



Buffalo & Erie County Public Library - 2021 Statistics

	Year to Date Totals						
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Traditional	Virtual
B&ECPL Totals	1,568,981	7,380,191	5,173,555	233,457	477,838	134,659	95,980
Member Libraries	1,181,851	376,800	2,166,157	128,338	271,639	97,740	63,148
Buffalo Branches	242,320	66,116	207,734	57,650	87,277	9,463	2,154
Central Library	123,448	44,772	169,153	47,469	118,232	22,164	30,678
Bookmobile	8,530	4,827	13,129	-	690	5,292	-
Institutions	12,832	-	-	-	-	-	-
System	-	6,887,676	2,617,382	-	-	-	-
MEMBER LIBRARIES							
Alden (Ewell Free)	9,780	8,474	16,855	748	4,451	746	949
<i>Amherst</i>							
Audubon	100,436	25,808	228,364	11,910	27,558	10,074	6,419
Clearfield	97,860	23,245	195,688	6,895	21,330	6,543	51
Egbertsville-Snyder	47,419	15,061	95,529	5,046	11,189	4,304	-
Williamsville	16,372	12,097	26,100	1,297	15,518	1,770	-
Angola	36,400	8,356	20,653	1,552	2,076	3,277	-
Aurora	45,048	14,503	83,949	3,125	19,929	1,810	6
Boston	13,459	7,061	23,697	806	1,689	1,501	5,937
<i>Cheektowaga</i>							
Julia Boyer Reinstein	78,134	17,401	154,443	12,662	9,906	6,617	7,182
Reinstein Memorial	27,387	20,683	48,756	5,898	7,557	2,263	195
Clarence	63,831	20,873	146,326	5,142	12,535	2,819	394
Collins	11,862	6,062	25,372	1,266	2,401	1,299	4,451
Concord	24,473	5,747	34,019	2,280	5,626	690	63
Eden	14,704	8,040	31,711	1,152	2,092	526	197
Elma	30,322	10,409	56,791	1,911	3,019	1,660	741
Grand Island Memorial	37,415	14,485	73,711	2,490	8,629	5,234	46
<i>Hamburg</i>							
Hamburg	60,253	20,822	116,302	8,429	19,076	9,838	1,353
Lake Shore	26,691	11,269	38,229	2,151	4,537	2,614	171
Lackawanna	24,068	8,669	22,255	4,147	3,619	2,125	4,206
Lancaster	52,465	19,873	109,472	7,196	15,756	8,869	5,930
Marilla	11,702	5,992	27,002	492	1,086	330	-

December-2021

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
124,672	507,913	404,430	19,532	42,739	13,283	5,614
91,813	29,296	156,144	10,589	23,086	10,356	4,748
18,846	5,138	16,077	4,564	7,687	765	19
12,422	3,324	12,819	4,379	11,916	2,162	847
742	303	1,075	-	50	-	-
849	-	-	-	-	-	-
-	469,852	218,315	-	-	-	-
711	888	1,129	54	397	37	41
7,823	1,906	16,640	900	2,523	1,316	-
6,699	1,786	12,674	537	1,738	387	-
3,431	1,048	6,683	362	983	374	-
1,188	838	2,054	108	1,167	294	-
3,176	728	1,398	108	182	548	-
3,960	1,260	6,461	294	2,032	204	-
840	561	1,437	54	136	90	609
6,346	1,507	11,376	1,079	962	625	432
2,460	1,663	4,066	562	628	254	-
4,678	1,539	9,925	414	1,036	396	-
951	402	2,000	101	174	150	599
1,740	368	2,696	138	414	97	-
1,032	576	2,392	85	166	44	12
2,467	816	4,383	171	236	183	6
2,642	1,050	4,916	231	512	338	-
4,670	1,678	7,866	628	1,619	865	186
2,254	897	3,019	205	392	97	2
1,871	746	1,906	369	310	172	183
4,633	1,526	8,279	567	1,219	1,636	-
913	431	1,913	30	77	12	-

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						Traditional	Virtual
Newstead	24,825	6,678	32,043	1,782	6,161	3,182	7,060
North Collins	10,515	6,671	11,537	1,396	3,477	1,209	4,489
Orchard Park	92,384	21,021	152,759	5,515	13,411	5,313	3,562
City of Tonawanda	39,844	12,942	60,111	5,454	8,184	2,774	-
<i>Town of Tonawanda</i>							
Kenilworth	31,875	8,537	38,609	4,029	4,140	1,154	1,656
Kenmore	76,702	21,749	165,714	12,311	18,012	3,671	6,125
West Seneca	75,625	14,272	130,160	11,256	18,675	5,528	1,965
BUFFALO BRANCHES							
Coles (formerly East Delavan)	30,777	6,908	13,570	9,666	7,535	1,051	209
Crane	25,751	12,226	33,791	3,393	4,281	453	60
Dudley	27,634	8,472	26,195	5,665	19,835	1,511	1,256
East Clinton	10,912	5,117	13,869	2,656	5,214	2,098	342
González-Soto (formerly Niagara)	29,861	8,205	27,613	7,844	20,197	1,165	44
Merriweather	47,820	9,048	25,709	13,892	8,751	868	10
North Park	46,266	8,682	51,961	10,191	9,821	1,108	101
Panty (formerly Riverside)	23,299	7,458	15,026	4,343	11,643	1,209	132
CENTRAL LIBRARY	123,448	44,772	169,153	47,469	118,232	22,164	30,678
BOOKMOBILE	8,530	4,827	13,129	-	690	5,292	-
INSTITUTIONS							
Correctional Facility	9,379	-	-	-	-	-	-
Holding Center	3,453	-	-	-	-	-	-
SYSTEM ¹	-	6,887,676	-	-	-	-	-
Online renewals ²	-	-	929,586	-	-	-	-
Interlibrary Loans	-	-	12,549	-	-	-	-
Audio Books Downloaded	-	-	468,831	-	-	-	-
Videos Downloaded/Streamed	-	-	1,176	-	-	-	-
eBook checkouts/downloads	-	-	913,868	-	-	-	-
Downloaded music/music video	-	-	291,372	-	-	-	-

December-2021

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
1,521	636	2,178	100	404	285	1,449
781	496	618	87	344	130	518
7,752	1,693	11,038	451	1,220	624	57
3,119	863	5,019	504	703	165	-
2,120	651	3,153	329	386	119	159
6,132	1,622	12,477	1,252	1,653	393	485
5,903	1,121	8,448	869	1,473	521	10
2,161	599	906	704	692	75	13
2,301	861	3,256	341	350	20	6
2,148	602	2,101	482	1,808	115	-
900	426	1,305	214	480	209	-
2,144	673	2,026	549	1,678	92	-
3,852	683	1,654	1,087	735	87	-
3,591	759	3,582	798	945	108	-
1,749	535	1,247	389	999	59	-
12,422	3,324	12,819	4,379	11,916	2,162	847
742	303	1,075	-	50	-	-
549		-	-	-	-	-
300		-	-	-	-	-
	469,852					
		74,987				
		818				
		40,628				
		74				
		74,350				
		27,458				

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under SYSTEM.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by System personnel; and phone renewals made using the Library's automated phone renewal system.

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Footnotes in Chronological Order

Ongoing	Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.
The Central Library & Buffalo Branch Plan may be viewed at:	https://www.buffalolib.org/sites/default/files/library-system/policies/BECPL_Public_Health_Emergency_Operations_Plan_Approved_3-18-2021.pdf
January-August 2021	Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - Closed Sundays due to COVID-19.
January 2, 2021	Boston Free Library Closed to adjust to updated COVID-19 metrics.
January 19, 2021	Boston Free Library Closed - Weather.
January 14-21, 2021	Marilla Library - Closed.
January 24, 2021	North Collins - Closed due to Library Automation System Maintenance.
February, 6 2021	Elma, Hamburg, and Marilla - Closed - Weather.
February 6-9, 2021	Reinstein Memorial - Closed.
February 20, 2021	Boston - Closed - Weather.
March 12, 2021	Cental - Closed 4 hours early power disruption.
March 8 - 12, 2021 and March 22, - April 1, 2021	Crane - Closed construction.
March 22, 2021	North Collins - Closed.
March 2021 - ongoing	Crane branch: construction impacting operations, including 2nd floor meeting space unavailable.
April 7-13, 2021	System-wide - Due to a server issue, data for this period are estimated based upon average daily usage for the rest of the month.
May 13-15, 2021	Crane branch: temporally closed for construction.
May 21, 2021	City of Tonawanda - Closed due to air conditioning failure
June 5, 2021	North Collins - Opened an additional day - Yard sale program.
June 14-15, 2021	Crane branch - Closed - Construction.
July 27, 2021	North Park - No internet access from approximately 12-8pm.
August 9-13, 2021	Crane - Closed - excessive heat, HVAC out of service due to construction.
August 19, 2021 through October 31, 2021	Crane branch - Closed - Construction.
August 10, 24, & 31, 2021	González-Soto - Open the following Tuesdays due to Crane closure - 8/10/2021, 8/24/2021, 8/31/2021.
Sept. 7, 14, 21, & 28, 2021	González-Soto - Open the following Tuesdays due to Crane closure - 9/7/2021, 9/14/2021, 9/21/2021, 9/28/2021.
Oct. 5, 12, 19, 26, 2021	González-Soto - Open the following Tuesdays due to Crane closure - 10/5/2021, 10/12/2021, 10/19/2021, 10/26/2021.
Nov 1, 2021	Crane reopened.
Nov 1, 2021	Clarence - Internet down 10am - 2:30pm.
Nov 8, 2021	East Clinton - Closed due to a Buffalo Water valve repair.
Nov 24, 2021	Kenilworth - Closed due to a water main break.
Nov 29 - Dec 4, 2021	Angola - Closed - Carpet installation.
Dec 7 & Dec 20, 2021	JBR - Closed - NYSEG power work.
Dec 13 - Dec 15, 2021	Newstead - Closed - Carpet installation.
Dec 21, 2021	Alden, Marilla, Newstead - Network down most of the day.
Dec 29 - Dec 30, 2021	Marilla Library - Closed.