Buffalo & Erie County Public Library

Public Access Computer Statistics

December 2010

EXECUTIVE SUMMARY: ALL OUTLETS

Total Number of Sessions

	December		% of	Year to Date		% of
	2010	2009	Change	2010	2009	Change
System Total	**65,225**	63,904	**2.1%**	**860,530**	822,333	**4.6%**
Contract Member Libraries	28,277	28,503	-0.8%	411,212	398,258	3.3%
City Branches	19,618	17,360	13.0%	237,009	206,614	14.7%
Central Library	17,330	18,041	-3.9%	212,309	217,461	-2.4%

Sessions Per Public Computer	December			Year to Date	
	PAC	Laptops		PAC	Laptops
Contract Member Libraries	83.9	9.8		1,220.2	143.7
Buffalo Branches	110.8	23.1		1,339.0	279.5
Central Library	178.7	0		2,188.8	0

Registered Public Access Computer Sessions

Session Counts Per Outlet

Library	December 2010 Adult Sessions	December 2010 Juvenile Sessions	December 2010 Total Sessions	December 2009 Total Sessions	Change	Year to Date 2010 Adult Sessions	Year to Date 2010 Juvenile Sessions	Year to Date 2010 Total Sessions	YTD 2009 Total Sessions	Change
Alden (Ewell Free)	225	12	237	203	16.7%	2,185	311	2,496	2,420	3.1%
Amherst										
Audubon	1,669	143	1,812	1,930	-6.1%	25,286	3,000	28,286	26,404	7.1%
Clearfield	1,362	78	1,440	1,452	-0.8%	19,020	1,727	20,747	21,528	-3.6%
Eggertsville-Snyder	833	59	892	889	0.3%	10,696	955	11,651	12,249	-4.9%
Williamsville	495	43	538	524	2.7%	7,403	659	8,062	7,144	12.8%
Angola	548	60	608	517	17.6%	7,403	1,347	8,750	8,492	3.0%
Aurora	826	79	905	697	29.8%	11,803	1,002	12,805	11,846	8.1%
Boston	127	77	204	243	-16.0%	2,182	1,270	3,452	3,782	-8.7%
Cheektowaga										
Julia Boyer Reinstein	1,973	109	2,082	2,006	3.8%	29,401	2,458	31,859	29,100	9.5%
Reinstein Memorial	1,688	391	2,079	2,024	2.7%	25,160	4,430	29,590	25,336	16.8%
Clarence	926	149	1,075	1,133	-5.1%	13,404	1,519	14,923	15,516	-3.8%
Collins	478	179	657	551	19.2%	5,691	2,344	8,035	7,781	3.3%
Concord	499	159	658	715	-8.0%	6,760	2,476	9,236	10,592	-12.8%
Eden	245	104	349	369	-5.4%	3,674	1,532	5,206	5,339	-2.5%
Elma	362	63	425	359	18.4%	5,398	1,009	6,407	5,777	10.9%
Grand Island Memorial	492	68	560	629	-11.0%	7,644	1,093	8,737	9,078	-3.8%
Hamburg										
Hamburg	1,145	197	1,342	1,401	-4.2%	16,070	3,206	19,276	21,089	-8.6%
Lake Shore	372	43	415	401	3.5%	5,177	709	5,886	6,270	-6.1%
Lackawanna	871	331	1,202	1,651	-27.2%	15,107	5,691	20,798	19,543	6.4%
Lancaster	1,440	225	1,665	1,698	-1.9%	20,547	3,081	23,628	24,003	-1.6%
Marilla	93	17	110	160	-31.3%	1,593	387	1,980	2,122	-6.7%
Newstead	394	107	501	474	5.7%	5,405	1,859	7,264	7,392	-1.7%
North Collins	231	127	358	356	0.6%	2,811	2,142	4,953	4,317	14.7%
Orchard Park	1,293	199	1,492	1,640	-9.0%	19,092	3,299	22,391	21,503	4.1%
City of Tonawanda	699	180	879	912	-3.6%	10,385	2,932	13,317	11,645	14.4%
Town of Tonawanda										
Kenilworth	859	271	1,130	1,005	12.4%	10,712	3,215	13,927	12,639	10.2%
Kenmore	2,451	624	3,075	2,832	8.6%	33,572	8,002	41,574	39,280	5.8%
West Seneca	1,459	128	1,587	1,732	-8.4%	24,029	1,947	25,976	26,071	-0.4%
Buffalo										
Crane	2,241	140	2,381	2,401	-0.8%	27,682	2,480	30,162	30,311	-0.5%
Dudley	1,152	182	1,334	1,480	-9.9%	17,174	3,926	21,100	19,166	10.1%
East Clinton	951	452	1,403	1,108	26.6%	10,850	3,996	14,846	15,214	-2.4%
East Delavan	2,111	1,088	3,199	2,541	25.9%	25,095	12,137	37,232	30,640	21.5%
Merriweather	3,107	1,681	4,788	3,867	23.8%	34,616	18,745	53,361	48,656	9.7%
Niagara	1,740	957	2,697	2,603	3.6%	19,661	10,978	30,639	31,426	-2.5%
North Park	1,788	274	2,062	1,454	41.8%	21,642	3,953	25,595	4,941	418.0%
Riverside	1,206	548	1,754	1,906	-8.0%	16,469	7,605	24,074	26,260	-8.3%
Central										
B S T	6,378	397	6,775	6,899	-1.8%	74,872	5,341	80,213	79,290	1.2%
Children's	0	483	483	430	12.3%	1	6,825	6,826	6,252	9.2%
GRO	23	0	23	20	15.0%	389	2	391	423	-7.6%
HSS	9,363	336	9,699	10,285	-5.7%	115,795	4,969	120,764	126,542	-4.6%
Teen Room	225	125	350	407	-14.0%	2,438	1,677	4,115	4,954	-16.9%
System	**54,340**	**10,885**	**65,225**	**63,904**	**2.1%**	**714,294**	**146,236**	**860,530**	**822,333**	**4.6%**
Member Libraries	24,055	4,222	28,277	28,503	-0.8%	347,610	63,602	411,212	398,258	3.3%
Buffalo Branches	14,296	5,322	19,618	17,360	13.0%	173,189	63,820	237,009	206,614	14.7%
Central Library	15,989	1,341	17,330	18,041	-3.9%	193,495	18,814	212,309	217,461	-2.4%

*North Park was closed 1/1/09 - 9/16/09

Registered Public Access Computer Sessions
Session Counts Per Outlet

		Sessions Per Computer							
		December 2010		Year to Date			December 2010		Year to Date	
Library	Number of PACs	**Number of Sessions**	Sessions/ PAC	Sessions/ PAC	Number of Laptops	**Number of Sessions**	Sessions / Laptops	**Number of Sessions**	Sessions / Laptops
Alden (Ewell Free)	4	237	59.3	624.0					
Amherst									
Audubon	22	1,812	82.4	1,285.7	6	75	12.5	737	122.8
Clearfield	12	1,440	120.0	1,728.9					
Eggertsville-Snyder	9	892	99.1	1,294.6	3	13	4.3	764	254.7
Williamsville	11	538	48.9	732.9	2	16	8.0	218	109.0
Angola	7	608	86.9	1,250.0	6	113	18.8	979	163.2
Aurora	9	905	100.6	1,422.8	6	13	2.2	149	24.8
Boston	6	204	34.0	575.3	4	0	0.0	148	37.0
Cheektowaga									
Julia Boyer Reinstein	26	2,082	80.1	1,225.3	5	8	1.6	309	61.8
Reinstein Memorial	23	2,079	90.4	1,286.5					
Clarence	14	1,075	76.8	1,065.9					
Collins	12	657	54.8	669.6					
Concord	11	658	59.8	839.6					
Eden	7	349	49.9	743.7	2	1	0.5	89	44.5
Elma	8	425	53.1	800.9					
Grand Island Memorial	11	560	50.9	794.3					
Hamburg									
Hamburg	9	1,342	149.1	2,141.8	3	136	45.3	2115	705.0
Lake Shore	6	415	69.2	981.0					
Lackawanna	15	1,202	80.1	1,386.5					
Lancaster	15	1,665	111.0	1,575.2					
Marilla	6	110	18.3	330.0	2	11	5.5	196	98.0
Newstead	11	501	45.5	660.4					
North Collins	8	358	44.8	619.1					
Orchard Park	16	1,492	93.3	1,399.4					
City of Tonawanda	11	879	79.9	1,210.6	3	35	11.7	693	231.0
Town of Tonawanda									
Kenilworth	11	1,130	102.7	1,266.1	6	103	17.2	699	116.5
Kenmore	21	3,075	146.4	1,979.7					
West Seneca	16	1,587	99.2	1,623.5	9	34	3.8	1094	121.6
Buffalo									
Crane	19	2,381	125.3	1,587.5	9	217	24.1	2624	291.6
Dudley	22	1,334	60.6	959.1	2	32	16.0	609	304.5
East Clinton	10	1,403	140.3	1,484.6					
East Delavan	34	3,199	94.1	1,095.1	6	143	23.8	1518	253.0
Merriweather	39	4,788	122.8	1,368.2					
Niagara	18	2,697	149.8	1,702.2					
North Park*	21	2,062	98.2	1,218.8					
Riverside	14	1,754	125.3	1,719.6					
Central									
B S T	36	6,775	188.2	2,228.1					
Children's	7	483	69.0	975.1					
GRO	1	23	23.0	391.0					
HSS	41	9,699	236.6	2,945.5					
Teen Room	12	350	29.2	342.9					
System	**611**	**65,225**	**106.8**	**1,408.4**	**74**	**950**	**12.8**	**12,941**	**174.9**
Member Libraries	**337**	28,277	83.9	1,220.2	57	558	9.8	8,190	143.7
Buffalo Branches	**177**	19,618	110.8	1,339.0	17	392	23.1	4,751	279.5
Central Library	**97**	17,330	178.7	2,188.8	0	0	0	0	0

* North Park re-opened September 17, 2009

Public Access Computer Statistics

December Footnotes

2010

System-Wide   The number of public access computers available at each library is reconciled on a semi-annual basis. The January 2010 count included public access laptops and stationary workstations. Beginning June 2010 public access laptops are counted

Elma   Library and parking lot currently under construction. Parking lot access and building access has been extremely limited beginning in September.

Weather related closings - Snow
December 2, 2011 - Alden, Dudley, Lancaster, Lackawanna, JBR, Marilla, Reinstein and West Seneca.
December 3, 2011 - West Seneca
December 14, 2011 Clarence closed 3 hours early
Merriweather was closed two days during the month.

2009*

Weather Related

12/10/2009	Alden	Closed
	Aurora	Closed 1 1/2 hours early
	Concord	Opened 2 hours late
	Dudley	Closed 3 hours early
	JBR	Closed 4 hours early
	Lancaster	Closed due to power outage
	Marilla	Closed 2 hours early
	Reinstein	Closed 4 hours early
	West Seneca	Closed 4 hours early
12/11/2009	Concord	Closed
	Elma	Closed 1 hour early, no heat in building
	Hamburg	Closed 4 hours early
	Lakeshore	Closed

e-Branch   eBook circulation began December 2009

System-Wide   A determination was made that all PCs in the public venue will be counted as Internet-able PCs.
All PC counts were updated in February 2009.

Computer Counts   All PC counts were updated in December 2009.

* City Branches & Central   A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

Williamsville   Open 16 fewer hours per month in 2009

North Park   In September Library re-opened in a temporary location at 975 Hertel Avenue

* Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.