

Buffalo & Erie County Public Library - 2021 Statistics

	Year to Date Totals						
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Traditional	Virtual
B&ECPL Totals	562,489	3,020,144	2,079,518	86,178	170,971	35,547	52,873
Member Libraries	422,899	155,053	835,433	46,981	98,981	29,286	38,408
Buffalo Branches	88,066	27,239	84,249	21,529	32,182	2,959	1,792
Central Library	45,091	18,311	68,109	17,668	39,700	3,067	12,673
Bookmobile	568	1,519	3,470	-	108	235	-
Institutions	5,865	-	-	-	-	-	-
System	-	2,818,022	1,088,257	-	-	-	-
MEMBER LIBRARIES							
Alden (Ewell Free)	3,747	3,198	6,622	271	1,664	226	200
<i>Amherst</i>							
Audubon	34,105	10,707	86,337	4,283	8,762	4,155	6,001
Clearfield	32,838	9,568	72,289	2,438	7,455	1,954	35
Eggertsville-Snyder	17,461	6,726	37,320	1,974	4,249	1,976	-
Williamsville	5,610	4,871	10,314	531	6,577	492	-
Angola	15,321	3,226	8,436	567	682	910	-
Aurora	14,889	6,006	32,610	1,035	7,051	510	6
Boston	4,693	2,623	9,756	332	602	279	3,656
<i>Cheektowaga</i>							
Julia Boyer Reinstein	27,763	6,960	58,857	4,368	3,243	2,684	2,684
Reinstein Memorial	9,992	8,701	18,256	2,173	2,346	614	-
Clarence	22,557	9,163	55,886	1,943	4,710	527	344
Collins	4,482	2,540	11,066	546	1,036	407	1,337
Concord	9,242	2,582	14,430	897	2,137	145	63
Eden	5,427	3,123	13,204	504	905	22	106
Elma	11,061	4,520	22,171	694	1,262	574	672
Grand Island Memorial	12,199	5,636	29,022	804	2,995	1,706	39
<i>Hamburg</i>							
Hamburg	20,806	8,181	44,068	3,271	7,083	3,120	875
Lake Shore	9,692	4,299	14,234	734	1,776	1,104	121
Lackawanna	7,835	3,286	8,464	1,431	1,204	301	3,394
Lancaster	17,252	8,163	38,747	2,784	5,935	1,889	5,930
Marilla	4,254	2,582	11,328	223	483	119	-

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Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
119,523	633,895	421,620	18,361	39,752	7,814	9,445
90,707	28,784	170,242	10,392	23,786	6,029	6,851
18,844	5,310	17,392	4,585	7,237	731	200
8,603	3,824	13,635	3,384	8,697	858	2,394
280	366	844	-	32	196	-
1,089	-	-	-	-	-	-
-	595,611	219,507	-	-	-	-
846	549	1,331	45	427	76	32
7,672	2,008	18,738	1,003	2,224	669	726
7,829	1,853	14,732	531	1,892	297	8
3,780	1,138	7,487	418	975	217	-
1,136	984	1,898	108	1,695	94	-
3,394	660	1,727	136	155	231	-
3,158	1,188	7,046	249	1,655	101	-
930	592	1,958	54	160	50	495
5,790	1,187	11,995	925	724	537	708
2,111	1,510	4,068	468	644	160	-
4,903	1,657	10,528	440	1,124	124	21
912	564	2,058	109	190	79	305
1,823	589	2,826	203	451	11	-
1,054	658	2,436	79	189	6	9
2,316	809	4,224	175	256	154	32
2,786	1,103	5,859	198	964	385	-
4,355	1,598	8,401	659	1,641	690	13
1,942	889	2,918	143	424	178	30
1,972	627	1,803	337	277	94	481
3,824	1,341	7,941	661	1,403	272	1,669
946	541	2,157	33	95	39	-

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Newstead	10,096	2,700	13,856	779	2,784	1,157	2,447
North Collins	3,955	2,616	4,936	693	1,387	372	1,647
Orchard Park	30,846	8,379	57,339	1,830	4,403	1,270	3,185
City of Tonawanda	13,480	5,263	23,314	1,807	2,822	363	-
Town of Tonawanda							
Kenilworth	13,965	3,686	15,127	1,474	1,487	307	685
Kenmore	27,831	9,802	64,676	4,168	6,645	847	3,065
West Seneca	31,500	5,946	52,768	4,427	7,296	1,256	1,916
BUFFALO BRANCHES							
Coles (formerly East Delavan)	10,582	2,790	4,762	3,737	2,558	325	137
Crane	12,555	5,833	17,617	1,626	2,440	204	36
Dudley	9,902	3,435	10,208	2,032	6,966	655	1,132
East Clinton	3,427	1,963	4,917	872	1,932	533	286
González-Soto (formerly Niagara)	9,965	2,883	8,873	2,960	7,112	382	44
Merriweather	16,666	3,739	10,992	4,953	3,145	143	-
North Park	16,530	3,537	20,719	3,790	3,742	366	48
Panty (formerly Riverside)	8,439	3,059	6,161	1,559	4,287	351	109
CENTRAL LIBRARY	45,091	18,311	68,109	17,668	39,700	3,067	12,673
BOOKMOBILE	568	1,519	3,470	-	108	235	-
INSTITUTIONS							
Correctional Facility	4,442	-	-	-	-	-	-
Holding Center	1,423	-	-	-	-	-	-
SYSTEM ¹	-	2,818,022	-	-	-	-	-
Online renewals ²	-	-	374,699	-	-	-	-
Interlibrary Loans	-	-	5,122	-	-	-	-
Audio Books Downloaded	-	-	188,101	-	-	-	-
Videos Downloaded/Streamed	-	-	538	-	-	-	-
eBook checkouts/downloads	-	-	393,144	-	-	-	-
Downloaded music/music video	-	-	126,653	-	-	-	-

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					Traditional	Virtual
2,025	539	2,469	144	481	267	343
788	559	984	120	346	71	313
6,856	1,429	12,467	455	1,054	485	962
3,192	988	4,941	434	714	155	-
2,664	611	2,829	345	349	84	115
5,896	1,542	13,889	986	1,586	143	434
5,807	1,071	10,532	934	1,691	360	155
2,184	552	968	701	559	67	10
2,446	1,003	3,540	310	397	65	9
2,164	665	2,469	479	1,831	177	117
705	438	930	183	423	136	59
2,409	560	1,793	695	1,593	75	-
3,612	730	2,071	1,064	707	65	-
3,528	711	4,526	824	765	80	3
1,796	651	1,095	329	962	66	2
8,603	3,824	13,635	3,384	8,697	858	2,394
280	366	844	-	32	196	-
834		-				
255		-				
	595,611					
		80,018				
		1,050				
		39,162				
		74				
		77,739				
		21,464				

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under SYSTEM.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by System personnel; and phone renewals made using the Library's automated phone renewal system.

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Footnotes in Chronological Order

Ongoing	Adapting to the continuing COVID-19 pandemic, libraries are operating under COVID-19 safety plans, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.
The Central Library & Buffalo Branch Plan may be viewed at:	https://www.buffalolib.org/about-becpl/becpl-reopening-and-safety-plan-covid-19
Ongoing	Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - Currently closed Sundays due to COVID-19.
January 2, 2021	Boston Free Library Closed to adjust to updated COVID-19 metrics.
January 19, 2021	Boston Free Library Closed - Weather.
January 14-21, 2021	Marilla Library - Closed.
January 24, 2021	North Collins - Closed due to Library Automation System Maintenance.
February, 6 2021	Elma, Hamburg, and Marilla - Closed - Weather.
February 6-9, 2021	Reinstein Memorial - Closed.
February 20, 2021	Boston - Closed - Weather.
March 12, 2021	Cental - Closed 4 hours early power disruption.
March 8 - 12, 2021 and March 22, - April 1, 2021	Crane - Closed construction.
March 22, 2021	North Collins - Closed.
March 2021 - ongoing	Crane branch: construction impacting operations, including 2nd floor meeting space unavailable.
April 7-13, 2021	System-wide - Due to a server issue, data for this period are estimated based upon average daily usage for the rest of the month.
May 13-15, 2021	Crane branch: temporally closed for construction.
May 21, 2021	City of Tonawanda - Closed due to air conditioning failure