# Buffalo & Erie County Public Library - 2018 Statistics

| | Year to Date Totals | | | | | | Totals for the Month | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | Library Visits | Webpage Visits | Circulation | Computer Sessions | WiFi Logins | Program Attendance | Library Visits | Webpage Visits | Circulation | Computer Sessions | WiFi Logins | Program Attendance |
| **System Totals** | **1,679,131** | **6,909,256** | **3,742,109** | **335,118** | **325,743** | **132,117** | **275,985** | **786,102** | **626,956** | **49,345** | **49,713** | **27,805** |
| Member Libraries | 1,209,841 | 318,741 | 1,963,250 | 168,193 | 157,418 | 96,079 | 208,955 | 49,061 | 338,973 | 25,678 | 25,749 | 22,904 |
| Buffalo Branches | 275,070 | 70,945 | 259,395 | 85,894 | 61,587 | 9,543 | 42,632 | 12,076 | 39,790 | 12,830 | 9,176 | 1,874 |
| Central Library | 169,387 | 19,433 | 219,301 | 81,012 | 105,686 | 25,390 | 20,458 | 2,630 | 30,612 | 10,836 | 14,649 | 2,973 |
| Bookmobile | 6,013 | 22,874 | 7,498 | 19 | 1,052 | 1,105 | 1,636 | 3,712 | 1,485 | 1 | 139 | 54 |
| Institutions | 18,820 | - | 104,104 | - | - | - | 2,304 | - | 12,776 | - | - | - |
| e-Branch | - | 6,477,263 | 1,188,561 | | - | - | - | - | 718,623 | 203,320 | - | - | - |
| *MEMBER LIBRARIES* | | | | | | | | | | | | |
| Alden (Ewell Free) | 9,888 | 7,944 | 14,971 | 1,016 | 1,721 | 716 | 2,147 | 1,060 | 2,988 | 179 | 257 | 299 |
| *Amherst* | | | | | | | | | | | | |
| Audubon | 101,328 | 21,863 | 208,395 | 12,979 | 17,487 | 9,374 | 16,906 | 3,140 | 35,646 | 1,998 | 2,684 | 2,428 |
| Clearfield | 88,324 | 17,082 | 162,754 | 6,870 | 10,295 | 4,164 | 16,194 | 2,753 | 29,016 | 1,185 | 2,371 | 941 |
| Eggertsville-Snyder | 58,973 | 14,631 | 78,229 | 6,322 | 5,479 | 4,224 | 9,305 | 2,302 | 13,947 | 925 | 758 | 991 |
| Williamsville | 17,774 | 11,354 | 26,577 | 2,204 | 1,957 | 2,377 | 3,134 | 1,501 | 4,590 | 309 | 417 | 1,858 |
| Angola | 38,457 | 7,867 | 19,188 | 2,798 | 3,055 | 766 | 5,736 | 1,149 | 3,200 | 389 | 526 | 116 |
| Aurora | 52,596 | 14,493 | 94,658 | 5,239 | 9,751 | 3,767 | 8,795 | 1,917 | 15,150 | 784 | 1,438 | 988 |
| Boston | 13,727 | 6,558 | 25,411 | 773 | 1,092 | 1,635 | 3,200 | 1,078 | 4,191 | 132 | 213 | 595 |
| *Cheektowaga* | | | | | | | | | | | | |
| Julia Boyer Reinstein | 96,904 | 14,625 | 177,172 | 18,767 | 9,727 | 5,642 | 14,043 | 1,957 | 25,470 | 2,522 | 1,220 | 921 |
| Reinstein Memorial | 36,617 | 9,366 | 61,753 | 10,764 | 4,385 | 803 | 5,836 | 1,393 | 10,098 | 1,603 | 602 | 178 |
| Clarence | 63,978 | 16,598 | 122,873 | 7,066 | 5,296 | 8,032 | 10,244 | 2,251 | 22,302 | 1,053 | 1,142 | 1,295 |
| Collins | 15,296 | 7,383 | 23,199 | 2,411 | 2,864 | 2,043 | 2,570 | 1,328 | 3,740 | 401 | 541 | 340 |
| Concord | 21,428 | 8,041 | 33,358 | 3,222 | 4,392 | 1,095 | 4,046 | 1,195 | 5,101 | 539 | 829 | 300 |
| Eden | 15,182 | 8,574 | 30,480 | 1,303 | 1,731 | 923 | 2,617 | 1,154 | 4,741 | 197 | 285 | 175 |
| Elma | 31,881 | 11,316 | 53,663 | 2,893 | 2,474 | 3,742 | 5,763 | 1,775 | 9,676 | 379 | 389 | 642 |
| Grand Island Memorial | 34,322 | 12,000 | 61,618 | 3,008 | 3,339 | 2,660 | 7,240 | 1,650 | 11,954 | 464 | 690 | 922 |
| *Hamburg* | | | | | | | | | | | | |
| Hamburg | 61,491 | 16,238 | 100,493 | 11,121 | 10,352 | 7,753 | 11,737 | 2,586 | 16,675 | 1,672 | 1,709 | 1,719 |
| Lake Shore | 27,673 | 8,235 | 35,839 | 2,657 | 3,927 | 2,760 | 4,463 | 1,530 | 6,112 | 410 | 536 | 305 |
| Lackawanna | 29,534 | 7,232 | 31,857 | 7,435 | 3,334 | 2,050 | 4,321 | 1,271 | 4,901 | 1,119 | 519 | 209 |
| Lancaster | 60,941 | 13,845 | 96,211 | 10,221 | 9,920 | 7,915 | 10,398 | 2,055 | 17,423 | 1,520 | 1,555 | 2,269 |
| Marilla | 10,451 | 4,920 | 22,990 | 654 | 822 | 974 | 2,136 | 942 | 3,780 | 113 | 144 | 559 |

# Buffalo & Erie County Public Library - 2018 Statistics

| | Year to Date Totals | | | | | | Totals for the Month | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | Library Visits | Webpage Visits | Circulation | Computer Sessions | WiFi Logins | Program Attendance | Library Visits | Webpage Visits | Circulation | Computer Sessions | WiFi Logins | Program Attendance |
| Newstead | 22,964 | 8,109 | 29,927 | 2,846 | 4,645 | 2,178 | 3,883 | 1,100 | 5,109 | 477 | 606 | 549 |
| North Collins | 9,559 | 3,306 | 12,395 | 1,186 | 2,006 | 1,371 | 1,491 | 414 | 1,879 | 156 | 300 | 244 |
| Orchard Park | 107,662 | 17,883 | 151,357 | 10,281 | 12,499 | 8,517 | 17,355 | 2,955 | 23,857 | 1,364 | 1,754 | 2,304 |
| City of Tonawanda | 40,562 | 10,856 | 53,538 | 6,831 | 4,040 | 4,318 | 5,782 | 1,396 | 7,897 | 979 | 523 | 677 |
| *Town of Tonawanda* | | | | | | | | | | | | |
| Kenilworth | 30,617 | 8,994 | 38,698 | 5,331 | 4,267 | 700 | 4,628 | 1,517 | 6,294 | 778 | 623 | 101 |
| Kenmore | 81,039 | 15,503 | 142,221 | 19,226 | 13,576 | 4,445 | 12,415 | 2,661 | 23,748 | 2,663 | 1,969 | 687 |
| West Seneca | 30,673 | 13,925 | 53,425 | 2,769 | 2,985 | 1,135 | 12,570 | 3,031 | 19,488 | 1,368 | 1,149 | 292 |
| *BUFFALO BRANCHES* | | | | | | | | | | | | |
| Crane | 41,883 | 11,289 | 53,955 | 9,984 | 5,978 | 1,608 | 7,028 | 1,738 | 8,609 | 1,755 | 931 | 297 |
| Dudley | 30,397 | 6,627 | 35,480 | 8,188 | 8,343 | 1,099 | 4,488 | 1,159 | 5,212 | 1,150 | 1,289 | 79 |
| East Clinton | 14,065 | 3,804 | 24,692 | 4,333 | 4,849 | 636 | 2,046 | 569 | 3,684 | 537 | 808 | 72 |
| East Delavan | 33,863 | 4,929 | 21,422 | 13,368 | 8,551 | 503 | 4,826 | 756 | 3,534 | 1,849 | 1,170 | 132 |
| Merriweather | 61,459 | 6,790 | 30,364 | 21,621 | 11,778 | 1,651 | 9,682 | 1,184 | 5,045 | 3,309 | 1,653 | 338 |
| Niagara | 36,037 | 7,139 | 27,674 | 12,588 | 8,377 | 1,153 | 5,542 | 1,382 | 4,520 | 1,853 | 1,321 | 282 |
| North Park | 32,115 | 23,919 | 41,906 | 9,787 | 5,408 | 1,524 | 5,094 | 3,940 | 5,070 | 1,478 | 796 | 461 |
| Riverside | 25,251 | 6,448 | 23,902 | 6,025 | 8,303 | 1,369 | 3,926 | 1,348 | 4,116 | 899 | 1,208 | 213 |
| *CENTRAL LIBRARY* | 169,387 | 19,433 | 219,301 | 81,012 | 105,686 | 25,390 | 20,458 | 2,630 | 30,612 | 10,836 | 14,649 | 2,973 |
| *BOOKMOBILE* | 6,013 | 22,874 | 7,498 | 19 | 1,052 | 1,105 | 1,636 | 3,712 | 1,485 | 1 | 139 | 54 |
| *INSTITUTIONS* | | | | | | | | | | | | |
| Correctional Facility | 13,227 | - | 76,539 | - | - | - | 1,515 | | 8,987 | | | |
| Holding Center | 5,593 | - | 27,565 | - | - | - | 789 | | 3,789 | | | |
| *e-BRANCH* [1] | - | 6,477,263 | | - | - | - | | 718,623 | | | | |
| Online renewals [2] | - | - | 657,412 | - | - | - | | | 108,126 | | | |
| Interlibrary Loans | - | - | 4,318 | - | - | - | | | 891 | | | |
| Audio Books Downloaded | - | - | 119,605 | - | - | - | | | 19,268 | | | |
| Videos Downloaded/Streamed | - | - | 746 | - | - | - | | | 36 | | | |
| eBook checkouts/downloads | - | - | 291,833 | - | - | - | | | 46,422 | | | |
| Downloaded music/music video | - | - | 114,647 | - | - | - | | | 28,577 | | | |

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under e-Branch.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by e-Branch personnel; and phone renewals made using the Library's automated phone renewal system.

# Buffalo & Erie County Public Library - 2018 Statistics

Buffalo & Erie County Public
LIBRARY

### Footnotes in Chronological Order

| | |
|---|---|
| July 2017 - June 2018 (est.) | West Seneca - In temporary location due to construction. |
| October 2017-September 2018 (est.) | East Delavan - Basement meeting/library programs space unavailable due to construction impacting program counts; visit counts estimated to eliminate construction worker entry/exit. |
| January 20, 2018 | Dudley - Several computers offline. |
| January 23, 2018 | Reinstein - Closed - Town maintenance. |
| February 20, 2018 1:30pm through noon Feb. 23, 2018 | City of Tonawanda Public Library - Closed, no power. |
| March 2, 2018 | System-wide - Several libraries had delayed openings due to weather. Full day closures at Collins and Lancaster Libraries. |
| April 24, 2018 | Dudley - Open 4 additional hours - Polling place special election. |
| May 1, 2018 | System wide - New service - Freegal Music Streaming added. |
| May 9, 2018 | System wide - Many libraries closed/shortened hours - Staff Development Day (training). |
| May 23, 2018 | East Aurora - Closed - Service desk countertop installation and fireplace refurbished. |
| June 16, 2018 through June 23, 2018 | West Seneca - Construction. Re-opened 6/25/2018 at newly renovated/expanded, permanent location. |
| June 30, 2018 | Grand Island, Newstead & North Collins opened special hours to help the public "Beat the Heat" (Heat Advisory/excessive heat watch June 30th). |
| July 1, 2018 | Anna Reinstein, Audubon, Central, Frank E. Merriweather, Grand Island, Julia B.Reinstein, Kenmore, Newstead, North Collins, Orchard Park and the Town of Collins Libraries opended special Sunday hours to help "Beat the Heat" (Heat Advisory/Excessive Heat Warning, July 1st). |
| July 1, 2018 | Clearfield - estimates July 2018 due to broken counter. |
| Mid - July 2018 | Reinstein Memorial - Road construction. |