



Buffalo & Erie County Public Library - 2020 Statistics

	Year to Date Totals						
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Traditional	Virtual
B&ECPL Totals	1,211,473	5,996,816	4,198,105	212,562	281,352	76,540	306,715
Member Libraries	890,448	271,318	1,660,004	109,625	151,314	58,169	182,441
Buffalo Branches	200,545	46,753	196,722	53,116	48,338	4,611	27,957
Central Library	104,704	27,414	152,590	49,821	81,390	12,487	95,775
Bookmobile	2,281	2,594	4,837	-	310	1,273	542
Institutions	13,495	-	25,453	-	-	-	-
System	-	5,648,737	2,158,499	-	-	-	-
MEMBER LIBRARIES							
Alden (Ewell Free)	5,537	6,587	10,263	619	1,314	232	758
<i>Amherst</i>							
Audubon	76,623	18,353	181,723	9,370	14,960	5,547	19,887
Clearfield	68,172	17,231	141,402	4,917	10,998	4,233	52
Egbertsville-Snyder	34,735	10,146	64,890	3,993	5,350	3,160	-
Williamsville	13,272	7,744	22,649	1,273	2,879	1,320	-
Angola	25,041	5,630	16,182	1,354	2,359	243	1
Aurora	34,543	10,496	68,958	3,285	9,284	1,231	1,059
Boston	10,268	4,319	21,431	494	867	692	11,349
<i>Cheektowaga</i>							
Julia Boyer Reinstein	61,164	14,210	121,348	11,037	6,691	3,150	10,151
Reinstein Memorial	23,611	13,590	41,195	6,109	4,254	924	3,468
Clarence	45,990	14,050	111,054	4,244	7,982	3,626	13,057
Collins	9,461	4,583	21,796	1,381	2,380	1,119	11,498
Concord	16,623	4,528	27,250	1,906	5,243	672	3,079
Eden	11,072	5,274	26,209	868	1,232	384	360
Elma	22,920	8,546	44,471	1,624	2,108	1,053	3,444
Grand Island Memorial	27,557	10,364	57,466	2,116	3,524	1,114	1,762
<i>Hamburg</i>							
Hamburg	47,604	14,620	91,687	8,144	9,711	6,775	5,305
Lake Shore	18,645	7,433	24,254	1,792	3,218	1,623	2,868
Lackawanna	18,880	5,676	20,632	3,928	3,222	996	6,158
Lancaster	42,647	14,689	85,826	6,234	10,146	5,000	20,073
Marilla	8,416	4,535	19,763	375	805	348	9,495

November-2020

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
98,336	563,855	387,715	13,776	22,709	4,936	18,171
73,939	34,910	158,269	7,396	12,657	4,493	11,853
17,241	6,087	15,630	3,454	3,782	270	1,406
6,115	4,016	10,993	2,926	6,245	173	4,912
40	292	416	-	25	-	-
1,001	-	-	-	-	-	-
-	518,550	202,407	-	-	-	-
608	1,009	1,214	69	119	14	47
5,693	2,446	15,767	656	1,182	601	2,237
5,422	2,258	12,896	390	904	595	7
2,543	1,333	6,438	259	449	588	-
1,093	892	2,121	79	274	218	-
2,583	892	1,540	125	171	-	-
2,755	1,431	6,197	169	773	47	-
1,054	672	2,480	57	86	45	767
5,011	1,582	12,031	642	527	497	412
1,894	1,775	3,486	409	320	87	31
3,701	1,793	10,374	283	683	66	48
844	509	2,398	117	175	1	240
1,674	573	2,731	137	477	33	123
1,002	710	2,755	100	92	5	51
2,086	978	4,330	117	203	-	322
2,877	1,165	5,921	144	292	-	8
3,608	1,914	8,165	441	783	488	40
1,785	1,031	2,922	126	314	201	8
1,290	705	1,757	238	297	26	623
2,998	1,573	8,265	434	778	115	949
993	742	2,137	62	82	37	844

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						Traditional	Virtual
Newstead	18,880	4,162	30,192	1,715	3,987	1,678	9,460
North Collins	7,763	4,148	10,213	1,006	2,183	1,173	9,181
Orchard Park	68,756	15,651	113,952	4,756	8,086	3,096	14,139
City of Tonawanda	32,016	8,933	50,628	5,244	3,263	2,499	-
<i>Town of Tonawanda</i>							
Kenilworth	22,922	6,958	27,402	3,259	3,105	556	1,647
Kenmore	56,487	16,455	115,152	10,582	12,113	2,765	12,017
West Seneca	60,843	12,407	92,016	8,000	10,050	2,960	12,173
BUFFALO BRANCHES							
Coles (formerly East Delavan)	26,654	5,037	14,530	9,143	7,366	702	6,455
Crane	35,408	8,639	45,215	5,864	5,033	568	12,960
Dudley	20,223	6,034	23,165	4,127	5,540	261	2,464
East Clinton	9,507	3,944	14,222	2,220	4,169	519	1,288
González-Soto (formerly Niagara)	22,714	4,948	19,508	7,072	7,487	605	2,284
Merriweather	36,976	5,646	25,790	13,451	7,732	733	837
North Park	30,612	7,573	39,788	7,077	5,148	730	1,102
Panty (formerly Riverside)	18,451	4,932	14,504	4,162	5,863	493	567
CENTRAL LIBRARY	104,704	27,414	152,590	49,821	81,390	12,487	95,775
BOOKMOBILE	2,281	2,594	4,837	-	310	1,273	542
INSTITUTIONS							
Correctional Facility	9,425	-	16,510	-	-	-	-
Holding Center	4,070	-	8,943	-	-	-	-
SYSTEM ¹	-	5,648,737	-	-	-	-	-
Online renewals ²	-	-	681,773	-	-	-	-
Interlibrary Loans	-	-	7,242	-	-	-	-
Audio Books Downloaded	-	-	362,067	-	-	-	-
Videos Downloaded/Streamed	-	-	482	-	-	-	-
eBook checkouts/downloads	-	-	801,233	-	-	-	-
Downloaded music/music video	-	-	305,702	-	-	-	-

November-2020

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
2,063	641	3,547	185	505	319	318
867	701	1,111	126	214	106	475
5,452	1,740	10,300	289	533	79	779
2,792	1,138	4,662	345	296	52	-
1,656	832	2,372	214	241	30	124
4,869	2,363	11,384	575	981	88	658
4,726	1,512	8,968	608	906	155	2,742
2,353	547	934	613	420	79	240
2,927	1,296	4,390	423	420	45	290
2,423	808	2,243	297	485	60	214
867	487	712	133	328	40	64
1,503	661	1,418	412	505	8	30
2,820	800	1,774	775	671	15	10
2,402	908	3,150	554	470	-	491
1,946	580	1,009	247	483	23	67
6,115	4,016	10,993	2,926	6,245	173	4,912
40	292	416	-	25	-	-
741		-				
260		-				
	518,550					
		70,135				
		884				
		32,825				
		33				
		70,783				
		27,747				

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under SYSTEM.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by System personnel; and phone renewals made using the Library's automated phone renewal system.

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Footnotes in Chronological Order

- Nov 18, 2019 - Jan 11, 2020 Dudley - Closed - Construction. Re-opened 1/13/2020.
- Feb 27, 2020 Alden, Aurora, Collins, Hamburg, Lackawanna, Lake Shore, Marilla - Closed - Weather.
- Mar 17, 2020 - continuing As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Libraries shall remain closed until such time as the guidance of the Governor of the State of New York supports reopening. Note: Amherst Public Library, Clarence Public Library, and Lackawanna Public Library closed effective 3/16/2020.
- June-2020 In June, some libraries offered curbside, walk-up, and drive-through-through services and many opened to the public for limited hours and services.
- July-2020 As of July, all libraries are open to the public with limited hours and services.
- June-2020 Lake Shore - Closed - Construction (HVAC). Expected reopening 7/27/2020.
- July 7, 2020 Gonzalez-Soto - Closed 7/7 - Air conditioning outage.
- July 9, 2020 Audubon - Closed 7/9 - Water main break.
- July 10, 2020 North Park - Closed 7/10 - Power outage.
- July 14 - July 17, 2020 Elma - Closed 7/14-7/17 - Water main repair.
- July 20, 2020 Lackawanna -Closed 7/20 - Air conditioning outage.
- July 27, 2020 Lake Shore - Closed - Construction. Reopened 7/27/2020.
- August 14, 2020 Kenmore - Closed - Water main break.
- August 24, 2020 Lackawanna - Closed 8/24.
- September 4, 2020 Angola - Curbside only - Carpet installation.
- September 21 - Oct. 10, 2020 Alden - Closed - Renovations (installation of new carpet and circulation desk).
- September 26, 2020 Marilla - Closed
- September 30, 2020 Lackawanna - Closed - Flooding.
- October 6 & October 10, 2020 Marilla - Closed
- October 7 - October 26, 2020 Grand Island - Sidewalk and door construction. Remained open.
- September - December 2020 Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - No Fall Sundays due to COVID-19.
- November 3, 2020 Coles, Dudley, East Clinton, Grand Island, Kenmore, Merriweather, Panty, and City of Tonawanda - Polling place libraries - Presidential Election.
- November 3, 2020 Lackawanna - Closed - Election Day.
- November 20, 2020 Currently, as of 11/20/2020, all libraries are in a NYS Micro-Cluster Zone. Thirty libraries, including all within the City of Buffalo and its immediate suburbs are located in an Orange Micro-Cluster Zone, while the Alden, Boston Free, Collins, Concord, Marilla, Newstead and North Collins libraries are located in a Yellow Micro-Cluster Zone. Many (but not all) libraries are again closed to the public but offering a variety of curbside, walk-up, and drive through services. East Clinton is temporarily closed (without additional services) as of 11/20/2020. Click the link below for more detail:
[Micro-Cluster Strategy | New York Forward \(ny.gov\)](#)