



Buffalo & Erie County Public Library - 2018 Statistics

	Year to Date Totals					
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
System Totals	2,862,045	12,146,462	6,519,861	570,559	565,829	241,128
Member Libraries	2,064,265	460,124	3,326,571	287,332	278,062	179,921
Buffalo Branches	479,682	102,854	443,337	148,255	105,383	17,331
Central Library	275,520	28,299	363,379	134,941	180,702	42,423
Bookmobile	11,402	37,715	12,934	31	1,682	1,453
Institutions	31,176	-	177,733	-	-	-
e-Branch	-	11,517,470	2,195,907	-	-	-
MEMBER LIBRARIES						
Alden (Ewell Free)	16,566	10,487	24,887	1,781	2,985	975
<i>Amherst</i>						
Audubon	171,101	32,234	348,760	21,133	30,503	20,319
Clearfield	154,123	25,273	277,537	12,314	18,643	11,833
Eggertsville-Snyder	96,764	20,805	130,911	10,364	9,274	8,300
Williamsville	30,546	15,964	44,379	3,393	3,406	5,791
Angola	63,681	10,917	34,451	4,318	5,092	1,471
Aurora	89,675	20,237	157,067	8,842	17,118	6,204
Boston	22,906	9,406	42,183	1,244	1,610	2,619
<i>Cheektowaga</i>						
Julia Boyer Reinstein	156,966	20,620	289,283	31,277	16,548	8,330
Reinstein Memorial	61,286	13,107	103,188	17,913	7,522	1,742
Clarence	104,601	23,867	202,578	11,430	10,216	11,397
Collins	27,371	10,596	40,641	4,164	4,974	4,727
Concord	35,973	10,696	55,682	5,306	7,575	1,900
Eden	25,457	11,426	49,023	2,079	3,080	1,625
Elma	53,305	16,709	87,253	4,700	4,042	6,837
Grand Island Memorial	59,500	17,037	101,266	5,198	5,838	4,892
<i>Hamburg</i>						
Hamburg	102,942	24,746	171,038	18,967	18,063	13,628
Lake Shore	46,239	12,108	61,248	4,724	6,615	4,719
Lackawanna	50,529	10,137	54,253	13,365	6,421	3,401
Lancaster	102,674	19,874	164,611	17,312	17,641	15,977
Marilla	17,209	6,992	37,655	1,107	1,412	1,393

December-2018

Totals for the Month					
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
201,224	959,388	511,299	41,363	44,150	19,073
141,775	23,678	233,678	20,053	21,916	14,750
35,930	5,549	35,214	11,035	8,157	1,127
20,980	1,882	27,165	10,274	14,004	3,180
379	2,895	758	1	73	16
2,160	-	14,552	-	-	-
-	925,384	199,932	-	-	-
1,070	396	1,497	119	231	77
11,449	1,843	24,297	1,364	2,348	2,175
10,634	1,384	20,408	805	1,591	624
6,765	1,059	9,085	707	730	634
2,536	845	3,050	177	267	1,656
4,365	503	2,577	231	312	450
6,531	938	10,584	621	1,408	518
1,460	458	3,074	84	87	191
9,818	917	19,145	2,177	1,225	465
3,696	660	7,090	1,076	509	102
6,501	1,223	13,404	698	833	634
1,962	479	3,154	329	368	338
2,697	449	3,933	348	491	174
1,730	452	3,127	135	237	136
3,569	873	5,810	306	256	478
3,775	892	6,717	365	399	490
6,949	1,560	11,765	1,395	1,384	875
3,073	642	4,102	376	514	180
3,384	493	3,936	967	542	275
6,569	959	11,317	1,209	1,374	1,361
1,222	338	2,808	77	120	116

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Newstead	39,206	10,910	49,278	4,792	7,556	4,095
North Collins	15,781	5,066	21,071	1,946	3,462	2,315
Orchard Park	178,482	26,770	244,986	16,380	20,793	13,442
City of Tonawanda	67,839	15,769	90,690	11,313	6,560	7,727
<i>Town of Tonawanda</i>						
Kenilworth	52,229	13,198	65,658	9,286	7,288	1,572
Kenmore	137,754	23,254	250,628	32,746	23,337	8,298
West Seneca	83,560	21,919	126,366	9,938	10,488	4,392
BUFFALO BRANCHES						
Crane	72,390	15,517	92,244	17,056	10,371	3,130
Dudley	52,899	9,404	61,236	14,037	14,453	1,663
East Clinton	23,849	5,824	41,024	6,916	8,664	1,229
Coles (formerly East Delavan)	60,145	7,292	36,146	24,007	14,349	1,096
Merriweather	108,411	9,967	58,882	37,840	19,014	2,544
González-Soto (formerly Niagara)	61,325	10,306	48,514	21,346	15,281	2,284
North Park	56,311	35,466	62,349	16,799	9,610	2,772
Riverside	44,352	9,078	42,942	10,254	13,641	2,613
CENTRAL LIBRARY	275,520	28,299	363,379	134,941	180,702	42,423
BOOKMOBILE	11,402	37,715	12,934	31	1,682	1,453
INSTITUTIONS						
Correctional Facility	21,555	-	127,720	-	-	-
Holding Center	9,621	-	50,013	-	-	-
e-BRANCH ¹	-	11,517,470	-	-	-	-
Online renewals ²	-	-	1,188,591	-	-	-
Interlibrary Loans	-	-	8,644	-	-	-
Audio Books Downloaded	-	-	222,187	-	-	-
Videos Downloaded/Streamed	-	-	899	-	-	-
eBook checkouts/downloads	-	-	526,552	-	-	-
Downloaded music/music video	-	-	249,034	-	-	-

December-2018

Totals for the Month					
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
2,912	446	3,311	286	566	471
938	346	1,240	108	266	150
11,494	1,237	16,031	999	1,474	608
4,696	858	6,652	777	500	386
3,407	753	4,621	640	502	85
9,694	1,396	19,484	2,484	1,860	373
8,879	1,279	11,459	1,193	1,522	728
5,560	731	7,426	1,236	800	237
3,504	441	4,799	1,024	1,042	123
1,869	389	3,248	494	787	95
5,498	502	2,676	1,947	1,227	57
8,054	493	5,106	2,947	1,340	141
3,879	642	3,764	1,409	1,147	110
4,456	1,756	4,322	1,326	797	158
3,110	595	3,873	652	1,017	206
20,980	1,882	27,165	10,274	14,004	3,180
379	2,895	758	1	73	16
1,392		10,382			
768		4,170			
	925,384				
		105,858			
		824			
		20,730			
		35			
		48,480			
		24,005			

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under e-Branch.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by e-Branch personnel; and phone renewals made using the Library's automated phone renewal system.

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Footnotes in Chronological Order

- July 2017 - mid June 2018 West Seneca - In temporary location due to construction.
- October 2017 - December 2018 (est.) East Delavan - Basement meeting/library programs space unavailable due to construction impacting program counts; visit counts estimated to eliminate construction worker entry/exit.
- January 20, 2018 Dudley - Several computers offline.
- January 23, 2018 Reinstein - Closed - Town maintenance.
- February 20, 2018 1:30pm through noon Feb. 23, 2018 City of Tonawanda Public Library - Closed, no power.
- March 2, 2018 System-wide - Several libraries had delayed openings due to weather. Full day closures at Collins and Lancaster Libraries.
- April 24, 2018 Dudley - Open 4 additional hours - Polling place special election.
- May 1, 2018 System wide - New service - Freegal Music Streaming added.
- May 9, 2018 System wide - Many libraries closed/shortened hours - Staff Development Day (training).
- May 23, 2018 East Aurora - Closed - Service desk countertop installation and fireplace refurbished.
- June 16, 2018 through June 23, 2018 West Seneca - Construction. Re-opened 6/25/2018 at newly renovated/expanded, permanent location.
- June 30, 2018 Grand Island, Newstead & North Collins opened special hours to help the public "Beat the Heat" (Heat Advisory/excessive heat watch June 30th).
- July 1, 2018 Anna Reinstein, Audubon, Central, Frank E. Merriweather, Grand Island, Julia B.Reinstein, Kenmore, Newstead, North Collins, Orchard Park and the Town of Collins Libraries opened special Sunday hours to help "Beat the Heat" (Heat Advisory/Excessive Heat Warning, July 1st).
- July 1, 2018 Clearfield - estimates July 2018 due to broken counter.
- August 11, 2018 Marilla - Closed - Staffing.
- July - August 2018 Reinstein Memorial - Impacted by road construction.
- July - October 2018 (est.) Williamsville - Impacted by Main Street road construction.
- September 10, 2018 Niagara - Closed - Basement flooding.
- October 23, 2018 through October 26, 2018 Eggertsville - Closed - Heating issue.
- November 10, 2018 and November 28, 2018 Collins Public Library - Closed - Weather.
- November 18, 2018 Lancaster Public Library - Power Outage.
- November 28, 2018 North Collins Public Library - Closed - Weather.