



Buffalo & Erie County Public Library - 2019 Statistics

	Year to Date Totals					
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
System Totals	2,802,969	9,211,804	6,635,641	520,413	598,284	282,428
Member Libraries	2,052,269	320,668	3,148,256	273,276	313,847	198,264
Buffalo Branches	460,563	69,197	429,855	131,859	103,513	17,881
Central Library	251,406	19,894	309,066	115,265	179,677	57,695
Bookmobile	12,315	19,880	12,619	13	1,247	8,588
Institutions	26,416	-	161,514	-	-	-
e-Branch	-	8,782,165	2,574,331	-	-	-
MEMBER LIBRARIES						
Alden (Ewell Free)	14,721	5,784	24,160	1,734	2,762	1,110
<i>Amherst</i>						
Audubon	162,928	23,710	322,242	19,059	32,740	17,821
Clearfield	151,709	18,652	264,715	11,921	24,017	11,645
Eggertsville-Snyder	83,260	12,562	125,882	8,827	10,642	9,556
Williamsville	33,479	11,085	44,989	3,378	4,899	6,150
Angola	58,790	5,532	32,564	3,475	4,565	1,341
Aurora	88,320	14,068	141,463	8,578	19,219	5,420
Boston	21,888	5,763	38,259	1,079	1,386	3,370
<i>Cheektowaga</i>						
Julia Boyer Reinstein	136,227	13,044	251,755	27,348	15,910	5,144
Reinstein Memorial	59,149	8,641	93,400	16,951	8,032	3,897
Clarence	100,794	18,948	190,682	9,493	15,175	12,730
Collins	27,057	5,338	44,396	4,182	5,574	5,530
Concord	35,924	5,649	47,494	4,722	7,782	2,592
Eden	24,058	5,662	44,970	1,679	3,092	2,052
Elma	50,033	11,491	80,526	3,997	3,852	6,531
Grand Island Memorial	59,173	10,900	92,854	4,730	6,665	6,845
<i>Hamburg</i>						
Hamburg	106,869	19,097	165,698	19,971	19,783	12,316
Lake Shore	43,869	8,628	55,073	5,012	6,663	3,359
Lackawanna	48,538	5,989	47,188	12,429	7,581	4,185
Lancaster	103,314	15,355	161,900	15,949	19,399	20,855
Marilla	16,762	3,990	37,670	845	1,688	1,928

December-2019

Totals for the Month					
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
193,048	495,763	505,282	37,886	43,533	19,959
139,341	23,598	217,386	19,442	22,799	14,702
29,826	4,952	28,226	8,444	6,935	938
21,409	1,320	23,407	9,996	13,701	3,917
470	1,113	876	4	98	402
2,002	-	14,365	-	-	-
-	464,780	221,022	-	-	-
1,089	552	1,769	101	182	100
10,775	1,637	22,554	1,455	2,304	2,160
10,312	1,313	17,670	813	1,696	244
5,115	859	8,988	643	808	549
2,674	1,178	3,296	235	323	1,350
4,511	398	2,428	275	303	536
5,887	1,084	9,512	646	1,432	481
1,409	390	2,650	82	86	170
9,125	974	16,631	1,873	1,126	274
3,745	623	6,012	1,014	590	68
6,331	1,572	12,507	660	1,170	831
1,653	448	3,062	243	391	379
2,451	512	3,646	344	618	147
1,557	630	3,200	103	237	151
3,113	735	5,546	274	276	315
3,615	746	6,463	355	518	351
7,704	1,143	11,937	1,462	1,508	706
3,226	690	3,447	362	461	286
3,710	467	3,938	953	671	364
6,445	1,154	11,260	1,073	1,564	1,376
1,294	305	2,644	58	129	205

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Newstead	39,600	5,879	47,192	3,971	6,739	5,147
North Collins	15,290	4,311	19,357	1,652	3,478	2,740
Orchard Park	166,887	19,549	214,937	13,008	19,977	13,411
City of Tonawanda	70,833	11,219	90,255	11,412	7,158	10,513
<i>Town of Tonawanda</i>						
Kenilworth	47,732	8,409	60,127	7,899	6,699	1,663
Kenmore	133,815	20,177	232,263	30,652	24,623	9,977
West Seneca	151,250	21,236	176,245	19,323	23,747	10,436
BUFFALO BRANCHES						
Coles (formerly East Delavan)	63,097	5,759	37,408	22,459	15,137	1,197
Crane	71,243	9,297	87,506	14,273	10,066	3,249
Dudley	42,654	6,347	46,460	11,020	12,335	1,018
East Clinton	21,803	3,615	36,453	5,179	8,297	2,719
González-Soto (formerly Niagara)	61,812	6,207	48,144	19,521	18,349	2,808
Merriweather	99,818	6,511	56,732	34,351	17,592	1,958
North Park	59,096	25,939	77,831	15,132	9,951	2,751
Panty (formerly Riverside)	41,040	5,522	39,321	9,924	11,786	2,181
CENTRAL LIBRARY	251,406	19,894	309,066	115,265	179,677	57,695
BOOKMOBILE	12,315	19,880	12,619	13	1,247	8,588
INSTITUTIONS						
Correctional Facility	16,593	-	109,389	-	-	-
Holding Center	9,823	-	52,125	-	-	-
e-BRANCH ¹	-	8,782,165	-	-	-	-
Online renewals ²	-	-	1,259,480	-	-	-
Interlibrary Loans	-	-	12,167	-	-	-
Audio Books Downloaded	-	-	320,269	-	-	-
Videos Downloaded/Streamed	-	-	317	-	-	-
eBook checkouts/downloads	-	-	648,337	-	-	-
Downloaded music/music video	-	-	333,761	-	-	-

December-2019

Totals for the Month					
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
2,804	489	3,355	285	421	341
1,178	322	1,467	127	351	240
10,733	1,155	14,179	862	1,324	567
5,483	837	6,866	917	603	571
3,419	731	4,237	526	478	148
9,125	1,393	16,194	2,239	1,705	519
10,858	1,261	11,928	1,462	1,524	1,273
4,469	506	2,870	1,594	1,177	22
5,797	662	6,075	1,030	725	199
-	354	-	-	312	-
1,629	301	2,766	396	592	98
5,090	473	3,576	1,338	1,336	239
6,239	483	4,419	2,391	1,340	110
3,998	1,715	5,734	996	648	122
2,604	458	2,786	699	805	148
21,409	1,320	23,407	9,996	13,701	3,917
470	1,113	876	4	98	402
1,169		9,890			
833		4,475			
	464,780				
		103,145			
		1,089			
		29,621			
		20			
		56,754			
		30,393			

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under e-Branch.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by e-Branch personnel; and phone renewals made using the Library's automated phone renewal system.

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Footnotes in Chronological Order

October 2017 - mid May 2019	Leroy R. Coles, Jr. Library (formerly East Delavan) - Basement meeting/library programs space unavailable due to construction impacting program counts; visit counts estimated to eliminate construction worker entry/exit. Full use resumed in mid May.
January 20, 2019	Audubon, Clearfield and Hamburg - Closed - Winter Weather.
January 25, 2019	Aurora - Closed - Winter Weather.
January 29 - January 31, 2019	System Wide - Multiple early and full closures - Winter Weather / Blizzard Conditions.
February , 2019	System wide - Due to server issue, February 2019 Wifi numbers have been estimated.
Feb. 4, 2019-Feb. 7, 2019	Elma closed for minor construction
February 8, 2019	Orchard Park - No internet service form 9am-3pm.
February 25, 2019	Marilla - Closed - Power outage due to wind storm.
Feb. 25, 2019 - Feb. 26, 2019	Kenmore Library - Closed - Power outage due to wind storm.
Feb. 26, 2019 - Feb. 27, 2019	Williamsville - Closed - Power outage due to wind storm.
Mar. 1, 2019 -Mar 3, 2019	System wide - Due to server issue, March 1-7, 2019 Wifi numbers have been estimated.
Mar. 18, 2019 -Mar 22, 2019	Elma closed - Construction.
Apr. 4, 2019	Riverside - Closed - Circulation desk installation.
May 20, 2019 - June 4, 2019	Julia Boyer Reinstein - Limited parking - Parking lot reconstruction.
June 5, 2019	Julia Boyer Reinstein Limited parking - Lot repaved.
July 20, 2019	Grand Island and Newstead open special Saturday hours 7/20/2019. (Heat Advisory 7/20-7/21)
July 21, 2019	Central, Clearfield, Grand Island, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Newstead, Reinstein Memorial - Opened special Sunday hours in an effort to provide the community with a respite from the extreme heat. (Heat Advisory 7/20-7/21)
July 2019	Bookmobile program attendance for July includes year-to-date event program attendance counts which had not been previously reported.
Aug. 21, 2019	North Park - Closed - Flooding due to weather.
Sep. 9, 2019	Orchard Park - Closed - Town of Orchard Park/Paramount Pictures facilities project.
September - October 2019	Alden – Building access limited due to sidewalk construction.
Nov 4, 2019 - Nov 9, 2019	Grand Island - Open with limited services. New carpet and desk installation.
Nov 18, 2019 - Jan 13, 2020	Dudley - Closed starting 11/18/2019 - Construction. Scheduled to re-open 1/13/2020.