Buffalo & Erie County Public Library - 2018 Statistics

	Year to Date Totals						Totals for the Month					
Buffalo & Erie County Public LIBRARY	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
System Totals	**1,960,555**	**7,781,061**	**4,374,787**	**388,398**	**377,152**	**164,383**	**281,424**	**871,805**	**632,678**	**53,280**	**51,409**	**32,266**
Member Libraries	1,418,384	358,627	2,298,475	196,062	183,845	122,275	208,543	39,886	335,225	27,869	26,427	26,196
Buffalo Branches	322,132	80,188	299,872	100,266	71,137	11,576	47,062	9,243	40,477	14,372	9,550	2,033
Central Library	190,967	21,827	250,933	92,051	120,973	29,401	21,580	2,394	31,632	11,039	15,287	4,011
Bookmobile	7,687	27,330	9,049	19	1,197	1,131	1,674	4,456	1,551	-	145	26
Institutions	21,385	-	118,443	-	-	-	2,565	-	14,339	-	-	-
e-Branch	-	7,293,089	1,398,015	-	-	-	-	815,826	209,454	-	-	-
MEMBER LIBRARIES												
Alden (Ewell Free)	11,478	8,693	17,694	1,172	1,987	767	1,590	749	2,723	156	266	51
Amherst												
Audubon	119,465	24,571	243,883	15,001	20,498	13,538	18,137	2,708	35,488	2,022	3,011	4,164
Clearfield	104,607	19,255	190,578	8,292	12,356	7,438	16,283	2,173	27,824	1,422	2,061	3,274
Eggertsville-Snyder	68,920	16,351	92,074	7,307	6,311	6,160	9,947	1,720	13,845	985	832	1,936
Williamsville	21,018	12,558	31,171	2,501	2,321	3,626	3,244	1,204	4,594	297	364	1,249
Angola	44,541	8,852	22,997	3,150	3,543	812	6,084	985	3,809	352	488	46
Aurora	61,118	16,109	109,634	6,106	11,122	4,355	8,522	1,616	14,976	867	1,371	588
Boston	15,912	7,452	29,339	905	1,246	1,815	2,185	894	3,928	132	154	180
Cheektowaga												
Julia Boyer Reinstein	110,395	16,328	202,924	21,380	11,040	6,294	13,491	1,703	25,752	2,613	1,313	652
Reinstein Memorial	42,825	10,487	71,803	12,541	5,130	1,025	6,208	1,121	10,050	1,777	745	222
Clarence	74,458	18,538	144,137	8,152	6,437	8,802	10,480	1,940	21,264	1,086	1,141	770
Collins	18,096	8,326	27,281	2,823	3,347	2,514	2,800	943	4,082	412	483	471
Concord	24,922	8,902	38,265	3,763	5,211	1,399	3,494	861	4,907	541	819	304
Eden	17,520	9,400	34,968	1,514	2,044	1,014	2,338	826	4,488	211	313	91
Elma	37,280	12,966	62,038	3,315	2,885	4,597	5,399	1,650	8,375	422	411	855
Grand Island Memorial	40,710	13,403	72,303	3,511	3,940	3,240	6,388	1,403	10,685	503	601	580
Hamburg												
Hamburg	71,592	18,577	117,672	12,965	12,095	9,263	10,101	2,339	17,179	1,844	1,743	1,510
Lake Shore	32,129	9,431	42,250	3,109	4,517	3,668	4,456	1,196	6,411	452	590	908
Lackawanna	35,174	8,131	36,961	9,027	4,065	2,425	5,640	899	5,104	1,592	731	375
Lancaster	71,392	15,560	113,597	11,843	11,435	10,804	10,451	1,715	17,386	1,622	1,515	2,889
Marilla	12,198	5,585	26,427	745	955	1,157	1,747	665	3,437	91	133	183

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	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
Newstead	26,894	9,034	35,010	3,352	5,224	2,667	3,930	925	5,083	506	579	489
North Collins	11,024	3,730	14,507	1,359	2,284	1,581	1,465	424	2,112	173	278	210
Orchard Park	124,504	20,403	174,457	11,818	14,358	9,794	16,842	2,520	23,100	1,537	1,859	1,277
City of Tonawanda	46,438	12,136	61,786	7,826	4,570	5,106	5,876	1,280	8,248	995	530	788
Town of Tonawanda												
Kenilworth	36,521	10,176	45,742	6,260	4,931	1,105	5,904	1,182	7,044	929	664	405
Kenmore	93,907	17,494	166,991	22,010	15,644	5,734	12,868	1,991	24,770	2,784	2,068	1,289
West Seneca	43,346	16,179	71,986	4,315	4,349	1,575	12,673	2,254	18,561	1,546	1,364	440
BUFFALO BRANCHES												
Crane	49,145	12,532	62,018	11,731	7,074	2,006	7,262	1,243	8,063	1,747	1,096	398
Dudley	35,205	7,498	41,145	9,459	9,771	1,271	4,808	871	5,665	1,271	1,428	172
East Clinton	16,529	4,366	28,384	4,955	5,631	799	2,464	562	3,692	622	782	163
East Delavan	39,061	5,499	24,977	15,540	9,661	623	5,198	570	3,555	2,172	1,110	120
Merriweather	71,480	7,712	36,849	25,142	13,363	1,909	10,021	922	6,485	3,521	1,585	258
Niagara	42,601	8,093	32,683	14,828	9,834	1,570	6,564	954	5,009	2,240	1,457	417
North Park	38,082	27,246	46,066	11,568	6,352	1,890	5,967	3,327	4,160	1,781	944	366
Riverside	30,029	7,242	27,750	7,043	9,451	1,508	4,778	794	3,848	1,018	1,148	139
CENTRAL LIBRARY	190,967	21,827	250,933	92,051	120,973	29,401	21,580	2,394	31,632	11,039	15,287	4,011
BOOKMOBILE	7,687	27,330	9,049	19	1,197	1,131	1,674	4,456	1,551	-	145	26
INSTITUTIONS												
Correctional Facility	14,954	-	86,756	-	-	-	1,727		10,217			
Holding Center	6,431	-	31,687	-	-	-	838		4,122			
e-BRANCH [1]	-	7,293,089		-	-	-		815,826				
Online renewals [2]	-	-	768,985	-	-	-			111,573			
Interlibrary Loans	-	-	5,188	-	-	-			870			
Audio Books Downloaded	-	-	140,535	-	-	-			20,930			
Videos Downloaded/Streamed	-	-	780	-	-	-			34			
eBook checkouts/downloads	-	-	339,676	-	-	-			47,843			
Downloaded music/music video	-	-	142,851	-	-	-			28,204			

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under e-Branch.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by e-Branch personnel; and phone renewals made using the Library's automated phone renewal system.

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Buffalo & Erie County Public
LIBRARY

Footnotes in Chronological Order

July 2017 - mid June 2018	West Seneca - In temporary location due to construction.
October 2017 - October 2018 (est.)	East Delavan - Basement meeting/library programs space unavailable due to construction impacting program counts; visit counts estimated to eliminate construction worker entry/exit.
January 20, 2018	Dudley - Several computers offline.
January 23, 2018	Reinstein - Closed - Town maintenance.
February 20, 2018 1:30pm through noon Feb. 23, 2018	City of Tonawanda Public Library - Closed, no power.
March 2, 2018	System-wide - Several libraries had delayed openings due to weather. Full day closures at Collins and Lancaster Libraries.
April 24, 2018	Dudley - Open 4 additional hours - Polling place special election.
May 1, 2018	System wide - New service - Freegal Music Streaming added.
May 9, 2018	System wide - Many libraries closed/shortened hours - Staff Development Day (training).
May 23, 2018	East Aurora - Closed - Service desk countertop installation and fireplace refurbished.
June 16, 2018 through June 23, 2018	West Seneca - Construction. Re-opened 6/25/2018 at newly renovated/expanded, permanent location.
June 30, 2018	Grand Island, Newstead & North Collins opened special hours to help the public "Beat the Heat" (Heat Advisory/excessive heat watch June 30th).
July 1, 2018	Anna Reinstein, Audubon, Central, Frank E. Merriweather, Grand Island, Julia B.Reinstein, Kenmore, Newstead, North Collins, Orchard Park and the Town of Collins Libraries opended special Sunday hours to help "Beat the Heat" (Heat Advisory/Excessive Heat Warning, July 1st).
July 1, 2018	Clearfield - estimates July 2018 due to broken counter.
August 11, 2018	Marilla - Closed - Staffing.
July - August 2018	Reinstein Memorial - Impacted by road construction.
July - October 2018 (est.)	Williamsville - Impacted by Main Street road construction.