“Other” responses:

- All research is done at home on the internet.
- As a matter of fact, I live in Toronto, Canada!
- At my age & the library saying that I owe $40 when I don't stops me from getting the books because the check out doesn't work then & I have challenged it.
- Between my Kindle, computer, and "Echo" I feel I don't need the libraries
- Canadian Resident
- did not feel welcomed, first impressions go very far
- Don't have Erie county address
- don’t know
- don't know
- Don't live in area
- FACEBOOK
• forgot to bring proper ID to apply for card.
• From out of town and don’t have the proper local ID yet
• have access to another one
• I am visiting the area for a short amount of time.
• I do use the libraries.
• I do use the library
• I do use the library often. Both the Crane branch and Main Library
• I just have not re-newed my library card, although I visit the library at least 3 times a week.
• I live & have a library card in another state. Am visiting & no computer where I am.
• I live in another state.
• I live in Fredonia and use their libraries mostly.
• I live in Niagara Falls
• I live out of town
• I need to ask my mother if I can do anything
• I need to print a label
• I read a lot, but have been doing more audio books
• I returned an item and was charged for it after.
• I use it all the time
• I use it online. I borrow books and love reading on my Apple devices!
• I use my Kindle
• I use the library
• I use them
• I used to go all the time, but I'm narcoleptic. I used to time out on the computer all the time and the guards used to yell at me.
• I returned some books several years ago but I was told I didn't return them because they couldn’t find them I love going to the library I am a avid reader and it bothers me very much
• I'm going to be moving out of state and simply forgot my card. Thank you for the guest pass!
• I’m visiting my mom, love using the library when I am here from California, for email and films for her
• Just moved to town
• Library in my area is too small and often very crowded.
• lost lib
• Mine was stolen
• More new books less media less videos
• New to Buffalo
• No I don’t want 1
• Not from area
• Obnoxious security guards
• Read on my tablet
• The gentleman that works in the Springville library is extremely rude. When he is there when I go in, I feel very unwelcome.
• tired
• Usually don’t need the services
• will enroll

2. Libraries offer programs for children, families & adults. We are always looking for community input as to how we can serve the community better. From the list below, select all areas of interest.

“Other” responses:

• Activities for children with special needs
• Archival research
• away from my home and computer
• Community Education on other subjects
• Help looking for a house to rent or an apartment to rent.
• I have no interests that would require the library. I can get the info I need (regarding my interests) from other sources.
• I need to print a label, my printer at home is not working
• I work too much to read
• insure
• Looking for apartments
• meeting place
• miscellaneous
• N/A
• na
• none
• None
• none
• nope
• nothing
• online services
• paper research
• programming for retirees
• Promote more tutoring and programs, pamphlets on them would be nice
• Releasing resources to owner
• Resources to help people obtain picture Identification and assisting in getting required documents to do so, allot of resources for low to no income people, especially computer training and programs to obtain certifications
• set up event for Lifeline services
• tired
• Toddler + Story Time

3. What services would you like to see the Library provide in the next five years?

• more computers
• more computers
• more computers
• none
• none
• Cafe
• Cafe
• TV
• TV
• online services relevant to WNY and erie city citizens
• easier way to get library cards if your homeless
• more service for small children
• books
• used book sales
• nay
• improved resources
• unsure
• don’t know
• more free resource info for housing and low income to no income patrons
• Keep up the good work
• aptitude testing , competitive writing classes with prizes and language classes
• any
• more technology, cheaper printing, ebooks, training programs
• all of the above selected
• A dedicated maker space. Less influence from individuals like Chris Collins. I want the second floor back.
• to keep the one’s they have now
• Resume critique
• whatever
• books and movies
• pizza
• voter registration
• access
• easier speed and gut my eop ordersn
• library card mil orders to leave here
• Consolidating libraries regionally and/or consolidating districts into one chief unit of administration.
• nothing
• none
• no survey
• yes
• open interviews for jobs
• I would love to see the library host a summer book fair with local authors and national. Avid readers would love to meet local authors who are self publish.
• House for Rent or Apartment for Rent
• debt forgiveness day
• literature as well as media
• activities for children
• don't know
• INTERNET
• Job Fairs and help finding housing
• IPad Loan, More of an ability to get older hard to find books, low cost party rental space.
• Just keep doing what you are doing
• Job training seminars, more community outreach programs for homeless and less fortunate adults and families
• I would love to have my own "My Library" account where I can see what I’ve checked out in the past. Sometimes, I request a book I’ve already had. I would love to prepay on an account for my fees, instead of paying them at the library when it gets to $10. I wish movies on DVD were listed by name only. Many times, I have to look under drama, adventure, comedy, and fantasy, sets, etc., it's SOOOO annoying, because often, titles are miscategorized or sets are split between genres. This does not happen at only one library.
• more hours
• Update you lending library in community based locations
• Library app to utilize
• more of the same, easier to order books from other branches
• access to print out services
• free tutoring
• giant telescopes
• Excel Courses
• More ebooks
• Meeting space like cafes
• Events, events, events! Especially those NOT for children. What about us childless people? There's not enough for us.
• easy to use e-books
• Increased access: open 7 days/wk and longer hours.
• counseling
• everythings fine
• heart health snack shop a water fountain that is cold
• N/A
• Looking for apartments
• open more hours to use the Internet
• more staff
• Children’s Classes
• more thing for the kids
• A food court
• none
• kids programs
• better technology, stay with the times
• Coffee shop, but the library near me is in a strip mall. That is about as inviting as a cobra in aggressive mode. Would it be possible to put the library back into the building on Hertel and Delaware if asbestos abatement is done?
• idk
• top 40 books, build more libraries
• N
• NONE
• writing workshops
• Resume Workshops
• Language Classes
• Social Media Use
• ESL
• Jobs help
• Become more of a space where people can meet in the evenings for Book Clubs, courses of interest.
• Children’s programs, pre-school etc.
• Kids reading groups
• Better services for the Community
• More activities that outreaches to the community
• Just don't close
• Do not close neighborhood libraries. Our kids and grandkids need them
• convience
• Storytime, Toddler storytime
• Children's Activities
• More study rooms
• Audio Book Rental, Comm. Education Training
• Story Telling, Crafts, Children's activities
• Computer Classes
• If I had time to read really
• Tutoring, community outreach
• Children Activities
• I would like to see on-site instructors to help guide consumers through resources
• Nighttime kids program
• Maybe Job Fairs
• Work Force
• Definitely would like to see some famous authors come for book signings and maybe run a Smartphone course for Android and IOS
• Smart Phone classes
• Kenilworth isn't our closest library and they’ve discontinued toddler story time. When our grandchildren visit we love walking to the library to read to them and go to story time.
• not to close
• Allowing all the branches to make decisions if my card was cancelled on fines that are owed, instead of referring them to the Central Library.
• Quiet spaces (rooms) to read or write with little interruption and to make sure that these places are wheelchair accessible
• not sure
• job fairs, health care related computer program training, legal tips
• Not sure.
• more job fairs
• no changes
• A free concert series on Jazz, Classical, or Gospel
• Have better books or more better things
• More comic books and graphic novels.
• Have Games
• Electronics
• Special Needs
• More E-book downloads
• Book Signings
• iPads
• computer
• don't know
Job Fairs and resume building workshops
A lot more staff assistance in the areas of resume writing, job searching, computer assistance
jobs
don’t know
I DON'T KNOW
telephones
dog sitting
More pc programs on how to use them
PC, iPads, laptop
Programs for kids to help them to read. Book clubs for children 5-10 years old.
Keep current on book and magazines, children's books
More diverse computer services
More online services with free ebooks
More free training. Job preparedness
Reading group for toddlers

More interactive workspace
more technology and computer training
Job search
Job Fairs
more senior programs
Helping people get the library cards back.
I appreciate the service I get now. I don’t know how you would improve it
better services
more children books

PC, iPads, laptop
Programs for kids to help them to read. Book clubs for children 5-10 years old.
Keep current on book and magazines, children's books
More diverse computer services
More online services with free ebooks
More free training. Job preparedness
Reading group for toddlers

What town/village or city do you live in?

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| Amherst   | Lackawanna| Kenmore| HAMBURG | county.
Would you like more information about receiving a free Buffalo & Erie County Public Library card?

My email address is...

usafusnseals@yahoo.com
usafusnseals@yahoo.com
usafusnseals@yahoo.com
ms.irisbrunildarivera@yahoo.com
ms.irisbrunildarivera@yahoo.com
ms.irisbrunildarivera@yahoo.com
None
None
tony20770@gmail.com
tony20770@gmail.com
tnikajohnson2733@yahoo.com
tnikajohnson2733@yahoo.com
amberdifrancesco@gmail.com
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Cidndn@kdkdkd.com
kaniam@buffalolib.org
danmacisaac@gmail.com
mariyajc88@gmail.com
sonyagrayson66@gmail.com
geneva44@yahoo.com
kadrehawksins@gmail.com
jamir_him@yahoo.com
karenj784@gmail.com
i dont have one
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jenduc@gmail.com
dog2elf@yahoo.com
lyndfay25@gmail.com
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simondeshaun@gmail.com
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deshawn8790@gmail.com
Djbaker585@gmail.com
nicholas.hurst87@gmail.com
pinkfreak41@gmail.com
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michaelminns199@yahoo.com
sarah.biglips@gmail.com
ernestjflorack@hotmail.com
myag.cutiepie4@gmail.com
aaron.niziol@gmail.com
jjray2k@gmail.com
tamsocialmediatips@gmail.com
Bobbyv813@gmail.com
russianwright@gmail.com
DONT HAVE ONE

PilchardsGirl@Yahoo.com
ttrinkets67@gmail.com
bianzanodale2466@yahoo.com
dteachn1@yahoo.com
slynnkohut@gmail.com
suezshop@yahoo.com
thontheriver@aol.com
cburdie@msn.com
brookerb20@gmail.com
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mayflower51155@gmail.com
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gamblinjanet@gmail.com
Shaywoknap@gmail.com
rodgermorrison@roadrunner.com
Titusworkinghard@gmail.com
alainawayland@gmail.com
kanr@gmail.com
originalzeke@roadrunner.com
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leopardoil8@hotmail.com
perezja2014@gmail.com
myabanks8@yahoo.com
lilnick1031@yahoo.com
sboystw4926@aol.com
donnadp@aol.com
buzzylove@aol.com
dancium21@yahoo.com
ms.hardaway24@yahoo.com
lorne@nickelcityre.com
jwralph@buffaloschools.org
pichardo@verizon.net
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kayfridmann88@gmail.com
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foreverhot77@live.com
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againstalodds21@gmail.com
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jj.anderson8220@gmail.com
robert.juliano3@gmail.com
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j_calderon66@yahoo.com
mcwilliams31547@gmail.com
richardfrank4848@gmail.com
fkpler1007@gmail.com
shalil4789@yahoo.com
harman-kardon@live.ca
chesticr563@gmail.com
melswife247@gmail.com
selinahayes64@gmail.com
morgan.gerefy@icloud.com
dundreb128@gmail.com
jurkowsj@dy.c.edu
topdog1165@gmail.com
hopkinslatisha83@gmail.com
I dont have one
laurapiper0119@gmail.com
www.aol.brights.com
dsafasdfsdf
ybrown619@gmail.com
wroblewski.melissa@yahoo.com
<table>
<thead>
<tr>
<th>Email</th>
<th>Address</th>
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</thead>
<tbody>
<tr>
<td><a href="mailto:lilbithlf@yahoo.com">lilbithlf@yahoo.com</a></td>
<td>15 School St OP, NY, 14127</td>
</tr>
<tr>
<td>reghawk8649</td>
<td>15 School St OP, NY, 14127</td>
</tr>
<tr>
<td><a href="mailto:annarobinson621@hotmail.com">annarobinson621@hotmail.com</a></td>
<td>69 proctor ave</td>
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<tr>
<td>69 proctor ave</td>
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<td>na</td>
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<tr>
<td><a href="mailto:6394rebecca@gmail.com">6394rebecca@gmail.com</a></td>
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