Buffalo & Erie County Public Library



CIRCULATION STATISTICS

December 2005

EXECUTIVE SUMMARY									
	<u>Dec. 2005</u> <u>Dec. 2004</u> <u>Jan-Dec. 2005</u> <u>Jan-Dec. 2004</u>								
CITY OF BUFFALO:									
Central Library	50,045	50,467	-0.8%	642,458	674,780	-4.8%			
City Branches	37,911	63,728	-40.5%	759,739	1,029,541	-26.2%			
CONTRACTING LIBRARIES	326,451	394,108	-17.2%	5,406,900	6,528,447	-17.2%			
MOBILE & URBAN SERVICES	19	2,571	-99.3%	7,533	85,250	-91.2%			
INSTITUTIONS	15,392	18,169	-15.3%	209,805	233,759	-10.2%			
e-BRANCH	46,215	50,672	-8.8%	602,029	623,858	-3.5%			
TOTAL CIRCULATION	476,033	579,715	-17.9%	7,628,464	9,175,635	-16.9%			

CENTRAL, EXTENSION SERVICES & e-BRANCH

DECEMBER 2005	DEC 2005	DEC 2004	CHANGE	JAN-DEC 2005	JAN-DEC 2004	CHANGE					
CENTRAL LIBRARY											
TOTAL CENTRAL	50,045	50,467	-0.8%	642,458	674,780	-4.8%					
<u>CITY BRANCHES</u>											
Cazenovia	3	4,929	-99.9%	56,895	87,439	-34.9%					
Crane	6,907	8,305	-16.8%	105,171	136,807	-23.1%					
Dudley	8,085	8,684	-6.9%	114,502	132,336	-13.5%					
East Clinton	3,614	3,216	12.4%	45,801	56,489	-18.9%					
East Delavan	2,078	2,635	-21.1%	31,917	46,773	-31.8%					
Fairfield	-	6,053	-100.0%	56,991	95,735	-40.5%					
Fronczak	11	3,035	-99.6%	25,378	45,128	-43.8%					
Kensington	5	3,049	-99.8%	25,771	50,470	-48.9%					
Martin L. King	1	2,513	-100.0%	20,762	28,690	-27.6%					
James M. Mead	- 2.000	1,963	-100.0%	18,125	35,747	-49.3%					
Niagara North Jefferson	3,396	3,478 2,496	-2.4% 18.9%	45,406 35,012	60,014	-24.3% -12.1%					
North Park	2,967 5,076	4,441	14.3%	67,542	39,845 77,698	-12.1%					
Northwest	3,076	3,129	-99.9%	31,216	50,432	-38.1%					
Riverside	5,764	5,802	-0.7%	79,250	85,938	-7.8%					
	,	•		•	·						
TOTAL BRANCHES	37,911	63,728	-40.5%	759,739	1,029,541	-26.2%					
	MOBIL	E & URBA	N SERVICE	<u>S</u>							
Lookie Bookie/Outreach	19	_	N/A	7,533	7,053	6.8%					
RAM Van	-	-	N/A	-	18,391	-100.0%					
Mobile Libraries	-	2,571	-100.0%	-	59,806	-100.0%					
TOTAL MOBILE & URBAN	19	2,571	-99.3%	7,533	85,250	-91.2%					
INSTITUTIONS											
Correctional Facility	8,555	10,583	-19.2%	120,644	136,607	-11.7%					
Holding Center	4,724	5,302	-10.9%	62,997	68,039	-7.4%					
Home & Infirmary	2,113	2,284	-7.5%	26,164	29,113	-10.1%					
TOTAL INSTITUTIONS	15,392	18,169	-15.3%	209,805	233,759	-10.2%					
	<u>e-BRANCH</u>										
TOTAL e-BRANCH	46,215	50,672	-8.8%	602,029	623,858	-3.5%					

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CONTRACTING LIBRARIES

	DEC	DEC		JAN-DEC	JAN-DEC	0111110
DECEMBER 2005	2005	2004	CHANGE	2005	2004	CHANGE
Alden (Ewell Free)	3,053	3,419	-10.7%	52,957	61,039	-13.2%
Amherst Public	-,,,,,	-,		,		
Audubon	47,484	47,704	-0.5%	696,963	747,496	-6.8%
Clearfield	27,430	30,788	-10.9%	421,034	493,759	-14.7%
Eggertsville-Snyder	10,796	15,243	-29.2%	175,686	226,366	-22.4%
Williamsville	7,886	10,584	-25.5%	120,835	154,445	-21.8%
Angola Public	3,986	3,549	12.3%	54,465	55,627	-2.1%
Aurora Town Public	· · · · · · · · · · · · · · · · · · ·	•		,	•	
East Aurora	15,572	16,892	-7.8%	243,125	272,397	-10.7%
West Falls	-	2,060	-100.0%	21,238	32,247	-34.1%
Boston Free	4,389	3,875	13.3%	65,201	64,674	0.8%
Cheektowaga Public						
Julia B. Reinstein	19,629	19,488	0.7%	279,646	341,857	-18.2%
North Branch	-	5,715	-100.0%	53,332	101,316	-47.4%
Reinstein Memorial	18,998	19,436	-2.3%	264,908	327,624	-19.1%
South Branch	-	6,126	-100.0%	46,087	97,545	-52.8%
Clarence Public	19,434	18,395	5.6%	297,905	322,047	-7.5%
Collins Public	3,532	3,608	-2.1%	55,806	63,409	-12.0%
Concord Public	5,151	6,606	-22.0%	95,584	109,576	-12.8%
Eden	3,604	4,964	-27.4%	68,802	81,763	-15.9%
Elma Public	9,020	9,887	-8.8%	145,313	161,268	-9.9%
Grand Island Memorial	9,145	9,884	-7.5%	151,302	174,851	-13.5%
Hamburg Public						
Blasdell	5	3,943	-99.9%	41,334	70,934	-41.7%
Hamburg	14,542	15,391	-5.5%	222,401	273,286	-18.6%
Lake Shore	7,140	7,398	-3.5%	108,565	131,250	-17.3%
Lackawanna Public	3,775	3,613	4.5%	56,532	63,294	-10.7%
Lancaster Public						
Depew	37	7,665	-99.5%	85,357	133,268	-36.0%
Lancaster	9,647	10,386	-7.1%	137,583	184,596	-25.5%
Marilla Free	2,629	3,504	-25.0%	44,255	51,981	-14.9%
Newstead Public	3,464	3,955	-12.4%	63,070	69,524	-9.3%
North Collins Memorial	2,115	2,344	-9.8%	33,799	39,338	-14.1%
Orchard Park Public	22,551	23,553	-4.3%	368,289	386,716	-4.8%
Tonawanda Public	8,599	8,689	-1.0%	123,354	141,293	-12.7%
Town of Tonawanda Public						
Brighton	-	10,602	-100.0%	99,704	173,085	-42.4%
Greenhaven	-	8,455	-100.0%	66,278	135,227	-51.0%
Kenilworth	10,466	11,078	-5.5%	134,095	176,036	-23.8%
Kenmore	16,382	17,432	-6.0%	235,158	294,378	-20.1%
Parkside Village	7	1,606	-99.6%	17,680	25,007	-29.3%
West Seneca Public	15,983	16,271	-1.8%	259,257	289,928	-10.6%
TOTAL CONTRACT LIBS:	326,451	394,108	-17.2%	5,406,900	6,528,447	-17.2%

SUNDAY CIRCULATION - 2005

	Central	4uoubon	J.B.R. ***	North Collis	Orchald P.	Cleanfeld **	SUNDAY 2005	Sunday 2004*		
	/ 👸	\	/ '8'	/ 🖔	/ ¿š	/ 🐉 /	/ 🐉 /	<i>M</i> /	/ CHANGE	
01/02/05		-	, ,		-	-	0	5,965	-100.0%	•
01/09/05	_	-	Closed	81	-	774	855	6,190	-86.2%	-
01/16/05	-	-	Closed	90	-	801	891	5,773	-84.6%	-
01/23/05	-	-	Closed	145	-	767	912	6,252	-85.4%	=
01/30/05	-	-	Closed	203	-	868	1,071	5,403	-80.2%	-
02/06/05	984	937	Closed	154	396	874	3,345	6,540	-48.9%	-
02/13/05	878	1,012	Closed	128	499	691	3,208	5,850	-45.2%	_
02/20/05	1,247	1,286	Closed	146	516	822	4,017	7,034	-42.9%	=
02/27/05	906	1,095	Closed	117	534	748	3,400	6,373	-46.6%	_
03/06/05	975	1,361	Closed	133	585	797	3,851	6,814	-43.5%	
03/13/05	1,086	1,277	Closed	184	600	695	3,842	5,890	-34.8%	-
03/20/05	1,049	1,280	Closed	125	566	766	3,786	7,183	-47.3%	=
03/27/05	-	-	Closed	-	-	-	0	5,264		Easter Sunday
04/03/05	480	892	Closed	121	356	551	2,400	5,908	-59.4%	-
04/10/05	753	1,015	Closed	185	421	465	2,839	0	100.0%	-
04/17/05	871	1,027	Closed	153	440	490	2,981	4,783	-37.7%	-
04/24/05	1,416	1,115	Closed	127	869	689	4,216	6,771	-37.7%	-
05/01/05	911	1,150	Closed	207	525	805	3,598	6,439	-44.1%	-
05/08/05	472	665	Closed	109	310	430	1,986	3,829	-48.1%	-
05/15/05	921	980	Closed	146	629	578	3,254	4,646	-30.0%	-
05/22/05	809	946	Closed	91	553	452	2,851	5,409	-47.3%	-
09/11/05	Summer r	ecess was	s extended	d due to bu	dgetary pr	oblems.	0	3,177	-100.0%	_
09/18/05				d due to bu			0	4,244	-100.0%	-
09/25/05	679	698	362	107	404	385	2,635	4,647	-43.3%	-
10/02/05	827	977	445	83	341	334	3,007	4,784	-37.1%	-
10/09/05	906	839	519	114	433	581	3,392	4,873	-30.4%	-
10/16/05	1,014	976	658	110	437	591	3,786	4,848	-21.9%	-
10/23/05	1,019	1,078	628	141	372	497	3,735	5,130	-27.2%	-
10/30/05	784	845	590	116	395	502	3,232	4,041	-20.0%	-
11/06/05	1,063	928	673	152	460	483	3,759	5,072	-25.9%	-
11/13/05	1,220	828	549	206	652	538	3,993	5,111	-21.9%	-
11/20/05	933	1,121	497	158	529	487	3,725	5,212	-28.5%	-
11/27/05	949	912	469	133	405	632	3,500	5,033	-30.5%	-
12/04/05	1,286	809	506	145	440	368	3,554	5,346	-33.5%	-
12/11/05	907	673	362	76	337	301	2,656	3,145	-15.5%	-
12/18/05	1,096	992	453	98	328	425	3,392	2,869	18.2%	-
12/25/05	Closed	Closed	Closed	Closed	Closed	Closed	0	0		- •

Y-T-D **TOTALS** 26,441 27,714 6,711 4,284 13,332 19,187 97,669 174,488 -44.0%

The 2005 B&ECPL operating budget funds Sunday open hours at the Central, Audubon, North Collins and Orchard Park libraries. *2004 Sunday hours also included the Crane, Dudley, Hamburg, JBR and Kenmore libraries, but not North Collins.

^{**}Sunday hours at the Clearfield (Amherst) Library are provided as a result of volunteer fund-raising efforts.
***The Town of Cheektowaga provided funds to open the J.B.R. Library on Sundays beginning 9/25/2005.

FOOTNOTES

2005

SYSTEM-WIDE: 2005 budget reductions had a negative impact on circulation activity throughout the B&ECPL. (Refer

to the attached Footnotes section of the January 2005 circulation report for details of service hour

reductions at individual locations.)

SYSTEM-WIDE: Library materials purchasing was severely curtailed, which adversely impacted circulation.

Lookie Bookie: Discontinued circulation of materials on 9/16/2005. Operations will cease on October 14th.

Operations discontinued on 10/14/2005.

Central Library: Beginning 11/4/2005, BS&T, Children's Room and Grosvenor Room were closed all day on Fridays.

These departments also instituted later opening hours, opening at 10 AM rather than 8:30 AM.

Cazenovia Branch: Discontinued circulation of materials on 10/21/2005 in preparation for closing on November 18th.

Closed permanently on 11/18/2005.

East Delavan: Closed 8/31/05 due to a power outage.

Fairfield Branch: Closed a few hours early on July 12, 13, 14 and 26 due to severe heat as building does not have A/C.

Discontinued circulation of materials on 9/15/2005 in preparation for closing on October 14th.

Closed permanently on 10/14/2005.

Fronczak Branch: Discontinued circulation of materals on 11/16/2005 in preparation for closing on December 16th.

Closed permanently on 12/16/2005.

Kensington Branch: Discontinued circulation of materials on 10/21/2005 in preparation for closing on November 18th.

Closed permanently on 11/18/2005.

M. L. King Branch: Discontinued circulation of materials on 11/18/2005 in preparation for closing on December 16th.

Closed permanently on 12/16/2005.

Mead Branch: Discontinued circulation of materials on 9/16/2005 in preparation for closing on October 14th.

Closed permanently on 10/14/2005.

Northwest Branch: Discontinued circulation of materials on 10/21/2005 in preparation for closing on November 18th.

Closed permanently on 11/18/2005.

Angola Public: Closed all day 11/17/2005 due to inclement weather.

Aurora Town Public:

West Falls Branch: Discontinued circulation of materials on 9/21/2005 in preparation for closing on October 12th.

Closed permanently on 10/12/2005.

Boston Free: Closed the evening of 7/26/05 (2 hours) due to a power outage.

Cheektowaga Public:

South Cheektowaga: Closed all day on 6/10/2005 due to a power outage.

Discontinued circulation of materials on 9/2/2005 in preparation for closing on October 1st.

Closed permanently on 10/1/2005.

North Cheektowaga: Discontinued circulation of materials on 10/3/2005 in preparation for closing on November 1st.

Closed permanently on 11/1/2005.

Reinstein Mem. Closed early on 10/5/2005 due to a power outage. Clarence Public: Opened 4 hours late on 2/8/05 due to a power outage.

Concord Public: Closed 2 hours in the morning on 4/4/05 due to inclement weather.

Elma Public: Repair and remodeling work on main entrance from 3/28/05-5/25/05 affected access and circulation.

Grand Island Mem. Circulation adversely affected 9/17-20/2005 due to problems with telephone lines and backup system.

Hamburg Public:

Blasdell: Closed all day 11/17/2005 due to winter storm.

Closed permanently on 11/30/2005.

Lake Shore: Closed all day 11/17/2005 due to winter storm.

Lancaster Public:

Depew Branch: Closed all day (8 hours) on 5/16/2005 due to circulation system problems.

Discontinued circulation of materials on 11/18/2005 in preparation for closing on December 17th.

Closed permanently on 12/17/2005.

Marilla Free: Closed in the evening on 12/15/2005 (2 hours) due to inclement weather.

Orchard Park Public: Closed early on 7/11/05 due to a power outage.

Tonawanda City Pub: Closed all day 11/7/2005 due to a power outage.

Town Tonawanda Lib:

Brighton Branch: Closed all day 7/28/05 due to a water main break.

Discontinued circulation of materials on 10/3/2005 in preparation for closing on November 1st.

Closed permanently on 11/1/2005

Greenhaven Brch: Discontinued circulation of materials on 9/2/2005 in preparation for closing on October 1st.

Closed permanently on 10/1/2005 Discontinued circulation of materials on 11/28/2005 in preparation for closing on December 24th. Closed permanently on 12/24/2005. Parkside Village:

FOOTNOTES

2005

The following libraries reduced 2005 service hours due to budget reductions.

Central Library: Service hours were reduced in the Children's Room and Grosvenor Room.

Mobile Services: Suspended.

Cazenovia: Closed Thursday (8 hrs).

Crane: Closed Fri. & Sun; switched Tues. afternoon/evening to Weds. morning/afternoon (12 hrs).

Dudley: Closed Monday & Sunday (12 hrs).

East Clinton: Closed Friday; shortened Monday evenings (10 hrs).

East Delavan: Closed Tues., Weds. morning; shifted Thurs. afternoon/evening to morning/afternoon (10 hrs).

Fairfield: Closed Monday (8 hrs).

Fronczak: Closed Tuesday & Thursday (16 hrs). Kensington: Closed Thursday & Saturday (16 hrs).

Mead: Closed Friday; added 1 hr to Thursday & 2 hrs to Saturday (4 hrs).

Niagara: Closed Wednesday; shifted Thursday from afternoon/evening to morning/afternoon (8 hrs).

North Park: Closed Thursday (8 hrs).

Northwest: Closed Thursday (8 hrs).

Riverside: Closed Monday (8 hrs).

Amherst Public:

Audubon: Closed Friday evening (4 hrs).

Clearfield: Closed Tuesday evening & Thursday (15 hrs).

Eggertsville-Snyder: Closed Wednesday & Friday (15 hrs). Williamsville: Closed Thursday & Saturday (12 hrs).

Angola: Closed Saturday (5 hrs).

Aurora Town:

East Aurora: Closed Tuesday evening (4 hrs). West Falls: Closed Monday evening (2 hrs).

Cheektowaga Public:

J.B.R.: Closed Monday morning, Thursday evening & Sunday; shifted/eliminated hr Tues. (12 hrs).

North Cheektowaga: Closed Thursday & Saturday (15 hrs).

Reinstein: Closed Wednesday & Friday, shifted/eliminated hr Wednesday (11).

South Cheektowaga: Closed Monday & Saturday (15 hrs).

Elma: Closed Friday night (4 hrs).

Grand Island: Closed Friday; shifted Tues. & Weds. afternoon/evenings to morning/afternoons (9 hrs).

Hamburg:

Blasdell: Closed Friday; shortened Mondays & Saturdays (13 hrs). Hamburg: Closed Thursday, Friday morning & Sunday (15 hrs).

Lake Shore: Closed Tues/added Weds. night; shifted Thurs. from afternoon/even. to morning/afternoon (5 hrs).

Lancaster Public:

Depew: Closed Tuesday & Saturday; eliminated Wednesday morning (17 hrs). Lancaster: Closed Wednesday and Friday; eliminated Monday evening (19 hrs).

North Collins: Closed Tuesday & Saturday; switched Thurs. hrs to Sunday; added Monday morning (5 hrs).

City of Tonawanda: Closed Tuesday evening; shortened Saturday afternoon (6.5 hrs).

Town of Tonawanda:

Brighton: Closed Saturday; shifted Tuesday from afternoon/evening to morning/afternoon (8 hrs).

Greenhaven: Closed Saturday & Monday; shifted Fri. from afternoon/evening to morning/afternoon (16 hrs).

Kenilworth: Closed Saturday; shifted Mon. & Tues. from afternoon/evenings to morning/afternoons (8 hrs).

Kenmore: Closed: Weds, Friday & Sunday; Monday & Thursday evenings; Tuesday morning (29 hrs).

Parkside Village: Shifted Thursday from afternoon/evening to morning/afternoon schedule (1 hr).

West Seneca: Shortened Saturday afternoon (2 hrs).

No Change in M.L. King, N. Jefferson, Alden, Boston, Clarence, Collins, Concord, Eden, Lackawanna,

Total Service Hours: Marilla, Newstead and Orchard Park.

FOOTNOTES

2004

SYSTEM-WIDE: Circulation was affected by discontinuation of Request Plus from 10/28-11/9/04 due to migration to a

new automation system. Request Plus was also discontinued from 11/22/04 through 12/8/04 to

prepare for a possible System shutdown. Request Plus service resumed on 12/9/04.

SYSTEM-WIDE: Uncertainty over library services due to the budget crisis affected library usage and circulation activity in

November and December. No library materials were checked out on 12/8/04 due to the budget crisis.

Lookie Bookie: All stops canceled 1/15/04 due to inclement weather.

Some stops that circulated slides and bi-folkal kits have been canceled (February 2004).

RAM Van: All stops canceled 1/15/04 and 1/16/04 due to inclement weather.

Circulation decreased due to elimination of Picture Collection in February.

All stops canceled 3/17/04 due to snow closings.

Several days of service were canceled due to Spring Break.

Mobiles: All stops canceled 1/16/04 due to inclement weather.

Several stops canceled 3/17/04 due to snow closings.

No service provided from April 5 through April 16 due to Spring Break.

In preparation for implementation of new Mobile Services in fall 2004, library services on the Bookmobiles. RAM Van and Lookie Bookie were curtailed beginning in June 2004.

Bookmobiles, RAM Van and Lookie Bookie were curtailed beginning in June 2004.

Library services on the Bookmobile, RAM Van and Lookie Bookie resumed in a restructured format

beginning 10/25/04. Circulation for all mobile units is totaled in the "Mobile Libraries" line. All Mobile operations shut down on December 18, 2004. Lookie Bookie service will resume in 2005.

City Branches: Several units had significant increases in March & April due to demand for media via Request Plus.

Dudley Branch: Circulation increase due to summer reading lists, programming and rainy weather (July 2004).

Fairfield Branch: Closed 4 hours on 10/5/04 due to a boiler malfunction.

Niagara Branch: Full staffing has allowed more programming, plus many new residents have moved into the area.

North Jefferson: Increased awareness of library and holdings has occurred due to construction of new library.

Alden Free Library: Closed early on 1/29/04 due to a power outage, lost 3 service hours.

Angola Public: Construction in the Village began in mid-September and affected circulation activity. The project

was scheduled for completion by the end of October.

Cheektowaga Public:

J.B.R. Branch: Increase in Sept and October 2004 due to J.B.R. being closed last year in Sept. and October.

South Cheektowaga: Decrease is related to J.B.R. patrons being shifted to SCK last year, exacerbated by road construction

in the area that has affected patrons' ability to enter South Cheektowaga in October.

Cheek. Branches: Circulation shifts between the Cheektowaga branches were mainly due to the J.B.R. closing in 2003. Clarence Public: Closed 6.5 hours early on 1/27/04 due to a power outage.

Opened 3 hours late on 4/28/04 due to a water main break in the area.

Concord Public: Library closed 9/22/04 (4 service hours) for Sirsi training.

Grand Island Mem.: Lost 1.5 hours of service on 6/2/04 due to a power outage.

Lost 1 hour of service on 7/9/04 due to a power outage.

Hamburg Public:

Lake Shore Branch: Closed 01/28/04 due to inclement weather.

Closed 2 hours early on 3/18/04 due to a power failure. Closed 1 hour early on 5/25/04 due to a power outage.

Lancaster Public:

Decrease in Sept & Oct 2004 due to closure of J.B.R. in Sept & Oct 2003, which increased

activity then.

North Collins Mem.: No storyhours were conducted in August, causing a decline in circulation.

Tonawanda City: Closed 10/8/04 due to a water main break.

Closed 4 hours early on 12/17/2004 due to staff illness.

Tonawanda Town:

Parkside Village: A change in Request Plus rules reduced the number of books ordered by teachers.

West Seneca Pub: Decrease in Sept & Oct 2004 due to closure of J.B.R. in Sept & Oct 2003, which increased activity then.