



# Buffalo & Erie County Public Library - 2017 Statistics

	Year to Date Totals					
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
<b>System Totals</b>	<b>2,325,953</b>	<b>15,073,192</b>	<b>5,005,091</b>	<b>490,966</b>	<b>391,649</b>	<b>166,053</b>
Member Libraries	1,663,806	262,505	2,711,992	242,446	174,823	118,428
Buffalo Branches	396,460	62,393	387,985	130,598	75,777	11,685
Central Library	230,070	19,971	327,652	117,883	139,498	35,463
Bookmobile	9,978	19,916	7,535	39	1,551	477
Institutions	25,639	-	117,839	-	-	-
e-Branch	-	14,708,407	1,452,088	-	-	-
<b>MEMBER LIBRARIES</b>						
Alden (Ewell Free)	12,736	5,254	20,101	1,399	2,248	857
<i>Amherst</i>						
Audubon	144,079	21,699	302,556	18,521	17,926	16,064
Clearfield	110,412	15,547	204,560	8,484	9,001	5,965
Eggertsville-Snyder	76,881	12,369	108,150	8,401	5,777	5,931
Williamsville	26,941	10,978	39,758	3,328	2,459	4,072
Angola	51,043	5,161	27,584	3,418	2,831	1,039
Aurora	70,006	11,443	128,110	7,348	10,643	4,360
Boston	16,741	5,125	35,117	1,068	1,159	2,033
<i>Cheektowaga</i>						
Julia Boyer Reinstein	128,069	11,796	241,596	26,237	10,604	5,701
Reinstein Memorial	56,152	8,633	91,871	16,935	5,781	884
Clarence	89,545	14,272	165,432	10,083	6,986	8,164
Collins	22,095	3,825	31,514	3,518	3,389	2,713
Concord	29,628	4,459	48,418	4,718	5,348	1,812
Eden	20,101	5,774	39,993	2,017	1,815	1,437
Elma	41,917	10,289	73,115	3,822	2,494	4,113
Grand Island Memorial	47,700	9,009	87,023	4,599	3,267	2,916
<i>Hamburg</i>						
Hamburg	87,236	14,004	144,567	15,057	11,557	5,396
Lake Shore	35,142	6,241	51,823	3,095	3,562	1,410
Lackawanna	40,027	5,791	42,709	10,532	4,881	3,037
Lancaster	81,249	10,384	135,455	14,853	11,608	11,981
Marilla	14,594	4,265	28,912	925	1,123	788

# September-2017

Totals for the Month					
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
<b>239,326</b>	<b>1,096,133</b>	<b>506,447</b>	<b>51,488</b>	<b>42,835</b>	<b>14,363</b>
166,656	41,052	268,204	25,341	18,243	9,342
45,933	11,001	41,043	14,053	8,664	1,074
22,568	2,903	32,793	12,077	15,774	3,820
1,676	2,845	1,040	17	154	127
2,493	-	12,158	-	-	-
-	1,038,332	151,209	-	-	-
1,019	1,134	1,774	144	225	33
14,874	2,874	29,468	2,046	1,957	766
11,923	2,006	21,858	1,037	925	289
6,908	2,012	10,700	899	615	40
2,557	1,889	3,646	358	233	17
5,820	1,025	2,735	485	316	313
6,852	1,748	12,037	652	1,117	53
1,499	893	3,398	97	131	304
13,643	1,752	24,312	2,882	1,223	311
5,594	1,444	9,813	1,799	602	188
7,919	1,943	16,198	966	429	644
2,696	787	3,211	358	450	198
3,051	708	5,089	502	555	164
2,112	1,132	4,080	201	250	116
4,161	1,616	7,747	379	255	278
4,897	1,441	8,384	461	350	628
8,027	1,959	14,099	1,639	1,212	347
3,584	894	5,228	362	341	248
4,255	1,094	3,648	1,156	474	247
8,142	1,893	13,943	1,596	1,397	899
1,536	794	2,541	98	107	-

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	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
Newstead	31,155	4,860	40,525	4,406	5,850	2,652
North Collins	12,356	2,944	16,697	1,801	2,475	687
Orchard Park	147,340	15,753	198,790	15,665	12,659	10,059
City of Tonawanda	56,078	8,928	77,246	10,158	4,406	5,217
<i>Town of Tonawanda</i>						
Kenilworth	40,117	8,286	49,053	7,238	4,388	907
Kenmore	110,902	15,243	202,494	27,870	15,420	4,882
West Seneca	63,564	10,173	78,823	6,950	5,166	3,351
<b>BUFFALO BRANCHES</b>						
Crane	59,829	9,480	79,841	14,875	7,023	2,050
Dudley	44,742	5,613	52,742	12,646	11,690	962
East Clinton	20,583	3,980	39,012	5,760	5,562	1,153
East Delavan	65,702	4,589	36,003	24,053	12,540	860
Merriweather	79,971	6,948	45,560	32,128	12,950	2,375
Niagara	52,132	5,209	44,631	20,132	9,935	1,801
North Park	37,056	21,107	52,249	11,300	5,970	1,178
Riverside	36,445	5,467	37,947	9,704	10,107	1,306
<b>CENTRAL LIBRARY</b>	230,070	19,971	327,652	117,883	139,498	35,463
<b>BOOKMOBILE</b>	9,978	19,916	7,535	39	1,551	477
<b>INSTITUTIONS</b>						
Correctional Facility	17,399	-	84,924	-	-	-
Holding Center	8,240	-	32,915	-	-	-
<b>e-BRANCH <sup>1</sup></b>	-	14,708,407	-	-	-	-
Online renewals <sup>2</sup>	-	-	908,609	-	-	-
Interlibrary Loans	-	-	4,811	-	-	-
Audio Books Downloaded	-	-	125,633	-	-	-
Videos Downloaded/Streamed	-	-	1,477	-	-	-
eBook checkouts/downloads	-	-	337,284	-	-	-
Downloaded music/music video	-	-	74,274	-	-	-

# September-2017

Totals for the Month					
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
3,178	876	4,125	466	577	289
1,299	506	1,561	204	290	140
14,608	2,423	20,524	1,599	1,261	1,476
5,402	1,419	8,122	1,036	572	938
4,339	1,263	5,367	823	479	72
11,322	2,133	19,508	2,860	1,689	316
5,439	1,394	5,088	236	211	28
6,796	1,836	8,520	1,791	840	134
5,134	823	5,601	1,448	1,130	98
2,644	711	4,733	701	605	124
7,879	851	3,613	2,509	1,546	57
9,680	1,281	4,675	3,142	1,482	140
5,783	1,072	4,910	2,176	1,045	118
4,050	3,276	5,746	1,240	643	105
3,967	1,151	3,245	1,046	1,373	298
22,568	2,903	32,793	12,077	15,774	3,820
1,676	2,845	1,040	17	154	127
1,636		8,516			
857		3,642			
	1,038,332				
		93,893			
		399			
		13,777			
		131			
		35,599			
		7,410			

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under e-Branch.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by e-Branch personnel; and phone renewals made using the Library's automated phone renewal system.

# Buffalo & Erie County Public Library - 2017 Statistics



## Footnotes in Chronological Order

- January - February 2017 Website counts for Jan-Feb updated on 4/6/2017 to include the Library's new Digitization Projects server which had not been included previously. Future month reports will include this data.
- January 5, 2017 Concord Library closed - winter weather
- January 8 through 27, 2017 Kenmore Library visits estimated due to door counter malfunction
- January 15, 2017 Clearfield Library closed - plumbing issue
- February 16, 2017 Lackawanna Public:Closed - window repair.
- Feb. 18 through Mar. 5 2017 Amherst Public:Clearfield Branch:Closed - carpet project.
- Feb.24 through Feb. 28, 2017 Kenilworth: Closed - Carpet tile installation.  
West Seneca - Open while under construction.
- March 10, 2017 Clearfield - Beginning 3/10/17, Fridays open 3 additional hours.
- March 15, 2017 Grand Island - Closed 6 hours early - Weather.
- May 1, 2017 Bookmobile Services - Added to door count report.
- May 27, 2017 Eden - Internet down.
- Jun. 17 through Jun. 20, 2017 Lake Shore - Closed power outage due to transformer fire on utility pole.
- Jun. 27 through Jul. 3, 2017 West Seneca - Moving to temporary location due to library expansion project construction.
- June 1 through 30, 2017 North Park - Children's PCs unavailable throughout June 2017 due to expansion project construction.
- Jul. 15 2017 West Seneca Library - Closed due to construction
- Jun. 27 through Jul. 9, 2017 No WIFI - West Seneca
- Jul. 10 2017 WIFI restored - West Seneca
- Jun. 27 through Jul. 18, 2017 No Public Access Computers available - West Seneca
- Jul. 19 2017 4 Public Access Laptops available - West Seneca for use while in smaller temporary space.
- Jul. 19 through Jul 20 2017 Reinstein Library - Closed - Sidewalk/side street construction.  
September West Seneca - In tempory location due to construction.
- August 4, 2017 Merriweather - Added 3 additional open hours every Friday going forward.
- August 12, 2017 Clearfield - Closed - Plumbing issue.
- September 5, 2017 Aurora - Network connection down 11am -4pm - Cut fiber.
- September 9, 2017 West Seneca - Closed - No water.
- September 15, 2017 Kenmore - Closed National Grid work causing power outage.