Buffalo & Erie County Public Library - 2017 Statistics

	Year to Date Totals						Totals for the Month					
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
System Totals	**2,801,874**	**17,492,560**	**6,019,979**	**591,338**	**482,074**	**205,694**	**227,936**	**1,159,166**	**493,599**	**47,276**	**43,244**	**15,289**
Member Libraries	2,001,416	340,455	3,249,536	292,594	214,875	145,346	160,720	34,029	261,486	23,399	19,247	10,908
Buffalo Branches	477,152	82,769	464,585	155,111	92,738	15,339	39,135	8,276	37,852	11,552	8,112	1,155
Central Library	279,828	25,580	393,570	143,590	172,626	44,199	24,778	2,517	32,065	12,325	15,756	3,208
Bookmobile	12,447	25,086	9,127	43	1,835	810	609	2,259	733	-	129	18
Institutions	31,031	-	143,879	-	-	-	2,694	-	11,528	-	-	-
e-Branch	-	17,018,670	1,759,282		-	-	-	1,112,085	149,935	-	-	-
MEMBER LIBRARIES												
Alden (Ewell Free)	15,109	6,965	23,988	1,713	2,712	942	1,165	649	1,975	145	195	29
Amherst												
Audubon	172,642	26,720	361,072	22,440	22,320	20,409	13,104	2,395	28,283	1,789	2,091	1,692
Clearfield	134,058	19,430	247,612	10,456	11,141	7,721	11,292	1,781	20,951	901	1,042	542
Eggertsville-Snyder	91,787	16,119	129,306	10,216	7,147	7,266	7,400	1,582	10,252	846	666	504
Williamsville	31,673	13,970	47,038	4,007	2,950	4,568	2,075	1,270	3,634	320	239	135
Angola	61,684	7,117	32,907	4,217	3,577	1,192	4,758	752	2,494	334	323	39
Aurora	84,076	15,190	153,544	8,682	13,115	5,182	6,810	1,681	12,425	609	1,204	398
Boston	20,948	6,848	42,571	1,328	1,490	2,626	1,871	706	3,746	121	153	263
Cheektowaga												
Julia Boyer Reinstein	155,969	15,597	291,927	32,276	13,125	7,491	13,357	1,565	24,629	2,813	1,246	618
Reinstein Memorial	67,269	11,278	111,368	20,412	7,204	1,055	5,342	1,053	9,951	1,628	708	73
Clarence	106,630	17,888	196,851	12,107	8,013	9,981	8,099	1,556	15,862	1,015	529	843
Collins	26,379	5,511	38,470	4,217	4,371	3,186	2,183	713	3,525	361	475	233
Concord	35,850	6,095	58,436	5,654	6,555	2,102	2,952	712	4,648	426	548	139
Eden	24,321	8,053	48,555	2,425	2,302	1,676	1,849	978	4,053	183	225	77
Elma	50,566	13,487	87,695	4,586	3,054	5,071	3,734	1,378	6,741	346	262	527
Grand Island Memorial	58,691	11,785	103,682	5,446	3,986	3,484	5,828	1,248	8,181	418	342	358
Hamburg												
Hamburg	103,502	17,869	172,204	18,362	14,142	6,811	7,912	1,844	13,231	1,456	1,189	540
Lake Shore	42,518	8,046	62,068	3,809	4,337	1,935	3,496	823	5,085	363	408	235
Lackawanna	48,619	7,933	51,051	12,831	5,930	3,570	3,983	854	4,019	1,076	475	261
Lancaster	97,319	13,523	161,771	17,933	14,409	13,918	7,619	1,428	13,059	1,452	1,303	675
Marilla	17,411	5,830	34,741	1,120	1,362	954	1,309	622	2,762	104	128	24

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Buffalo & Erie County Public LIBRARY	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
Newstead	37,946	6,630	48,771	5,323	6,981	3,335	3,369	776	3,731	472	545	251
North Collins	14,808	3,800	20,028	2,261	2,995	789	1,114	399	1,511	218	231	35
Orchard Park	177,377	20,465	240,250	18,729	15,788	12,479	14,294	1,992	20,269	1,469	1,539	1,262
City of Tonawanda	68,262	11,702	92,617	12,312	5,727	6,782	5,804	1,216	7,111	992	605	562
Town of Tonawanda												
Kenilworth	48,674	10,928	59,625	8,746	5,423	1,209	4,031	1,077	4,681	690	507	95
Kenmore	134,432	18,762	242,788	33,678	19,092	5,924	11,600	1,739	19,844	2,701	1,852	449
West Seneca	72,896	12,914	88,600	7,308	5,627	3,688	4,370	1,240	4,833	151	217	49
BUFFALO BRANCHES												
Crane	72,185	12,447	94,937	18,090	8,643	2,611	5,514	1,332	7,116	1,397	775	229
Dudley	54,742	7,285	64,175	15,415	14,037	1,223	5,204	650	5,691	1,345	1,123	121
East Clinton	25,159	4,812	48,124	7,059	6,780	2,252	2,108	377	4,364	598	543	113
East Delavan	73,641	6,151	40,214	26,626	14,773	904	4,564	598	2,463	1,433	1,092	13
Merriweather	99,463	9,267	56,630	38,647	16,386	2,760	9,255	876	5,359	2,896	1,620	217
Niagara	62,525	7,407	53,039	23,915	12,214	2,218	4,606	830	3,936	1,732	1,112	84
North Park	45,287	27,688	63,535	13,710	7,242	1,534	4,180	2,809	6,205	1,264	659	119
Riverside	44,150	7,712	43,931	11,649	12,663	1,837	3,704	804	2,718	887	1,188	259
CENTRAL LIBRARY	279,828	25,580	393,570	143,590	172,626	44,199	24,778	2,517	32,065	12,325	15,756	3,208
BOOKMOBILE	12,447	25,086	9,127	43	1,835	810	609	2,259	733	-	129	18
INSTITUTIONS												
Correctional Facility	20,959	-	102,158	-	-	-	1,796		7,546			
Holding Center	10,072	-	41,721	-	-	-	898		3,982			
e-BRANCH [1]	-	17,018,670	-	-	-	-		1,112,085				
Online renewals [2]	-	-	1,096,452	-	-	-			91,359			
Interlibrary Loans	-	-	5,835	-	-	-			452			
Audio Books Downloaded	-	-	154,665	-	-	-			14,210			
Videos Downloaded/Streamed	-	-	1,756	-	-	-			142			
eBook checkouts/downloads	-	-	410,042	-	-	-			36,267			
Downloaded music/music video	-	-	90,532	-	-	-			7,505			

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under e-Branch.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by e-Branch personnel; and phone renewals made using the Library's automated phone renewal system.

Buffalo & Erie County Public LIBRARY

Footnotes in Chronological Order

January - February 2017	Website counts for Jan-Feb updated on 4/6/2017 to include the Library's new Digitization Projects server which had not been included previously. Future month reports will include this data.
January 5, 2017	Concord Library closed - winter weather
January 8 through 27, 2017	Kenmore Library visits estimated due to door counter malfunction
January 15, 2017	Clearfield Library closed - plumbing issue
February 16, 2017	Lackawanna Public: Closed - window repair.
Feb. 18 through Mar. 5 2017	Amherst Public: Clearfield Branch: Closed - carpet project.
Feb.24 through Feb. 28, 2017	Kenilworth: Closed - Carpet tile installation.
	West Seneca - Open while under construction.
March 10, 2017	Clearfield - Beginning 3/10/17, Fridays open 3 additional hours.
March 15, 2017	Grand Island - Closed 6 hours early - Weather.
May 1, 2017	Bookmobile Services - Added to door count report.
May 27, 2017	Eden - Internet down.
Jun. 17 through Jun. 20, 2017	Lake Shore - Closed power outage due to transformer fire on utility pole.
Jun. 27 through Jul. 3, 2017	West Seneca - Moving to temporary location due to library expansion project construction.
June 1 through 30, 2017	North Park - Children's PCs unavailable throughout June 2017 due to expansion project construction.
Jul. 15 2017	West Seneca Library - Closed due to construction
Jun. 27 through Jul. 9, 2017	No WIFI - West Seneca
Jul. 10 2017	WIFI restored - West Seneca
Jun. 27 through Jul. 18, 2017	No Public Access Computers available - West Seneca
Jul. 19 2017	4 Public Access Laptops available - West Seneca for use while in smaller temporary space.
Jul. 19 through Jul 20 2017	Reinstein Library - Closed - Sidewalk/side street construction.
September	West Seneca - In temporary location due to construction.
August 4, 2017	Merriweather - Added 3 additional open hours every Friday going forward.
August 12, 2017	Clearfield - Closed - Plumbing issue.
September 5, 2017	Aurora - Network connection down 11am -4pm - Cut fiber.
September 9, 2017	West Seneca - Closed - No water.
September 15, 2017	Kenmore - Closed National Grid work causing power outage.
Oct. 16 through Nov. 4, 2017	E. Delavan - Closed - Construction.
Oct. 16 through mid 2018 (est.)	E. Delavan - Basement meeting/library programs space unavailable due to construction.
July - mid 2018 (estimated)	West Seneca - In temporary location due to construction.
November 20, 2017	Concord Library closed for heating system repair