



Buffalo & Erie County Public Library - 2023 Statistics

	Year to Date Totals						
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	
						Virtual	Traditional
B&ECPL Totals	1,957,558	7,369,546	6,366,875	266,249	559,358	12,896	245,627
Member Libraries	1,411,556	542,215	3,752,704	141,690	307,876	10,044	173,675
Buffalo Branches	258,606	84,122	335,347	55,504	89,525	25	14,160
Central Library	249,237	45,961	301,485	69,055	161,009	2,827	47,650
Bookmobile Services	19,474	3,263	64,900	-	948	-	10,142
Institutions	18,685	-	169,694	-	-	-	-
System	-	6,693,985	1,742,745	-	-	-	-
MEMBER LIBRARIES							
Alden (Ewell Free)	9,534	9,346	21,616	731	4,717	-	1,267
<i>Amherst</i>							
Audubon	92,352	34,608	322,584	8,684	34,908	-	8,878
Clearfield	125,623	30,218	373,313	9,774	28,501	-	4,527
Egbertsville-Snyder	51,818	20,806	163,914	4,885	11,024	-	2,299
Williamsville	20,182	17,639	48,819	1,438	12,701	-	3,523
Angola	29,722	12,109	35,194	1,829	1,353	-	2,461
Aurora	59,079	24,415	155,750	4,128	19,616	-	4,737
Boston	13,162	9,399	32,511	642	1,947	-	2,435
<i>Cheektowaga</i>							
Julia Boyer Reinstein	90,123	25,284	263,521	14,707	14,709	2,104	8,515
Reinstein Memorial	40,060	30,408	96,582	8,621	7,886	-	7,261
Clarence	69,830	27,969	228,585	4,782	14,784	-	6,174
Collins	16,592	8,625	52,680	1,335	2,989	1,082	6,279
Concord	28,778	10,150	56,947	2,126	5,886	-	2,191
Eden	14,753	12,756	43,058	1,237	1,937	55	1,524
Elma	38,124	12,769	104,278	2,201	4,058	-	5,943
Grand Island Memorial	44,869	17,973	123,931	2,509	7,348	7	10,663
<i>Hamburg</i>							
Hamburg	83,886	29,919	211,536	9,374	18,114	66	14,075
Lake Shore	34,192	15,284	70,265	2,493	5,271	17	3,795
Lackawanna	30,692	13,573	48,490	5,545	5,161	17	6,597
Lancaster	78,944	33,068	229,075	6,873	16,786	-	18,254
Marilla	10,504	8,062	36,399	421	919	4	1,054

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					Virtual	Traditional
173,443	751,227	573,702	22,975	51,978	950	19,123
119,420	45,343	317,623	12,360	28,508	840	14,224
25,588	7,836	31,608	5,011	9,221	-	878
24,867	4,139	21,328	5,604	14,192	110	2,644
2,049	278	7,674	-	57	-	1,377
1,519	-	17,027	-	-	-	-
-	693,631	178,442	-	-	-	-
841	793	2,147	59	399		130
9,435	3,008	33,034	885	3,873		737
9,273	2,590	26,522	810	2,347		437
4,239	1,848	13,607	374	1,083		221
1,660	1,431	4,142	124	1,103		350
2,108	927	2,553	166	96		142
5,010	2,084	13,442	326	1,666		419
951	793	2,714	41	151		125
7,891	2,155	23,233	1,380	1,441	201	910
3,160	2,465	8,475	714	662	-	712
5,504	2,166	18,311	372	1,415		472
1,471	741	4,360	102	255	62	344
2,436	876	4,648	154	544		242
1,035	954	3,608	120	163	1	130
2,889	1,047	8,534	151	356		496
4,339	1,432	9,862	202	644		822
6,658	2,517	18,049	787	1,604		1,059
3,051	1,359	5,942	184	555		332
2,779	1,188	4,841	601	438		523
6,260	2,554	19,016	598	1,652		1,539
856	741	3,323	29	81		18

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Newstead	30,957	11,969	52,413	2,010	5,056	2,568	6,505
North Collins	12,254	10,573	20,033	1,027	3,975	3,878	2,897
Orchard Park	118,975	26,875	269,847	7,673	20,489	20	16,055
City of Tonawanda	45,875	19,788	103,162	7,171	9,992	-	4,119
<i>Town of Tonawanda</i>							
Kenilworth	33,275	15,846	65,346	4,032	5,053	46	2,587
Kenmore	94,454	28,595	292,871	14,139	21,732	180	10,095
West Seneca	92,947	24,189	229,984	11,303	20,964	-	8,965
BUFFALO BRANCHES							
Coles (formerly East Delavan)	34,033	8,218	26,810	10,857	10,650	22	1,257
Crane	10,293	13,279	20,604	1,279	4,990	-	881
Dudley	25,206	10,738	47,130	5,156	21,759	-	964
East Clinton	15,677	7,072	30,167	3,435	6,599	-	3,479
González-Soto (formerly Niagara)	6,653	8,528	8,173	976	6,192	-	299
Merriweather	83,060	14,414	51,980	16,215	13,717	-	1,268
North Park	54,309	12,015	125,655	11,807	11,908	-	5,001
Panty (formerly Riverside)	29,375	9,858	24,828	5,779	13,710	3	1,011
CENTRAL LIBRARY	249,237	45,961	301,485	69,055	161,009	2,827	47,650
BOOKMOBILE SERVICES							
Library on Wheels	17,100	1,912	41,582	-	948	-	10,081
Library 2Go	2,374	1,351	23,318	-	-	-	61
INSTITUTIONS							
Correctional Facility	12,321	-	59,234	-	-	-	-
Holding Center	6,364	-	110,460	-	-	-	-
SYSTEM ¹	-	6,693,985	-	-	-	-	-
Online renewals ²	-	-	7,415	-	-	-	-
Interlibrary Loans	-	-	14,563	-	-	-	-
eAudioBooks	-	-	649,066	-	-	-	-
eVideos	-	-	8,167	-	-	-	-
eBooks	-	-	932,595	-	-	-	-
eMusic	-	-	2,455	-	-	-	-
eMagazines	-	-	128,484	-	-	-	-

November-2023

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					Virtual	Traditional
2,664	984	3,827	169	454	268	651
1,045	873	1,382	95	378	308	213
10,308	2,361	22,296	627	1,808		1,298
4,223	1,494	8,931	628	994		179
2,527	1,242	5,455	363	383		176
8,298	2,696	24,683	1,366	1,953		793
8,509	2,024	20,686	933	2,010		754
3,065	739	2,019	837	1,052		95
3,374	1,710	8,163	481	1,188		174
943	989	850	132	1,808		24
1,682	712	2,666	456	671		113
2,210	824	2,690	345	866		66
7,811	1,183	4,369	1,402	1,389		97
3,697	945	8,917	767	952		216
2,806	734	1,934	591	1,295		93
24,867	4,139	21,328	5,604	14,192	110	2,644
1,829	170	5,142	-	57		1,368
220	108	2,532	-	-		9
1,058		6,572				
461		10,455				
	693,631					
		696				
		1,301				
		61,067				
		864				
		83,933				
		199				
		30,382				

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under SYSTEM.

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					Virtual	Traditional

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by System personnel; and phone renewals made using the Library's automated phone renewal system.

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Footnotes in Chronological Order

Ongoing	Libraries are operating consistent with guidance from the Erie County Department of Health (ECDOH) and Centers for Disease Control, emphasizing safety for patrons and staff.
August 15, 2022 and forward	Crane - Closed starting 8/15/2022 - Phase 2 construction.
Sept. 12, 2022 and forward	González-Soto - Closed starting 9/12/2022 - Phase 1 construction.
Oct. 10, 2022 - Mar. 3, 2023	Audubon - Closed starting 10/10/2022 - 3/3/2023 - Construction - building expansion.
Feb. 22 - Feb. 23, 2023	System-wide - Several libraries had partial day closings 2/22/2023-2/23/2023 due to ice storm.
February 23, 2023	Panty - Closed 2/23/2023 - Ice storm
Feb. 22 - Feb. 23, 2023	Eden - Closed 2/27/2023-3/1/2023 - Building maintenance.
February 24, 2023	Williamsville - Closed partial day 2/24/2023 - Building maintenance.
Feb. 27 - Mar. 1, 2023	Williamsville - Closed 2/27/2023-3/1/2023 - Building maintenance.
Feb 14 - Apr 2, 2023	Panty - Closed 2/14/2022-4/2/2022 - Floor replacement
March 4, 2023	Audubon - Re-opened 3/4/23.
Mar. 10 - Mar. 23, 2023	Central - Temporarily closed 3pm weekdays 3/10/23-3/23/23 - Safety concerns.
Mar. 18 - Mar. 27, 2023	Bookmobile - Closed for repair 3/18/23-3/27/23.
March 26, 2023	North Park - Closed Sunday, 3/26/2023 - heating issue.
April 7, 2023	Grand Island - High visitor count - Easter event 4/7/2023 in conjunction with the Grand Island Recreation Department.
April 21, 2023	Grand Island - Closed 4/21/2023 - Staffing.
May 31, 2023	North Park - Closed 5/31/2023 - High temperatures and non-functioning air conditioning system.
Jun. 15 - Jun. 27, 2023	Marilla - Closed 6/15/2023-6/27/2023 -Carpet replacement.
July 13, 2023	Central - New visitor counters installed 7/13/2023.
August 24, 2023	Dudley - Closed 8/24/2023 - No water.
August 28, 2023	González-Soto - Closed 9/12/2022 - 8/27/2023 - Phase 1 Construction. Re-opened 8/28/2023.
September 11, 2023	Crane - Re-opened 9/11/2023.
September 19, 2023	Dudley - Closed 9/19/2023 - No water.
Oct. 11 - Oct. 12, 2023	System-wide - High visitor counts 10/11/2023-10/12/2023 - Eclipse glasses distribution.
Oct. 8 - Oct. 27, 2023	Alden - Closed 10/8/2022-10/27/2022 - Renovations.
Oct. 18 - Oct. 21, 2023	Alden - Closed 10/18/2023-10/21/2023 - Main entrance floor re-tiling.
Nov. 1 - Nov. 2, 2023	Audubon - Closed 11/1/2023-11/2/2023 - No heat.
Nov. 8, 2023	Dudley - Closed starting 11/8/2023 - construction.
Nov. 28, 2023	Aurora - Closed 11/28/2023 - Weather.