	93,828	98,324	-4.6%
Merriweather	6,029	7,518	-19.8%	82,980	104,786	-20.8%
North Park	6,123	7,849	-22.0%	86,142	94,572	-8.9%
Riverside	5,664	7,114	-20.4%	74,724	89,189	-16.2%
TOTAL BRANCHES	51,678	60,838	-15.1%	704,624	774,205	-9.0%
<u>INSTITUTIONS</u>						
Correctional Facility	9,783	10,052	-2.7%	131,265	125,049	5.0%
Holding Center	3,263	2,766	18.0%	42,924	48,881	-12.2%
TOTAL INSTITUTIONS	13,046	12,818	1.8%	174,189	173,930	0.1%
<u>e-BRANCH</u>						
Books, magazines & media	113,129	117,921	-4.1%	1,365,626	1,397,752	-2.3%
Downloadable audio books	6,599	4,827	36.7%	78,453	59,517	31.8%
Downloadable/Streaming videos	165	163	1.2%	1,897	1,426	33.0%
eBooks	27,608	22,852	20.8%	327,613	256,585	27.7%
Downloadable music/music videos	4,449	5,294	-16.0%	57,168	56,042	2.0%
TOTAL e-BRANCH	151,950	151,057	0.6%	1,830,757	1,771,322	3.4%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CONTRACTING LIBRARIES

DECEMBER 2013	DEC 2013	DEC 2012	CHANGE	JAN-DEC 2013	JAN-DEC 2012	CHANGE
Alden (Ewell Free)	2,542	2,828	-10.1%	36,409	40,344	-9.8%
Amherst Public						
Audubon	32,502	35,932	-9.5%	487,132	521,640	-6.6%
Clearfield	22,316	23,872	-6.5%	333,698	355,885	-6.2%
Egbertsville-Snyder	13,484	14,983	-10.0%	205,503	212,934	-3.5%
Williamsville	4,580	5,457	-16.1%	71,125	78,010	-8.8%
Angola Public	3,593	4,153	-13.5%	52,748	54,183	-2.6%
Aurora Town Public/E. Aurora	15,020	16,235	-7.5%	220,851	239,205	-7.7%
Boston Free	4,475	4,584	-2.4%	58,993	64,827	-9.0%
Cheektowaga Public						
Julia B. Reinstein	27,213	26,846	1.4%	397,611	388,090	2.5%
Reinstein Memorial	14,607	15,226	-4.1%	204,125	218,890	-6.7%
Clarence Public	18,312	18,256	0.3%	271,118	283,309	-4.3%
Collins Public	4,063	4,550	-10.7%	59,763	66,247	-9.8%
Concord Public	5,112	7,141	-28.4%	87,555	100,549	-12.9%
Eden	4,151	5,785	-28.2%	64,716	75,797	-14.6%
Elma Public	8,257	8,184	0.9%	119,204	120,091	-0.7%
Grand Island Memorial	9,789	10,625	-7.9%	152,685	159,386	-4.2%
Hamburg Public						
Hamburg	14,630	15,679	-6.7%	218,558	232,845	-6.1%
Lake Shore	5,842	6,809	-14.2%	93,971	103,765	-9.4%
Lackawanna Public	5,569	6,133	-9.2%	80,125	77,612	3.2%
Lancaster Public	12,348	13,515	-8.6%	194,881	195,213	-0.2%
Marilla Free	3,762	3,956	-4.9%	52,597	52,352	0.5%
Newstead Public	3,876	4,804	-19.3%	62,018	65,567	-5.4%
North Collins Public	2,079	2,320	-10.4%	29,143	31,373	-7.1%
Orchard Park Public	20,167	21,159	-4.7%	294,929	307,921	-4.2%
Tonawanda Public	9,057	9,175	-1.3%	125,569	125,955	-0.3%
Town of Tonawanda Public						
Kenilworth	5,689	5,415	5.1%	86,248	92,235	-6.5%
Kenmore	20,701	22,584	-8.3%	310,337	315,908	-1.8%
West Seneca Public	12,355	12,933	-4.5%	192,854	211,107	-8.6%
TOTAL CONTRACT LIBS:	306,091	329,139	-7.0%	4,564,466	4,791,240	-4.7%

SUNDAY CIRCULATION - 2013

	Central	Merrweather	Audubon	Clearfield *	Elma	Hamburg	J.B.R.	Kenmore	Lancaster**	North Collins	Orchard Park	SUNDAY 2013	SUNDAY 2012	CHANGE
01/06/13	897	121	984	542	103	243	646	511	279	125	416	4,867	5,676	-14.3%
01/13/13	827	153	1,112	459	211	345	696	512	338	59	482	5,194	5,836	-11.0%
01/20/13	917	160	720	490	112	389	570	402	356	87	350	4,553	5,599	-18.7%
01/27/13	1,347	165	1,041	688	148	430	839	596	410	41	430	6,135	5,365	14.4%
02/03/13	857	105	913	474	174	357	817	571	320	43	517	5,148	5,123	0.5%
02/10/13	975	145	738	565	192	406	796	537	300	119	651	5,424	5,029	7.9%
02/17/13	1,034	177	1,042	550	152	321	694	561	582	136	607	5,856	6,381	-8.2%
02/24/13	829	173	1,222	523	162	326	842	732	409	50	430	5,698	6,315	-9.8%
03/03/13	951	153	870	575	238	311	749	578	418	95	371	5,309	6,637	-20.0%
03/10/13	738	190	869	474	114	311	814	429	401	68	548	4,956	5,833	-15.0%
03/17/13	919	162	1,056	525	195	392	693	528	411	84	532	5,497	4,644	18.4%
03/24/13	810	124	1,101	-	131	326	703	594	367	67	433	4,656	5,710	-18.5%
03/31/13	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	5,375	Easter '13
04/07/13	938	149	1,045	-	217	295	689	568	343	53	438	4,735	0	Easter '12
04/14/13	929	313	1,003	-	108	324	790	680	244	64	583	5,038	5,730	-12.1%
04/21/13	795	129	1,127	-	169	340	708	563	238	60	653	4,782	6,085	-21.4%
04/28/13	736	124	876	-	142	258	627	537	314	46	408	4,068	4,921	-17.3%
05/05/13	681	73	582	-	108	281	556	402	230	-	383	3,296	3,266	0.9%
05/12/13	676	130	690	-	105	222	448	325	175	-	416	3,187	2,767	15.2%
05/19/13	834	114	631	-	83	264	460	404	219	-	305	3,314	2,879	15.1%
05/26/13	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	0	N/A
09/01/13	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	0	N/A
09/08/13	1,145	78	808	Closed	99	231	498	252	328	Closed	389	3,828	3,605	6.2%
09/15/13	769	112	858	Closed	172	132	535	396	360	Closed	340	3,674	3,349	9.7%
09/22/13	684	163	962	Closed	210	242	870	456	347	Closed	462	4,396	4,161	5.6%
09/29/13	722	166	814	Closed	144	187	489	458	325	Closed	319	3,624	3,964	-8.6%
10/06/13	629	182	1,167	Closed	122	213	672	477	419	62	536	4,479	4,506	-0.6%
10/13/13	891	187	1,010	295	160	350	796	434	275	Closed	348	4,746	4,634	2.4%
10/20/13	745	147	892	356	557	206	703	401	343	26	942	5,318	4,605	15.5%
10/27/13	879	211	678	480	198	206	611	382	272	66	394	4,377	5,148	-15.0%
11/03/13	870	232	1,006	372	294	349	641	498	346	102	435	5,145	5,625	-8.5%
11/10/13	963	121	1,000	Closed	179	381	786	513	330	78	617	4,968	0	N/A
11/17/13	799	291	1,049	375	243	273	670	517	347	133	423	5,120	4,885	4.8%
11/24/13	671	154	941	408	257	251	761	498	334	90	540	4,905	4,195	16.9%
12/01/13	682	219	748	330	197	251	643	495	283	106	381	4,335	4,552	-4.8%
12/08/13	994	229	750	237	138	216	740	438	223	78	510	4,553	4,446	2.4%
12/15/13	589	117	637	287	86	115	500	286	195	67	260	3,139	4,367	-28.1%
12/22/13	636	105	665	Closed	173	208	636	397	197	35	451	3,503	927	277.9%
12/29/13	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	105	561	666	573	16.2%

YTD TOTALS 29,358 5,574 31,607 9,005 6,093 9,952 23,688 16,928 11,278 2,145 16,861 162,489 162,713 -0.1%

The 2013 B&ECPL operating budget funds Sunday hours at the Central, Merrweather, Audubon, Elma, Hamburg, Julia B. Reinstein, Kenmore, North Collins and Orchard Park Libraries.

* Clearfield (Amherst) Library's Sunday hours are provided as a result of fundraising efforts.

**Lancaster Library's Sunday hours are paid by private funds.

FOOTNOTES**2013**

System-wide: Weekly Open Hours: [PDF/1 page](#)
Forty-two additional weekly open hours being added this year.
Downloadable Music Videos began August 2013.
Downloadable Streaming Videos from the archive.org digital library began October 2013.
December - Unusually cold and snowy.
December - Various closings/shortened hours for the holidays.

Correctional Facility: April - Decrease due to several lockdowns this month.
June - Circ. Decrease due to several lockdowns.
August - Increase due to consistent staffing.

Holding Center: April - Decrease due to computers down some days - no inmates; shakedown.
June - Computers down some days; no inmates; lockdowns.
July - Computers down some days; no inmates; lockdowns.
August - Decrease due to facility lockdowns/no inmates.

Crane Branch: July - Air conditioning broken for 3 weeks.
E. Delavan Branch: 10/15/13 - Opened 1 hour late due to power outage.
Merrweather Branch: July - Decrease in group visits and school reading list requests.
North Park Branch: December - Holiday fell on regularly scheduled open day.
Riverside Branch: April - Decrease - last year received donation of 300 DVD's; DVD's are branches biggest circulation driver.
Large decrease in DVD circulation - lack of selection.

Alden Ewell Free: 3/7/13 - Closed to repair heating system.
8/6/13 - Opened 4 hours late/sewer repair.
9/24/13 - Closed - power shut off for repair work.
12/12/13 - Closed 3 hours early due to weather conditions.

Amherst Public:
Audubon Branch: 3/22/13 - Three hour delay in opening to allow staff to attend a training webinar.
7/13/13 - Town of Amherst repaved parking lot and restriped parking lot 7/15/13.
Eggertsville-Snyder: 3/22/13 - Three hour delay in opening to allow staff to attend a training webinar.
Aurora Town Public: 8/12/13 - Closed for roof construction.
12/28/13 - Closed 4 hours early due to power outage.
Boston Free: 10/24/13 - Power outage 12 - 2 p.m.
12/12/13 - Closed 8 hours early due to weather conditions.

Cheektowaga Public:
Anna Reinstein Memorial: 6/10 - 6/18/13 - Closed for window replacement.
Julia Boyer Reinstein: 8/6/13 - Closed 3:30 - 9 p.m. due to power outage.
Clarence Public: Opened 3 hours late for interior repair work 9/9 - 9/12/13.
Collins Public: 12/12/13 - Closed due to weather.
Concord Public: 2/8/13 - Closed due to weather.
May - Air conditioning broken second half of May - uncomfortable for patrons.
10/31/13 - Closed 2 hours early.
12/12/13 & 12/13/13 - Closed due to weather conditions.

Eden: 12/11/13 - Closed due to weather conditions.
Elma Public: 10/19/13 - No Internet access.
10/25/13 - Power outage 8:30 p.m.
Hamburg Public: 11/16/13 - Closed 1 hour due to gas leak.
Lackawanna Public: 7/12 - 7/13/13 - Community Days. Library opened for Saturday.
Marilla Free: 4/17/13 - Open 3 additional hours for open house.
7/27/13 - Marilla Motor Festival; roads blocked off until approx. 1:30 p.m.
12/12/13 - Closed 2 hours early due to weather conditions.

Newstead Public: 11/1/13 - Opened 1 1/4 hours late due to power outage.
North Collins Public: 12/11/13 - Closed due to weather conditions.
Orchard Park Public: 1/28/13 - Closed 4 hours early due to power outage.
10/19/13 - No Internet access.

Tonawanda City: 7/16/13 - Closed 4 hours early because parking lot is used for Canal Fest parade.
Town of Tonawanda Public:
Kenmore Branch: 6/4/13 - Closed from 12-9 p.m. due to elevator fumes.
August - Construction on Delaware Rd. & Delaware Ave.

West Seneca Public: 4/20/13 - Closed due to construction/electrical issues at Town Hall.
6/24/13 - Opened 4 hours late due to water main break.
7/13/13 - Closed for Kiwanis arts and crafts show.
11/30/13 - Closed 4 1/2 hours early due to power outage.

2012

System-wide: Weekly Open Hours: [PDF/1 page](#)
Server upgrade and data migration 8/21/12. All SIRSI Workflows and affiliated products down until 3:30 p.m.
No Sunday hours on 11/11/12 due to SIRSI upgrade.
December - Various closings/shortened hours for the holidays.

Correctional Facility: February - Closed 2 days staff vacation.
March - Decrease in circulation due to lockdowns and some limited visitation by units per Correctional Facility decision.
May - Several lockdowns this month.

Holding Center: December - Facility lockdowns and staff vacation.

E. Delavan Branch: Closed 6/20/12 due to weather/heat; no air conditioning.

Amherst Public:
Williamsville Branch: Closed 7/10/12 for the Village's Old Home Days Event
Aurora Town Public: Closed for electrical work 5/9 and 5/10/12.
Closed 11/14 - 11/16/12 for roof construction.

Cheektowaga Public:
Anna Reinstein Memorial: Closed 3/12/12 through 3/25/12 for installation of new windows.
Concord Public: Closed 10/30/12 due to weather.
Lackawanna Public: Delayed opening 3 hours due to weather 12/27/12.
Lancaster Public: Library will be closed 3/19/12 through 4/1/12 for electrical updates and new carpet installation.
North Collins Public: Closed 2 hours early 5/16/12 and closed 5/18/12 for carpet installation.
Road in front of library closed due to water line installation 8/21-8/22/12.
Road closed 10/2/12 to local traffic only for part of day.

Orchard Park Public: West Highland Avenue closed for paving 1-5 p.m. on 8/1/12.
Parking lot closed 6/14/12 - 6/23/12 due to construction.
Library closed 12/24/12.

Tonawanda City: Closed 4 hours early 7/17/12 because parking lot is used for Canal Fest parade.
Town of Tonawanda Public:
Kenilworth Branch: Extended library hours during Kenmore Library's temporary closure 1/23/12 through 2/7/12.
Kenmore Branch: Closed temporarily from 1/23/12 through 2/7/12 to complete remodeling projects in public areas.
Closed Sunday, 1/29/12 & 2/5/12 - reported Sunday hours under Kenmore were actually at Kenilworth Branch.

West Seneca Public: August - Union Road under construction.