

Buffalo & Erie County Public Library - 2020 Statistics

	Year to Date Totals						
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Traditional	Virtual
B&ECPL Totals	849,579	4,275,417	2,900,911	153,494	204,767	61,103	254,841
Member Libraries	617,972	168,623	1,109,743	78,285	108,105	45,377	150,422
Buffalo Branches	138,816	28,833	136,917	37,989	35,313	3,706	23,108
Central Library	80,704	15,862	110,587	37,220	61,131	10,777	81,311
Bookmobile	2,101	1,675	3,410	-	218	1,243	-
Institutions	9,986	-	25,453	-	-	-	-
System	-	4,060,424	1,514,801	-	-	-	-
MEMBER LIBRARIES							
Alden (Ewell Free)	4,146	3,828	7,259	483	985	158	622
<i>Amherst</i>							
Audubon	52,560	11,305	121,260	6,156	10,633	3,920	15,326
Clearfield	45,658	10,768	93,853	3,276	7,770	2,836	30
Eggertsville-Snyder	24,700	6,230	43,252	2,883	3,932	2,124	-
Williamsville	9,361	4,754	15,319	901	1,929	920	-
Angola	16,095	3,419	10,827	887	1,743	202	1
Aurora	24,424	6,495	47,062	2,487	6,877	1,184	874
Boston	6,539	2,509	14,032	330	609	559	8,836
<i>Cheektowaga</i>							
Julia Boyer Reinstein	42,762	9,206	80,568	7,939	4,873	1,801	7,764
Reinstein Memorial	16,465	8,071	28,005	4,287	3,114	621	3,283
Clarence	31,717	8,975	73,706	2,984	5,596	3,173	12,580
Collins	6,828	3,000	14,787	1,049	1,807	1,103	10,778
Concord	11,121	2,914	18,200	1,362	3,711	637	2,626
Eden	7,618	3,189	17,693	609	845	269	198
Elma	14,628	5,700	28,476	1,078	1,466	889	2,582
Grand Island Memorial	18,289	6,876	38,799	1,534	2,387	1,102	1,714
<i>Hamburg</i>							
Hamburg	33,720	8,985	61,775	5,983	7,027	5,261	4,281
Lake Shore	12,295	4,154	14,862	1,270	2,212	999	2,846
Lackawanna	13,740	3,501	14,242	3,031	2,354	855	4,012
Lancaster	30,419	9,667	57,843	4,407	7,324	4,509	17,922
Marilla	5,543	2,684	13,655	247	562	311	8,651

August-2020

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
119,768	573,098	459,657	21,089	23,919	8,558	25,955
90,494	35,901	195,241	10,983	13,479	6,900	16,710
20,152	6,277	21,056	5,436	3,995	329	3,875
7,869	3,045	15,653	4,670	6,410	1,329	5,370
82	292	324	-	35	-	-
1,171	-	-	-	-	-	-
-	527,583	227,383	-	-	-	-
599	801	1,033	63	119	45	51
8,769	2,302	22,613	1,128	1,394	1,059	2,610
8,138	2,661	18,870	595	1,302	1,700	6
3,508	1,321	7,387	438	477	450	-
1,423	1,036	2,440	150	266	187	-
2,698	779	2,244	99	206	12	1
3,217	1,440	7,330	317	775	132	12
1,131	567	2,497	51	96	6	1,223
6,650	2,135	13,874	1,209	640	274	1,996
2,619	1,769	4,888	674	388	74	543
4,724	1,763	14,462	442	680	161	919
898	594	2,191	113	226	44	383
1,500	492	2,836	179	487	-	21
1,205	629	2,853	94	116	2	51
2,248	1,073	4,873	140	168	83	212
3,024	1,197	7,692	219	301	19	37
4,888	1,857	10,870	753	835	1,464	938
2,305	976	2,804	172	308	148	-
1,601	705	1,982	259	254	42	669
3,587	2,028	9,258	439	747	58	932
1,049	607	2,553	43	91	32	1,251

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						Traditional	Virtual
Newstead	12,206	2,549	20,117	1,198	2,529	1,088	8,607
North Collins	5,083	2,420	6,800	607	1,524	677	7,496
Orchard Park	49,571	10,224	76,341	3,557	6,094	2,766	12,117
City of Tonawanda	22,344	5,616	33,487	3,721	2,315	2,306	-
<i>Town of Tonawanda</i>							
Kenilworth	15,928	4,340	19,017	2,254	2,239	435	1,206
Kenmore	41,063	9,241	77,549	8,091	8,877	2,308	9,886
West Seneca	43,149	8,003	60,957	5,674	6,771	2,364	6,184
BUFFALO BRANCHES							
Coles (formerly East Delavan)	18,513	3,286	10,663	6,495	5,531	392	5,078
Crane	24,044	5,071	30,040	4,050	3,589	460	11,834
Dudley	12,960	3,621	15,294	2,876	3,912	180	1,479
East Clinton	6,827	2,518	10,703	1,648	3,175	369	908
González-Soto (formerly Niagara)	16,709	3,032	13,947	5,206	5,681	549	2,231
Merriweather	26,919	3,443	18,440	9,960	5,554	676	827
North Park	20,632	4,803	27,779	4,743	3,480	668	416
Panty (formerly Riverside)	12,212	3,059	10,051	3,011	4,391	412	335
CENTRAL LIBRARY	80,704	15,862	110,587	37,220	61,131	10,777	81,311
BOOKMOBILE	2,101	1,675	3,410	-	218	1,243	-
INSTITUTIONS							
Correctional Facility	6,785	-	16,510	-	-	-	-
Holding Center	3,201	-	8,943	-	-	-	-
SYSTEM ¹	-	4,060,424	-	-	-	-	-
Online renewals ²	-	-	435,200	-	-	-	-
Interlibrary Loans	-	-	4,648	-	-	-	-
Audio Books Downloaded	-	-	262,918	-	-	-	-
Videos Downloaded/Streamed	-	-	386	-	-	-	-
eBook checkouts/downloads	-	-	587,924	-	-	-	-
Downloaded music/music video	-	-	223,725	-	-	-	-

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under SYSTEM.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by System personnel; and phone renewals made using the Library's automated phone renewal system.

August-2020

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
1,743	438	3,661	168	323	192	475
694	448	895	119	177	142	1,275
6,397	2,132	13,709	472	598	244	175
3,199	1,221	6,069	603	307	132	-
2,590	896	3,096	335	313	17	194
4,898	2,300	12,121	970	1,055	34	767
5,192	1,734	10,140	739	830	147	1,969
2,586	765	1,382	930	576	52	248
3,653	1,099	4,946	607	439	6	2,657
2,208	788	2,950	415	528	3	370
974	496	1,356	217	318	151	127
2,127	683	2,078	693	611	-	21
3,291	692	2,416	1,275	595	20	257
3,447	1,053	4,234	867	467	97	30
1,866	701	1,694	432	461	-	165
7,869	3,045	15,653	4,670	6,410	1,329	5,370
82	292	324	-	35		
943		-				
228		-				
	527,583					
		88,847				
		774				
		35,289				
		33				
		78,078				
		24,362				

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Footnotes in Chronological Order

Nov 18, 2019 - Jan 11, 2020	Dudley - Closed - Construction. Re-opened 1/13/2020.
Feb 27, 2020	Alden, Aurora, Collins, Hamburg, Lackawanna, Lake Shore, Marilla - Closed - Weather. As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020.
Mar 17, 2020 - continuing	Libraries shall remain closed until such time as the guidance of the Governor of the State of New York supports reopening. Note: Amherst Public Library, Clarence Public Library, and Lackawanna Public Library closed effective 3/16/2020.
June-2020	In June, some libraries offered curbside, walk-up, and drive-through-through services and many are now open to the public for limited hours and services.
July-2020	As of July, all libraries are open to the public with limited hours and services.
June-2020	Lake Shore - Closed - Construction (HVAC). Expected reopening 7/27/2020.
July 7, 2020	Gonzalez-Soto - Closed 7/7 - Air conditioning outage.
July 9, 2020	Audubon - Closed 7/9 - Water main break.
July 10, 2020	North Park - Closed 7/10 - Power outage.
7/14/2020- July 17, 2020	Elma - Closed 7/14-7/17 - Water main repair.
July 20, 2020	Lackawanna -Closed 7/20 - Air conditioning outage.
July 27, 2020	Lake Shore - Closed - Construction. Reopened 7/27/2020.
August 14, 2020	Kenmore - Closed - Water main break.
August 24, 2020	Lackawanna - Closed 8/24.