Session Counts Per Outlet **December Year to Date Totals** 2011 2010 % of 2011 2010 % of Total Total Total **Total Sessions** Sessions Change Sessions Sessions Library Change Alden (Ewell Free) 201 237 -15.2% 2,478 2.496 -0.7% Amherst 29,023 2,203 Audubon 1887 16.7% 29,968 3.3% -10.1% 20,747 -18.6% Clearfield 1,295 1440 16,893 Eggertsville-Snyder 847 905 -6.4% 11,785 12,415 -5.1% Williamsville 536 554 -3.2% 6,988 8,280 -15.6% 854 721 18.4% 9,562 9,729 -1.7% Angola -6.0% Aurora 863 918 12,464 12,954 -3.8% 3,132 201 204 -1.5% 3,600 -13.0% **Boston** Cheektowaga Julia Boyer Reinstein 3,000 2090 43.5% 36,926 32,168 14.8% 2079 Reinstein Memorial 2,083 0.2% 26,699 29.590 -9.8% Clarence 1,251 1075 16.4% 15,592 14,923 4.5% Collins 620 657 -5.6% 8,217 8,035 2.3% 4.5% 821 24.8% 9,236 658 9,649 Concord Eden 342 350 -2.3% 4,213 5,295 -20.4% Elma 371 425 -12.7% 5.471 6.407 -14.6% 613 Grand Island Memorial 560 9.5% 8,681 8,737 -0.6% Hamburg Hamburg 1,686 1478 14.1% 21,598 21,391 1.0% 11.1% -5.9% Lake Shore 461 415 5,536 5,886 1,748 1202 45.4% 20,314 20,798 -2.3% _ackawanna 13.3% _ancaster 1,886 1665 24,234 23,628 2.6% Marilla 33.1% 2,467 13.4% 161 121 2,176 -20.0% Newstead 401 501 7,264 -6.6% 6,783 North Collins 408 14.0% 2.1% 358 5,055 4,953 Orchard Park 1,849 1492 23.9% 23,077 22,391 3.1% 32.4% 14,010 City of Tonawanda 7.4% 1,210 914 15,050 Town of Tonawanda Kenilworth -33.5% 820 1233 10,902 14,626 -25.5% Kenmore 3,479 3075 13.1% 43,573 41,574 4.8% 22.6% 27,070 West Seneca 1,987 1621 24,608 -9.1% Buffalo 2,122 2598 -18.3% 29,032 32,786 -11.5% Crane Dudley 1,782 1366 30.5% 20,501 21,709 -5.6% 960 -31.6% 12,358 14,846 -16.8% **East Clinton** 1403 East Delavan 2,336 3342 -30.1% 38,750 -20.1% 30,951 Merriweather 4,748 4788 -0.8% 47,715 53,361 -10.6% Niagara 2,421 2697 -10.2% 31,316 30,639 2.2% North Park 1,893 2062 -8.2% 22,686 25,595 -11.4% -17.5% Riverside 1,611 1754 -8.2% 19,863 24,074 Central BST -100.0% 0 6775 61,557 80,213 -23.3% Children's 421 -12.8% 6,826 -21.9% 483 5,332 -65.2% GRO 8 23 253 391 -35.3% HSS 18,377 9699 89.5% 149,290 120,764 23.6% 68,876 65,825 4.6% 842,769 869,356 -3.1% System 419,402 -1.8% Member Libraries 32,197 28,835 11.7% 411,915 17,873 214,422 241,760 -11.3% **Buffalo Branches** 20,010 -10.7% Central Library 18,806 16,980 10.8% 216,432 208,194 4.0% Wi-Fi Usage December 7,980 **Year to Date Total** 72,216

Registered Public Access Computer Sessions

2010 Counts include Public Access Computers and Laptops. In 2011 Cybertains were added to the session counts.

In 2011 report was re-formatted to correspond with the State Report.

Teen Room Closed December 2010.

Footnotes

County-wide, libraries open 98.5 fewer hours this month than in 2010, representing a 6% decrease in system open hours. Click <u>here</u> for library specific details.

Elma Public - Sunday Hours were discontinued in January 2011. Due to uncertainty of 2011 budget, children's programs got off to a slow start. PR not done until staffing was secured.

Niagara Branch - Closed 1/24/2011 - Frozen Pipes Grand Island Memorial - Closed 2/2/2011 due to weather.

Lackawanna Public - Closed 2/2/2011 due to weather.

North Collins Public - Closed 2/2/2011 due to weather.

Kenmore Branch - 2/2/2011 Closed four hours early due to weather.

Lancaster - 4/6/2011 Closed one hour early due to power outage.

Kenilworth Branch - 5/20/2011 Construction Started/Parking Lot Closed

Dudley, East Clinton, East Delavan, Niagara - 6/11/2011 Delayed opening until 1:00pm for Staff Forum.

Julia B. Reinstein - 6/20/2011 Public Computer Center opened. Features 13 laptops and 8 new desktop computers.

Kenilworth Branch - Parking Lot remains closed during construction.

Orchard Park - NYS Construction Grant renovation project disrupted patron access to library throughout the month.

Clarence Public Library - 7/11/2011 Power Outage 2:30 - 3:30 pm

Merriweather - 7/10/2011 Automobile hit the building disabling ventilation and air conditioning systems. Library closed for repairs 7/11 - 7/30/2011.

Orchard Park - Decrease in the Jaycees Earning by Learning program. Unseasonably warm temps and the AC units did not function properly.

Tonawanda City Library - 7/19/2011 Closed at 4:00pm for *Canal Fest Parade*.

Williamsville Library - 7/12/2011 Closed for village's *Old Home Day* event.

East Delavan - 8/29/2011 Closed at 6:30pm.

Julia B. Reinstein - 8/30/2011 Power Outage - branch closed at 4:00pm.

Kenilworth - 8/16/2011 Morning power outage - branch opened at 1:00 pm.

Kenmore - 8/16/2011 Power Outage - branch closed for the day.

Merriweather - 8/8/2011 Re-opened and repairs to building completed. Automobile hit the building disabling ventilation and air conditioning systems.

Orchard Park - Decrease in visitors due to a NYS Construction Grant renovation project. Installing new air conditioning units.

Elma Public - 9/12/2011 Parking lot closed for paving. 9/10 - 9/30/2011 children's Nonfiction room closed for renovation.

Lackawanna Public - 9/21 - 22/2011 Closed due to plumbing problems.

Niagara - 9/15/2011 New Thursday evening hours began, 9am - 2pm and 3pm-8pm.

Orchard Park - October decrease in circulation due to a NYS Construction Grant renovation project involving the parking lot demolition and construction.

Footnotes revised 1/10/2012