



Buffalo & Erie County Public Library - 2020 Statistics

	Year to Date Totals						
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Traditional	Virtual
B&ECPL Totals	1,252,420	6,508,966	4,431,875	214,859	298,536	81,805	321,844
Member Libraries	924,758	302,053	1,727,459	111,062	160,331	62,805	191,612
Buffalo Branches	204,537	52,176	203,699	53,520	51,294	5,018	28,690
Central Library	106,401	31,136	157,845	50,277	86,591	12,709	101,000
Bookmobile	2,303	2,887	5,132	-	320	1,273	542
Institutions	14,421	-	25,453	-	-	-	-
System	-	6,120,714	2,312,287	-	-	-	-
MEMBER LIBRARIES							
Alden (Ewell Free)	6,326	7,361	11,715	802	1,494	284	807
<i>Amherst</i>							
Audubon	78,133	20,391	186,353	9,371	15,472	6,607	20,762
Clearfield	69,921	19,278	146,188	4,923	11,587	4,820	58
Eggertsville-Snyder	35,757	11,534	67,726	3,995	5,718	3,556	-
Williamsville	13,793	8,565	23,477	1,273	3,188	1,495	-
Angola	26,699	6,198	16,977	1,382	2,480	275	1
Aurora	35,766	11,700	71,353	3,298	10,055	1,313	1,059
Boston	11,185	4,933	23,045	587	980	726	12,226
<i>Cheektowaga</i>							
Julia Boyer Reinstein	63,821	15,560	124,913	11,065	6,965	3,415	10,627
Reinstein Memorial	24,095	15,041	42,228	6,109	4,440	967	3,480
Clarence	46,992	15,856	114,597	4,245	8,306	3,684	13,135
Collins	10,192	5,064	23,568	1,518	2,549	1,123	11,803
Concord	18,438	5,055	29,886	2,101	5,642	672	3,157
Eden	12,220	5,990	28,685	1,033	1,355	421	404
Elma	23,817	9,441	46,346	1,630	2,254	1,053	3,720
Grand Island Memorial	28,287	11,492	59,838	2,118	3,718	1,119	1,768
<i>Hamburg</i>							
Hamburg	49,332	16,190	95,430	8,147	10,252	7,294	5,764
Lake Shore	19,127	8,370	25,376	1,794	3,483	1,760	2,900
Lackawanna	19,099	6,253	21,441	3,949	3,478	996	6,918
Lancaster	43,347	16,259	88,710	6,238	10,652	5,265	21,059
Marilla	9,438	5,331	22,244	485	922	352	9,527

December-2020

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
40,947	512,150	233,770	2,297	17,184	5,265	15,129
34,310	30,735	67,455	1,437	9,017	4,636	9,171
3,992	5,423	6,977	404	2,956	407	733
1,697	3,722	5,255	456	5,201	222	5,225
22	293	295	-	10	-	-
926	-	-	-	-	-	-
-	471,977	153,788	-	-	-	-
MEMBER LIBRARIES						
789	774	1,452	183	180	52	49
<i>Amherst</i>						
1,510	2,038	4,630	1	512	1,060	875
1,749	2,047	4,786	6	589	587	6
1,022	1,388	2,836	2	368	396	-
521	821	828	-	309	175	-
1,658	568	795	28	121	32	-
1,223	1,204	2,395	13	771	82	-
917	614	1,614	93	113	34	877
<i>Cheektowaga</i>						
2,657	1,350	3,565	28	274	265	476
484	1,451	1,033	-	186	43	12
1,002	1,806	3,543	1	324	58	78
731	481	1,772	137	169	4	305
1,815	527	2,636	195	399	-	78
1,148	716	2,476	165	123	37	44
897	895	1,875	6	146	-	276
730	1,128	2,372	2	194	5	6
<i>Hamburg</i>						
1,728	1,570	3,743	3	541	519	459
482	937	1,122	2	265	137	32
219	577	809	21	256	-	760
700	1,570	2,884	4	506	265	986
1,022	796	2,481	110	117	4	32

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						Traditional	Virtual
Newstead	21,169	4,808	33,395	1,951	4,537	1,971	9,603
North Collins	8,637	4,655	11,080	1,190	2,358	1,378	9,608
Orchard Park	71,731	17,172	117,354	4,758	8,338	3,114	14,558
City of Tonawanda	33,027	9,904	52,322	5,249	3,435	2,543	-
<i>Town of Tonawanda</i>							
Kenilworth	23,400	7,638	28,676	3,266	3,306	633	1,792
Kenmore	59,067	18,414	119,799	10,582	12,779	2,905	12,530
West Seneca	61,942	13,600	94,737	8,003	10,588	3,064	14,346
BUFFALO BRANCHES							
Coles (formerly East Delavan)	27,248	5,591	14,827	9,196	7,732	852	6,510
Crane	36,312	9,840	47,541	5,921	5,273	609	12,968
Dudley	20,849	6,727	24,314	4,189	6,071	282	2,756
East Clinton	9,533	4,298	14,268	2,227	4,428	519	1,288
González-Soto (formerly Niagara)	22,879	5,521	19,976	7,094	7,930	605	2,588
Merriweather	37,523	6,341	26,433	13,538	8,085	754	837
North Park	31,369	8,360	41,394	7,153	5,487	824	1,136
Panty (formerly Riverside)	18,824	5,498	14,946	4,202	6,288	573	607
CENTRAL LIBRARY	106,401	31,136	157,845	50,277	86,591	12,709	101,000
BOOKMOBILE	2,303	2,887	5,132	-	320	1,273	542
INSTITUTIONS							
Correctional Facility	10,038	-	16,510	-	-	-	-
Holding Center	4,383	-	8,943	-	-	-	-
SYSTEM ¹	-	6,120,714	-	-	-	-	-
Online renewals ²	-	-	688,686	-	-	-	-
Interlibrary Loans	-	-	8,056	-	-	-	-
Audio Books Downloaded	-	-	397,370	-	-	-	-
Videos Downloaded/Streamed	-	-	609	-	-	-	-
eBook checkouts/downloads	-	-	880,424	-	-	-	-
Downloaded music/music video	-	-	337,142	-	-	-	-

December-2020

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
2,289	646	3,203	236	550	293	143
874	507	867	184	175	205	427
2,975	1,521	3,402	2	252	18	419
1,011	971	1,694	5	172	44	-
478	680	1,274	7	201	77	145
2,580	1,959	4,647	-	666	140	513
1,099	1,193	2,721	3	538	104	2,173
594	554	297	53	366	150	55
904	1,201	2,326	57	240	41	8
626	693	1,149	62	531	21	292
26	354	46	7	259	-	-
165	573	468	22	443	-	304
547	695	643	87	353	21	-
757	787	1,606	76	339	94	34
373	566	442	40	425	80	40
1,697	3,722	5,255	456	5,201	222	5,225
22	293	295	-	10	-	-
613						
313						
	471,977					
		6,913				
		814				
		35,303				
		127				
		79,191				
		31,440				

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under SYSTEM.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by System personnel; and phone renewals made using the Library's automated phone renewal system.

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Footnotes in Chronological Order

Nov 18, 2019 - Jan 11, 2020	Dudley - Closed - Construction. Re-opened 1/13/2020.
Feb 27, 2020	Alden, Aurora, Collins, Hamburg, Lackawanna, Lake Shore, Marilla - Closed - Weather. As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020.
Mar 17, 2020 - continuing	Libraries shall remain closed until such time as the guidance of the Governor of the State of New York supports reopening. Note: Amherst Public Library, Clarence Public Library, and Lackawanna Public Library closed effective 3/16/2020.
June-2020	In June, some libraries offered curbside, walk-up, and drive-through-through services and many opened to the public for limited hours and services.
July-2020	As of July, all libraries are open to the public with limited hours and services.
June-2020	Lake Shore - Closed - Construction (HVAC). Expected reopening 7/27/2020.
July 7, 2020	Gonzalez-Soto - Closed 7/7 - Air conditioning outage.
July 9, 2020	Audubon - Closed 7/9 - Water main break.
July 10, 2020	North Park - Closed 7/10 - Power outage.
July 14 - July 17, 2020	Elma - Closed 7/14-7/17 - Water main repair.
July 20, 2020	Lackawanna -Closed 7/20 - Air conditioning outage.
July 27, 2020	Lake Shore - Closed - Construction. Reopened 7/27/2020.
August 14, 2020	Kenmore - Closed - Water main break.
August 24, 2020	Lackawanna - Closed 8/24.
September 4, 2020	Angola - Curbside only - Carpet installation.
September 21 - Oct. 10, 2020	Alden - Closed - Renovations (installation of new carpet and circulation desk).
September 26, 2020	Marilla - Closed
September 30, 2020	Lackawanna - Closed - Flooding.
October 6 & October 10, 2020	Marilla - Closed
October 7 - October 26, 2020	Grand Island - Sidewalk and door construction. Remained open.
September - December 2020	Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - No Fall Sundays due to COVID-19.
November 3, 2020	Coles, Dudley, East Clinton, Grand Island, Kenmore, Merriweather, Panty, and City of Tonawanda - Polling place libraries - Presidential Election.
November 3, 2020	Lackawanna - Closed - Election Day. Currently, as of 11/20/2020, all libraries are in a NYS Micro-Cluster Zone. Thirty libraries, including all within the City of Buffalo and its immediate suburbs are located in an Orange Micro-Cluster Zone, while the Alden, Boston Free, Collins, Concord, Marilla, Newstead and North Collins libraries are located in a Yellow Micro-Cluster Zone. Many (but not all) libraries are again closed to the public but offering a variety of curbside, walk-up, and drive through services. East Clinton is temporarily closed (without additional services) as of 11/20/2020. Click the link below for more detail: Micro-Cluster Strategy New York Forward (ny.gov)
November 20, 2020	
December 26, 2020	Boston, Collins, Dudley, Eden, Elma, Hamburg, Julia Boyer Reinstein, Marilla, Newstead, Reinstein Memorial, and West Seneca - Closed - Weather
December 28, 2020	Effective 12/28/2020 the Central Library and Buffalo Branches resumed in-library services under a revised micro-cluster plan developed with input and guidance from the Erie County Health Department.
Nov 20, 2020 - Dec 28, 2020	East Clinton was temporarily closed (without additional services).