



# Buffalo & Erie County Public Library - 2017 Statistics

	Year to Date Totals					
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
<b>System Totals</b>	<b>2,998,127</b>	<b>18,442,308</b>	<b>6,484,481</b>	<b>633,932</b>	<b>521,023</b>	<b>219,821</b>
Member Libraries	2,136,546	384,370	3,481,122	312,807	231,878	155,000
Buffalo Branches	511,276	92,276	499,614	165,733	100,280	16,377
Central Library	303,503	28,479	420,763	155,349	186,901	47,578
Bookmobile	12,871	27,690	9,988	43	1,964	866
Institutions	33,931	-	157,249	-	-	-
e-Branch	-	17,909,493	1,915,745	-	-	-
<b>MEMBER LIBRARIES</b>						
Alden (Ewell Free)	16,163	7,747	25,592	1,828	2,899	1,009
<i>Amherst</i>						
Audubon	183,254	30,059	385,348	24,084	24,127	22,042
Clearfield	143,881	21,428	268,068	11,361	12,166	8,682
Eggertsville-Snyder	98,096	18,275	138,726	10,984	7,797	7,687
Williamsville	33,961	15,812	50,222	4,248	3,159	5,261
Angola	66,379	8,388	35,166	4,509	3,866	1,432
Aurora	89,665	17,417	163,969	9,211	14,201	5,478
Boston	22,409	7,580	45,820	1,421	1,623	2,719
<i>Cheektowaga</i>						
Julia Boyer Reinstein	166,822	17,515	313,832	34,599	14,242	8,066
Reinstein Memorial	71,465	12,529	119,747	21,704	7,771	1,100
Clarence	113,261	19,884	210,712	12,989	8,359	10,434
Collins	28,138	6,825	41,788	4,471	4,830	3,405
Concord	38,302	6,770	62,793	5,968	7,055	2,295
Eden	26,125	9,646	52,093	2,596	2,487	1,781
Elma	53,990	15,582	93,827	4,906	3,344	5,434
Grand Island Memorial	62,222	13,558	110,479	5,863	4,363	3,621
<i>Hamburg</i>						
Hamburg	109,727	19,996	184,308	19,745	15,097	7,176
Lake Shore	45,683	8,999	66,536	4,090	4,743	2,161
Lackawanna	51,556	8,699	54,455	13,567	6,274	3,809
Lancaster	103,473	15,609	172,833	19,228	15,561	14,312
Marilla	18,636	6,409	37,522	1,192	1,471	1,031

# December-2017

Totals for the Month					
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
<b>196,253</b>	<b>949,748</b>	<b>464,502</b>	<b>42,594</b>	<b>38,949</b>	<b>14,127</b>
135,130	43,915	231,586	20,213	17,003	9,654
34,124	9,507	35,029	10,622	7,542	1,038
23,675	2,899	27,193	11,759	14,275	3,379
424	2,604	861	-	129	56
2,900	-	13,370	-	-	-
-	890,823	156,463	-	-	-
1,054	782	1,604	115	187	67
10,612	3,339	24,276	1,644	1,807	1,633
9,823	1,998	20,456	905	1,025	961
6,309	2,156	9,420	768	650	421
2,288	1,842	3,184	241	209	693
4,695	1,271	2,259	292	289	240
5,589	2,227	10,425	529	1,086	296
1,461	732	3,249	93	133	93
10,853	1,918	21,905	2,323	1,117	575
4,196	1,251	8,379	1,292	567	45
6,631	1,996	13,861	882	346	453
1,759	1,314	3,318	254	459	219
2,452	675	4,357	314	500	193
1,804	1,593	3,538	171	185	105
3,424	2,095	6,132	320	290	363
3,531	1,773	6,797	417	377	137
6,225	2,127	12,104	1,383	955	365
3,165	953	4,468	281	406	226
2,937	766	3,404	736	344	239
6,154	2,086	11,062	1,295	1,152	394
1,225	579	2,781	72	109	77

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Newstead	40,766	7,918	52,224	5,714	7,499	3,579
North Collins	16,020	4,267	21,636	2,425	3,225	920
Orchard Park	190,140	22,930	257,069	19,914	17,054	13,066
City of Tonawanda	73,760	13,304	99,140	13,199	6,249	7,303
<i>Town of Tonawanda</i>						
Kenilworth	52,190	11,900	64,221	9,368	5,928	1,280
Kenmore	143,619	20,960	260,062	36,154	20,630	6,147
West Seneca	76,843	14,364	92,934	7,469	5,858	3,770
<b>BUFFALO BRANCHES</b>						
Crane	77,312	14,109	101,908	19,311	9,401	2,731
Dudley	58,708	8,125	69,238	16,593	15,130	1,422
East Clinton	26,899	5,339	51,823	7,540	7,275	2,360
East Delavan	78,519	6,827	43,004	28,205	15,907	936
Merriweather	107,166	10,158	60,826	41,339	17,773	2,910
Niagara	66,481	8,271	56,673	25,338	13,095	2,335
North Park	49,264	30,916	69,279	14,978	7,936	1,666
Riverside	46,927	8,531	46,863	12,429	13,763	2,017
<b>CENTRAL LIBRARY</b>	303,503	28,479	420,763	155,349	186,901	47,578
<b>BOOKMOBILE</b>	12,871	27,690	9,988	43	1,964	866
<b>INSTITUTIONS</b>						
Correctional Facility	22,993	-	111,520	-	-	-
Holding Center	10,938	-	45,729	-	-	-
<b>e-BRANCH <sup>1</sup></b>	-	17,909,493	-	-	-	-
Online renewals <sup>2</sup>	-	-	1,192,174	-	-	-
Interlibrary Loans	-	-	6,195	-	-	-
Audio Books Downloaded	-	-	168,790	-	-	-
Videos Downloaded/Streamed	-	-	1,897	-	-	-
eBook checkouts/downloads	-	-	447,932	-	-	-
Downloaded music/music video	-	-	98,757	-	-	-

# December-2017

Totals for the Month					
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
2,820	1,288	3,453	391	518	244
1,212	467	1,608	164	230	131
12,763	2,465	16,819	1,185	1,266	587
5,498	1,602	6,523	887	522	521
3,516	972	4,596	622	505	71
9,187	2,198	17,274	2,476	1,538	223
3,947	1,450	4,334	161	231	82
5,127	1,662	6,971	1,221	758	120
3,966	840	5,063	1,178	1,093	199
1,740	527	3,699	481	495	108
4,878	676	2,790	1,579	1,134	32
7,703	891	4,196	2,692	1,387	150
3,956	864	3,634	1,423	881	117
3,977	3,228	5,744	1,268	694	132
2,777	819	2,932	780	1,100	180
23,675	2,899	27,193	11,759	14,275	3,379
424	2,604	861	-	129	56
2,034		9,362			
866		4,008			
	890,823				
		95,722			
		360			
		14,125			
		141			
		37,890			
		8,225			

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under e-Branch.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by e-Branch personnel; and phone renewals made using the Library's automated phone renewal system.

# Buffalo & Erie County Public Library - 2017 Statistics



## Footnotes in Chronological Order

- January - February 2017 Website counts for Jan-Feb updated on 4/6/2017 to include the Library's new Digitization Projects server which had not been included previously. Future month reports will include this data.
- January 5, 2017 Concord Library closed - winter weather
- January 8 through 27, 2017 Kenmore Library visits estimated due to door counter malfunction
- January 15, 2017 Clearfield Library closed - plumbing issue
- February 16, 2017 Lackawanna Public: Closed - window repair.
- Feb. 18 through Mar. 5 2017 Amherst Public: Clearfield Branch: Closed - carpet project.
- Feb.24 through Feb. 28, 2017 Kenilworth: Closed - Carpet tile installation.  
West Seneca - Open while under construction.
- March 10, 2017 Clearfield - Beginning 3/10/17, Fridays open 3 additional hours.
- March 15, 2017 Grand Island - Closed 6 hours early - Weather.
- May 1, 2017 Bookmobile Services - Added to door count report.
- May 27, 2017 Eden - Internet down.
- Jun. 17 through Jun. 20, 2017 Lake Shore - Closed power outage due to transformer fire on utility pole.
- Jun. 27 through Jul. 3, 2017 West Seneca - Moving to temporary location due to library expansion project construction.
- June 1 through 30, 2017 North Park - Children's PCs unavailable throughout June 2017 due to expansion project construction.
- Jul. 15 2017 West Seneca Library - Closed due to construction
- Jun. 27 through Jul. 9, 2017 No WIFI - West Seneca
- Jul. 10 2017 WIFI restored - West Seneca
- Jun. 27 through Jul. 18, 2017 No Public Access Computers available - West Seneca
- Jul. 19 2017 4 Public Access Laptops available - West Seneca for use while in smaller temporary space.
- Jul. 19 through Jul 20 2017 Reinstein Library - Closed - Sidewalk/side street construction.  
September West Seneca - In temporary location due to construction.
- August 4, 2017 Merriweather - Added 3 additional open hours every Friday going forward.
- August 12, 2017 Clearfield - Closed - Plumbing issue.
- September 5, 2017 Aurora - Network connection down 11am -4pm - Cut fiber.
- September 9, 2017 West Seneca - Closed - No water.
- September 15, 2017 Kenmore - Closed National Grid work causing power outage.
- Oct. 16 through Nov. 4, 2017 E. Delavan - Closed - Construction.
- Oct. 16 through mid 2018 (est.) E. Delavan - Basement meeting/library programs space unavailable due to construction.
- July - mid 2018 (estimated) West Seneca - In temporary location due to construction.
- November 20, 2017 Concord Library closed for heating system repair
- July - mid 2018 (estimated) West Seneca - In temporary location due to construction.
- December 26, 2017 Concord Library closed - Weather