



## CIRCULATION STATISTICS

November 2018

### **EXECUTIVE SUMMARY**

	<u>Nov. 2018</u>	<u>Nov. 2017</u>		<u>Jan-Nov. 2018</u>	<u>Jan-Nov. 2017</u>	
<b>CENTRAL LIBRARY</b>	27,932	32,065	-12.9%	336,214	393,570	-14.6%
<b>CITY BRANCHES</b>	33,376	37,852	-11.8%	408,123	464,585	-12.2%
<b>CONTRACTING LIBRARIES</b>	254,105	261,486	-2.8%	3,092,893	3,249,536	-4.8%
<b>INSTITUTIONS</b>	13,830	11,528	20.0%	163,181	143,879	13.4%
<b>e-BRANCH</b>	196,142	149,935	30.8%	1,995,975	1,759,282	13.5%
<b>BOOKMOBILE SERVICES</b>	614	733	-16.2%	12,176	9,127	33.4%
<b>TOTAL CIRCULATION</b>	<b>525,999</b>	<b>493,599</b>	<b>6.6%</b>	<b>6,008,562</b>	<b>6,019,979</b>	<b>-0.2%</b>

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

**CENTRAL LIBRARY, CITY BRANCHES, INSTITUTIONS, e-BRANCH & BOOKMOBILE SERVICES**

NOVEMBER 2018	NOV 2018	NOV 2017	CHANGE	JAN-NOV 2018	JAN-NOV 2017	CHANGE
<u>CENTRAL LIBRARY</u>						
TOTAL CENTRAL	27,932	32,065	-12.9%	336,214	393,570	-14.6%
<u>CITY BRANCHES</u>						
Crane	7,519	7,116	5.7%	84,818	94,937	-10.7%
Dudley	4,405	5,691	-22.6%	56,437	64,175	-12.1%
East Clinton	2,836	4,364	-35.0%	37,776	48,124	-21.5%
Coles (formerly East Delavan)	2,558	2,463	3.9%	33,470	40,214	-16.8%
Merriweather	4,730	5,359	-11.7%	53,776	56,630	-5.0%
González-Soto (formerly Niagara)	3,877	3,936	-1.5%	44,750	53,039	-15.6%
North Park	4,047	6,205	-34.8%	58,027	63,535	-8.7%
Riverside	3,404	2,718	25.2%	39,069	43,931	-11.1%
TOTAL BRANCHES	33,376	37,852	-11.8%	408,123	464,585	-12.2%
<u>INSTITUTIONS</u>						
Correctional Facility	9,220	7,546	22.2%	117,338	102,158	14.9%
Holding Center	4,610	3,982	15.8%	45,843	41,721	9.9%
TOTAL INSTITUTIONS	13,830	11,528	20.0%	163,181	143,879	13.4%
<u>e-BRANCH</u>						
Books, magazines & media	102,035	91,359	11.7%	1,082,733	1,096,452	-1.3%
Interlibrary Loans	846	452	87.2%	7,820	5,835	34.0%
Downloadable audio books	20,809	14,210	46.4%	201,457	154,665	30.3%
Downloadable/Streaming videos	27	142	-81.0%	864	1,756	-50.8%
eBooks	46,725	36,267	28.8%	478,072	410,042	16.6%
Downloadable music/music videos	25,700	7,505	242.4%	225,029	90,532	148.6%
TOTAL e-BRANCH	196,142	149,935	30.8%	1,995,975	1,759,282	13.5%
<u>BOOKMOBILE SERVICES</u>						
Library on Wheels	614	733	-16.2%	12,176	9,127	0.0%
TOTAL BOOKMOBILE SERVICES	614	733	-16.2%	12,176	9,127	0.0%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

**CONTRACTING LIBRARIES**

NOVEMBER 2018	NOV 2018	NOV 2017	CHANGE	JAN-NOV 2018	JAN-NOV 2017	CHANGE
Alden (Ewell Free)	1,800	1,975	-8.9%	23,390	23,988	-2.5%
Amherst Public						
Audubon	25,002	28,283	-11.6%	324,463	361,072	-10.1%
Clearfield	20,538	20,951	-2.0%	257,129	247,612	3.8%
Egbertsville-Snyder	10,677	10,252	4.1%	121,826	129,306	-5.8%
Williamsville	3,248	3,634	-10.6%	41,329	47,038	-12.1%
Angola Public	2,787	2,494	11.7%	31,874	32,907	-3.1%
Aurora Town Public/E. Aurora	11,699	12,425	-5.8%	146,483	153,544	-4.6%
Boston Free	3,140	3,746	-16.2%	39,109	42,571	-8.1%
Cheektowaga Public						
Julia B. Reinstein	21,463	24,629	-12.9%	270,138	291,927	-7.5%
Reinstein Memorial	7,194	9,951	-27.7%	96,098	111,368	-13.7%
Clarence Public	14,482	15,862	-8.7%	189,174	196,851	-3.9%
Collins Public	3,549	3,525	0.7%	37,487	38,470	-2.6%
Concord Public	4,547	4,648	-2.2%	51,749	58,436	-11.4%
Eden	3,540	4,053	-12.7%	45,896	48,555	-5.5%
Elma Public	6,117	6,741	-9.3%	81,443	87,695	-7.1%
Grand Island Memorial	7,525	8,181	-8.0%	94,549	103,682	-8.8%
Hamburg Public						
Hamburg	13,021	13,231	-1.6%	159,273	172,204	-7.5%
Lake Shore	4,861	5,085	-4.4%	57,146	62,068	-7.9%
Lackawanna Public	4,118	4,019	2.5%	50,317	51,051	-1.4%
Lancaster Public	12,912	13,059	-1.1%	153,294	161,771	-5.2%
Marilla Free	2,794	2,762	1.2%	34,847	34,741	0.3%
Newstead Public	3,701	3,731	-0.8%	45,967	48,771	-5.7%
North Collins Public	1,619	1,511	7.1%	19,831	20,028	-1.0%
Orchard Park Public	17,352	20,269	-14.4%	228,955	240,250	-4.7%
Tonawanda Public	7,495	7,111	5.4%	84,038	92,617	-9.3%
Town of Tonawanda Public						
Kenilworth	4,610	4,681	-1.5%	61,037	59,625	2.4%
Kenmore	21,218	19,844	6.9%	231,144	242,788	-4.8%
West Seneca Public	13,096	4,833	171.0%	114,907	88,600	29.7%
<b>TOTAL CONTRACT LIBS:</b>	<b>254,105</b>	<b>261,486</b>	<b>-2.8%</b>	<b>3,092,893</b>	<b>3,249,536</b>	<b>-4.8%</b>

**FOOTNOTES:**

**2018**

System-wide: May - New service Freegal Music Streaming added.

Collins Public: 11/10/18 and 11/28/18 - Closed - Weather.  
Lancaster Public: 11/18/18 - Closed - Power Outage.  
North Collins Public: 11/28/18 - Closed - Weather.  
West Seneca Public: January - Mid June - In temporary location due to construction.  
6/16/18 - 6/23/18 - Closed - Construction.  
6/25/18 - Reopened at newly renovated, permanent location.

**2017**

East Delavan Branch (Coles): 10/16/17 - 11/4/17 - Closed - Construction

Concord Public: 11/20/17 - Closed - Heating repair.  
West Seneca Public: 6/27/17 - 7/3/17 & 7/15/17 Closed - Moved to temporary location due to construction.  
July to December - In temporary location due to construction.