



# Buffalo & Erie County Public Library - 2021 Statistics

	Year to Date Totals						
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Traditional	Virtual
<b>B&amp;ECPL Totals</b>	<b>1,159,539</b>	<b>5,827,305</b>	<b>3,922,811</b>	<b>171,192</b>	<b>345,426</b>	<b>90,821</b>	<b>76,304</b>
Member Libraries	879,891	287,263	1,659,063	94,660	199,351	65,800	50,707
Buffalo Branches	179,324	50,037	156,368	42,482	63,089	7,015	2,081
Central Library	85,391	33,923	127,311	34,050	82,507	14,176	23,516
Bookmobile	4,905	3,815	9,481	-	479	3,830	-
Institutions	10,028	-	-	-	-	-	-
System	-	5,452,267	1,970,588	-	-	-	-
<b>MEMBER LIBRARIES</b>							
Alden (Ewell Free)	7,389	5,925	12,924	561	3,218	423	806
<i>Amherst</i>							
Audubon	74,311	19,585	174,425	8,754	19,109	6,416	6,216
Clearfield	74,744	18,059	152,063	5,157	16,082	5,163	51
Egbertsville-Snyder	36,005	11,735	74,289	3,863	8,129	2,842	-
Williamsville	12,354	9,514	20,259	982	12,159	1,000	-
Angola	28,374	6,220	16,142	1,187	1,487	2,097	-
Aurora	32,007	10,896	62,620	2,220	14,002	1,029	6
Boston	10,129	5,614	18,747	636	1,297	1,195	4,000
<i>Cheektowaga</i>							
Julia Boyer Reinstein	57,178	12,897	116,659	9,159	6,900	4,715	5,657
Reinstein Memorial	19,672	15,779	36,455	4,232	5,574	1,362	195
Clarence	48,220	16,177	114,133	3,822	9,459	1,797	394
Collins	9,011	4,747	19,422	979	1,837	932	3,366
Concord	18,377	4,584	26,032	1,776	4,197	451	63
Eden	11,165	6,060	24,082	891	1,589	315	167
Elma	22,848	8,083	43,517	1,444	2,292	1,084	708
Grand Island Memorial	27,262	11,004	56,894	1,758	6,890	3,526	46
<i>Hamburg</i>							
Hamburg	44,633	15,482	88,440	6,309	13,943	6,957	1,153
Lake Shore	19,683	8,524	29,185	1,505	3,442	2,045	169
Lackawanna	17,867	6,508	16,749	3,105	2,618	1,416	3,550
Lancaster	37,853	14,974	82,707	5,387	11,578	5,370	5,930
Marilla	8,793	4,803	20,964	400	860	285	-

# September-2021

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
<b>139,226</b>	<b>718,729</b>	<b>421,009</b>	<b>21,344</b>	<b>43,459</b>	<b>9,401</b>	<b>4,178</b>
104,650	31,348	179,258	11,701	24,085	5,647	2,348
21,200	5,552	15,503	5,290	8,104	509	22
11,687	3,291	13,685	4,353	11,177	3,005	1,808
719	760	1,461	-	93	240	-
970	-	-	-	-	-	-
-	677,778	211,102	-	-	-	-
748	855	1,442	66	432	17	36
9,434	2,247	18,709	1,057	2,688	540	-
8,899	1,837	16,429	646	1,705	130	-
4,331	1,355	7,461	462	999	30	-
1,461	1,083	2,001	119	1,213	59	-
2,099	579	1,646	133	197	251	-
4,113	1,180	7,407	297	1,777	89	-
1,186	631	1,931	77	143	169	-
7,111	1,401	12,903	1,211	926	328	773
2,390	1,697	4,220	539	623	180	-
5,590	1,599	11,793	397	1,112	221	-
1,228	512	1,872	92	193	117	284
2,277	471	2,699	239	597	44	-
1,653	950	2,568	96	175	48	6
2,581	767	4,790	159	209	54	20
3,175	1,258	6,124	244	771	198	-
5,339	1,799	10,180	761	1,737	657	216
2,488	1,076	3,213	197	374	126	3
2,765	778	1,965	382	395	268	-
4,423	1,597	9,135	573	1,149	390	-
1,091	443	2,259	43	83	15	-

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						Traditional	Virtual
Newstead	18,786	4,968	24,978	1,416	4,792	2,421	3,888
North Collins	7,751	5,137	8,719	1,069	2,464	750	2,835
Orchard Park	66,883	15,733	116,353	4,072	9,570	3,109	3,477
City of Tonawanda	29,069	10,025	45,084	3,898	5,932	1,714	-
<i>Town of Tonawanda</i>							
Kenilworth	24,949	6,599	29,548	3,031	2,989	871	1,251
Kenmore	56,406	16,689	126,112	8,536	12,996	2,606	4,824
West Seneca	58,172	10,942	101,561	8,511	13,946	3,909	1,955
<b>BUFFALO BRANCHES</b>							
Coles (formerly East Delavan)	22,574	5,085	9,861	7,159	5,361	875	174
Crane	21,057	9,747	27,412	2,700	3,563	433	48
Dudley	20,628	6,466	19,695	4,181	14,677	1,310	1,256
East Clinton	7,462	3,798	9,662	1,774	3,619	1,421	342
González-Soto (formerly Niagara)	21,472	6,080	19,368	5,859	14,142	902	44
Merriweather	34,795	6,741	19,721	10,066	6,223	483	-
North Park	34,374	6,420	39,431	7,548	6,982	756	99
Panty (formerly Riverside)	16,962	5,700	11,218	3,195	8,522	835	118
<b>CENTRAL LIBRARY</b>	85,391	33,923	127,311	34,050	82,507	14,176	23,516
<b>BOOKMOBILE</b>	4,905	3,815	9,481	-	479	3,830	-
<b>INSTITUTIONS</b>							
Correctional Facility	7,423	-	-	-	-	-	-
Holding Center	2,605	-	-	-	-	-	-
<b>SYSTEM <sup>1</sup></b>	-	5,452,267	-	-	-	-	-
Online renewals <sup>2</sup>	-	-	696,728	-	-	-	-
Interlibrary Loans	-	-	9,429	-	-	-	-
Audio Books Downloaded	-	-	348,240	-	-	-	-
Videos Downloaded/Streamed	-	-	941	-	-	-	-
eBook checkouts/downloads	-	-	696,376	-	-	-	-
Downloaded music/music video	-	-	218,874	-	-	-	-

# September-2021

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Traditional	Virtual
1,934	529	2,316	143	491	217	442
861	601	813	87	313	62	70
8,481	1,736	12,614	541	1,361	363	9
3,787	1,013	5,386	554	767	302	-
2,518	680	3,186	397	390	109	88
6,959	1,552	13,935	1,192	1,666	305	401
5,728	1,122	10,261	997	1,599	358	-
2,951	593	1,164	881	726	98	-
-	794	-	-	78	-	-
2,402	701	2,229	561	1,927	45	-
976	453	1,291	231	443	226	-
3,555	873	3,364	923	2,204	12	-
4,797	781	2,028	1,317	786	30	-
4,388	705	4,243	970	827	-	16
2,131	652	1,184	407	1,113	98	6
11,687	3,291	13,685	4,353	11,177	3,005	1,808
719	760	1,461	-	93	240	-
698		-				
272		-				
	677,778					
		77,479				
		1,148				
		39,328				
		104				
		71,647				
		21,396				

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under SYSTEM.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by System personnel; and phone renewals made using the Library's automated phone renewal system.

# Buffalo & Erie County Public Library - 2021 Statistics



## Footnotes in Chronological Order

Ongoing	Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.
The Central Library & Buffalo Branch Plan may be viewed at:	<a href="https://www.buffalolib.org/sites/default/files/library-system/policies/BECPL_Public_Health_Emergency_Operations_Plan_Approved_3-18-2021.pdf">https://www.buffalolib.org/sites/default/files/library-system/policies/BECPL_Public_Health_Emergency_Operations_Plan_Approved_3-18-2021.pdf</a>
January-August 2021	Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - Closed Sundays due to COVID-19.
January 2, 2021	Boston Free Library Closed to adjust to updated COVID-19 metrics.
January 19, 2021	Boston Free Library Closed - Weather.
January 14-21, 2021	Marilla Library - Closed.
January 24, 2021	North Collins - Closed due to Library Automation System Maintenance.
February, 6 2021	Elma, Hamburg, and Marilla - Closed - Weather.
February 6-9, 2021	Reinstein Memorial - Closed.
February 20, 2021	Boston - Closed - Weather.
March 12, 2021	Cental - Closed 4 hours early power disruption.
March 8 - 12, 2021 and March 22, - April 1, 2021	Crane - Closed construction.
March 22, 2021	North Collins - Closed.
March 2021 - ongoing	Crane branch: construction impacting operations, including 2nd floor meeting space unavailable.
April 7-13, 2021	System-wide - Due to a server issue, data for this period are estimated based upon average daily usage for the rest of the month.
May 13-15, 2021	Crane branch: temporally closed for construction.
May 21, 2021	City of Tonawanda - Closed due to air conditioning failure
June 5, 2021	North Collins - Opened an additional day - Yard sale program.
June 14-15, 2021	Crane branch - Closed - Construction.
July 27, 2021	North Park - No internet access from approximately 12-8pm.
August 9-13, 2021	Crane - Closed - excessive heat, HVAC out of service due to construction.
August 19, 2021 through appoximately early-Nov. 2021	Crane branch - Closed - Construction.
August 10, 24, & 31, 2021	González-Soto - Open the following Tuesdays due to Crane closure - 8/10/2021, 8/24/2021, 8/31/2021.
Sept. 7, 14, 21, & 28, 2021	González-Soto - Open the following Tuesdays due to Crane closure - 9/7/2021, 9/14/2021, 9/21/2021, 9/28/2021.