



# Buffalo & Erie County Public Library - 2021 Statistics

	Year to Date Totals						
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Traditional	Virtual
<b>B&amp;ECPL Totals</b>	<b>1,020,313</b>	<b>5,108,576</b>	<b>3,501,802</b>	<b>149,848</b>	<b>301,967</b>	<b>81,420</b>	<b>72,126</b>
Member Libraries	775,241	255,915	1,479,805	82,959	175,266	60,153	48,359
Buffalo Branches	158,124	44,485	140,865	37,192	54,985	6,506	2,059
Central Library	73,704	30,632	113,626	29,697	71,330	11,171	21,708
Bookmobile	4,186	3,055	8,020	-	386	3,590	-
Institutions	9,058	-	-	-	-	-	-
System	-	4,774,489	1,759,486	-	-	-	-
<b>MEMBER LIBRARIES</b>							
Alden (Ewell Free)	6,641	5,070	11,482	495	2,786	406	770
<i>Amherst</i>							
Audubon	64,877	17,338	155,716	7,697	16,421	5,876	6,216
Clearfield	65,845	16,222	135,634	4,511	14,377	5,033	51
Eggertsville-Snyder	31,674	10,380	66,828	3,401	7,130	2,812	-
Williamsville	10,893	8,431	18,258	863	10,946	941	-
Angola	26,275	5,641	14,496	1,054	1,290	1,846	-
Aurora	27,894	9,716	55,213	1,923	12,225	940	6
Boston	8,943	4,983	16,816	559	1,154	1,026	4,000
<i>Cheektowaga</i>							
Julia Boyer Reinstein	50,067	11,496	103,756	7,948	5,974	4,387	4,884
Reinstein Memorial	17,282	14,082	32,235	3,693	4,951	1,182	195
Clarence	42,630	14,578	102,340	3,425	8,347	1,576	394
Collins	7,783	4,235	17,550	887	1,644	815	3,082
Concord	16,100	4,113	23,333	1,537	3,600	407	63
Eden	9,512	5,110	21,514	795	1,414	267	161
Elma	20,267	7,316	38,727	1,285	2,083	1,030	688
Grand Island Memorial	24,087	9,746	50,770	1,514	6,119	3,328	46
<i>Hamburg</i>							
Hamburg	39,294	13,683	78,260	5,548	12,206	6,300	937
Lake Shore	17,195	7,448	25,972	1,308	3,068	1,919	166
Lackawanna	15,102	5,730	14,784	2,723	2,223	1,148	3,550
Lancaster	33,430	13,377	73,572	4,814	10,429	4,980	5,930
Marilla	7,702	4,360	18,705	357	777	270	-

# August-2021

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
<b>154,942</b>	<b>757,860</b>	<b>475,630</b>	<b>22,316</b>	<b>43,976</b>	<b>20,370</b>	<b>6,325</b>
118,280	32,574	208,835	12,543	24,816	13,411	3,236
23,892	5,709	18,281	5,568	8,005	1,395	41
10,372	4,021	15,119	4,205	11,027	4,215	3,048
1,442	518	1,621	-	128	1,349	-
956	-	-	-	-	-	-
-	715,038	231,774	-	-	-	-
833	602	1,639	73	340	23	95
11,120	2,287	22,493	1,231	2,683	922	135
10,332	2,090	19,309	654	2,182	2,323	-
5,098	1,265	9,440	526	1,082	237	-
2,070	1,143	2,673	109	1,341	268	-
2,553	784	1,997	151	200	306	-
4,273	1,202	7,709	320	1,711	154	-
1,505	679	2,101	75	196	220	-
7,560	1,479	14,724	1,240	922	508	921
2,537	1,702	4,734	507	816	197	195
6,729	1,660	15,140	505	1,150	344	-
1,201	534	2,368	124	195	165	471
2,159	476	2,563	232	477	78	-
1,268	556	2,754	80	170	94	9
3,136	881	5,585	172	264	159	-
4,004	1,395	6,825	241	877	637	-
6,733	1,835	11,627	868	1,675	1,148	7
2,439	1,040	3,726	195	434	206	7
2,644	771	2,005	421	393	297	-
5,509	1,612	11,479	698	1,221	1,977	-
1,217	550	2,483	51	89	73	-

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						Traditional	Virtual
Newstead	16,852	4,439	22,662	1,273	4,301	2,204	3,446
North Collins	6,890	4,536	7,906	982	2,151	688	2,765
Orchard Park	58,402	13,997	103,739	3,531	8,209	2,746	3,468
City of Tonawanda	25,282	9,012	39,698	3,344	5,165	1,412	-
<i>Town of Tonawanda</i>							
Kenilworth	22,431	5,919	26,362	2,634	2,599	762	1,163
Kenmore	49,447	15,137	112,177	7,344	11,330	2,301	4,423
West Seneca	52,444	9,820	91,300	7,514	12,347	3,551	1,955
<b>BUFFALO BRANCHES</b>							
Coles (formerly East Delavan)	19,623	4,492	8,697	6,278	4,635	777	174
Crane	21,057	8,953	27,412	2,700	3,485	433	48
Dudley	18,226	5,765	17,466	3,620	12,750	1,265	1,256
East Clinton	6,486	3,345	8,371	1,543	3,176	1,195	342
González-Soto (formerly Niagara)	17,917	5,207	16,004	4,936	11,938	890	44
Merriweather	29,998	5,960	17,693	8,749	5,437	453	-
North Park	29,986	5,715	35,188	6,578	6,155	756	83
Panty (formerly Riverside)	14,831	5,048	10,034	2,788	7,409	737	112
<b>CENTRAL LIBRARY</b>	73,704	30,632	113,626	29,697	71,330	11,171	21,708
<b>BOOKMOBILE</b>	4,186	3,055	8,020	-	386	3,590	-
<b>INSTITUTIONS</b>							
Correctional Facility	6,725	-	-	-	-	-	-
Holding Center	2,333	-	-	-	-	-	-
<b>SYSTEM <sup>1</sup></b>	-	4,774,489	-	-	-	-	-
Online renewals <sup>2</sup>	-	-	619,249	-	-	-	-
Interlibrary Loans	-	-	8,281	-	-	-	-
Audio Books Downloaded	-	-	308,912	-	-	-	-
Videos Downloaded/Streamed	-	-	837	-	-	-	-
eBook checkouts/downloads	-	-	624,729	-	-	-	-
Downloaded music/music video	-	-	197,478	-	-	-	-

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under SYSTEM.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by System personnel; and phone renewals made using the Library's automated phone renewal system.

# August-2021

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
2,084	573	2,915	189	424	402	342
963	652	994	107	235	137	410
9,512	1,807	14,622	605	1,349	482	116
4,193	1,316	5,311	607	812	378	-
2,872	764	3,578	404	374	235	136
7,590	1,678	15,609	1,098	1,535	726	392
6,146	1,241	12,432	1,060	1,669	715	-
3,304	518	1,521	931	773	163	-
1,215	1,043	1,853	179	212	85	-
3,102	684	2,378	604	1,982	264	-
1,047	427	1,070	253	399	256	29
3,091	857	2,830	805	1,850	155	-
4,829	748	2,359	1,316	811	113	-
5,061	751	4,991	1,027	855	145	12
2,243	681	1,279	453	1,123	214	-
10,372	4,021	15,119	4,205	11,027	4,215	3,048
1,442	518	1,621	-	128	1,349	-
					-	
665		-				
291		-				
	715,038					
		86,096				
		1,139				
		41,545				
		133				
		78,308				
		24,553				

# Buffalo & Erie County Public Library - 2021 Statistics



## Footnotes in Chronological Order

Ongoing	Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.
The Central Library & Buffalo Branch Plan may be viewed at:	<a href="https://www.buffalolib.org/sites/default/files/library-system/policies/BECPL_Public_Health_Emergency_Operations_Plan_Approved_3-18-2021.pdf">https://www.buffalolib.org/sites/default/files/library-system/policies/BECPL_Public_Health_Emergency_Operations_Plan_Approved_3-18-2021.pdf</a>
January-August 2021	Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - Closed Sundays due to COVID-19.
January 2, 2021	Boston Free Library Closed to adjust to updated COVID-19 metrics.
January 19, 2021	Boston Free Library Closed - Weather.
January 14-21, 2021	Marilla Library - Closed.
January 24, 2021	North Collins - Closed due to Library Automation System Maintenance.
February, 6 2021	Elma, Hamburg, and Marilla - Closed - Weather.
February 6-9, 2021	Reinstein Memorial - Closed.
February 20, 2021	Boston - Closed - Weather.
March 12, 2021	Cental - Closed 4 hours early power disruption.
March 8 - 12, 2021 and March 22, - April 1, 2021	Crane - Closed construction.
March 22, 2021	North Collins - Closed.
March 2021 - ongoing	Crane branch: construction impacting operations, including 2nd floor meeting space unavailable.
April 7-13, 2021	System-wide - Due to a server issue, data for this period are estimated based upon average daily usage for the rest of the month.
May 13-15, 2021	Crane branch: temporally closed for construction.
May 21, 2021	City of Tonawanda - Closed due to air conditioning failure
June 5, 2021	North Collins - Opened an additional day - Yard sale program.
June 14-15, 2021	Crane branch - Closed - Construction.
July 27, 2021	North Park - No internet access from approximately 12-8pm.
August 9-13, 2021	Crane - Closed - excessive heat, HVAC out of service due to construction.
August 19, 2021 through approximately mid-October 2021	Crane branch - Closed - Construction.
August 10, 2021, August 24, 2021, August 31, 2021	González-Soto - Open the following Tuesdays due to Crane closure - 8/10/2021, 8/24/2021, 8/31/2021.