Buffalo & Erie County Public Library - 2018 Statistics

November-2018

	Year to Date Totals						Totals for the Month					
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
System Totals	**2,660,821**	**11,187,074**	**6,008,562**	**529,196**	**521,679**	**222,055**	**218,343**	**1,095,673**	**525,999**	**43,301**	**45,438**	**15,669**
Member Libraries	1,922,490	436,446	3,092,893	267,279	256,146	165,171	156,062	22,830	254,105	21,531	22,674	11,657
Buffalo Branches	443,752	97,305	408,123	137,220	97,226	16,204	38,253	4,973	33,376	11,265	8,157	1,300
Central Library	254,540	26,417	336,214	124,667	166,698	39,243	20,529	1,314	27,932	10,503	14,492	2,655
Bookmobile	11,023	34,820	12,176	30	1,609	1,437	1,084	1,863	614	2	115	57
Institutions	29,016	-	163,181	-	-	-	2,415	-	13,830	-	-	-
e-Branch	-	10,592,086	1,995,975	-	-	-	-	1,064,693	196,142	-	-	-
MEMBER LIBRARIES												
Alden (Ewell Free)	15,496	10,091	23,390	1,662	2,754	898	1,197	344	1,800	151	228	38
Amherst												
Audubon	159,652	30,391	324,463	19,769	28,155	18,144	11,769	1,665	25,002	1,391	2,278	1,101
Clearfield	143,489	23,889	257,129	11,509	17,052	11,209	11,513	1,327	20,538	937	1,472	407
Eggertsville-Snyder	89,999	19,746	121,826	9,657	8,544	7,666	7,015	1,004	10,677	765	762	636
Williamsville	28,010	15,119	41,329	3,216	3,139	4,135	2,077	750	3,248	182	215	221
Angola	59,316	10,414	31,874	4,087	4,780	1,021	4,514	464	2,787	291	385	33
Aurora	83,144	19,299	146,483	8,221	15,710	5,686	7,388	923	11,699	634	1,428	364
Boston	21,446	8,948	39,109	1,160	1,523	2,428	1,506	391	3,140	81	61	122
Cheektowaga												
Julia Boyer Reinstein	147,148	19,703	270,138	29,100	15,323	7,865	11,011	959	21,463	2,336	1,319	465
Reinstein Memorial	57,590	12,447	96,098	16,837	7,013	1,640	4,091	575	7,194	1,229	556	108
Clarence	98,100	22,644	189,174	10,732	9,383	10,763	7,035	1,188	14,482	744	914	761
Collins	25,409	10,117	37,487	3,835	4,606	4,389	2,025	558	3,549	331	350	265
Concord	33,276	10,247	51,749	4,958	7,084	1,726	2,671	395	4,547	355	570	106
Eden	23,727	10,974	45,896	1,944	2,843	1,489	1,803	427	3,540	151	271	136
Elma	49,736	15,836	81,443	4,394	3,786	6,359	3,614	811	6,117	355	255	473
Grand Island Memorial	55,725	16,145	94,549	4,833	5,439	4,402	5,476	880	7,525	417	476	389
Hamburg												
Hamburg	95,993	23,186	159,273	17,572	16,679	12,753	7,544	1,371	13,021	1,490	1,484	701
Lake Shore	43,166	11,466	57,146	4,348	6,101	4,539	3,466	584	4,861	392	565	353
Lackawanna	47,145	9,644	50,317	12,398	5,879	3,126	3,494	466	4,118	1,039	547	288
Lancaster	96,105	18,915	153,294	16,103	16,267	14,616	7,526	963	12,912	1,190	1,513	1,218
Marilla	15,987	6,654	34,847	1,030	1,292	1,277	1,099	301	2,794	83	107	31

1/4/2019

Page 1 of 3

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	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
Newstead	36,294	10,464	45,967	4,506	6,990	3,624	3,364	438	3,701	355	591	426
North Collins	14,843	4,720	19,831	1,838	3,196	2,165	1,013	322	1,619	124	259	114
Orchard Park	166,988	25,533	228,955	15,381	19,319	12,834	13,064	1,338	17,352	1,106	1,631	740
City of Tonawanda	63,143	14,911	84,038	10,536	6,060	7,341	5,853	975	7,495	888	497	787
Town of Tonawanda												
Kenilworth	48,822	12,445	61,037	8,646	6,786	1,487	3,779	709	4,610	705	513	121
Kenmore	128,060	21,858	231,144	30,262	21,477	7,925	11,025	1,313	21,218	2,500	1,817	543
West Seneca	74,681	20,640	114,907	8,745	8,966	3,664	10,130	1,389	13,096	1,309	1,610	710
BUFFALO BRANCHES												
Crane	66,830	14,786	84,818	15,820	9,571	2,893	5,371	693	7,519	1,246	794	291
Dudley	49,395	8,963	56,437	13,013	13,411	1,540	4,657	430	4,405	983	1,088	68
East Clinton	21,980	5,435	37,776	6,422	7,877	1,134	1,598	328	2,836	432	726	105
Coles (formerly East Delavan)	54,647	6,790	33,470	22,060	13,122	1,039	5,659	413	2,558	2,141	1,162	35
Merriweather	100,357	9,474	53,776	34,893	17,674	2,403	8,823	528	4,730	2,975	1,351	150
González-Soto (formerly Niagara)	57,446	9,664	44,750	19,937	14,134	2,174	4,294	490	3,877	1,554	1,209	197
North Park	51,855	33,710	58,027	15,473	8,813	2,614	4,296	1,754	4,047	1,239	874	186
Riverside	41,242	8,483	39,069	9,602	12,624	2,407	3,555	337	3,404	695	953	268
CENTRAL LIBRARY	254,540	26,417	336,214	124,667	166,698	39,243	20,529	1,314	27,932	10,503	14,492	2,655
BOOKMOBILE	11,023	34,820	12,176	30	1,609	1,437	1,084	1,863	614	2	115	57
INSTITUTIONS												
Correctional Facility	20,163	-	117,338	-	-	-	1,656		9,220			
Holding Center	8,853	-	45,843	-	-	-	759		4,610			
e-BRANCH [1]	-	10,592,086	-	-	-	-		1,064,693				
Online renewals [2]	-	-	1,082,733	-	-	-			102,035			
Interlibrary Loans	-	-	7,820	-	-	-			846			
Audio Books Downloaded	-	-	201,457	-	-	-			20,809			
Videos Downloaded/Streamed	-	-	864	-	-	-			27			
eBook checkouts/downloads	-	-	478,072	-	-	-			46,725			
Downloaded music/music video	-	-	225,029	-	-	-			25,700			

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under e-Branch.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by e-Branch personnel; and phone renewals made using the Library's automated phone renewal system.

Buffalo & Erie County Public Library - 2018 Statistics

Buffalo & Erie County Public
LIBRARY

Footnotes in Chronological Order

July 2017 - mid June 2018	West Seneca - In temporary location due to construction.
October 2017 - December 2018 (est.)	East Delavan - Basement meeting/library programs space unavailable due to construction impacting program counts; visit counts estimated to eliminate construction worker entry/exit.
January 20, 2018	Dudley - Several computers offline.
January 23, 2018	Reinstein - Closed - Town maintenance.
February 20, 2018 1:30pm through noon Feb. 23, 2018	City of Tonawanda Public Library - Closed, no power.
March 2, 2018	System-wide - Several libraries had delayed openings due to weather. Full day closures at Collins and Lancaster Libraries.
April 24, 2018	Dudley - Open 4 additional hours - Polling place special election.
May 1, 2018	System wide - New service - Freegal Music Streaming added.
May 9, 2018	System wide - Many libraries closed/shortened hours - Staff Development Day (training).
May 23, 2018	East Aurora - Closed - Service desk countertop installation and fireplace refurbished.
June 16, 2018 through June 23, 2018	West Seneca - Construction. Re-opened 6/25/2018 at newly renovated/expanded, permanent location.
June 30, 2018	Grand Island, Newstead & North Collins opened special hours to help the public "Beat the Heat" (Heat Advisory/excessive heat watch June 30th).
July 1, 2018	Anna Reinstein, Audubon, Central, Frank E. Merriweather, Grand Island, Julia B.Reinstein, Kenmore, Newstead, North Collins, Orchard Park and the Town of Collins Libraries opended special Sunday hours to help "Beat the Heat" (Heat Advisory/Excessive Heat Warning, July 1st).
July 1, 2018	Clearfield - estimates July 2018 due to broken counter.
August 11, 2018	Marilla - Closed - Staffing.
July - August 2018	Reinstein Memorial - Impacted by road construction.
July - October 2018 (est.)	Williamsville - Impacted by Main Street road construction.
September 10, 2018	Niagara - Closed - Basement flooding.
October 23, 2018 through October 26, 2018	Eggertsville - Closed - Heating issue.
November 10, 2018 and November 28, 2018	Collins Public Library - Closed - Weather.
November 18, 2018	Lancaster Public Library - Power Outage.
November 28, 2018	North Collins Public Library - Closed - Weather.