



CIRCULATION STATISTICS

December 2014

EXECUTIVE SUMMARY

	<u>Dec. 2014</u>	<u>Dec. 2013</u>		<u>Jan-Dec. 2014</u>	<u>Jan-Dec. 2013</u>	
CITY OF BUFFALO:						
Central Library	43,008	44,491	-3.3%	538,720	608,953	-11.5%
City Branches	52,505	51,678	1.6%	655,593	704,624	-7.0%
CONTRACTING LIBRARIES	308,775	306,091	0.9%	4,191,927	4,564,466	-8.2%
INSTITUTIONS	13,160	13,046	0.9%	157,756	174,189	-9.4%
e-BRANCH	157,884	151,950	3.9%	1,853,300	1,830,757	1.2%
TOTAL CIRCULATION	575,332	567,256	1.4%	7,397,296	7,882,989	-6.2%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CENTRAL, EXTENSION SERVICES and e-BRANCH

DECEMBER 2014	DEC 2014	DEC 2013	CHANGE	JAN-DEC 2014	JAN-DEC 2013	CHANGE
<u>CENTRAL LIBRARY</u>						
TOTAL CENTRAL	43,008	44,491	-3.3%	538,720	608,953	-11.5%
<u>CITY BRANCHES</u>						
Crane	10,273	9,676	6.2%	123,507	131,268	-5.9%
Dudley	5,625	6,302	-10.7%	86,851	95,196	-8.8%
East Clinton	4,456	6,053	-26.4%	60,881	77,510	-21.5%
East Delavan	4,535	4,363	3.9%	55,529	62,976	-11.8%
Niagara	8,602	7,468	15.2%	97,007	93,828	3.4%
Merriweather	5,746	6,029	-4.7%	77,195	82,980	-7.0%
North Park	6,734	6,123	10.0%	81,559	86,142	-5.3%
Riverside	6,534	5,664	15.4%	73,064	74,724	-2.2%
TOTAL BRANCHES	52,505	51,678	1.6%	655,593	704,624	-7.0%
<u>INSTITUTIONS</u>						
Correctional Facility	11,082	9,783	13.3%	119,548	131,265	-8.9%
Holding Center	2,078	3,263	-36.3%	38,208	42,924	-11.0%
TOTAL INSTITUTIONS	13,160	13,046	0.9%	157,756	174,189	-9.4%
<u>e-BRANCH</u>						
Books, magazines & media	110,695	113,129	-2.2%	1,312,129	1,365,626	-3.9%
Downloadable audio books	8,575	6,599	29.9%	96,345	78,453	22.8%
Downloadable/Streaming videos	154	165	-6.7%	1,889	1,897	-0.4%
eBooks	30,133	27,608	9.1%	383,730	327,613	17.1%
Downloadable music/music videos	8,327	4,449	87.2%	59,207	57,168	3.6%
TOTAL e-BRANCH	157,884	151,950	3.9%	1,853,300	1,830,757	1.2%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CONTRACTING LIBRARIES

DECEMBER 2014	DEC 2014	DEC 2013	CHANGE	JAN-DEC 2014	JAN-DEC 2013	CHANGE
Alden (Ewell Free)	2,302	2,542	-9.4%	31,936	36,409	-12.3%
Amherst Public						
Audubon	31,280	32,502	-3.8%	438,620	487,132	-10.0%
Clearfield	22,820	22,316	2.3%	306,487	333,698	-8.2%
Egbertsville-Snyder	13,360	13,484	-0.9%	186,288	205,503	-9.4%
Williamsville	4,525	4,580	-1.2%	60,888	71,125	-14.4%
Angola Public	3,761	3,593	4.7%	49,813	52,748	-5.6%
Aurora Town Public/E. Aurora	14,867	15,020	-1.0%	199,731	220,851	-9.6%
Boston Free	4,635	4,475	3.6%	56,010	58,993	-5.1%
Cheektowaga Public						
Julia B. Reinstein	28,463	27,213	4.6%	378,059	397,611	-4.9%
Reinstein Memorial	13,518	14,607	-7.5%	183,601	204,125	-10.1%
Clarence Public	18,974	18,312	3.6%	257,676	271,118	-5.0%
Collins Public	4,052	4,063	-0.3%	57,871	59,763	-3.2%
Concord Public	5,334	5,112	4.3%	67,404	87,555	-23.0%
Eden	5,009	4,151	20.7%	64,121	64,716	-0.9%
Elma Public	8,186	8,257	-0.9%	109,617	119,204	-8.0%
Grand Island Memorial	10,521	9,789	7.5%	141,452	152,685	-7.4%
Hamburg Public						
Hamburg	3,576	14,630	-75.6%	126,996	218,558	-41.9%
Lake Shore	9,111	5,842	56.0%	96,528	93,971	2.7%
Lackawanna Public	7,178	5,569	28.9%	80,279	80,125	0.2%
Lancaster Public	13,389	12,348	8.4%	185,884	194,881	-4.6%
Marilla Free	3,892	3,762	3.5%	47,265	52,597	-10.1%
Newstead Public	4,708	3,876	21.5%	59,986	62,018	-3.3%
North Collins Public	2,326	2,079	11.9%	28,388	29,143	-2.6%
Orchard Park Public	22,128	20,167	9.7%	294,134	294,929	-0.3%
Tonawanda Public	9,231	9,057	1.9%	119,025	125,569	-5.2%
Town of Tonawanda Public						
Kenilworth	5,615	5,689	-1.3%	78,102	86,248	-9.4%
Kenmore	22,119	20,701	6.8%	298,573	310,337	-3.8%
West Seneca Public	13,895	12,355	12.5%	187,193	192,854	-2.9%
TOTAL CONTRACT LIBS:	308,775	306,091	0.9%	4,191,927	4,564,466	-8.2%

SUNDAY CIRCULATION - 2014

	Central	Merrilweather	Audubon	Clearfield *	Elma	Hamburg	J.B.R.	Kenmore	Lancaster**	North Collins	Orchard Park	SUNDAY 2014	SUNDAY 2013	CHANGE
01/05/14	907	177	1,087	608	277	281	809	731	325	107	543	5,852	4,867	20.2%
01/12/14	995	131	991	460	266	365	828	552	467	96	577	5,728	5,194	10.3%
01/19/14	949	184	804	558	237	249	676	512	344	82	572	5,167	4,553	13.5%
01/26/14	766	164	833	523	191	304	756	636	241	90	596	5,100	6,135	-16.9%
02/02/14	858	218	984	461	225	380	713	577	423	120	605	5,564	5,148	8.1%
02/09/14	659	104	924	430	101	291	662	476	221	90	457	4,415	5,424	-18.6%
02/16/14	1,075	183	1,106	581	238	283	725	539	264	86	585	5,665	5,856	-3.3%
02/23/14	901	190	1,026	636	242	298	880	543	412	107	618	5,853	5,698	2.7%
03/02/14	812	119	1,054	488	160	208	779	597	403	120	503	5,243	5,309	-1.2%
03/09/14	913	116	1,048	570	180	141	862	519	451	57	703	5,560	4,956	12.2%
03/16/14	563	215	1,062	663	215	150	879	606	321	74	513	5,261	5,497	-4.3%
03/23/14	795	105	1,214	-	279	224	708	633	394	69	604	5,025	4,656	7.9%
03/30/14	854	223	1,198	-	199	203	711	632	343	34	444	4,841	0	Easter '13
04/06/14	760	145	1,017	-	157	213	871	520	376	54	543	4,656	4,735	-1.7%
04/13/14	822	96	808	-	148	130	567	425	271	43	392	3,702	5,038	-26.5%
04/20/14	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	4,782	Easter '14
04/27/14	744	120	873	-	171	276	700	449	300	53	540	4,226	4,068	3.9%
05/04/14	992	110	895	-	167	244	670	525	338	-	569	4,510	3,296	36.8%
05/11/14	428	84	503	-	99	103	271	251	97	-	263	2,099	3,187	-34.1%
05/18/14	801	265	1,090	-	179	166	502	446	282	-	521	4,252	3,314	28.3%
05/25/14	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	0	N/A
09/07/14	774	74	622	-	78	173	559	347	178	-	347	3,152	3,828	-17.7%
09/14/14	727	66	790	-	207	127	492	387	176	-	361	3,333	3,674	-9.3%
09/21/14	798	160	742	-	158	179	683	486	245	-	357	3,808	4,396	-13.4%
09/28/14	553	145	750	-	154	187	391	452	281	-	318	3,231	3,624	-10.8%
10/05/14	547	71	864	-	257	144	614	434	210	49	355	3,545	4,479	-20.9%
10/12/14	911	224	747	-	125	180	761	546	253	-	256	4,003	4,746	-15.7%
10/19/14	696	130	816	362	215	232	754	510	337	56	394	4,502	5,318	-15.3%
10/26/14	604	148	654	357	193	165	682	542	312	25	443	4,125	4,377	-5.8%
11/02/14	922	144	819	483	253	183	859	485	377	58	433	5,016	5,145	-2.5%
11/09/14	641	171	743	384	226	225	765	633	254	64	347	4,453	4,968	-10.4%
11/16/14	833	221	782	411	198	149	811	445	450	111	421	4,832	5,120	-5.6%
11/23/14	817	100	1,214	623	-	-	1,054	682	-	129	-	4,619	4,905	-5.8%
11/30/14	898	139	667	427	184	238	821	565	379	59	328	4,705	4,335	8.5%
12/07/14	786	187	770	439	204	93	610	353	322	105	406	4,275	4,553	-6.1%
12/14/14	585	82	916	436	120	133	603	424	278	71	413	4,061	3,139	29.4%
12/21/14	899	134	861	-	180	123	682	457	276	105	432	4,149	3,503	18.4%
12/28/14	-	-	-	-	-	-	-	-	-	57	553	610	666	-8.4%

YTD TOTALS 27,585 5,145 31,274 9,900 6,483 7,040 24,710 17,917 10,601 2,171 16,312 159,138 162,489 -2.1%

The 2014 B&ECPL operating budget funds Sunday hours at the Central, Merrilweather, Audubon, Elma, Hamburg, Julia B. Reinstein, Kenmore, North Collins and Orchard Park Libraries.

* Clearfield (Amherst) Library's Sunday hours are provided as a result of fundraising efforts.

**Lancaster Library's Sunday hours are paid by private funds.

FOOTNOTES**2014**

System-wide: Weekly Open Hours: [PDF/1 page](#)
 1/7/14 - All libraries closed due to weather; 1/6/14 and 1/8/14 - Various closings/shortened hours due to weather.
 February - Record low temperatures noted this month.
 3/12/14 - The majority of libraries closed due to weather.
 April - Some decreases may be due to the fact that Good Friday/Easter holidays fell in March last year, but April this year.
 October - Several libraries open for Columbus Day holiday for the first time.
 November - Winter Storm Knife (aka Snowvember Storm) 11/18 - 11/23/2014.

Correctional Facility: January - Law books use is down because of switch to computers.
 May - Circulation down as inmates are using law computers instead of books.
 October - Circulation decline due to increased use of legal databases/less print.

Holding Center: May - Circulation down as inmates are using law computers instead of books.
 October - Circulation decline due to increased use of legal databases/less print.

Niagara Branch: December - Increase due to greater/better DVD collections & increased library exposure due to BPS desktop/library card application event.

Amherst Public:
 Clearfield Branch: 6/16/14 - Closed 1 hr early due to power outage.
 7/5/14 - Closed 1.5 hrs due to power outage.
 Williamsville Branch: March - Beginning this month, open 3 additional hours on Thursdays.
 7/8/14 - 7/11/14 - Old Home Days.

Angola Public: 4/29/14 - Closed 1 - 3 p.m. due to power failure.
 September - Railroad crossing in village closed 9/22 - 9/25/14 impeding traffic to library.

Concord Public: 1/3/14 & 1/28/14 - Closed due to weather.
 6/6/14 - Closed 2 hrs early due to Dairy Festival.
 10/31/14 - Closed 2 hrs early.

Eden: October - Fall used book sale took place this month.

Elma Public: 7/3/14 - Closed 2 hrs 20 min. due to two power outages.

Grand Island Memorial: 1/3/14 - Closed due to boiler and power issues.
 7/30/14 - Two power outages due to weather.

Hamburg Public: February - Construction for expansion project began this month.
 March - November - Construction for expansion project continues.
 6/16/14 - 6/28/14 - Closed for construction.
 12/15/14 - 12/31/14 - Closed for construction.

Lackawanna Public: 7/25/14 & 7/26/14 - Community Days. Library opened Saturday; closed Monday 7/28/14.

Lake Shore Public: April - May - Increase due to expansion project at Hamburg Public Library; patrons coming to Lake Shore.
 6/16/14 - 6/28/14 - Opened extended hours due to Hamburg Library construction.
 September - October - Increase due to Hamburg Public Library construction.
 12/15/14 - 12/31/14 - Open extended hours due to Hamburg construction.

Lancaster Public: August - Open one day less this month than in August 2013; less people through the door & using eBooks now.

Orchard Park Public: 10/3/14 - Emergency closing 2 1/2 hrs. early due to power failure.

City of Tonawanda Public: 7/15/14 - Closed 4 hrs early for Canal Fest parade staging logistics.

West Seneca Public: 1/8/14 - Closed due to Internet and plumbing issues.
 2/13/14 - Opening delayed 1/2 hour due to water main break.
 7/12/14 - Closed 4 hrs. early for Kiwanis arts and crafts show.

2013

System-wide: Weekly Open Hours: [PDF/1 page](#)
 Forty-two additional weekly open hours being added this year.
 Downloadable Music Videos began August 2013.
 Downloadable Streaming Videos from the archive.org digital library began October 2013.
 December - Unusually cold and snowy.

Correctional Facility: April - Decrease due to several lockdowns this month.
 June - Circ. Decrease due to several lockdowns.
 August - Increase due to consistent staffing.

Holding Center: April - Decrease due to computers down some days - no inmates; shakedown.
 June - Computers down some days; no inmates; lockdowns.
 July - Computers down some days; no inmates; lockdowns.
 August - Decrease due to facility lockdowns/no inmates.

Crane Branch: July - Air conditioning broken for 3 weeks.

E. Delavan Branch: 10/15/13 - Opened 1 hour late due to power outage.

Merrweather Branch: July - Decrease in group visits and school reading list requests.

North Park Branch: December - Holiday fell on regularly scheduled open day.

Riverside Branch: April - Decrease - last year received donation of 300 DVD's; DVD's are branches biggest circulation driver.
 Large decrease in DVD circulation - lack of selection.

Alden Ewell Free: 3/7/13 - Closed to repair heating system.
 8/6/13 - Opened 4 hours late/sewer repair.
 9/24/13 - Closed - power shut off for repair work.
 12/12/13 - Closed 3 hours early due to weather conditions.

Amherst Public:
 Audubon Branch: 3/22/13 - Three hour delay in opening to allow staff to attend a training webinar.
 7/13/13 - Town of Amherst repaved parking lot and restriped parking lot 7/15/13.

Eggertsville-Snyder: 3/22/13 - Three hour delay in opening to allow staff to attend a training webinar.

Aurora Town Public: 8/12/13 - Closed for roof construction.
 12/28/13 - Closed 4 hours early due to power outage.

Boston Free: 10/24/13 - Power outage 12 - 2 p.m.
 12/12/13 - Closed 8 hours early due to weather conditions.

Cheektowaga Public:
 Anna Reinstein Memorial: 6/10 - 6/18/13 - Closed for window replacement.
 Julia Boyer Reinstein: 8/6/13 - Closed 3:30 - 9 p.m. due to power outage.

Clarence Public: Opened 3 hours late for interior repair work 9/9 - 9/12/13.

Collins Public: 12/12/13 - Closed due to weather.

Concord Public: 2/8/13 - Closed due to weather.
 May - Air conditioning broken second half of May - uncomfortable for patrons.
 10/31/13 - Closed 2 hours early.
 12/12/13 & 12/13/13 - Closed due to weather conditions.

Eden: 12/11/13 - Closed due to weather conditions.

Elma Public: 10/19/13 - No Internet access.
 10/25/13 - Power outage 8:30 p.m.

Hamburg Public: 11/16/13 - Closed 1 hour due to gas leak.

Lackawanna Public: 7/12 - 7/13/13 - Community Days. Library opened for Saturday.

Marilla Free: 4/17/13 - Open 3 additional hours for open house.
 7/27/13 - Marilla Motor Festival; roads blocked off until approx. 1:30 p.m.
 12/12/13 - Closed 2 hours early due to weather conditions.

Newstead Public: 11/1/13 - Opened 1 1/4 hours late due to power outage.

North Collins Public: 12/11/13 - Closed due to weather conditions.

Orchard Park Public: 1/28/13 - Closed 4 hours early due to power outage.
 10/19/13 - No Internet access.

Tonawanda City: 7/16/13 - Closed 4 hours early because parking lot is used for Canal Fest parade.

Town of Tonawanda Public:
 Kenmore Branch: 6/4/13 - Closed from 12-9 p.m. due to elevator fumes.
 August - Construction on Delaware Rd. & Delaware Ave.

West Seneca Public: 4/20/13 - Closed due to construction/electrical issues at Town Hall.
 6/24/13 - Opened 4 hours late due to water main break.
 7/13/13 - Closed for Kiwanis arts and crafts show.
 11/30/13 - Closed 4 1/2 hours early due to power outage.