

Buffalo & Erie County Public Library - 2020 Statistics

	Year to Date Totals						
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Traditional	Virtual
B&ECPL Totals	729,811	3,702,319	2,441,254	132,405	180,848	52,545	228,886
Member Libraries	527,478	132,722	914,502	67,302	94,626	38,477	133,712
Buffalo Branches	118,664	22,556	115,861	32,553	31,318	3,377	19,233
Central Library	72,835	12,817	94,934	32,550	54,721	9,448	75,941
Bookmobile	2,019	1,383	3,086	-	183	1,243	-
Institutions	8,815	-	25,453	-	-	-	-
System	-	3,532,841	1,287,418	-	-	-	-
MEMBER LIBRARIES							
Alden (Ewell Free)	3,547	3,027	6,226	420	866	113	571
<i>Amherst</i>							
Audubon	43,791	9,003	98,647	5,028	9,239	2,861	12,716
Clearfield	37,520	8,107	74,983	2,681	6,468	1,136	24
Eggertsville-Snyder	21,192	4,909	35,865	2,445	3,455	1,674	-
Williamsville	7,938	3,718	12,879	751	1,663	733	-
Angola	13,397	2,640	8,583	788	1,537	190	-
Aurora	21,207	5,055	39,732	2,170	6,102	1,052	862
Boston	5,408	1,942	11,535	279	513	553	7,613
<i>Cheektowaga</i>							
Julia Boyer Reinstein	36,112	7,071	66,694	6,730	4,233	1,527	5,768
Reinstein Memorial	13,846	6,302	23,117	3,613	2,726	547	2,740
Clarence	26,993	7,212	59,244	2,542	4,916	3,012	11,661
Collins	5,930	2,406	12,596	936	1,581	1,059	10,395
Concord	9,621	2,422	15,364	1,183	3,224	637	2,605
Eden	6,413	2,560	14,840	515	729	267	147
Elma	12,380	4,627	23,603	938	1,298	806	2,370
Grand Island Memorial	15,265	5,679	31,107	1,315	2,086	1,083	1,677
<i>Hamburg</i>							
Hamburg	28,832	7,128	50,905	5,230	6,192	3,797	3,343
Lake Shore	9,990	3,178	12,058	1,098	1,904	851	2,846
Lackawanna	12,139	2,796	12,260	2,772	2,100	813	3,343
Lancaster	26,832	7,639	48,585	3,968	6,577	4,451	16,990
Marilla	4,494	2,077	11,102	204	471	279	7,400

July-2020

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
108,020	573,298	431,160	18,431	22,024	2,562	31,157
81,652	43,064	183,632	9,532	12,269	2,058	19,465
18,399	7,575	19,944	4,676	3,638	149	3,046
7,226	3,569	15,058	4,223	6,109	331	8,646
24	347	214	-	8	24	-
719	-	-	-	-	-	-
-	518,743	212,312	-	-	-	-
549	1,400	1,053	54	115	36	131
7,234	2,712	20,003	833	1,151	-	4,873
7,621	2,661	17,983	474	1,071	-	24
3,427	1,722	7,533	451	416	-	-
1,364	1,191	2,699	144	252	-	-
1,501	784	1,336	59	195	-	-
3,356	1,726	8,580	290	740	102	28
1,041	678	2,243	41	81	-	971
5,586	2,643	12,713	1,018	553	207	862
2,096	2,254	3,345	501	409	36	787
4,167	2,180	13,207	449	671	54	1,065
829	635	1,901	108	167	-	973
1,494	638	2,766	159	477	-	158
1,144	720	2,861	97	114	-	23
2,006	1,419	4,536	103	190	60	237
2,831	1,403	7,611	232	291	137	467
4,700	2,382	10,743	753	752	937	1,044
402	1,035	698	28	167	35	-
1,503	868	1,835	201	253	-	574
3,539	2,307	9,235	442	713	52	629
954	681	2,469	47	84	-	1,412

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						Traditional	Virtual
Newstead	10,463	2,111	16,456	1,030	2,206	896	8,132
North Collins	4,389	1,972	5,905	488	1,347	535	6,221
Orchard Park	43,174	8,092	62,632	3,085	5,496	2,522	11,942
City of Tonawanda	19,145	4,395	27,418	3,118	2,008	2,174	-
<i>Town of Tonawanda</i>							
Kenilworth	13,338	3,444	15,921	1,919	1,926	418	1,012
Kenmore	36,165	6,941	65,428	7,121	7,822	2,274	9,119
West Seneca	37,957	6,269	50,817	4,935	5,941	2,217	4,215
BUFFALO BRANCHES							
Coles (formerly East Delavan)	15,927	2,521	9,281	5,565	4,955	340	4,830
Crane	20,391	3,972	25,094	3,443	3,150	454	9,177
Dudley	10,752	2,833	12,344	2,461	3,384	177	1,109
East Clinton	5,853	2,022	9,347	1,431	2,857	218	781
González-Soto (formerly Niagara)	14,582	2,349	11,869	4,513	5,070	549	2,210
Merriweather	23,628	2,751	16,024	8,685	4,959	656	570
North Park	17,185	3,750	23,545	3,876	3,013	571	386
Panty (formerly Riverside)	10,346	2,358	8,357	2,579	3,930	412	170
CENTRAL LIBRARY	72,835	12,817	94,934	32,550	54,721	9,448	75,941
BOOKMOBILE	2,019	1,383	3,086	-	183	1,243	-
INSTITUTIONS							
Correctional Facility	5,842	-	16,510	-	-	-	-
Holding Center	2,973	-	8,943	-	-	-	-
SYSTEM ¹	-	627,715	-	-	-	-	-
Online renewals ²	-	2,905,126	346,353	-	-	-	-
Interlibrary Loans	-	-	3,874	-	-	-	-
Audio Books Downloaded	-	-	227,629	-	-	-	-
Videos Downloaded/Streamed	-	-	353	-	-	-	-
eBook checkouts/downloads	-	-	509,846	-	-	-	-
Downloaded music/music video	-	-	199,363	-	-	-	-

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under SYSTEM.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by System personnel; and phone renewals made using the Library's automated phone renewal system.

July-2020

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
1,791	595	3,957	188	309	163	607
680	528	890	96	164	55	487
6,495	2,571	11,940	395	575	20	1,058
2,957	1,436	6,096	505	280	-	-
2,714	1,161	2,868	290	304	-	223
4,849	2,537	12,120	900	966	17	1,229
4,822	2,197	10,411	674	809	147	1,603
2,506	891	1,159	877	583	44	1,865
3,505	1,332	4,492	559	429	-	569
2,067	885	2,747	434	465	-	188
968	597	1,731	212	308	34	64
1,814	822	1,529	555	491	-	27
2,710	823	2,471	1,060	536	-	24
3,195	1,447	4,490	614	414	71	208
1,634	778	1,325	365	412	-	101
7,226	3,569	15,058	4,223	6,109	331	8,646
24	347	214	-	8	24	-
356		-				
363		-				
	518,743	72,570				
		595				
		33,956				
		24				
		79,987				
		25,180				

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Footnotes in Chronological Order

Nov 18, 2019 - Jan 11, 2020	Dudley - Closed - Construction. Re-opened 1/13/2020.
Feb 27, 2020	Alden, Aurora, Collins, Hamburg, Lackawanna, Lake Shore, Marilla - Closed - Weather.
	As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020.
Mar 17, 2020 - continuing	Libraries shall remain closed until such time as the guidance of the Governor of the State of New York supports reopening. Note: Amherst Public Library, Clarence Public Library, and Lackawanna Public Library closed effective 3/16/2020.
June-2020	In June, some libraries offered curbside, walk-up, and drive-through-through services and many are now open to the public for limited hours and services.
July-2020	As of July, all libraries are open to the public with limited hours and services.
June-2020	Lake Shore - Closed - Construction (HVAC). Expected reopening 7/27/2020.
July 7, 2020	Gonzalez-Soto - Closed 7/7 - Air conditioning outage.
July 9, 2020	Audubon - Closed 7/9 - Water main break.
July 10, 2020	North Park - Closed 7/10 - Power outage.
7/14/2020- July 17, 2020	Elma - Closed 7/14-7/17 - Water main repair.
July 20, 2020	Lackawanna -Closed 7/20 - Air conditioning outage.
July 27, 2020	Lake Shore - Closed - Construction. Reopened 7/27/2020.