Buffalo & Erie County Public Library - 2018 Statistics

	Year to Date Totals						Totals for the Month					
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
System Totals	**2,189,061**	**8,870,568**	**4,911,100**	**434,539**	**423,599**	**179,601**	**228,506**	**1,089,507**	**536,313**	**46,141**	**46,447**	**15,218**
Member Libraries	1,583,171	388,512	2,558,655	219,954	207,123	133,226	164,787	29,885	260,180	23,892	23,278	10,951
Buffalo Branches	362,972	86,902	335,641	112,296	79,624	12,719	40,840	6,714	35,769	12,030	8,487	1,143
Central Library	210,311	23,616	278,013	102,265	135,509	32,419	19,344	1,789	27,080	10,214	14,536	3,018
Bookmobile	8,794	30,547	10,144	24	1,343	1,237	1,107	3,217	1,095	5	146	106
Institutions	23,813	-	134,250	-	-	-	2,428	-	15,807	-	-	-
e-Branch	-	8,340,991	1,594,397	-	-	-	-	1,047,902	196,382	-	-	-
MEMBER LIBRARIES												
Alden (Ewell Free)	12,768	9,301	19,565	1,321	2,230	813	1,290	608	1,871	149	243	46
Amherst												
Audubon	133,231	26,792	272,129	16,718	23,002	14,238	13,766	2,221	28,246	1,717	2,504	700
Clearfield	117,714	21,004	213,512	9,374	13,840	9,099	13,107	1,749	22,934	1,082	1,484	1,661
Eggertsville-Snyder	76,108	17,560	101,818	8,114	7,004	6,384	7,188	1,209	9,744	807	693	224
Williamsville	23,408	13,502	34,482	2,748	2,595	3,800	2,390	944	3,311	247	274	174
Angola	49,361	9,534	25,795	3,455	3,982	833	4,820	682	2,798	305	439	21
Aurora	67,763	17,340	121,474	6,793	12,566	4,875	6,645	1,231	11,840	687	1,444	520
Boston	17,536	8,084	32,477	990	1,344	1,972	1,624	632	3,138	85	98	157
Cheektowaga												
Julia Boyer Reinstein	122,995	17,564	224,702	23,861	12,399	6,668	12,600	1,236	21,778	2,481	1,359	374
Reinstein Memorial	48,110	11,219	79,658	14,068	5,814	1,243	5,285	732	7,855	1,527	684	218
Clarence	82,027	20,104	158,844	9,021	7,274	9,404	7,569	1,566	14,707	869	837	602
Collins	20,795	8,982	30,120	3,146	3,828	2,927	2,699	656	2,839	323	481	413
Concord	27,575	9,425	42,251	4,155	5,830	1,462	2,653	523	3,986	392	619	63
Eden	19,285	10,006	38,311	1,652	2,269	1,100	1,765	606	3,343	138	225	86
Elma	41,391	14,075	68,550	3,678	3,174	4,928	4,111	1,109	6,512	363	289	331
Grand Island Memorial	45,250	14,453	79,364	3,929	4,375	3,479	4,540	1,050	7,061	418	435	239
Hamburg												
Hamburg	79,223	20,331	131,053	14,450	13,587	10,190	7,631	1,754	13,381	1,485	1,492	927
Lake Shore	35,639	10,228	47,378	3,506	4,989	3,805	3,510	797	5,128	397	472	137
Lackawanna	39,164	8,676	41,250	10,163	4,690	2,607	3,990	545	4,289	1,136	625	182
Lancaster	79,626	16,852	126,746	13,371	13,039	11,785	8,234	1,292	13,149	1,528	1,604	981
Marilla	13,450	6,036	29,000	839	1,068	1,168	1,252	451	2,573	94	113	11

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	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
Newstead	29,637	9,621	38,431	3,745	5,794	2,913	2,743	587	3,421	393	570	246
North Collins	12,213	4,091	16,195	1,506	2,573	1,698	1,189	361	1,688	147	289	117
Orchard Park	138,696	22,483	192,333	12,999	15,894	10,759	14,192	2,080	17,876	1,181	1,536	965
City of Tonawanda	51,463	13,191	68,751	8,703	5,030	5,643	5,025	1,055	6,965	877	460	537
Town of Tonawanda												
Kenilworth	40,567	11,095	50,635	7,046	5,580	1,174	4,046	919	4,893	786	649	69
Kenmore	105,172	19,141	187,432	24,794	17,605	6,332	11,265	1,647	20,441	2,784	1,961	598
West Seneca	53,004	17,822	86,399	5,809	5,748	1,927	9,658	1,643	14,413	1,494	1,399	352
BUFFALO BRANCHES												
Crane	55,259	13,419	69,473	13,161	7,888	2,285	6,114	887	7,455	1,430	814	279
Dudley	39,860	8,089	46,615	10,636	11,041	1,336	4,655	591	5,470	1,177	1,270	65
East Clinton	18,419	4,786	31,338	5,484	6,350	903	1,890	420	2,954	529	719	104
East Delavan	43,775	5,968	27,768	17,461	10,707	656	4,714	469	2,791	1,921	1,046	33
Merriweather	81,972	8,406	42,727	28,355	14,779	2,052	10,492	694	5,878	3,213	1,416	143
Niagara	47,345	8,638	36,470	16,433	11,237	1,685	4,744	545	3,787	1,605	1,403	115
North Park	42,590	29,831	49,924	12,872	7,066	2,040	4,508	2,585	3,858	1,304	714	150
Riverside	33,752	7,765	31,326	7,894	10,556	1,762	3,723	523	3,576	851	1,105	254
CENTRAL LIBRARY	210,311	23,616	278,013	102,265	135,509	32,419	19,344	1,789	27,080	10,214	14,536	3,018
BOOKMOBILE	8,794	30,547	10,144	24	1,343	1,237	1,107	3,217	1,095	5	146	106
INSTITUTIONS												
Correctional Facility	16,612	-	97,815	-	-	-	1,658	-	11,059			
Holding Center	7,201	-	36,435	-	-	-	770	-	4,748			
e-BRANCH [1]	-	8,340,991	-	-	-	-		1,047,902				
Online renewals [2]	-	-	870,773	-	-	-			101,788			
Interlibrary Loans	-	-	5,975	-	-	-			787			
Audio Books Downloaded	-	-	159,533	-	-	-			18,998			
Videos Downloaded/Streamed	-	-	809	-	-	-			29			
eBook checkouts/downloads	-	-	383,874	-	-	-			44,198			
Downloaded music/music video	-	-	173,433	-	-	-			30,582			

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under e-Branch.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by e-Branch personnel; and phone renewals made using the Library's automated phone renewal system.

Buffalo & Erie County Public Library - 2018 Statistics

Buffalo & Erie County Public
LIBRARY

Footnotes in Chronological Order

July 2017 - mid June 2018	West Seneca - In temporary location due to construction.
October 2017 - October 2018 (est.)	East Delavan - Basement meeting/library programs space unavailable due to construction impacting program counts; visit counts estimated to eliminate construction worker entry/exit.
January 20, 2018	Dudley - Several computers offline.
January 23, 2018	Reinstein - Closed - Town maintenance.
February 20, 2018 1:30pm through noon Feb. 23, 2018	City of Tonawanda Public Library - Closed, no power.
March 2, 2018	System-wide - Several libraries had delayed openings due to weather. Full day closures at Collins and Lancaster Libraries.
April 24, 2018	Dudley - Open 4 additional hours - Polling place special election.
May 1, 2018	System wide - New service - Freegal Music Streaming added.
May 9, 2018	System wide - Many libraries closed/shortened hours - Staff Development Day (training).
May 23, 2018	East Aurora - Closed - Service desk countertop installation and fireplace refurbished.
June 16, 2018 through June 23, 2018	West Seneca - Construction. Re-opened 6/25/2018 at newly renovated/expanded, permanent location.
June 30, 2018	Grand Island, Newstead & North Collins opened special hours to help the public "Beat the Heat" (Heat Advisory/excessive heat watch June 30th).
July 1, 2018	Anna Reinstein, Audubon, Central, Frank E. Merriweather, Grand Island, Julia B.Reinstein, Kenmore, Newstead, North Collins, Orchard Park and the Town of Collins Libraries opended special Sunday hours to help "Beat the Heat" (Heat Advisory/Excessive Heat Warning, July 1st).
July 1, 2018	Clearfield - estimates July 2018 due to broken counter.
August 11, 2018	Marilla - Closed - Staffing.
July - August 2018	Reinstein Memorial - Impacted by road construction.
July - October 2018 (est.)	Williamsville - Impacted by Main Street road construction.
September 10, 2018	Niagara - Closed - Basement flooding.