Buffalo & Erie County Public Library - 2018 Statistics

	Year to Date Totals						Totals for the Month					
Buffalo & Erie County Public LIBRARY	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
System Totals	**2,442,478**	**10,091,401**	**5,482,563**	**485,895**	**476,241**	**206,386**	**253,417**	**1,220,833**	**571,463**	**51,356**	**52,642**	**26,785**
Member Libraries	1,766,428	413,616	2,838,788	245,748	233,472	153,514	183,257	25,104	280,133	25,794	26,349	20,288
Buffalo Branches	405,499	92,332	374,747	125,955	89,069	14,904	42,527	5,430	39,106	13,659	9,445	2,185
Central Library	234,011	25,103	308,282	114,164	152,206	36,588	23,700	1,487	30,269	11,899	16,697	4,169
Bookmobile	9,939	32,957	11,562	28	1,494	1,380	1,145	2,410	1,418	4	151	143
Institutions	26,601	-	149,351	-	-	-	2,788	-	15,101	-	-	-
e-Branch	-	9,527,393	1,799,833	-	-	-	-	1,186,402	205,436	-	-	-
MEMBER LIBRARIES												
Alden (Ewell Free)	14,299	9,747	21,590	1,511	2,526	860	1,531	446	2,025	190	296	47
Amherst												
Audubon	147,883	28,726	299,461	18,378	25,877	17,043	14,652	1,934	27,332	1,660	2,875	2,805
Clearfield	131,976	22,562	236,591	10,572	15,580	10,802	14,262	1,558	23,079	1,198	1,740	1,703
Eggertsville-Snyder	82,984	18,742	111,149	8,892	7,782	7,030	6,876	1,182	9,331	778	778	646
Williamsville	25,933	14,369	38,081	3,034	2,924	3,914	2,525	867	3,599	286	329	114
Angola	54,802	9,950	29,087	3,796	4,395	988	5,441	416	3,292	341	413	155
Aurora	75,756	18,376	134,784	7,587	14,282	5,322	7,993	1,036	13,310	794	1,716	447
Boston	19,940	8,557	35,969	1,079	1,462	2,306	2,404	473	3,492	89	118	334
Cheektowaga												
Julia Boyer Reinstein	136,137	18,744	248,675	26,764	14,004	7,400	13,142	1,180	23,973	2,903	1,605	732
Reinstein Memorial	53,499	11,872	88,904	15,608	6,457	1,532	5,389	653	9,246	1,540	643	289
Clarence	91,065	21,456	174,692	9,988	8,469	10,002	9,038	1,352	15,848	967	1,195	598
Collins	23,384	9,559	33,938	3,504	4,256	4,124	2,589	577	3,818	358	428	1,197
Concord	30,605	9,852	47,202	4,603	6,514	1,620	3,030	427	4,951	448	684	158
Eden	21,924	10,547	42,356	1,793	2,572	1,353	2,639	541	4,045	141	303	253
Elma	46,122	15,025	75,326	4,039	3,531	5,886	4,731	950	6,776	361	357	958
Grand Island Memorial	50,249	15,265	87,024	4,416	4,963	4,013	4,999	812	7,660	487	588	534
Hamburg												
Hamburg	88,449	21,815	146,252	16,082	15,195	12,052	9,226	1,484	15,199	1,632	1,608	1,862
Lake Shore	39,700	10,882	52,285	3,956	5,536	4,186	4,061	654	4,907	450	547	381
Lackawanna	43,651	9,178	46,199	11,359	5,332	2,838	4,487	502	4,949	1,196	642	231
Lancaster	88,579	17,952	140,382	14,913	14,754	13,398	8,953	1,100	13,636	1,542	1,715	1,613
Marilla	14,888	6,353	32,053	947	1,185	1,246	1,438	317	3,053	108	117	78

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	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
Newstead	32,930	10,026	42,266	4,151	6,399	3,198	3,293	405	3,835	406	605	285
North Collins	13,830	4,398	18,212	1,714	2,937	2,051	1,617	307	2,017	208	364	353
Orchard Park	153,924	24,195	211,603	14,275	17,688	12,094	15,228	1,712	19,270	1,276	1,794	1,335
City of Tonawanda	57,290	13,936	76,543	9,648	5,563	6,554	5,827	745	7,792	945	533	911
Town of Tonawanda												
Kenilworth	45,043	11,736	56,427	7,941	6,273	1,366	4,476	641	5,792	895	693	192
Kenmore	117,035	20,545	209,926	27,762	19,660	7,382	11,863	1,404	22,494	2,968	2,055	1,050
West Seneca	64,551	19,251	101,811	7,436	7,356	2,954	11,547	1,429	15,412	1,627	1,608	1,027
BUFFALO BRANCHES												
Crane	61,459	14,093	77,299	14,574	8,777	2,602	6,200	674	7,826	1,413	889	317
Dudley	44,738	8,533	52,032	12,030	12,323	1,472	4,878	444	5,417	1,394	1,282	136
East Clinton	20,382	5,107	34,940	5,990	7,151	1,029	1,963	321	3,602	506	801	126
Leroy R Coles (formerly East Delavan)	48,988	6,377	30,912	19,919	11,960	1,004	5,213	409	3,144	2,458	1,253	348
Merriweather	91,534	8,946	49,046	31,918	16,323	2,253	9,562	540	6,319	3,563	1,544	201
Isaías González-Soto (fmly Niagara)	53,152	9,174	40,873	18,383	12,925	1,977	5,807	536	4,403	1,950	1,688	292
North Park	47,559	31,956	53,980	14,234	7,939	2,428	4,969	2,125	4,056	1,362	873	388
Riverside	37,687	8,146	35,665	8,907	11,671	2,139	3,935	381	4,339	1,013	1,115	377
CENTRAL LIBRARY	234,011	25,103	308,282	114,164	152,206	36,588	23,700	1,487	30,269	11,899	16,697	4,169
BOOKMOBILE	9,939	32,957	11,562	28	1,494	1,380	1,145	2,410	1,418	4	151	143
INSTITUTIONS												
Correctional Facility	18,507	-	108,118	-	-	-	1,895		10,303			
Holding Center	8,094	-	41,233	-	-	-	893		4,798			
e-BRANCH [1]	-	9,527,393	-	-	-	-		1,186,402				
Online renewals [2]	-	-	980,698	-	-	-			109,925			
Interlibrary Loans	-	-	6,974	-	-	-			999			
Audio Books Downloaded	-	-	180,648	-	-	-			21,115			
Videos Downloaded/Streamed	-	-	837	-	-	-			28			
eBook checkouts/downloads	-	-	431,347	-	-	-			47,473			
Downloaded music/music video	-	-	199,329	-	-	-			25,896			

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under e-Branch.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by e-Branch personnel; and phone renewals made using the Library's automated phone renewal system.

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Buffalo & Erie County Public
LIBRARY

Footnotes in Chronological Order

July 2017 - mid June 2018	West Seneca - In temporary location due to construction.
October 2017 - October 2018 (est.)	East Delavan - Basement meeting/library programs space unavailable due to construction impacting program counts; visit counts estimated to eliminate construction worker entry/exit.
January 20, 2018	Dudley - Several computers offline.
January 23, 2018	Reinstein - Closed - Town maintenance.
February 20, 2018 1:30pm through noon Feb. 23, 2018	City of Tonawanda Public Library - Closed, no power.
March 2, 2018	System-wide - Several libraries had delayed openings due to weather. Full day closures at Collins and Lancaster Libraries.
April 24, 2018	Dudley - Open 4 additional hours - Polling place special election.
May 1, 2018	System wide - New service - Freegal Music Streaming added.
May 9, 2018	System wide - Many libraries closed/shortened hours - Staff Development Day (training).
May 23, 2018	East Aurora - Closed - Service desk countertop installation and fireplace refurbished.
June 16, 2018 through June 23, 2018	West Seneca - Construction. Re-opened 6/25/2018 at newly renovated/expanded, permanent location.
June 30, 2018	Grand Island, Newstead & North Collins opened special hours to help the public "Beat the Heat" (Heat Advisory/excessive heat watch June 30th).
July 1, 2018	Anna Reinstein, Audubon, Central, Frank E. Merriweather, Grand Island, Julia B.Reinstein, Kenmore, Newstead, North Collins, Orchard Park and the Town of Collins Libraries opended special Sunday hours to help "Beat the Heat" (Heat Advisory/Excessive Heat Warning, July 1st).
July 1, 2018	Clearfield - estimates July 2018 due to broken counter.
August 11, 2018	Marilla - Closed - Staffing.
July - August 2018	Reinstein Memorial - Impacted by road construction.
July - October 2018 (est.)	Williamsville - Impacted by Main Street road construction.
September 10, 2018	Niagara - Closed - Basement flooding.
October 23, 2018 through October 26, 2018	Eggertsville - Closed - Heating issue.