



Buffalo & Erie County Public Library - 2023 Statistics

	Year to Date Totals						
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Virtual	Traditional
B&ECPL Totals	2,125,381	8,201,278	6,940,637	289,403	610,507	13,585	265,259
Member Libraries	1,527,690	585,785	4,069,096	153,834	335,439	10,570	187,456
Buffalo Branches	282,387	91,266	367,477	60,409	98,886	25	15,292
Central Library	274,240	50,204	322,491	75,160	175,176	2,990	51,339
Bookmobile Services	20,978	3,485	72,153	-	1,006	-	11,172
Institutions	20,086	-	185,564	-	-	-	-
System	-	7,470,538	1,923,856	-	-	-	-
MEMBER LIBRARIES							
Alden (Ewell Free)	10,365	10,072	23,416	785	5,106	-	1,366
<i>Amherst</i>							
Audubon	101,394	37,351	356,615	9,579	38,527	-	10,127
Clearfield	134,573	32,671	401,308	10,611	30,634	-	4,799
Egbertsville-Snyder	55,673	22,537	177,250	5,259	12,015	-	2,442
Williamsville	21,458	19,370	52,599	1,546	13,840	-	3,921
Angola	32,975	12,997	37,892	1,977	1,439	-	3,074
Aurora	64,417	26,441	168,894	4,541	21,497	-	5,241
Boston	14,230	10,193	35,641	693	2,136	-	2,578
<i>Cheektowaga</i>							
Julia Boyer Reinstein	97,630	27,148	286,117	15,997	16,128	2,189	9,144
Reinstein Memorial	42,856	32,703	105,041	9,278	8,489	-	7,704
Clarence	75,064	29,962	246,948	5,149	16,047	-	6,591
Collins	17,969	9,329	57,140	1,470	3,259	1,179	6,723
Concord	31,161	11,096	61,519	2,313	6,372	-	2,391
Eden	15,913	13,750	46,592	1,350	2,114	56	1,682
Elma	41,042	13,827	112,400	2,368	4,441	-	6,340
Grand Island Memorial	48,023	19,449	133,494	2,690	7,998	7	11,282
<i>Hamburg</i>							
Hamburg	90,289	32,360	228,240	10,145	19,640	66	14,990
Lake Shore	36,693	16,558	75,674	2,665	5,686	17	4,179
Lackawanna	33,578	14,695	53,497	6,044	5,657	17	7,349
Lancaster	85,291	35,744	247,443	7,439	18,345	-	19,455
Marilla	11,358	8,712	39,702	467	994	4	1,117

December-2023

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					Virtual	Traditional
167,823	831,732	573,762	23,154	51,149	689	19,632
116,134	43,570	316,392	12,144	27,563	526	13,781
23,781	7,144	32,130	4,905	9,361	-	1,132
25,003	4,243	21,006	6,105	14,167	163	3,689
1,504	222	7,253	-	58	-	1,030
1,401	-	15,870	-	-	-	-
-	776,553	181,111	-	-	-	-
831	726	1,800	54	389	-	99
9,042	2,743	34,031	895	3,619	-	1,249
8,950	2,453	27,995	837	2,133	-	272
3,855	1,731	13,336	374	991	-	143
1,276	1,731	3,780	108	1,139	-	398
3,253	888	2,698	148	86	-	613
5,338	2,026	13,144	413	1,881	-	504
1,068	794	3,130	51	189	-	143
7,507	1,864	22,596	1,290	1,419	85	629
2,796	2,295	8,459	657	603	-	443
5,234	1,993	18,363	367	1,263	-	417
1,377	704	4,460	135	270	97	444
2,383	946	4,572	187	486	-	200
1,160	994	3,534	113	177	1	158
2,918	1,058	8,122	167	383	-	397
3,154	1,476	9,563	181	650	-	619
6,403	2,441	16,704	771	1,526	-	915
2,501	1,274	5,409	172	415	-	384
2,886	1,122	5,007	499	496	-	752
6,347	2,676	18,368	566	1,559	-	1,201
854	650	3,303	46	75	-	63

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Newstead	33,888	12,915	56,439	2,193	5,531	2,647	7,041
North Collins	13,157	11,406	21,626	1,117	4,343	4,142	3,167
Orchard Park	128,900	29,095	293,822	8,301	22,382	20	17,385
City of Tonawanda	49,705	21,376	111,769	7,759	10,982	-	4,345
<i>Town of Tonawanda</i>							
Kenilworth	35,996	16,964	70,650	4,392	5,460	46	2,746
Kenmore	101,587	31,149	317,667	15,403	23,443	180	10,683
West Seneca	102,505	25,915	249,701	12,303	22,934	-	9,594
BUFFALO BRANCHES							
Coles (formerly East Delavan)	36,996	8,888	28,983	11,862	11,711	22	1,365
Crane	13,714	14,659	28,302	1,780	6,184	-	1,056
Dudley	26,448	11,676	49,670	5,358	23,938	-	1,054
East Clinton	17,002	7,686	32,805	3,803	7,365	-	3,591
González-Soto (formerly Niagara)	8,888	9,347	10,620	1,325	7,028	-	363
Merriweather	89,633	15,500	56,387	17,441	14,909	-	1,361
North Park	58,163	12,905	133,848	12,608	12,885	-	5,295
Panty (formerly Riverside)	31,543	10,605	26,862	6,232	14,866	3	1,207
CENTRAL LIBRARY	274,240	50,204	322,491	75,160	175,176	2,990	51,339
BOOKMOBILE SERVICES							
Library on Wheels	18,400	2,035	46,233	-	1,006	-	11,104
Library 2Go	2,578	1,450	25,920	-	-	-	68
INSTITUTIONS							
Correctional Facility	13,308	-	65,341	-	-	-	-
Holding Center	6,778	-	120,223	-	-	-	-
SYSTEM ¹	-	7,470,538	-	-	-	-	-
Online renewals ²	-	-	8,092	-	-	-	-
Interlibrary Loans	-	-	15,726	-	-	-	-
eAudioBooks	-	-	711,129	-	-	-	-
eVideos	-	-	8,928	-	-	-	-
eBooks	-	-	1,019,409	-	-	-	-
eMusic	-	-	2,687	-	-	-	-
eMagazines	-	-	157,885	-	-	-	-

December-2023

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					Virtual	Traditional
2,931	946	4,026	183	475	79	536
903	833	1,593	90	368	264	270
9,925	2,220	23,975	628	1,893	-	1,330
3,830	1,588	8,607	588	990	-	226
2,721	1,118	5,304	360	407	-	159
7,133	2,554	24,796	1,264	1,711	-	588
9,558	1,726	19,717	1,000	1,970	-	629
2,963	670	2,173	1,005	1,061	-	108
3,421	1,380	7,698	501	1,194	-	175
1,242	938	2,540	202	2,179	-	90
1,325	614	2,638	368	766	-	112
2,235	819	2,447	349	836	-	64
6,573	1,086	4,407	1,226	1,192	-	93
3,854	890	8,193	801	977	-	294
2,168	747	2,034	453	1,156	-	196
25,003	4,243	21,006	6,105	14,167	163	3,689
1,300	123	4,651	-	58	-	1,023
204	99	2,602	-	-	-	7
987		6,107				-
414		9,763				-
	776,553					
		677				
		1,163				
		62,063				
		761				
		86,814				
		232				
		29,401				

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under SYSTEM.

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					Virtual	Traditional

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by System personnel; and phone renewals made using the Library's automated phone renewal system.

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Footnotes in Chronological Order

Ongoing	Libraries are operating consistent with guidance from the Erie County Department of Health (ECDOH) and Centers for Disease Control, emphasizing safety for patrons and staff.
August 15, 2022 and forward	Crane - Closed starting 8/15/2022 - Phase 2 construction.
Sept. 12, 2022 and forward	González-Soto - Closed starting 9/12/2022 - Phase 1 construction.
Oct. 10, 2022 - Mar. 3, 2023	Audubon - Closed starting 10/10/2022 - 3/3/2023 - Construction - building expansion.
Feb. 22 - Feb. 23, 2023	System-wide - Several libraries had partial day closings 2/22/2023-2/23/2023 due to ice storm.
February 23, 2023	Panty - Closed 2/23/2023 - Ice storm
Feb. 22 - Feb. 23, 2023	Eden - Closed 2/27/2023-3/1/2023 - Building maintenance.
February 24, 2023	Williamsville - Closed partial day 2/24/2023 - Building maintenance.
Feb. 27 - Mar. 1, 2023	Williamsville - Closed 2/27/2023-3/1/2023 - Building maintenance.
Feb 14 - Apr 2, 2023	Panty - Closed 2/14/2022-4/2/2022 - Floor replacement
March 4, 2023	Audubon - Re-opened 3/4/23.
Mar. 10 - Mar. 23, 2023	Central - Temporarily closed 3pm weekdays 3/10/23-3/23/23 - Safety concerns.
Mar. 18 - Mar. 27, 2023	Bookmobile - Closed for repair 3/18/23-3/27/23.
March 26, 2023	North Park - Closed Sunday, 3/26/2023 - heating issue.
April 7, 2023	Grand Island - High visitor count - Easter event 4/7/2023 in conjunction with the Grand Island Recreation Department.
April 21, 2023	Grand Island - Closed 4/21/2023 - Staffing.
May 31, 2023	North Park - Closed 5/31/2023 - High temperatures and non-functioning air conditioning system.
Jun. 15 - Jun. 27, 2023	Marilla - Closed 6/15/2023-6/27/2023 -Carpet replacement.
July 13, 2023	Central - New visitor counters installed 7/13/2023.
August 24, 2023	Dudley - Closed 8/24/2023 - No water.
August 28, 2023	González-Soto - Closed 9/12/2022 - 8/27/2023 - Phase 1 Construction. Re-opened 8/28/2023.
September 11, 2023	Crane - Re-opened 9/11/2023.
September 19, 2023	Dudley - Closed 9/19/2023 - No water.
Oct. 11 - Oct. 12, 2023	System-wide - High visitor counts 10/11/2023-10/12/2023 - Eclipse glasses distribution.
Oct. 8 - Oct. 27, 2023	Alden - Closed 10/8/2022-10/27/2022 - Renovations.
Oct. 18 - Oct. 21, 2023	Alden - Closed 10/18/2023-10/21/2023 - Main entrance floor re-tiling.
Nov. 1 - Nov. 2, 2023	Audubon - Closed 11/1/2023-11/2/2023 - No heat.
Nov. 8, 2023	Dudley - Closed starting 11/8/2023 - construction.
Nov. 28, 2023	Aurora - Closed 11/28/2023 - Weather.
Nov. 8 - Dec. 10, 2023	Dudley - Closed 11/8/2023 - 12/10/2023 - Construction. Re-opened 12/11/2023.
Dec. 12, 2023	Concord - Closed 12/12/2023 - Installation of LED Lights.
Dec. 18, 2023	Dudley - Closed 12/18/2023 - Sewer work near library.
Dec. 20 - Dec. 21, 2023	Williamsville - Closed 12/20/2023-12/21/2023 - Air handler installation.