



Buffalo & Erie County Public Library - 2020 Statistics

	Year to Date Totals						
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Traditional	Virtual
B&ECPL Totals	974,796	4,840,909	3,343,080	175,472	230,386	63,385	267,745
Member Libraries	712,677	202,339	1,300,689	89,955	122,503	47,207	159,153
Buffalo Branches	159,311	34,731	157,804	43,549	39,708	4,001	24,646
Central Library	89,331	19,294	125,864	41,968	67,921	10,922	83,585
Bookmobile	2,173	1,972	3,943	-	254	1,255	361
Institutions	11,304	-	25,453	-	-	-	-
System	-	4,582,573	1,729,327	-	-	-	-
MEMBER LIBRARIES							
Alden (Ewell Free)	4,538	4,652	8,216	521	1,080	198	649
<i>Amherst</i>							
Audubon	61,542	13,627	143,205	7,431	12,050	3,926	15,668
Clearfield	54,590	12,961	110,621	3,841	8,960	2,853	37
Eggertsville-Snyder	28,465	7,580	50,911	3,326	4,417	2,124	-
Williamsville	10,818	5,801	17,891	1,056	2,290	920	-
Angola	19,088	4,107	12,791	1,055	1,958	202	1
Aurora	27,904	7,754	54,802	2,792	7,679	1,184	886
Boston	7,760	3,058	16,429	383	688	590	9,642
<i>Cheektowaga</i>							
Julia Boyer Reinstein	49,417	10,971	94,478	9,215	5,516	2,124	8,430
Reinstein Memorial	18,969	9,890	32,623	4,955	3,509	712	3,437
Clarence	36,349	10,609	86,612	3,417	6,362	3,271	12,961
Collins	7,692	3,583	16,977	1,164	1,987	1,110	11,011
Concord	12,792	3,383	21,113	1,560	4,250	637	2,768
Eden	8,844	3,867	20,534	693	996	283	275
Elma	17,596	6,688	34,053	1,288	1,655	943	2,856
Grand Island Memorial	21,050	8,102	45,181	1,756	2,812	1,114	1,714
<i>Hamburg</i>							
Hamburg	38,559	10,919	72,623	6,783	7,963	5,449	4,824
Lake Shore	14,494	5,072	18,092	1,483	2,527	1,183	2,853
Lackawanna	15,390	4,240	16,464	3,344	2,593	970	4,796
Lancaster	34,765	11,361	67,406	5,040	8,278	4,538	17,922
Marilla	6,496	3,208	15,827	282	647	311	8,651

September-2020

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
125,217	565,492	442,169	21,978	25,619	2,282	12,904
94,705	33,716	190,946	11,670	14,398	1,830	8,731
20,495	5,898	20,887	5,560	4,395	295	1,538
8,627	3,432	15,277	4,748	6,790	145	2,274
72	297	533	-	36	12	361
1,318	-	-	-	-	-	-
-	522,149	214,526	-	-	-	-
392	824	957	38	95	40	27
8,982	2,322	21,945	1,275	1,417	6	342
8,932	2,193	16,768	565	1,190	17	7
3,765	1,350	7,659	443	485	-	-
1,457	1,047	2,572	155	361	-	-
2,993	688	1,964	168	215	-	-
3,480	1,259	7,740	305	802	-	12
1,221	549	2,397	53	79	31	806
6,655	1,765	13,910	1,276	643	323	666
2,504	1,819	4,618	668	395	91	154
4,632	1,634	12,906	433	766	98	381
864	583	2,190	115	180	7	233
1,671	469	2,913	198	539	-	142
1,226	678	2,841	84	151	14	77
2,968	988	5,577	210	189	54	274
2,761	1,226	6,382	222	425	12	-
4,839	1,934	10,848	800	936	188	543
2,199	918	3,230	213	315	184	7
1,650	739	2,222	313	239	115	784
4,346	1,694	9,563	633	954	29	-
953	524	2,172	35	85	-	-

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						Traditional	Virtual
Newstead	14,413	3,025	23,474	1,393	2,937	1,193	8,972
North Collins	5,864	2,893	7,929	730	1,729	787	8,146
Orchard Park	56,102	12,030	89,652	4,009	6,770	2,817	12,677
City of Tonawanda	25,456	6,687	39,355	4,264	2,600	2,361	-
<i>Town of Tonawanda</i>							
Kenilworth	18,562	5,232	22,097	2,641	2,580	472	1,326
Kenmore	46,331	11,596	90,355	9,092	9,997	2,388	10,719
West Seneca	48,831	9,443	70,978	6,441	7,673	2,547	7,932
BUFFALO BRANCHES							
Coles (formerly East Delavan)	21,223	3,902	12,083	7,436	6,292	487	5,450
Crane	27,861	6,189	34,951	4,729	4,093	480	12,408
Dudley	15,168	4,408	18,005	3,345	4,481	201	1,831
East Clinton	7,716	2,987	12,134	1,850	3,489	432	1,010
González-Soto (formerly Niagara)	18,829	3,648	16,098	5,887	6,315	561	2,241
Merriweather	30,354	4,099	21,043	11,294	6,205	686	827
North Park	23,981	5,815	31,778	5,560	3,985	730	462
Panty (formerly Riverside)	14,179	3,683	11,712	3,448	4,848	424	417
CENTRAL LIBRARY	89,331	19,294	125,864	41,968	67,921	10,922	83,585
BOOKMOBILE	2,173	1,972	3,943	-	254	1,255	361
INSTITUTIONS							
Correctional Facility	7,802	-	16,510	-	-	-	-
Holding Center	3,502	-	8,943	-	-	-	-
SYSTEM ¹	-	4,582,573	-	-	-	-	-
Online renewals ²	-	-	519,743	-	-	-	-
Interlibrary Loans	-	-	5,449	-	-	-	-
Audio Books Downloaded	-	-	295,722	-	-	-	-
Videos Downloaded/Streamed	-	-	411	-	-	-	-
eBook checkouts/downloads	-	-	658,534	-	-	-	-
Downloaded music/music video	-	-	249,468	-	-	-	-

September-2020

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
2,207	476	3,357	195	408	105	365
781	473	1,129	123	205	110	650
6,531	1,806	13,311	452	676	51	560
3,112	1,071	5,868	543	285	55	-
2,634	892	3,080	387	341	37	120
5,268	2,355	12,806	1,001	1,120	80	833
5,682	1,440	10,021	767	902	183	1,748
2,710	616	1,420	941	761	95	372
3,817	1,118	4,911	679	504	20	574
2,208	787	2,711	469	569	21	352
889	469	1,431	202	314	63	102
2,120	616	2,151	681	634	12	10
3,435	656	2,603	1,334	651	10	-
3,349	1,012	3,999	817	505	62	46
1,967	624	1,661	437	457	12	82
8,627	3,432	15,277	4,748	6,790	145	2,274
72	297	533	-	36	12	361
1,017		-				
301		-				
	522,149					
		84,543				
		801				
		32,804				
		25				
		70,610				
		25,743				

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under SYSTEM.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by System personnel; and phone renewals made using the Library's automated phone renewal system.

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Footnotes in Chronological Order

- Nov 18, 2019 - Jan 11, 2020 Dudley - Closed - Construction. Re-opened 1/13/2020.
- Feb 27, 2020 Alden, Aurora, Collins, Hamburg, Lackawanna, Lake Shore, Marilla - Closed - Weather.
As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020.
- Mar 17, 2020 - continuing Libraries shall remain closed until such time as the guidance of the Governor of the State of New York supports reopening. Note: Amherst Public Library, Clarence Public Library, and Lackawanna Public Library closed effective 3/16/2020.
- June-2020 In June, some libraries offered curbside, walk-up, and drive-through-through services and many are now open to the public for limited hours and services.
- July-2020 As of July, all libraries are open to the public with limited hours and services.
- June-2020 Lake Shore - Closed - Construction (HVAC). Expected reopening 7/27/2020.
- July 7, 2020 Gonzalez-Soto - Closed 7/7 - Air conditioning outage.
- July 9, 2020 Audubon - Closed 7/9 - Water main break.
- July 10, 2020 North Park - Closed 7/10 - Power outage.
- 7/14/2020- July 17, 2020 Elma - Closed 7/14-7/17 - Water main repair.
- July 20, 2020 Lackawanna -Closed 7/20 - Air conditioning outage.
- July 27, 2020 Lake Shore - Closed - Construction. Reopened 7/27/2020.
- August 14, 2020 Kenmore - Closed - Water main break.
- August 24, 2020 Lackawanna - Closed 8/24.
- September 4, 2020 Angola - Curbside only - Carpet installation.
- September 21, 2020 - October 10, 2020 Alden - Closed - Renovations (installation of new carpet and circulation desk).
- September 26, 2020 Marilla - Closed
- September 30, 2020 Lackawanna - Closed - Flooding.