



# Buffalo & Erie County Public Library - 2022 Statistics

	Year to Date Totals						
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Virtual	Traditional
<b>B&amp;ECPL Totals</b>	<b>1,864,040</b>	<b>5,795,680</b>	<b>5,956,410</b>	<b>271,835</b>	<b>560,486</b>	<b>28,386</b>	<b>219,781</b>
Member Libraries	1,361,281	438,422	3,440,414	144,390	295,244	21,001	154,037
Buffalo Branches	273,463	70,510	332,430	57,069	100,112	176	13,474
Central Library	198,184	41,447	304,349	70,376	164,305	7,209	41,864
Bookmobile Services	18,672	6,673	37,558	-	825	-	10,406
Institutions	12,440	-	47,602	-	-	-	-
System	-	5,238,628	1,794,057	-	-	-	-
<b>MEMBER LIBRARIES</b>							
Alden (Ewell Free)	9,178	8,332	19,522	646	5,072	124	654
<i>Amherst</i>							
Audubon	82,395	27,296	279,960	8,679	20,303	40	5,874
Clearfield	121,398	25,680	344,858	9,553	27,074	-	6,031
Egbertsville-Snyder	51,218	15,573	153,116	5,382	11,869	-	3,331
Williamsville	24,362	13,783	55,899	2,055	14,168	-	3,870
Angola	35,394	9,136	31,849	1,963	2,273	-	2,536
Aurora	55,668	21,071	140,261	3,954	24,334	-	2,617
Boston	13,640	8,143	31,913	783	2,012	885	2,156
<i>Cheektowaga</i>							
Julia Boyer Reinstein	88,768	20,060	244,259	15,221	13,432	5,211	8,986
Reinstein Memorial	37,043	24,296	86,706	8,338	7,517	24	5,403
Clarence	62,253	23,833	205,340	4,762	12,771	-	3,607
Collins	15,011	6,537	47,281	1,204	2,788	2,025	3,742
Concord	29,355	6,968	53,215	2,209	6,094	-	1,841
Eden	15,375	9,340	42,532	1,154	2,410	231	1,056
Elma	36,441	10,750	94,463	2,005	3,673	-	4,104
Grand Island Memorial	45,313	15,415	113,459	2,914	7,928	23	14,472
<i>Hamburg</i>							
Hamburg	75,597	24,858	194,340	9,659	19,230	246	16,251
Lake Shore	32,350	12,936	64,839	2,548	4,378	6	3,668
Lackawanna	33,503	10,663	43,425	5,046	4,958	76	4,622
Lancaster	73,192	26,979	199,642	7,459	18,225	-	14,300
Marilla	10,587	6,563	35,876	387	1,014	-	506

# December-2022

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Virtual	Traditional
<b>127,147</b>	<b>418,794</b>	<b>475,935</b>	<b>18,522</b>	<b>37,330</b>	<b>1,350</b>	<b>17,538</b>
89,941	36,745	271,246	9,159	19,063	1,215	11,800
15,175	4,816	24,933	3,353	6,090	5	1,150
19,485	3,032	26,767	6,010	12,124	130	4,299
1,430	251	5,593	-	53	-	289
1,116	-	11,936	-	-	-	-
-	373,950	135,460	-	-	-	-
606	618	1,556	34	358	-	29
-	1,809	49	-	579	-	450
10,264	2,281	37,854	902	2,311	-	318
3,422	1,331	13,341	402	803	-	285
1,981	1,087	6,013	188	884	-	276
2,684	969	2,430	117	81	-	71
3,914	1,943	12,255	278	1,521	-	268
859	666	2,434	51	157	-	208
5,593	1,485	19,568	939	973	220	517
2,356	1,811	6,862	453	416	-	279
4,167	2,032	16,646	318	990	-	404
1,232	552	4,944	95	232	110	423
2,026	604	4,337	166	385		75
860	768	3,361	70	136	23	65
2,442	866	7,669	137	259		375
2,770	1,156	9,949	186	531		1,287
5,735	1,906	15,789	614	1,089		1,118
2,208	1,021	5,154	157	220		370
2,300	832	3,590	352	365		380
4,783	2,336	16,364	459	1,181		846
779	612	3,375	30	61		89

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	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Virtual	Traditional
Newstead	28,583	9,940	53,180	1,845	4,488	3,503	4,669
North Collins	11,871	7,984	17,222	1,179	4,224	4,303	2,773
Orchard Park	115,563	23,949	250,766	6,638	18,410	124	13,298
City of Tonawanda	44,298	15,458	97,945	7,063	7,908	1	3,218
<i>Town of Tonawanda</i>							
Kenilworth	32,054	10,724	61,284	4,547	5,296	777	1,897
Kenmore	91,014	23,591	269,869	15,382	22,432	3,328	7,562
West Seneca	89,857	18,564	207,393	11,815	20,963	74	10,993
<b>BUFFALO BRANCHES</b>							
Coles (formerly East Delavan)	26,853	7,037	18,567	8,289	9,354	124	968
Crane	21,250	11,261	52,275	3,273	3,351	42	287
Dudley	30,152	8,960	46,110	6,061	17,713	-	1,125
East Clinton	15,982	5,733	25,517	3,213	7,772	-	3,868
González-Soto (formerly Niagara)	22,969	8,455	26,394	4,890	22,777	-	638
Merriweather	76,887	10,746	40,286	15,221	12,903	-	1,182
North Park	54,058	10,079	99,500	11,479	12,528	-	4,623
Panty (formerly Riverside)	25,312	8,239	23,781	4,643	13,714	10	783
<b>CENTRAL LIBRARY</b>	198,184	41,447	304,349	70,376	164,305	7,209	41,864
<b>BOOKMOBILE SERVICES</b>							
Library on Wheels	15,965	5,937	28,467	-	825	-	9,475
Library 2Go	2,707	736	9,091	-	-	-	931
<b>INSTITUTIONS</b>							
Correctional Facility	7,600	-	17,001	-	-	-	-
Holding Center	4,840	-	30,601	-	-	-	-
<b>SYSTEM <sup>1</sup></b>	-	5,238,628	-	-	-	-	-
Online renewals <sup>2</sup>	-	-	252,688	-	-	-	-
Interlibrary Loans	-	-	12,664	-	-	-	-
eAudioBooks	-	-	558,182	-	-	-	-
eVideos	-	-	5,582	-	-	-	-
eBooks	-	-	918,475	-	-	-	-
eMusic	-	-	1,867	-	-	-	-
eMagazines	-	-	44,599	-	-	-	-

# December-2022

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Virtual	Traditional
2,163	1,111	3,864	102	310	237	480
873	687	1,389	73	298	556	229
7,964	1,802	20,517	424	1,195		1,145
3,560	1,499	8,593	528	634		304
2,138	1,107	5,081	311	374	4	137
5,846	1,882	22,483	988	1,400	65	563
6,416	1,972	15,779	785	1,320		809
2,414	519	1,772	743	730	5	118
-	596	-	-	-		-
1,982	622	4,106	377	1,528		77
669	471	1,876	156	461		89
-	473	-	-	720		-
4,428	763	3,860	955	882		227
3,802	807	10,949	808	901		581
1,880	565	2,370	314	868		58
19,485	3,032	26,767	6,010	12,124	130	4,299
1,270	174	3,782	-	53		289
160	77	1,811	-			-
672		3,146				
444		8,790				
	373,950					
		487				
		856				
		49,200				
		613				
		78,610				
		182				
		5,512				

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under SYSTEM.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by System personnel; and phone renewals made using the Library's automated phone renewal system.

# Buffalo & Erie County Public Library - 2022 Statistics



## Footnotes in Chronological Order

Ongoing	Libraries are operating consistent with guidance from the Erie County Department of Health (ECDOH) and Centers for Disease Control, emphasizing safety for patrons and staff.
January 3 - ongoing	Crane branch: continued phase 1 construction impacting operations, including 2nd floor meeting space unavailable.
January 3-10, 2022	Marilla - Closed - Staffing.
January 5, 2022	Dudley - Closed - National Fuel issue.
January 6, 2022	East Aurora - Closed Gas Line Repair.
January 6, 2022	System-wide - Most (but not all) libraries closed due to weather.
January 7, 2022	Boston - Closed - Weather.
January 25, 2022	Clearfield - Closed - Heating issue.
February 2022	New <i>Library2Go</i> - Placed in service and added to statistical reports.
February 7 -13, 2022	Audubon - Main entrance entrance/foyer construction.
February 7, 2022	Boston - Internet down approximately 5 hours.
February 7 -11, 2022	City of Tonawanda - Closed - Carpet installation.
February 9, 2022	Julia Boyer Reinstein - Closed - Power work.
February 10 -11, 2022	Clearfield - Closed - 11am 2/10/2022 - 2/11/2022 - National Fuel issue.
February 12, 2022	Elma and Orchard Park - Internet down approximately 4 hours.
February 14 - April 2, 2022	Panty - Closed - Floor replacement.
February 27, 2022	Orchard Park - Closed.
March 7 - 9, 2022	Aurora - Closed - LED Conversion.
March 7 -18, 2022	Crane - Closed - Complete construction Phase I.
April 2022	Circulation of Music/Music Video Downloaded - The Library is in the process of implementing a new service provider.
April 2022 and forward	System-wide Fine Free with autorenewals in effect.
April 23 - May 14, 2022	Clarence - closed - Renovations and carpet installation.
May 8, 2022	Orchard Park - closed due to staffing.
May 9, 2022	Coles - closed May 9, 2022 - July 9, 2022 Renovations and carpet installation.
May 14, 2022 and beyond	Merriweather - Community assistance and support in the wake of 5/14/2022.
June 1, 2022 and forward	System - Hoopla streaming services and Overdrive Magazines implemented 6/1/2022.
June 13 - June 30, 2022	Aurora - Parking lot construction.
June 20, 2022	System-wide - Most libraries closed for Juneteenth federal holiday.
June 21, 2022	Dudley - Closed - Water main break.
July 2022	WiFi - Bookmobile - Estimate - Server outage data transfer issues.
July 11, 2022	Coles - Re-opened.
July 16 - July 17, 2022	WiFi - System-wide - Estimates - Server outage.
July 21, 2022	Eggertsville - Closed - Building maintenance.
July 2022	Merriweather - Open during 7-week renovation project starting 7/25/2022.
August 6, 2022	Alden - Closed 4 1/4 hours early (open 9-9:45am) due to power outage.
August 15, 2022 and forward	Crane - Closed starting 8/15/2022 - Phase 2 construction.
August 24, 2022	City of Tonawanda - Closed - sewer line repair.
January-August 2022	Correctional Facility - Jan-August numbers not received, reporting again in September. Staff returned to Holding Center 8/2022
September	Williamsville - Lower count due to broken access point.
Sept. 12, 2022 and forward	González-Soto - Closed starting 9/12/2022 - Phase 1 construction.
Sept 14 - Sept 15, 2022	Audubon - Closed 9/14/2022 and a partial day 9/15/2022 - Plumbing issues.
October 8, 2022	Marilla - Closed - Staffing.
Oct 8 - Oct 27, 2022	Alden - Closed - Renovations.
October 10, 2022	Angola - Closed - Columbus Day.
October 10, 2022	Audubon - Closed starting 10/10/2022 - Construction.
October 14-31, 2022	Merriweather visit counts estimated due to counter malfunction.
November 2022	Lackawanna visit counts estimated due to counter malfunction.
November 1-14, 2022	Merriweather visit counts estimated due to counter malfunction.
November 17-22, 2022	System-wide - All libraries impacted by winter storm, including partial and full day closings.
December 23-31, 2022	System-wide - All libraries impacted by winter storm and storm cleanup 12/23/2022-12/31/2022, including partial and full day closings. Erie County was under a State of Emergency at this time.
December 21-22, 2022	Clarence - closed - Construction on main foyer.