



# Buffalo & Erie County Public Library - 2021 Statistics

	Year to Date Totals						
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Traditional	Virtual
<b>B&amp;ECPL Totals</b>	<b>1,444,309</b>	<b>6,872,278</b>	<b>4,769,125</b>	<b>213,925</b>	<b>435,099</b>	<b>121,376</b>	<b>90,366</b>
Member Libraries	1,090,038	347,504	2,010,013	117,749	248,553	87,384	58,400
Buffalo Branches	223,474	60,978	191,657	53,086	79,590	8,698	2,135
Central Library	111,026	41,448	156,334	43,090	106,316	20,002	29,831
Bookmobile	7,788	4,524	12,054	-	640	5,292	-
Institutions	11,983	-	-	-	-	-	-
System	-	6,417,824	2,399,067	-	-	-	-
<b>MEMBER LIBRARIES</b>							
Alden (Ewell Free)	9,069	7,586	15,726	694	4,054	709	908
<i>Amherst</i>							
Audubon	92,613	23,902	211,724	11,010	25,035	8,758	6,419
Clearfield	91,161	21,459	183,014	6,358	19,592	6,156	51
Egbertsville-Snyder	43,988	14,013	88,846	4,684	10,206	3,930	-
Williamsville	15,184	11,259	24,046	1,189	14,351	1,476	-
Angola	33,224	7,628	19,255	1,444	1,894	2,729	-
Aurora	41,088	13,243	77,488	2,831	17,897	1,606	6
Boston	12,619	6,500	22,260	752	1,553	1,411	5,328
<i>Cheektowaga</i>							
Julia Boyer Reinstein	71,788	15,894	143,067	11,583	8,944	5,992	6,750
Reinstein Memorial	24,927	19,020	44,690	5,336	6,929	2,009	195
Clarence	59,153	19,334	136,401	4,728	11,499	2,423	394
Collins	10,911	5,660	23,372	1,165	2,227	1,149	3,852
Concord	22,733	5,379	31,323	2,142	5,212	593	63
Eden	13,672	7,464	29,319	1,067	1,926	482	185
Elma	27,855	9,593	52,408	1,740	2,783	1,477	735
Grand Island Memorial	34,773	13,435	68,795	2,259	8,117	4,896	46
<i>Hamburg</i>							
Hamburg	55,583	19,144	108,436	7,801	17,457	8,973	1,167
Lake Shore	24,437	10,372	35,210	1,946	4,145	2,517	169
Lackawanna	22,197	7,923	20,349	3,778	3,309	1,953	4,023
Lancaster	47,832	18,347	101,193	6,629	14,537	7,233	5,930
Marilla	10,789	5,561	25,089	462	1,009	318	-

# November-2021

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
<b>137,162</b>	<b>513,567</b>	<b>415,066</b>	<b>20,565</b>	<b>43,247</b>	<b>11,075</b>	<b>7,866</b>
99,985	27,845	170,230	11,054	23,704	8,378	4,781
22,222	5,369	18,311	5,063	7,875	583	31
12,937	3,379	14,393	4,448	11,604	1,939	3,054
960	357	1,397	-	64	175	-
1,058	-	-	-	-	-	-
-	476,617	210,735	-	-	-	-
859	827	1,342	67	408	36	60
8,632	1,994	17,683	1,086	2,768	735	82
7,599	1,611	14,828	589	1,689	399	-
3,770	1,067	7,184	359	1,047	516	-
1,306	791	1,810	110	1,028	168	-
2,439	659	1,481	111	194	250	-
4,511	1,227	7,534	328	1,964	173	-
940	493	1,693	57	126	83	1,244
6,954	1,225	12,715	1,122	996	773	420
2,477	1,467	4,054	523	665	301	-
5,194	1,537	10,362	429	940	245	-
926	443	1,983	86	182	112	154
2,006	375	2,510	156	477	63	-
1,221	544	2,664	78	171	29	7
2,288	685	4,248	143	249	125	20
3,749	1,122	5,752	230	507	429	-
5,344	1,656	9,637	727	1,685	736	-
2,296	929	3,061	210	366	227	-
2,001	631	1,779	303	323	258	473
4,606	1,499	8,738	598	1,505	557	-
973	332	2,129	31	62	10	-

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						Traditional	Virtual
Newstead	23,304	6,042	29,865	1,682	5,757	2,897	5,611
North Collins	9,734	6,175	10,919	1,309	3,133	1,079	3,971
Orchard Park	84,632	19,328	141,721	5,064	12,191	4,689	3,505
City of Tonawanda	36,725	12,079	55,092	4,950	7,481	2,609	-
<i>Town of Tonawanda</i>							
Kenilworth	29,755	7,886	35,456	3,700	3,754	1,035	1,497
Kenmore	70,570	20,127	153,237	11,059	16,359	3,278	5,640
West Seneca	69,722	13,151	121,712	10,387	17,202	5,007	1,955
<b>BUFFALO BRANCHES</b>							
Coles (formerly East Delavan)	28,616	6,309	12,664	8,962	6,843	976	196
Crane	23,450	11,365	30,535	3,052	3,931	433	54
Dudley	25,486	7,870	24,094	5,183	18,027	1,396	1,256
East Clinton	10,012	4,691	12,564	2,442	4,734	1,889	342
González-Soto (formerly Niagara)	27,717	7,532	25,587	7,295	18,519	1,073	44
Merriweather	43,968	8,365	24,055	12,805	8,016	781	10
North Park	42,675	7,923	48,379	9,393	8,876	1,000	101
Panty (formerly Riverside)	21,550	6,923	13,779	3,954	10,644	1,150	132
<b>CENTRAL LIBRARY</b>	111,026	41,448	156,334	43,090	106,316	20,002	29,831
<b>BOOKMOBILE</b>	7,788	4,524	12,054	-	640	5,292	-
<b>INSTITUTIONS</b>							
Correctional Facility	8,830	-	-	-	-	-	-
Holding Center	3,153	-	-	-	-	-	-
<b>SYSTEM <sup>1</sup></b>	-	6,417,824	-	-	-	-	-
Online renewals <sup>2</sup>	-	-	854,599	-	-	-	-
Interlibrary Loans	-	-	11,731	-	-	-	-
Audio Books Downloaded	-	-	428,203	-	-	-	-
Videos Downloaded/Streamed	-	-	1,102	-	-	-	-
eBook checkouts/downloads	-	-	839,518	-	-	-	-
Downloaded music/music video	-	-	263,914	-	-	-	-

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Totals for the Month						
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					Traditional	Virtual
1,990	480	2,419	122	467	268	1,190
922	484	1,008	116	297	143	672
8,398	1,656	12,522	500	1,266	534	13
3,759	855	4,997	499	718	425	-
2,137	594	2,966	336	366	66	112
6,893	1,551	13,234	1,232	1,647	220	334
5,795	1,111	9,897	906	1,591	497	-
2,947	546	1,403	837	752	63	15
2,393	937	3,123	352	299	-	6
2,773	726	2,407	456	1,584	28	-
1,245	415	1,361	325	523	203	-
2,274	653	2,649	512	1,970	31	-
4,602	804	1,910	1,359	810	74	10
3,668	675	4,124	869	956	102	-
2,320	613	1,334	353	981	82	-
12,937	3,379	14,393	4,448	11,604	1,939	3,054
960	357	1,397	-	64	175	-
					-	-
776		-				
282		-				
	476,617					
		77,228				
		1,008				
		39,474				
		86				
		70,070				
		22,869				

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under SYSTEM.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by System personnel; and phone renewals made using the Library's automated phone renewal system.

# Buffalo & Erie County Public Library - 2021 Statistics



## Footnotes in Chronological Order

Ongoing

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

The Central Library & Buffalo Branch Plan may be viewed at:

[https://www.buffalolib.org/sites/default/files/library-system/policies/BECPL\\_Public\\_Health\\_Emergency\\_Operations\\_Plan\\_Approved\\_3-18-2021.pdf](https://www.buffalolib.org/sites/default/files/library-system/policies/BECPL_Public_Health_Emergency_Operations_Plan_Approved_3-18-2021.pdf)

January-August 2021	Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - Closed Sundays due to COVID-19.
January 2, 2021	Boston Free Library Closed to adjust to updated COVID-19 metrics.
January 19, 2021	Boston Free Library Closed - Weather.
January 14-21, 2021	Marilla Library - Closed.
January 24, 2021	North Collins - Closed due to Library Automation System Maintenance.
February, 6 2021	Elma, Hamburg, and Marilla - Closed - Weather.
February 6-9, 2021	Reinstein Memorial - Closed.
February 20, 2021	Boston - Closed - Weather.
March 12, 2021	Cental - Closed 4 hours early power disruption.
March 8 - 12, 2021 and March 22, - April 1, 2021	Crane - Closed construction.
March 22, 2021	North Collins - Closed.
March 2021 - ongoing	Crane branch: construction impacting operations, including 2nd floor meeting space unavailable.
April 7-13, 2021	System-wide - Due to a server issue, data for this period are estimated based upon average daily usage for the rest of the month.
May 13-15, 2021	Crane branch: temporally closed for construction.
May 21, 2021	City of Tonawanda - Closed due to air conditioning failure
June 5, 2021	North Collins - Opened an additional day - Yard sale program.
June 14-15, 2021	Crane branch - Closed - Construction.
July 27, 2021	North Park - No internet access from approximately 12-8pm.
August 9-13, 2021	Crane - Closed - excessive heat, HVAC out of service due to construction.
August 19, 2021 through October 31, 2021	Crane branch - Closed - Construction.
August 10, 24, & 31, 2021	González-Soto - Open the following Tuesdays due to Crane closure - 8/10/2021, 8/24/2021, 8/31/2021.
Sept. 7, 14, 21, & 28, 2021	González-Soto - Open the following Tuesdays due to Crane closure - 9/7/2021, 9/14/2021, 9/21/2021, 9/28/2021.
Oct. 5, 12, 19, 26, 2021	González-Soto - Open the following Tuesdays due to Crane closure - 10/5/2021, 10/12/2021, 10/19/2021, 10/26/2021.
Nov 1, 2021	Crane reopened.
Nov 1, 2021	Clarence - Internet down 10am - 2:30pm.
Nov 8, 2021	East Clinton - Closed due to a Buffalo Water valve repair.
Nov 24, 2021	Kenilworth - Closed due to a water main break.
Nov 29 - Dec 4, 2021	Angola - Closed - Carpet installation.