



Buffalo & Erie County Public Library - 2017 Statistics

	Year to Date Totals					
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
System Totals	2,573,938	16,333,394	5,526,380	544,062	438,830	190,405
Member Libraries	1,840,696	306,426	2,988,050	269,195	195,628	134,438
Buffalo Branches	438,017	74,493	426,733	143,559	84,626	14,184
Central Library	255,050	23,063	361,505	131,265	156,870	40,991
Bookmobile	11,838	22,827	8,394	43	1,706	792
Institutions	28,337	-	132,351	-	-	-
e-Branch	-	15,906,585	1,609,347	-	-	-
MEMBER LIBRARIES						
Alden (Ewell Free)	13,944	6,316	22,013	1,568	2,517	913
<i>Amherst</i>						
Audubon	159,538	24,325	332,789	20,651	20,229	18,717
Clearfield	122,766	17,649	226,661	9,555	10,099	7,179
Eggertsville-Snyder	84,387	14,537	119,054	9,370	6,481	6,762
Williamsville	29,598	12,700	43,404	3,687	2,711	4,433
Angola	56,926	6,365	30,413	3,883	3,254	1,153
Aurora	77,266	13,509	141,119	8,073	11,911	4,784
Boston	19,077	6,142	38,825	1,207	1,337	2,363
<i>Cheektowaga</i>						
Julia Boyer Reinstein	142,612	14,032	267,298	29,463	11,879	6,873
Reinstein Memorial	61,927	10,225	101,417	18,784	6,496	982
Clarence	98,531	16,332	180,989	11,092	7,484	9,138
Collins	24,196	4,798	34,945	3,856	3,896	2,953
Concord	32,898	5,383	53,788	5,228	6,007	1,963
Eden	22,472	7,075	44,502	2,242	2,077	1,599
Elma	46,832	12,109	80,954	4,240	2,792	4,544
Grand Island Memorial	52,863	10,537	95,501	5,028	3,644	3,126
<i>Hamburg</i>						
Hamburg	95,590	16,025	158,973	16,906	12,953	6,271
Lake Shore	39,022	7,223	56,983	3,446	3,929	1,700
Lackawanna	44,636	7,079	47,032	11,755	5,455	3,309
Lancaster	89,700	12,095	148,712	16,481	13,106	13,243
Marilla	16,102	5,208	31,979	1,016	1,234	930

October-2017

Totals for the Month					
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
247,985	1,260,202	521,289	53,096	47,181	24,352
176,890	43,921	276,058	26,749	20,805	16,010
41,557	12,100	38,748	12,961	8,849	2,499
24,980	3,092	33,853	13,382	17,372	5,528
1,860	2,911	859	4	155	315
2,698	-	14,512	-	-	-
-	1,198,178	157,259	-	-	-
1,208	1,062	1,912	169	269	56
15,459	2,626	30,233	2,130	2,303	2,653
12,354	2,102	22,101	1,071	1,098	1,214
7,506	2,168	10,904	969	704	831
2,657	1,722	3,646	359	252	361
5,883	1,204	2,829	465	423	114
7,260	2,066	13,009	725	1,268	424
2,336	1,017	3,708	139	178	330
14,543	2,236	25,702	3,226	1,275	1,172
5,775	1,592	9,546	1,849	715	98
8,986	2,060	15,557	1,009	498	974
2,101	973	3,431	338	507	240
3,270	924	5,370	510	659	151
2,371	1,301	4,509	225	262	162
4,915	1,820	7,839	418	298	431
5,163	1,528	8,478	429	377	210
8,354	2,021	14,406	1,849	1,396	875
3,880	982	5,160	351	367	290
4,609	1,288	4,323	1,223	574	272
8,451	1,711	13,257	1,628	1,498	1,262
1,508	943	3,067	91	111	142

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Newstead	34,577	5,854	45,040	4,851	6,436	3,084
North Collins	13,694	3,401	18,517	2,043	2,764	754
Orchard Park	163,083	18,473	219,981	17,260	14,249	11,217
City of Tonawanda	62,458	10,486	85,506	11,320	5,122	6,220
<i>Town of Tonawanda</i>						
Kenilworth	44,643	9,851	54,944	8,056	4,916	1,114
Kenmore	122,832	17,023	222,944	30,977	17,240	5,475
West Seneca	68,526	11,674	83,767	7,157	5,410	3,639
BUFFALO BRANCHES						
Crane	66,671	11,115	87,821	16,693	7,868	2,382
Dudley	49,538	6,635	58,484	14,070	12,914	1,102
East Clinton	23,051	4,435	43,760	6,461	6,237	2,139
East Delavan	69,077	5,553	37,751	25,193	13,681	891
Merriweather	90,208	8,391	51,271	35,751	14,766	2,543
Niagara	57,919	6,577	49,103	22,183	11,102	2,134
North Park	41,107	24,879	57,330	12,446	6,583	1,415
Riverside	40,446	6,908	41,213	10,762	11,475	1,578
CENTRAL LIBRARY	255,050	23,063	361,505	131,265	156,870	40,991
BOOKMOBILE	11,838	22,827	8,394	43	1,706	792
INSTITUTIONS						
Correctional Facility	19,163	-	94,612	-	-	-
Holding Center	9,174	-	37,739	-	-	-
e-BRANCH ¹	-	15,906,585	-	-	-	-
Online renewals ²	-	-	1,005,093	-	-	-
Interlibrary Loans	-	-	5,383	-	-	-
Audio Books Downloaded	-	-	140,455	-	-	-
Videos Downloaded/Streamed	-	-	1,614	-	-	-
eBook checkouts/downloads	-	-	373,775	-	-	-
Downloaded music/music video	-	-	83,027	-	-	-

October-2017

Totals for the Month					
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
3,422	994	4,515	445	586	432
1,338	457	1,820	242	289	67
15,743	2,720	21,191	1,595	1,590	1,158
6,380	1,558	8,260	1,162	716	1,003
4,526	1,565	5,891	818	528	207
11,930	1,780	20,450	3,107	1,820	593
4,962	1,501	4,944	207	244	288
6,842	1,635	7,980	1,818	845	332
4,796	1,022	5,742	1,424	1,224	140
2,468	455	4,748	701	675	986
3,375	964	1,748	1,140	1,141	31
10,237	1,443	5,711	3,623	1,816	168
5,787	1,368	4,472	2,051	1,167	333
4,051	3,772	5,081	1,146	613	237
4,001	1,441	3,266	1,058	1,368	272
24,980	3,092	33,853	13,382	17,372	5,528
1,860	2,911	859	4	155	315
1,764		9,688			
934		4,824			
	1,198,178				
		96,484			
		572			
		14,822			
		137			
		36,491			
		8,753			

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under e-Branch.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by e-Branch personnel; and phone renewals made using the Library's automated phone renewal system.

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Footnotes in Chronological Order

- January - February 2017 Website counts for Jan-Feb updated on 4/6/2017 to include the Library's new Digitization Projects server which had not been included previously. Future month reports will include this data.
- January 5, 2017 Concord Library closed - winter weather
 - January 8 through 27, 2017 Kenmore Library visits estimated due to door counter malfunction
 - January 15, 2017 Clearfield Library closed - plumbing issue
 - February 16, 2017 Lackawanna Public: Closed - window repair.
 - Feb. 18 through Mar. 5 2017 Amherst Public: Clearfield Branch: Closed - carpet project.
 - Feb.24 through Feb. 28, 2017 Kenilworth: Closed - Carpet tile installation.
 - West Seneca - Open while under construction.
 - March 10, 2017 Clearfield - Beginning 3/10/17, Fridays open 3 additional hours.
 - March 15, 2017 Grand Island - Closed 6 hours early - Weather.
 - May 1, 2017 Bookmobile Services - Added to door count report.
 - May 27, 2017 Eden - Internet down.
 - Jun. 17 through Jun. 20, 2017 Lake Shore - Closed power outage due to transformer fire on utility pole.
 - Jun. 27 through Jul. 3, 2017 West Seneca - Moving to temporary location due to library expansion project construction.
 - June 1 through 30, 2017 North Park - Children's PCs unavailable throughout June 2017 due to expansion project construction.
 - Jul. 15 2017 West Seneca Library - Closed due to construction
 - Jun. 27 through Jul. 9, 2017 No WIFI - West Seneca
 - Jul. 10 2017 WIFI restored - West Seneca
 - Jun. 27 through Jul. 18, 2017 No Public Access Computers available - West Seneca
 - Jul. 19 2017 4 Public Access Laptops available - West Seneca for use while in smaller temporary space.
 - Jul. 19 through Jul 20 2017 Reinstein Library - Closed - Sidewalk/side street construction.
 - September West Seneca - In temporary location due to construction.
 - August 4, 2017 Merriweather - Added 3 additional open hours every Friday going forward.
 - August 12, 2017 Clearfield - Closed - Plumbing issue.
 - September 5, 2017 Aurora - Network connection down 11am -4pm - Cut fiber.
 - September 9, 2017 West Seneca - Closed - No water.
 - September 15, 2017 Kenmore - Closed National Grid work causing power outage.
 - Oct. 16 through Nov. 4, 2017 E. Delavan - Closed - Construction.
 - July - October 2017 West Seneca - In temporary location due to construction.