



Buffalo & Erie County Public Library - 2022 Statistics

|  | Year to Date Totals | | | | | | |
|---|---------------------|------------------|------------------|-------------------|----------------|--------------------|----------------|
| | Library Visits | Webpage Visits | Circulation | Computer Sessions | WiFi Logins | Program Attendance | |
| | | | | | | Virtual | Traditional |
| B&ECPL Totals | 1,736,893 | 5,376,886 | 5,480,475 | 253,313 | 523,156 | 27,036 | 202,243 |
| Member Libraries | 1,271,340 | 401,677 | 3,169,168 | 135,231 | 276,181 | 19,786 | 142,237 |
| Buffalo Branches | 258,288 | 65,694 | 307,497 | 53,716 | 94,022 | 171 | 12,324 |
| Central Library | 178,699 | 38,415 | 277,582 | 64,366 | 152,181 | 7,079 | 37,565 |
| Bookmobile Services | 17,242 | 6,422 | 31,965 | - | 772 | - | 10,117 |
| Institutions | 11,324 | - | 35,666 | - | - | - | - |
| System | - | 4,864,678 | 1,658,597 | - | - | - | - |
| MEMBER LIBRARIES | | | | | | | |
| Alden (Ewell Free) | 8,572 | 7,714 | 17,966 | 612 | 4,714 | 124 | 625 |
| <i>Amherst</i> | | | | | | | |
| Audubon | 82,395 | 25,487 | 279,911 | 8,679 | 19,724 | 40 | 5,424 |
| Clearfield | 111,134 | 23,399 | 307,004 | 8,651 | 24,763 | - | 5,713 |
| Eggertsville-Snyder | 47,796 | 14,242 | 139,775 | 4,980 | 11,066 | - | 3,046 |
| Williamsville | 22,381 | 12,696 | 49,886 | 1,867 | 13,284 | - | 3,594 |
| Angola | 32,710 | 8,167 | 29,419 | 1,846 | 2,192 | - | 2,465 |
| Aurora | 51,754 | 19,128 | 128,006 | 3,676 | 22,813 | - | 2,349 |
| Boston | 12,781 | 7,477 | 29,479 | 732 | 1,855 | 885 | 1,948 |
| <i>Cheektowaga</i> | | | | | | | |
| Julia Boyer Reinstein | 83,175 | 18,575 | 224,691 | 14,282 | 12,459 | 4,991 | 8,469 |
| Reinstein Memorial | 34,687 | 22,485 | 79,844 | 7,885 | 7,101 | 24 | 5,124 |
| Clarence | 58,086 | 21,801 | 188,694 | 4,444 | 11,781 | - | 3,203 |
| Collins | 13,779 | 5,985 | 42,337 | 1,109 | 2,556 | 1,915 | 3,319 |
| Concord | 27,329 | 6,364 | 48,878 | 2,043 | 5,709 | - | 1,766 |
| Eden | 14,515 | 8,572 | 39,171 | 1,084 | 2,274 | 208 | 991 |
| Elma | 33,999 | 9,884 | 86,794 | 1,868 | 3,414 | - | 3,729 |
| Grand Island Memorial | 42,543 | 14,259 | 103,510 | 2,728 | 7,397 | 23 | 13,185 |
| <i>Hamburg</i> | | | | | | | |
| Hamburg | 69,862 | 22,952 | 178,551 | 9,045 | 18,141 | 246 | 15,133 |
| Lake Shore | 30,142 | 11,915 | 59,685 | 2,391 | 4,158 | 6 | 3,298 |
| Lackawanna | 31,203 | 9,831 | 39,835 | 4,694 | 4,593 | 76 | 4,242 |
| Lancaster | 68,409 | 24,643 | 183,278 | 7,000 | 17,044 | - | 13,454 |
| Marilla | 9,808 | 5,951 | 32,501 | 357 | 953 | - | 417 |

November-2022

| Totals for the Month | | | | | | |
|----------------------|----------------|----------------|-------------------|---------------|--------------------|---------------|
| Library Visits | Webpage Visits | Circulation | Computer Sessions | WiFi Logins | Program Attendance | |
| | | | | | Virtual | Traditional |
| 138,854 | 405,040 | 501,975 | 19,693 | 42,243 | 1,267 | 12,803 |
| 100,094 | 38,725 | 298,352 | 10,233 | 21,899 | 897 | 9,882 |
| 19,163 | 5,408 | 26,072 | 3,563 | 7,547 | 12 | 760 |
| 17,185 | 3,424 | 28,522 | 5,897 | 12,749 | 358 | 2,161 |
| 1,102 | 407 | 5,297 | - | 48 | - | - |
| 1,310 | - | 10,281 | - | - | - | - |
| - | 357,076 | 133,451 | - | - | - | - |
| 591 | 741 | 1,429 | 48 | 414 | - | 56 |
| - | 2,196 | 3,158 | 2 | 414 | - | - |
| 11,640 | 2,299 | 39,940 | 989 | 2,605 | - | 295 |
| 3,993 | 1,367 | 15,030 | 422 | 995 | - | 153 |
| 2,422 | 1,249 | 6,352 | 229 | 1,012 | - | 368 |
| 1,943 | 838 | 2,769 | 129 | 113 | - | 135 |
| 4,357 | 2,103 | 12,970 | 313 | 1,860 | - | 155 |
| 1,024 | 635 | 3,002 | 57 | 148 | - | 102 |
| 6,672 | 1,822 | 21,802 | 1,182 | 1,103 | 223 | 723 |
| 3,103 | 1,954 | 7,995 | 640 | 523 | - | 204 |
| 4,860 | 1,965 | 18,924 | 337 | 1,133 | - | 366 |
| 1,194 | 631 | 5,058 | 108 | 210 | 81 | 283 |
| 2,460 | 680 | 4,697 | 166 | 426 | - | 128 |
| 1,047 | 849 | 3,543 | 80 | 151 | 15 | 57 |
| 2,447 | 946 | 8,284 | 124 | 247 | - | 270 |
| 4,504 | 1,299 | 10,104 | 207 | 624 | - | 710 |
| 5,242 | 2,135 | 16,022 | 598 | 1,249 | - | 1,162 |
| 2,380 | 1,019 | 6,036 | 165 | 251 | - | 169 |
| 2,388 | 884 | 4,151 | 377 | 404 | - | 299 |
| 5,097 | 2,000 | 17,396 | 503 | 1,430 | - | 761 |
| 828 | 550 | 3,201 | 28 | 69 | - | 46 |

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|---|---------------------|----------------|-------------|-------------------|-------------|--------------------|-------------|
| | Library Visits | Webpage Visits | Circulation | Computer Sessions | WiFi Logins | Program Attendance | |
| | | | | | | Virtual | Traditional |
| Newstead | 26,420 | 8,829 | 49,316 | 1,743 | 4,178 | 3,266 | 4,189 |
| North Collins | 10,998 | 7,297 | 15,833 | 1,106 | 3,926 | 3,747 | 2,544 |
| Orchard Park | 107,599 | 22,147 | 230,249 | 6,214 | 17,215 | 124 | 12,153 |
| City of Tonawanda | 40,738 | 13,959 | 89,352 | 6,535 | 7,274 | 1 | 2,914 |
| <i>Town of Tonawanda</i> | | | | | | | |
| Kenilworth | 29,916 | 9,617 | 56,203 | 4,236 | 4,922 | 773 | 1,760 |
| Kenmore | 85,168 | 21,709 | 247,386 | 14,394 | 21,032 | 3,263 | 6,999 |
| West Seneca | 83,441 | 16,592 | 191,614 | 11,030 | 19,643 | 74 | 10,184 |
| BUFFALO BRANCHES | | | | | | | |
| Coles (formerly East Delavan) | 24,439 | 6,518 | 16,795 | 7,546 | 8,624 | 119 | 850 |
| Crane | 21,250 | 10,665 | 52,275 | 3,273 | 3,351 | 42 | 287 |
| Dudley | 28,170 | 8,338 | 42,004 | 5,684 | 16,185 | - | 1,048 |
| East Clinton | 15,313 | 5,262 | 23,641 | 3,057 | 7,311 | - | 3,779 |
| González-Soto (formerly Niagara) | 22,969 | 7,982 | 26,394 | 4,890 | 22,057 | - | 638 |
| Merriweather | 72,459 | 9,983 | 36,426 | 14,266 | 12,021 | - | 955 |
| North Park | 50,256 | 9,272 | 88,551 | 10,671 | 11,627 | - | 4,042 |
| Panty (formerly Riverside) | 23,432 | 7,674 | 21,411 | 4,329 | 12,846 | 10 | 725 |
| CENTRAL LIBRARY | 178,699 | 38,415 | 277,582 | 64,366 | 152,181 | 7,079 | 37,565 |
| BOOKMOBILE SERVICES | | | | | | | |
| Library on Wheels | 14,695 | 5,763 | 24,685 | - | 772 | - | 9,186 |
| Library 2Go | 2,547 | 659 | 7,280 | - | - | - | 931 |
| INSTITUTIONS | | | | | | | |
| Correctional Facility | 6,928 | - | 13,855 | - | - | - | - |
| Holding Center | 4,396 | - | 21,811 | - | - | - | - |
| SYSTEM ¹ | - | 4,864,678 | - | - | - | - | - |
| Online renewals ² | - | - | 252,201 | - | - | - | - |
| Interlibrary Loans | - | - | 11,808 | - | - | - | - |
| eAudioBooks | - | - | 508,982 | - | - | - | - |
| eVideos | - | - | 4,969 | - | - | - | - |
| eBooks | - | - | 839,865 | - | - | - | - |
| eMusic | - | - | 1,685 | - | - | - | - |
| eMagazines | - | - | 39,087 | - | - | - | - |

November-2022

| Totals for the Month | | | | | | |
|----------------------|----------------|-------------|-------------------|-------------|--------------------|-------------|
| Library Visits | Webpage Visits | Circulation | Computer Sessions | WiFi Logins | Program Attendance | |
| | | | | | Virtual | Traditional |
| 2,297 | 1,078 | 4,706 | 134 | 382 | 113 | 337 |
| 939 | 847 | 1,510 | 78 | 333 | 375 | 199 |
| 8,111 | 2,065 | 22,009 | 499 | 1,338 | - | 1,220 |
| 3,974 | 1,393 | 9,437 | 546 | 754 | - | 281 |
| | | | | | | |
| 2,178 | 1,022 | 5,763 | 303 | 427 | 42 | 104 |
| 7,373 | 2,136 | 25,266 | 1,129 | 1,675 | 48 | 402 |
| 7,030 | 2,022 | 17,798 | 840 | 1,609 | - | 897 |
| | | | | | | |
| 2,610 | 598 | 2,337 | 663 | 744 | 5 | 80 |
| - | 575 | - | - | - | - | - |
| 2,987 | 722 | 3,891 | 394 | 1,593 | - | 62 |
| 1,211 | 488 | 2,000 | 176 | 472 | - | 132 |
| - | 563 | - | - | 1,454 | - | - |
| 5,395 | 845 | 4,141 | 1,051 | 1,045 | - | 70 |
| 4,191 | 923 | 11,028 | 910 | 1,050 | - | 340 |
| 2,769 | 694 | 2,675 | 369 | 1,189 | 7 | 76 |
| 17,185 | 3,424 | 28,522 | 5,897 | 12,749 | 358 | 2,161 |
| | | | | | | |
| 899 | 303 | 3,691 | - | 48 | | |
| 203 | 104 | 1,606 | - | - | | |
| | | | | | | |
| 878 | | 5,599 | | | | |
| 432 | | 4,682 | | | | |
| | 357,076 | | | | | |
| | | 643 | | | | |
| | | 910 | | | | |
| | | 48,123 | | | | |
| | | 710 | | | | |
| | | 77,091 | | | | |
| | | 195 | | | | |
| | | 5,779 | | | | |

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under SYSTEM.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by System personnel; and phone renewals made using the Library's automated phone renewal system.

Buffalo & Erie County Public Library - 2022 Statistics



Footnotes in Chronological Order

| Ongoing | Libraries are operating consistent with guidance from the Erie County Department of Health (ECDOH) and Centers for Disease Control, emphasizing safety for patrons and staff. |
|-----------------------------|---|
| January 3 - ongoing | Crane branch: continued phase 1 construction impacting operations, including 2nd floor meeting space unavailable. |
| January 3-10, 2022 | Marilla - Closed - Staffing. |
| January 5, 2022 | Dudley - Closed - National Fuel issue. |
| January 6, 2022 | East Aurora - Closed Gas Line Repair. |
| January 6, 2022 | System-wide - Most (but not all) libraries closed due to weather. |
| January 7, 2022 | Boston - Closed - Weather. |
| January 25, 2022 | Clearfield - Closed - Heating issue. |
| February 2022 | New <i>Library2Go</i> - Placed in service and added to statistical reports. |
| February 7 -13, 2022 | Audubon - Main entrance entrance/foyer construction. |
| February 7, 2022 | Boston - Internet down approximately 5 hours. |
| February 7 -11, 2022 | City of Tonawanda - Closed - Carpet installation. |
| February 9, 2022 | Julia Boyer Reinstein - Closed - Power work. |
| February 10 -11, 2022 | Clearfield - Closed - 11am 2/10/2022 - 2/11/2022 - National Fuel issue. |
| February 12, 2022 | Elma and Orchard Park - Internet down approximately 4 hours. |
| February 14 - April 2, 2022 | Panty - Closed - Floor replacement. |
| February 27, 2022 | Orchard Park - Closed. |
| March 7 - 9, 2022 | Aurora - Closed - LED Conversion. |
| March 7 -18, 2022 | Crane - Closed - Complete construction Phase I. |
| April 2022 | Circulation of Music/Music Video Downloaded - The Library is in the process of implementing a new service provider. |
| April 2022 and forward | System-wide Fine Free with autorenewals in effect. |
| April 23 - May 14, 2022 | Clarence - closed - Renovations and carpet installation. |
| May 8, 2022 | Orchard Park - closed due to staffing. |
| May 9, 2022 | Coles - closed May 9, 2022 - July 9, 2022 Renovations and carpet installation. |
| May 14, 2022 and beyond | Merriweather - Community assistance and support in the wake of 5/14/2022. |
| June 1, 2022 and forward | System - Hoopla streaming services and Overdrive Magazines implemented 6/1/2022. |
| June 13 - June 30, 2022 | Aurora - Parking lot construction. |
| June 20, 2022 | System-wide - Most libraries closed for Juneteenth federal holiday. |
| June 21, 2022 | Dudley - Closed - Water main break. |
| July 2022 | WiFi - Bookmoblie - Estimate - Server outage data transfer issues. |
| July 11, 2022 | Coles - Re-opened. |
| July 16 - July 17, 2022 | WiFi - System-wide - Estimates - Server outage. |
| July 21, 2022 | Eggertsville - Closed - Building maintenance. |
| July 2022 | Merriweather - Open during 7-week renovation project starting 7/25/2022. |
| August 6, 2022 | Alden - Closed 4 1/4 hours early (open 9-9:45am) due to power outage. |
| August 15, 2022 and forward | Crane - Closed starting 8/15/2022 - Phase 2 construction. |
| August 24, 2022 | City of Tonawanda - Closed - sewer line repair. |
| January-August 2022 | Correctional Facility - Jan-August numbers not received, reporting again in September. Staff returned to Holding Center 8/2022 |
| September | Williamsville - Lower count due to broken access point. |
| Sept. 12, 2022 and forward | González-Soto - Closed starting 9/12/2022 - Phase 1 construction. |
| Sept 14 - Sept 15, 2022 | Audubon - Closed 9/14/2022 and a partial day 9/15/2022 - Plumbing issues. |
| October 8, 2022 | Marilla - Closed - Staffing. |
| Oct 8 - Oct 27, 2022 | Alden - Closed - Renovations. |
| October 10, 2022 | Angola - Closed - Columbus Day. |
| October 10, 2022 | Audubon - Closed starting 10/10/2022 - Construction. |
| October 14-31, 2022 | Merriweather visit counts estimated due to counter malfunction. |
| November 2022 | Lackawanna visit counts estimated due to counter malfunction. |
| November 1-14, 2022 | Merriweather visit counts estimated due to counter malfunction. |
| November 17-22, 2022 | System-wide - All libraries impacted by winter storm, including partial and full day closings. |