



CIRCULATION STATISTICS

December 2018

EXECUTIVE SUMMARY

	<u>Dec. 2018</u>	<u>Dec. 2017</u>		<u>Jan-Dec. 2018</u>	<u>Jan-Dec. 2017</u>	
CENTRAL LIBRARY	27,165	27,193	-0.1%	363,379	420,763	-13.6%
CITY BRANCHES	35,214	35,029	0.5%	443,337	499,614	-11.3%
CONTRACTING LIBRARIES	233,678	231,586	0.9%	3,326,571	3,481,122	-4.4%
INSTITUTIONS	14,552	13,370	8.8%	177,733	157,249	13.0%
e-BRANCH	199,932	156,463	27.8%	2,195,907	1,915,745	14.6%
BOOKMOBILE SERVICES	758	861	-12.0%	12,934	9,988	29.5%
TOTAL CIRCULATION	511,299	464,502	10.1%	6,519,861	6,484,481	0.5%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CENTRAL LIBRARY, CITY BRANCHES, INSTITUTIONS, e-BRANCH & BOOKMOBILE SERVICES

DECEMBER 2018	DEC 2018	DEC 2017	CHANGE	JAN-DEC 2018	JAN-DEC 2017	CHANGE
<u>CENTRAL LIBRARY</u>						
TOTAL CENTRAL	27,165	27,193	-0.1%	363,379	420,763	-13.6%
<u>CITY BRANCHES</u>						
Crane	7,426	6,971	6.5%	92,244	101,908	-9.5%
Dudley	4,799	5,063	-5.2%	61,236	69,238	-11.6%
East Clinton	3,248	3,699	-12.2%	41,024	51,823	-20.8%
Coles (formerly East Delavan)	2,676	2,790	-4.1%	36,146	43,004	-15.9%
Merriweather	5,106	4,196	21.7%	58,882	60,826	-3.2%
González-Soto (formerly Niagara)	3,764	3,634	3.6%	48,514	56,673	-14.4%
North Park	4,322	5,744	-24.8%	62,349	69,279	-10.0%
Riverside	3,873	2,932	32.1%	42,942	46,863	-8.4%
TOTAL BRANCHES	35,214	35,029	0.5%	443,337	499,614	-11.3%
<u>INSTITUTIONS</u>						
Correctional Facility	10,382	9,362	10.9%	127,720	111,520	14.5%
Holding Center	4,170	4,008	4.0%	50,013	45,729	9.4%
TOTAL INSTITUTIONS	14,552	13,370	8.8%	177,733	157,249	13.0%
<u>e-BRANCH</u>						
Books, magazines & media	105,858	95,722	10.6%	1,188,591	1,192,174	-0.3%
Interlibrary Loans	824	360	128.9%	8,644	6,195	39.5%
Downloadable audio books	20,730	14,125	46.8%	222,187	168,790	31.6%
Downloadable/Streaming videos	35	141	-75.2%	899	1,897	-52.6%
eBooks	48,480	37,890	27.9%	526,552	447,932	17.6%
Downloadable music/music videos	24,005	8,225	191.9%	249,034	98,757	152.2%
TOTAL e-BRANCH	199,932	156,463	27.8%	2,195,907	1,915,745	14.6%
<u>BOOKMOBILE SERVICES</u>						
Library on Wheels	758	861	-12.0%	12,934	9,988	29.5%
TOTAL BOOKMOBILE SERVICES	758	861	-12.0%	12,934	9,988	29.5%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CONTRACTING LIBRARIES

DECEMBER 2018	DEC 2018	DEC 2017	CHANGE	JAN-DEC 2018	JAN-DEC 2017	CHANGE
Alden (Ewell Free)	1,497	1,604	-6.7%	24,887	25,592	-2.8%
Amherst Public						
Audubon	24,297	24,276	0.1%	348,760	385,348	-9.5%
Clearfield	20,408	20,456	-0.2%	277,537	268,068	3.5%
Egbertsville-Snyder	9,085	9,420	-3.6%	130,911	138,726	-5.6%
Williamsville	3,050	3,184	-4.2%	44,379	50,222	-11.6%
Angola Public	2,577	2,259	14.1%	34,451	35,166	-2.0%
Aurora Town Public/E. Aurora	10,584	10,425	1.5%	157,067	163,969	-4.2%
Boston Free	3,074	3,249	-5.4%	42,183	45,820	-7.9%
Cheektowaga Public						
Julia B. Reinstein	19,145	21,905	-12.6%	289,283	313,832	-7.8%
Reinstein Memorial	7,090	8,379	-15.4%	103,188	119,747	-13.8%
Clarence Public	13,404	13,861	-3.3%	202,578	210,712	-3.9%
Collins Public	3,154	3,318	-4.9%	40,641	41,788	-2.7%
Concord Public	3,933	4,357	-9.7%	55,682	62,793	-11.3%
Eden	3,127	3,538	-11.6%	49,023	52,093	-5.9%
Elma Public	5,810	6,132	-5.3%	87,253	93,827	-7.0%
Grand Island Memorial	6,717	6,797	-1.2%	101,266	110,479	-8.3%
Hamburg Public						
Hamburg	11,765	12,104	-2.8%	171,038	184,308	-7.2%
Lake Shore	4,102	4,468	-8.2%	61,248	66,536	-7.9%
Lackawanna Public	3,936	3,404	15.6%	54,253	54,455	-0.4%
Lancaster Public	11,317	11,062	2.3%	164,611	172,833	-4.8%
Marilla Free	2,808	2,781	1.0%	37,655	37,522	0.4%
Newstead Public	3,311	3,453	-4.1%	49,278	52,224	-5.6%
North Collins Public	1,240	1,608	-22.9%	21,071	21,636	-2.6%
Orchard Park Public	16,031	16,819	-4.7%	244,986	257,069	-4.7%
Tonawanda Public	6,652	6,523	2.0%	90,690	99,140	-8.5%
Town of Tonawanda Public						
Kenilworth	4,621	4,596	0.5%	65,658	64,221	2.2%
Kenmore	19,484	17,274	12.8%	250,628	260,062	-3.6%
West Seneca Public	11,459	4,334	164.4%	126,366	92,934	36.0%
TOTAL CONTRACT LIBS:	233,678	231,586	0.9%	3,326,571	3,481,122	-4.4%

FOOTNOTES:**2018**

System-wide: May - New service Freegal Music Streaming added.
5/9/18 - Staff Development Day - many libraries closed/shortened hours.

Central Library: 7/1/18 - Opened special hours to help the public "Beat the Heat"
(Heat Advisory/excessive heat warning)

Merriweather Branch: 7/1/18 - Opened special hours to help the public "Beat the Heat"
(Heat Advisory/excessive heat warning)

Amherst Public:
Audubon Branch: 7/1/18 - Opened special hours to help the public "Beat the Heat"
(Heat Advisory/excessive heat warning)
Eggerstville-Snyder Branch: 10/23/18 - 10/26/18 - Closed - heating issue.
Aurora Town Public: 5/23/18 - Closed - service desk countertop installation & fireplace refurbished.
Cheektowaga Public:
Julia B. Reinstein: 7/1/18 - Opened special hours to help the public "Beat the Heat"
(Heat Advisory/excessive heat warning)
Reinstein Memorial: 1/23/18 Closed - Town maintenance.
7/1/18 - Opened special hours to help the public "Beat the Heat"
(Heat Advisory/excessive heat warning)

Collins Public: 3/2/18 - Closed - weather.
7/1/18 - Opened special hours to help the public "Beat the Heat"
(Heat Advisory/excessive heat warning)
11/10/18 and 11/28/18 - Closed - weather.

Grand Island Memorial: 6/30/18 & 7/1/18 - Opened special hours to help the public "Beat the Heat"
(Heat Advisory/excessive heat warning)

Lancaster Public: 3/2/18 - Closed - weather.
11/18/18 - Closed - power outage.

Marilla Free: 8/11/18 - Closed - staffing.

Newstead Public: 6/30/18 & 7/1/18 - Opened special hours to help the public "Beat the Heat"
(Heat Advisory/excessive heat warning)

North Collins Public: 6/30/18 & 7/1/18 - Opened special hours to help the public "Beat the Heat"
(Heat Advisory/excessive heat warning)
11/28/18 - Closed - weather.

Orchard Park Public: 7/1/18 - Opened special hours to help the public "Beat the Heat"
(Heat Advisory/excessive heat warning)

City of Tonawanda Public: 2/20/18, 1:30 p.m. - 2/23/18, noon - Closed - no power.

Town of Tonawanda Public:
Kenmore Branch: 7/1/18 - Opened special hours to help the public "Beat the Heat"
(Heat Advisory/excessive heat warning)

West Seneca Public: January - Mid June - In temporary location due to construction.
6/16/18 - 6/23/18 - Closed - construction.
6/25/18 - Reopened at newly renovated, permanent location.

2017

System-wide: [Weekly Open Hours: PDF/1 page](#)

E. Delavan Branch (Coles): 10/16/17 - 11/4/17 - Closed - construction.

Amherst Public:
Clearfield Branch: 1/15/17 - Closed - plumbing issue.
2/18/17 - 3/5/17 - Closed - carpet project.
8/12/17 - Closed - plumbing issue.

Cheektowaga Public:
Reinstein Memorial Branch: 7/19/17 - 7/20/17 - Closed - sidewalk/side street construction.

Concord Public: 1/5/17 - Closed - weather.
11/20/17 - Closed - heating repair.
12/26/17 - Closed - weather.

Grand Island Memorial: 3/15/17 - Closed - weather.

Hamburg Public:
Lake Shore Public: 6/17/17 - 6/20/17 - Closed - power outage due to transformer fire on utility pole.

Lackawanna Public: 2/16/17 - Closed - window repair.

Town of Tonawanda Public:
Kenilworth Branch: 4/24/17 - 4/28/17 - Closed - carpet tile installation.
Kenmore Branch: 9/15/17 - Closed - National Grid work caused power outage.

West Seneca Public: April - May 2017 - Open while under construction.
6/27/17 - 7/3/17; 7/15/17 - Closed - moved to temporary location due to construction.
9/9/17 - Closed - no water.
July - December 2017- In temporary location due to construction.