



Buffalo & Erie County Public Library - 2022 Statistics

	Year to Date Totals						
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Virtual	Traditional
B&ECPL Totals	1,431,742	4,528,215	4,439,828	208,883	429,387	24,340	162,988
Member Libraries	1,055,104	320,666	2,545,690	112,422	228,272	17,792	114,734
Buffalo Branches	215,515	53,873	250,196	45,285	76,793	149	8,678
Central Library	140,098	31,324	215,929	51,176	123,757	6,399	31,581
Bookmobile Services	12,288	5,308	21,668	-	565	-	7,995
Institutions	8,737	-	16,655	-	-	-	-
System	-	4,117,044	1,389,690	-	-	-	-
MEMBER LIBRARIES							
Alden (Ewell Free)	7,741	6,258	15,589	542	3,924	124	547
<i>Amherst</i>							
Audubon	79,508	20,205	257,651	8,409	18,355	40	4,816
Clearfield	87,563	18,401	233,227	6,502	19,342	-	4,567
Eggertsville-Snyder	39,474	11,371	109,820	4,056	9,065	-	2,508
Williamsville	17,182	10,177	37,632	1,400	11,075	-	2,795
Angola	28,589	6,582	23,629	1,569	1,862	-	2,102
Aurora	42,452	15,061	101,480	3,039	18,670	-	1,728
Boston	10,434	6,037	23,601	615	1,538	885	1,698
<i>Cheektowaga</i>							
Julia Boyer Reinstein	68,737	14,928	178,993	11,698	10,070	4,491	6,864
Reinstein Memorial	27,880	17,757	63,202	6,458	5,871	24	4,602
Clarence	47,303	17,803	149,356	3,655	9,463	-	2,571
Collins	11,270	4,719	32,370	879	2,078	1,700	2,369
Concord	22,587	5,022	39,266	1,717	4,757	-	1,517
Eden	11,864	6,736	31,632	917	1,907	178	671
Elma	28,450	7,894	69,124	1,600	2,859	-	2,865
Grand Island Memorial	34,017	11,473	82,470	2,266	6,067	23	10,778
<i>Hamburg</i>							
Hamburg	57,286	18,514	143,823	7,657	15,282	236	11,493
Lake Shore	25,184	9,770	47,525	2,040	3,583	6	2,771
Lackawanna	26,100	7,979	31,190	3,899	3,728	76	3,527
Lancaster	56,284	20,251	147,420	5,835	14,071	-	11,291
Marilla	8,087	4,730	26,211	290	796	-	329

September-2022

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Virtual	Traditional
155,134	469,462	535,062	24,307	50,242	1,343	13,595
113,854	41,018	326,388	12,899	24,871	859	9,468
22,257	6,576	30,397	4,774	9,748	8	836
16,929	3,381	30,829	6,634	15,543	476	2,821
812	763	2,761	-	80	-	470
1,282	-	13,068	-	-	-	-
-	417,724	131,619	-	-	-	-
823	679	1,854	57	508	-	45
8,427	2,563	31,833	917	2,096	-	62
9,153	2,013	28,671	813	2,038	-	79
4,429	1,319	14,204	494	978	-	30
2,259	1,367	5,642	205	371	-	174
2,456	874	3,233	182	205	-	336
4,678	2,132	13,379	412	2,175	-	99
1,197	757	3,031	65	167	-	135
7,575	1,912	22,423	1,286	1,079	319	616
3,113	2,496	8,306	769	631	24	328
5,190	2,126	20,989	466	982	-	228
1,919	636	4,588	138	272	127	300
2,317	597	4,616	183	509	-	71
1,182	897	4,126	98	171	9	28
3,020	981	8,796	123	319	-	202
3,685	1,490	10,071	256	681	-	986
6,183	2,518	18,697	786	1,678	-	1,084
2,544	1,110	6,081	229	365	-	315
2,715	1,096	4,104	453	450	-	638
5,823	2,373	18,392	626	1,568	-	992
892	686	2,941	34	82	-	5

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						Virtual	Traditional
Newstead	21,431	6,802	39,716	1,431	3,396	2,939	3,497
North Collins	8,762	5,605	12,509	943	3,176	3,097	2,085
Orchard Park	89,868	17,946	184,290	5,116	14,155	114	9,502
City of Tonawanda	32,791	10,970	70,505	5,231	5,561	1	2,151
<i>Town of Tonawanda</i>							
Kenilworth	25,177	7,512	44,118	3,540	4,040	722	1,524
Kenmore	70,175	17,387	194,951	11,887	17,414	3,062	5,907
West Seneca	68,908	12,776	154,390	9,231	16,167	74	7,659
BUFFALO BRANCHES							
Coles (formerly East Delavan)	18,896	5,208	11,819	5,961	6,908	104	671
Crane	21,250	9,347	51,939	3,273	3,351	42	287
Dudley	22,713	6,775	33,114	4,809	12,558	-	869
East Clinton	11,103	4,202	18,856	2,543	6,132	-	1,752
González-Soto (formerly Niagara)	22,969	6,759	26,394	4,890	18,618	-	613
Merriweather	60,256	8,055	27,853	11,899	9,778	-	814
North Park	40,457	7,359	65,264	8,489	9,202	-	3,141
Panty (formerly Riverside)	17,871	6,168	14,957	3,421	10,246	3	531
CENTRAL LIBRARY	140,098	31,324	215,929	51,176	123,757	6,399	31,581
BOOKMOBILE SERVICES							
Library on Wheels	10,087	4,928	17,220	-	565	-	7,064
Library 2Go	2,201	380	4,448	-	-	-	931
INSTITUTIONS							
Correctional Facility	5,395	-	3,151	-	-	-	-
Holding Center	3,342	-	13,504	-	-	-	-
SYSTEM ¹	-	4,117,044	-	-	-	-	-
Online renewals ²	-	-	251,016	-	-	-	-
Interlibrary Loans	-	-	9,953	-	-	-	-
eAudioBooks	-	-	410,951	-	-	-	-
eVideos	-	-	3,612	-	-	-	-
eBooks	-	-	685,627	-	-	-	-
eMusic	-	-	1,256	-	-	-	-
eMagazines	-	-	27,275	-	-	-	-

September-2022

Totals for the Month						
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
					Virtual	Traditional
2,093	945	4,739	183	308	181	327
894	767	1,551	105	374	143	155
10,332	2,182	23,697	622	1,614	15	629
3,659	1,532	8,926	647	925	-	159
3,204	1,054	6,045	391	547	16	357
7,489	2,344	25,273	1,346	1,952	25	548
6,603	1,572	20,180	1,013	1,826	-	540
3,033	618	2,029	902	983	8	118
-	816	1,209	-	19	-	-
2,232	823	4,478	429	1,985	-	45
1,320	554	2,741	266	745	-	136
1,082	893	1,618	219	2,373	-	7
6,498	980	4,090	1,316	1,097	-	56
5,318	1,072	11,398	1,165	1,226	-	455
2,774	820	2,834	477	1,320	-	19
16,929	3,381	30,829	6,634	15,543	476	2,821
585	696	1,810	-	80	-	470
227	67	951	-	-	-	-
635		3,151	-			
647		9,917	-			
	417,724					
		607				
		1,026				
		47,586				
		655				
		75,182				
		213				
		6,350				

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under SYSTEM.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by System personnel; and phone renewals made using the Library's automated phone renewal system.

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Footnotes in Chronological Order

Ongoing	Libraries are operating consistent with guidance from the Erie County Department of Health (ECDOH) and Centers for Disease Control, emphasizing safety for patrons and staff.
January 3 - ongoing	Crane branch: continued phase 1 construction impacting operations, including 2nd floor meeting space unavailable.
January 3-10, 2022	Marilla - Closed - Staffing.
January 5, 2022	Dudley - Closed - National Fuel issue.
January 6, 2022	East Aurora - Closed Gas Line Repair.
January 6, 2022	System-wide - Most (but not all) libraries closed due to weather.
January 7, 2022	Boston - Closed - Weather.
January 25, 2022	Clearfield - Closed - Heating issue.
February 2022	New <i>Library2Go</i> - Placed in service and added to statistical reports.
February 7 -13, 2022	Audubon - Main entrance entrance/foyer construction.
February 7, 2022	Boston - Internet down approximately 5 hours.
February 7 -11, 2022	City of Tonawanda - Closed - Carpet installation.
February 9, 2022	Julia Boyer Reinstein - Closed - Power work.
February 10 -11, 2022	Clearfield - Closed - 11am 2/10/2022 - 2/11/2022 - National Fuel issue.
February 12, 2022	Elma and Orchard Park - Internet down approxmately 4 hours.
February 14 - April 2, 2022	Panty - Closed - Floor replacement.
February 27, 2022	Orchard Park - Closed.
March 7 - 9, 2022	Aurora - Closed - LED Conversion.
March 7 -18, 2022	Crane - Closed - Complete constrution Phase I.
April 2022	Circulation of Music/Music Video Downloaded - The Library is in the process of implementing a new service provider.
April 2022 and forward	System-wide Fine Free with autorenewals in effect.
April 23 - May 14, 2022	Clarence - closed - Renovations and carpet installation.
May 8, 2022	Orchard Park - closed due to staffing.
May 9, 2022	Coles - closed May 9, 2022 - July 9, 2022 Renovations and carpet installation.
May 14, 2022 and beyond	Merriweather - Community assistance and support in the wake of 5/14/2022.
June 1, 2022 and forward	System - Hoopla streaming services and Overdrive Magazines implemented 6/1/2022.
June 13 - June 30, 2022	Aurora - Parking lot construction.
June 20, 2022	System-wide - Most libraries closed for Juneteenth federal holiday.
June 21, 2022	Dudley - Closed - Water main break.
July 2022	WiFi - Bookmoblie - Estimate - Server outage data transfer issues.
July 11, 2022	Coles - Re-opened.
July 16 - July 17, 2022	WiFi - System-wide - Estimates - Server outage.
July 21, 2022	Eggertsville - Closed - Building maintenance.
July 2022	Merriweather - Open during 7-week renovation project starting 7/25/2022.
August 6, 2022	Alden - Closed 4 1/4 hours early (open 9-9:45am) due to power outage.
August 15, 2022 and forward	Crane - Closed starting 8/15/2022 - Phase 2 construction.
August 24, 2022	City of Tonawanda - Closed - sewer line repair.
January-August 2022	Correctional Facility - Jan-August numbers not received, reporting again in September. Staff returned to Holding Center 8/2022
September	Williamsville - Lower count due to broken access point.
Sept. 12, 2022 and forward	González-Soto - Closed starting 9/12/2022 - Phase 1 construction.
Sept 14 - Sept 15, 2022	Audubon - Closed 9/14/2022 and a partial day 9/15/2022 - Plumbing issues.