



Buffalo & Erie County Public Library - 2021 Statistics

	Year to Date Totals						
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Traditional	Virtual
B&ECPL Totals	1,307,147	6,358,711	4,354,059	193,360	391,852	110,301	82,500
Member Libraries	990,053	319,659	1,839,783	106,695	224,849	79,006	53,619
Buffalo Branches	201,252	55,609	173,346	48,023	71,715	8,115	2,104
Central Library	98,089	38,069	141,941	38,642	94,712	18,063	26,777
Bookmobile	6,828	4,167	10,657	-	576	5,117	-
Institutions	10,925	-	-	-	-	-	-
System	-	5,941,207	2,188,332	-	-	-	-
MEMBER LIBRARIES							
Alden (Ewell Free)	8,210	6,759	14,384	627	3,646	673	848
<i>Amherst</i>							
Audubon	83,981	21,908	194,041	9,924	22,267	8,023	6,337
Clearfield	83,562	19,848	168,186	5,769	17,903	5,757	51
Egbertsville-Snyder	40,218	12,946	81,662	4,325	9,159	3,414	-
Williamsville	13,878	10,468	22,236	1,079	13,323	1,308	-
Angola	30,785	6,969	17,774	1,333	1,700	2,479	-
Aurora	36,577	12,016	69,954	2,503	15,933	1,433	6
Boston	11,679	6,007	20,567	695	1,427	1,328	4,084
<i>Cheektowaga</i>							
Julia Boyer Reinstein	64,834	14,669	130,352	10,461	7,948	5,219	6,330
Reinstein Memorial	22,450	17,553	40,636	4,813	6,264	1,708	195
Clarence	53,959	17,797	126,039	4,299	10,559	2,178	394
Collins	9,985	5,217	21,389	1,079	2,045	1,037	3,698
Concord	20,727	5,004	28,813	1,986	4,735	530	63
Eden	12,451	6,920	26,655	989	1,755	453	178
Elma	25,567	8,908	48,160	1,597	2,534	1,352	715
Grand Island Memorial	31,024	12,313	63,043	2,029	7,610	4,467	46
<i>Hamburg</i>							
Hamburg	50,239	17,488	98,799	7,074	15,772	8,237	1,167
Lake Shore	22,141	9,443	32,149	1,736	3,779	2,290	169
Lackawanna	20,196	7,292	18,570	3,475	2,986	1,695	3,550
Lancaster	43,226	16,848	92,455	6,031	13,032	6,676	5,930
Marilla	9,816	5,229	22,960	431	947	308	-

October-2021

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
147,608	531,406	431,248	22,168	46,426	19,480	6,196
110,162	32,396	180,720	12,035	25,498	13,206	2,912
21,928	5,572	16,978	5,541	8,626	1,100	23
12,698	4,146	14,630	4,592	12,205	3,887	3,261
1,923	352	1,176	-	97	1,287	-
897	-	-	-	-	-	-
-	488,940	217,744	-	-	-	-
821	834	1,460	66	428	250	42
9,670	2,323	19,616	1,170	3,158	1,607	121
8,818	1,789	16,123	612	1,821	594	-
4,213	1,211	7,373	462	1,030	572	-
1,524	954	1,977	97	1,164	308	-
2,411	749	1,632	146	213	382	-
4,570	1,120	7,334	283	1,931	404	-
1,550	393	1,820	59	130	133	84
7,656	1,772	13,693	1,302	1,048	504	673
2,778	1,774	4,181	581	690	346	-
5,739	1,620	11,906	477	1,100	381	-
974	470	1,967	100	208	105	332
2,350	420	2,781	210	538	79	-
1,286	860	2,573	98	166	138	11
2,719	825	4,643	153	242	268	7
3,762	1,309	6,149	271	720	941	-
5,606	2,006	10,359	765	1,829	1,280	14
2,458	919	2,964	231	337	245	-
2,329	784	1,821	370	368	279	-
5,373	1,874	9,748	644	1,454	1,306	-
1,023	426	1,996	31	87	23	-

Buffalo & Erie County Public Library - 2021 Statistics

	Year to Date Totals						
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Traditional	Virtual
Newstead	21,314	5,562	27,446	1,560	5,290	2,629	4,421
North Collins	8,812	5,691	9,911	1,193	2,836	936	3,299
Orchard Park	76,234	17,672	129,199	4,564	10,925	4,155	3,492
City of Tonawanda	32,966	11,224	50,095	4,451	6,763	2,184	-
<i>Town of Tonawanda</i>							
Kenilworth	27,618	7,292	32,490	3,364	3,388	969	1,385
Kenmore	63,677	18,576	140,003	9,827	14,712	3,058	5,306
West Seneca	63,927	12,040	111,815	9,481	15,611	4,510	1,955
BUFFALO BRANCHES							
Coles (formerly East Delavan)	25,669	5,763	11,261	8,125	6,091	913	181
Crane	21,057	10,428	27,412	2,700	3,632	433	48
Dudley	22,713	7,144	21,687	4,727	16,443	1,368	1,256
East Clinton	8,767	4,276	11,203	2,117	4,211	1,686	342
González-Soto (formerly Niagara)	25,443	6,879	22,938	6,783	16,549	1,042	44
Merriweather	39,366	7,561	22,145	11,446	7,206	707	-
North Park	39,007	7,248	44,255	8,524	7,920	898	101
Panty (formerly Riverside)	19,230	6,310	12,445	3,601	9,663	1,068	132
CENTRAL LIBRARY	98,089	38,069	141,941	38,642	94,712	18,063	26,777
BOOKMOBILE	6,828	4,167	10,657	-	576	5,117	-
INSTITUTIONS							
Correctional Facility	8,054	-	-	-	-	-	-
Holding Center	2,871	-	-	-	-	-	-
SYSTEM ¹	-	5,941,207	-	-	-	-	-
Online renewals ²	-	-	777,371	-	-	-	-
Interlibrary Loans	-	-	10,723	-	-	-	-
Audio Books Downloaded	-	-	388,729	-	-	-	-
Videos Downloaded/Streamed	-	-	1,016	-	-	-	-
eBook checkouts/downloads	-	-	769,448	-	-	-	-
Downloaded music/music video	-	-	241,045	-	-	-	-

October-2021

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
2,528	594	2,468	144	498	208	533
1,061	554	1,192	124	372	186	464
9,351	1,939	12,846	492	1,355	1,046	15
3,897	1,199	5,011	553	831	470	-
2,669	693	2,942	333	399	98	134
7,271	1,887	13,891	1,291	1,716	452	482
5,755	1,098	10,254	970	1,665	601	-
3,095	678	1,400	966	730	38	7
-	681	-	-	69	-	-
2,085	678	1,992	546	1,766	58	-
1,305	478	1,541	343	592	265	-
3,971	799	3,570	924	2,407	140	-
4,571	820	2,424	1,380	983	224	-
4,633	828	4,824	976	938	142	2
2,268	610	1,227	406	1,141	233	14
12,698	4,146	14,630	4,592	12,205	3,887	3,261
1,923	352	1,176	-	97	1,287	-
631		-				
266		-				
	488,940					
		80,643				
		1,294				
		40,489				
		75				
		73,072				
		22,171				

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under SYSTEM.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by System personnel; and phone renewals made using the Library's automated phone renewal system.

Buffalo & Erie County Public Library - 2021 Statistics



Footnotes in Chronological Order

Ongoing	Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.
The Central Library & Buffalo Branch Plan may be viewed at:	https://www.buffalolib.org/sites/default/files/library-system/policies/BECPL_Public_Health_Emergency_Operations_Plan_Approved_3-18-2021.pdf
January-August 2021	Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - Closed Sundays due to COVID-19.
January 2, 2021	Boston Free Library Closed to adjust to updated COVID-19 metrics.
January 19, 2021	Boston Free Library Closed - Weather.
January 14-21, 2021	Marilla Library - Closed.
January 24, 2021	North Collins - Closed due to Library Automation System Maintenance.
February, 6 2021	Elma, Hamburg, and Marilla - Closed - Weather.
February 6-9, 2021	Reinstein Memorial - Closed.
February 20, 2021	Boston - Closed - Weather.
March 12, 2021	Cental - Closed 4 hours early power disruption.
March 8 - 12, 2021 and March 22, - April 1, 2021	Crane - Closed construction.
March 22, 2021	North Collins - Closed.
March 2021 - ongoing	Crane branch: construction impacting operations, including 2nd floor meeting space unavailable.
April 7-13, 2021	System-wide - Due to a server issue, data for this period are estimated based upon average daily usage for the rest of the month.
May 13-15, 2021	Crane branch: temporally closed for construction.
May 21, 2021	City of Tonawanda - Closed due to air conditioning failure
June 5, 2021	North Collins - Opened an additional day - Yard sale program.
June 14-15, 2021	Crane branch - Closed - Construction.
July 27, 2021	North Park - No internet access from approximately 12-8pm.
August 9-13, 2021	Crane - Closed - excessive heat, HVAC out of service due to construction.
August 19, 2021 through October 31, 2021	Crane branch - Closed - Construction.
August 10, 24, & 31, 2021	González-Soto - Open the following Tuesdays due to Crane closure - 8/10/2021, 8/24/2021, 8/31/2021.
Sept. 7, 14, 21, & 28, 2021	González-Soto - Open the following Tuesdays due to Crane closure - 9/7/2021, 9/14/2021, 9/21/2021, 9/28/2021.
Oct. 5, 12, 19, 26, 2021	González-Soto - Open the following Tuesdays due to Crane closure - 10/5/2021, 10/12/2021, 10/19/2021, 10/26/2021.