



Buffalo & Erie County Public Library - 2020 Statistics

	Year to Date Totals						
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Traditional	Virtual
B&ECPL Totals	1,113,137	5,432,961	3,810,390	198,786	258,643	71,604	288,544
Member Libraries	816,509	236,408	1,501,735	102,229	138,657	53,676	170,588
Buffalo Branches	183,304	40,666	181,092	49,662	44,556	4,341	26,551
Central Library	98,589	23,398	141,597	46,895	75,145	12,314	90,863
Bookmobile	2,241	2,302	4,421	-	285	1,273	542
Institutions	12,494	-	25,453	-	-	-	-
System	-	5,130,187	1,956,092	-	-	-	-
MEMBER LIBRARIES							
Alden (Ewell Free)	4,929	5,578	9,049	550	1,195	218	711
<i>Amherst</i>							
Audubon	70,930	15,907	165,956	8,714	13,778	4,946	17,650
Clearfield	62,750	14,973	128,506	4,527	10,094	3,638	45
Egbertsville-Snyder	32,192	8,813	58,452	3,734	4,901	2,572	-
Williamsville	12,179	6,852	20,528	1,194	2,605	1,102	-
Angola	22,458	4,738	14,642	1,229	2,188	243	1
Aurora	31,788	9,065	62,761	3,116	8,511	1,184	1,059
Boston	9,214	3,647	18,951	437	781	647	10,582
<i>Cheektowaga</i>							
Julia Boyer Reinstein	56,153	12,628	109,317	10,395	6,164	2,653	9,739
Reinstein Memorial	21,717	11,815	37,709	5,700	3,934	837	3,437
Clarence	42,289	12,257	100,680	3,961	7,299	3,560	13,009
Collins	8,617	4,074	19,398	1,264	2,205	1,118	11,258
Concord	14,949	3,955	24,519	1,769	4,766	639	2,956
Eden	10,070	4,564	23,454	768	1,140	379	309
Elma	20,834	7,568	40,141	1,507	1,905	1,053	3,122
Grand Island Memorial	24,680	9,199	51,545	1,972	3,232	1,114	1,754
<i>Hamburg</i>							
Hamburg	43,996	12,706	83,522	7,703	8,928	6,287	5,265
Lake Shore	16,860	6,402	21,332	1,666	2,904	1,422	2,860
Lackawanna	17,590	4,971	18,875	3,690	2,925	970	5,535
Lancaster	39,649	13,116	77,561	5,800	9,368	4,885	19,124
Marilla	7,423	3,793	17,626	313	723	311	8,651

October-2020

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
138,341	592,052	467,310	23,314	28,257	8,219	20,799
103,832	34,069	201,046	12,274	16,154	6,469	11,435
23,993	5,935	23,288	6,113	4,848	340	1,905
9,258	4,104	15,733	4,927	7,224	1,392	7,278
68	330	478	-	31	18	181
1,190	-	-	-	-	-	-
-	547,614	226,765	-	-	-	-
391	926	833	29	115	20	62
9,388	2,280	22,751	1,283	1,728	1,020	1,982
8,160	2,012	17,885	686	1,134	785	8
3,727	1,233	7,541	408	484	448	-
1,361	1,051	2,637	138	315	182	-
3,370	631	1,851	174	230	41	-
3,884	1,311	7,959	324	832	-	173
1,454	589	2,522	54	93	57	940
6,736	1,657	14,839	1,180	648	529	1,309
2,748	1,925	5,086	745	425	125	-
5,940	1,648	14,068	544	937	289	48
925	491	2,421	100	218	8	247
2,157	572	3,406	209	516	2	188
1,226	697	2,920	75	144	96	34
3,238	880	6,088	219	250	110	266
3,630	1,097	6,364	216	420	-	40
5,437	1,787	10,899	920	965	838	441
2,366	1,330	3,240	183	377	239	7
2,200	731	2,411	346	332	-	739
4,884	1,755	10,155	760	1,090	347	1,202
927	585	1,799	31	76	-	-

Buffalo & Erie County Public Library - 2020 Statistics

	Year to Date Totals						
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Traditional	Virtual
Newstead	16,817	3,521	26,645	1,530	3,482	1,359	9,142
North Collins	6,896	3,447	9,102	880	1,969	1,067	8,706
Orchard Park	63,304	13,911	103,652	4,467	7,553	3,017	13,360
City of Tonawanda	29,224	7,795	45,966	4,899	2,967	2,447	-
<i>Town of Tonawanda</i>							
Kenilworth	21,266	6,126	25,030	3,045	2,864	526	1,523
Kenmore	51,618	14,092	103,768	10,007	11,132	2,677	11,359
West Seneca	56,117	10,895	83,048	7,392	9,144	2,805	9,431
BUFFALO BRANCHES							
Coles (formerly East Delavan)	24,301	4,490	13,596	8,530	6,946	623	6,215
Crane	32,481	7,343	40,825	5,441	4,613	523	12,670
Dudley	17,800	5,226	20,922	3,830	5,055	201	2,250
East Clinton	8,640	3,457	13,510	2,087	3,841	479	1,224
González-Soto (formerly Niagara)	21,211	4,287	18,090	6,660	6,982	597	2,254
Merriweather	34,156	4,846	24,016	12,676	7,061	718	827
North Park	28,210	6,665	36,638	6,523	4,678	730	611
Panty (formerly Riverside)	16,505	4,352	13,495	3,915	5,380	470	500
CENTRAL LIBRARY	98,589	23,398	141,597	46,895	75,145	12,314	90,863
BOOKMOBILE	2,241	2,302	4,421	-	285	1,273	542
INSTITUTIONS							
Correctional Facility	8,684	-	16,510	-	-	-	-
Holding Center	3,810	-	8,943	-	-	-	-
SYSTEM ¹	-	5,130,187	-	-	-	-	-
Online renewals ²	-	-	611,638	-	-	-	-
Interlibrary Loans	-	-	6,358	-	-	-	-
Audio Books Downloaded	-	-	329,242	-	-	-	-
Videos Downloaded/Streamed	-	-	449	-	-	-	-
eBook checkouts/downloads	-	-	730,450	-	-	-	-
Downloaded music/music video	-	-	277,955	-	-	-	-

October-2020

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
2,404	496	3,171	137	545	166	170
1,032	554	1,173	150	240	280	560
7,202	1,881	14,000	458	783	200	683
3,768	1,108	6,611	635	367	86	-
2,704	894	2,933	404	284	54	197
5,287	2,496	13,413	915	1,135	289	640
7,286	1,452	12,070	951	1,471	258	1,499
3,078	588	1,513	1,094	654	136	765
4,620	1,154	5,874	712	520	43	262
2,632	818	2,917	485	574	-	419
924	470	1,376	237	352	47	214
2,382	639	1,992	773	667	36	13
3,802	747	2,973	1,382	856	32	-
4,229	850	4,860	963	693	-	149
2,326	669	1,783	467	532	46	83
9,258	4,104	15,733	4,927	7,224	1,392	7,278
68	330	478	-	31	18	181
882		-				
308		-				
	547,614					
		91,895				
		909				
		33,520				
		38				
		71,916				
		28,487				

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under SYSTEM.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by System personnel; and phone renewals made using the Library's automated phone renewal system.

Buffalo & Erie County Public Library - 2020 Statistics



Footnotes in Chronological Order

- Nov 18, 2019 - Jan 11, 2020 Dudley - Closed - Construction. Re-opened 1/13/2020.
- Feb 27, 2020 Alden, Aurora, Collins, Hamburg, Lackawanna, Lake Shore, Marilla - Closed - Weather.
As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020.
- Mar 17, 2020 - continuing Libraries shall remain closed until such time as the guidance of the Governor of the State of New York supports reopening. Note: Amherst Public Library, Clarence Public Library, and Lackawanna Public Library closed effective 3/16/2020.
- June-2020 In June, some libraries offered curbside, walk-up, and drive-through-through services and many are now open to the public for limited hours and services.
- July-2020 As of July, all libraries are open to the public with limited hours and services.
- June-2020 Lake Shore - Closed - Construction (HVAC). Expected reopening 7/27/2020.
- July 7, 2020 Gonzalez-Soto - Closed 7/7 - Air conditioning outage.
- July 9, 2020 Audubon - Closed 7/9 - Water main break.
- July 10, 2020 North Park - Closed 7/10 - Power outage.
- 7/14/2020- July 17, 2020 Elma - Closed 7/14-7/17 - Water main repair.
- July 20, 2020 Lackawanna -Closed 7/20 - Air conditioning outage.
- July 27, 2020 Lake Shore - Closed - Construction. Reopened 7/27/2020.
- August 14, 2020 Kenmore - Closed - Water main break.
- August 24, 2020 Lackawanna - Closed 8/24.
- September 4, 2020 Angola - Curbside only - Carpet installation.
- September 21, 2020 - October 10, 2020 Alden - Closed - Renovations (installation of new carpet and circulation desk).
- September 26, 2020 Marilla - Closed
- September 30, 2020 Lackawanna - Closed - Flooding.
- October 6 and October 10, 2020 Marilla - Closed
- October 7, 2020- October 26, 2020 Grand Island - Sidewalk and door construction. Remained open.
- September 2020 - December 2020 Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - No Fall Sundays due to COVID-19.