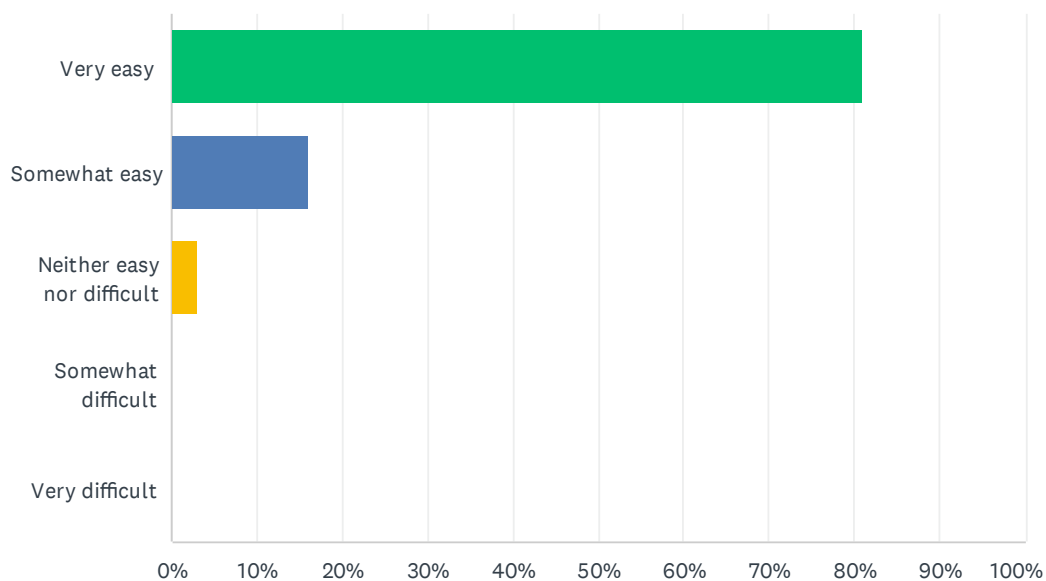


Q1 How easy is it to donate to the Library?

Answered: 100 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very easy	81.00%	81
Somewhat easy	16.00%	16
Neither easy nor difficult	3.00%	3
Somewhat difficult	0.00%	0
Very difficult	0.00%	0
TOTAL		100

Q2 Why do you choose to make a financial donation to the Library?

Answered: 100 Skipped: 0

#	RESPONSES	DATE
1	1 lifelong user 2 public good: I know of no other institution that does what public libraries are doing: leveling the playing field for all while opening the world to all	10/31/2023 2:57 PM
2	Bucks for Books is a great fundraiser to provide books for those who can't afford to buy their own copies.	10/2/2023 4:48 PM
3	Libraries are severely underfunded and unfortunately we can't always rely on our local or state government to provide our locations with adequate funding.	9/19/2023 10:19 PM
4	I support the mission of libraries.	9/19/2023 10:20 AM
5	Because I think it's services should be there for all that need them	9/17/2023 9:39 PM
6	I love to read & I want others to discover books as well. Also I am very opposed to book bans and want to support the right to read what people want to read.	9/15/2023 1:39 AM
7	I believe that books can make a huge difference in the life of a child. I'm a life long reader - it takes you away.	9/14/2023 10:11 AM
8	I utilize the services a lot and wanted to give back.	9/13/2023 4:19 PM
9	I often use the library services and greatly appreciate your outstanding collection of materials and excellent service	9/13/2023 2:50 PM
10	I love to read and I don't want to purchase every single book I read. During the pandemic, being able to borrow e-books saved my sanity. I love what a community hub the Central Branch is.	9/13/2023 1:59 PM
11	Use the e-book services, want to provide access to education, entertainment, and information for all	9/10/2023 6:44 PM
12	To be honest, I donated what I would have had in fines. I have trouble returning or renewing books & movies I borrow. I used to rack up a lot of fines. When the library chose to do away with late fees, I appreciated it so much I donated what would have been those fines. Although, financially I am unable to donate more at this time. I do intend to become friends of the library the first chance I get. I also wish to set a budget in the New Year that includes a yearly donation, even if I have set a small amount of money aside.	9/9/2023 8:18 PM
13	The Library has been a source of enjoyment since I was a little kid, and I'm now 82! My biggest thrill as a child was being able to take 6 books home at a time. Now that I'm in my second childhood, the library continues to be a magical source of entertainment, knowledge and friendship.	9/8/2023 7:45 AM
14	Important part of the community which provides services to more people than just me	9/7/2023 4:39 PM
15	To share my love of reading. In addition to reading I think the library offers a great variety of programs.	9/5/2023 5:36 PM
16	I use the library all the time and I wish to continue the library's benefit to my community	9/5/2023 11:25 AM
17	I use the libraries services very frequently and I am incredibly grateful for them. I want the library to be able to continuing serving the community.	9/3/2023 8:55 PM
18	Libraries are such important assets to any community.	9/3/2023 11:56 AM
19	I believe it is important to support community institutions like public libraries. They do so much for our communities by providing resources for anyone who needs them: books, classes, access to technology, and so much more.	9/2/2023 10:52 PM
20	We support the concept of public librairies, and we love to read.	9/2/2023 7:58 PM

Donor Survey 2023

21	Because it's a wonderful asset to the community!	9/2/2023 10:42 AM
22	It's important to support libraries.	9/2/2023 7:46 AM
23	My wife has problems with mobility. We look at the new books list about once a month and reserve those that interest us. It is a wonderful service, and we like to support it.	9/1/2023 5:51 PM
24	public service that is important for those who lack access	9/1/2023 8:17 AM
25	I'm a frequent library user and I felt that it was important to support the library financially	9/1/2023 7:32 AM
26	Experiences as I had as a child.	9/1/2023 6:15 AM
27	It's an important institution	8/31/2023 8:53 PM
28	To give back a little of the great service I get. The choice of a huge number of books available at no charge.	8/31/2023 5:30 PM
29	Love of ready and making material accessible to all	8/31/2023 12:32 PM
30	Importance of access to all users	8/31/2023 11:02 AM
31	Because it is my happy place (from when my Mom first took me there when I was basically a toddler).	8/31/2023 10:43 AM
32	IT IS A VITAL PART OF OUR LIVES	8/31/2023 10:15 AM
33	Public libraries are essential institutions and undervalued in the US	8/31/2023 10:09 AM
34	Because you're able to help so many people that can't get outdoors, have no computers, and just need a resource for help.	8/31/2023 8:00 AM
35	The library provides the books I want to read!	8/31/2023 6:38 AM
36	The library welcomed me when we first arrived in Buffalo as a medical patient. I continue to get online reading material so I feel it is appropriate to help the library with donations	8/30/2023 11:32 PM
37	Because I use the library every day. I listen, read and often both.	8/30/2023 7:29 PM
38	I appreciate the library and its collections and services, the Grosvenor Room in particular.	8/30/2023 4:49 PM
39	I use the library all year rounding, typically borrowing digital books.	8/30/2023 3:49 PM
40	I regularly borrow books, so I feel it's important that I contribute.	8/30/2023 3:37 PM
41	I appreciate the variety of books and current best sellers that I want to read. Since I am retired, but love reading, the library saves me a great deal of money. I want to support it through my donations.	8/30/2023 3:13 PM
42	i love the library	8/30/2023 2:38 PM
43	I'm able to get the books that I enjoy reading very easily.	8/30/2023 11:23 AM
44	I love the county-wide resources	8/30/2023 11:22 AM
45	Libraries have been one of the backbones of our society for over a century. We need informed, educated, literate voters to keep our democracy alive.	8/30/2023 9:30 AM
46	I believe in the power of reading books.	8/30/2023 9:07 AM
47	Books are important.	8/30/2023 8:31 AM
48	I love to read	8/30/2023 8:02 AM
49	I use the library regularly. I read about 60-75 books each year and I could not do this if I had to purchase the books. The library is the answer. Whenever I go into a branch I am impressed with how busy it is, especially the Lancaster branch. It is a beehive of activity.	8/30/2023 7:55 AM
50	I love to read and think everyone should be able to.	8/30/2023 7:46 AM
51	Because I value its services	8/30/2023 2:41 AM
52	Libraries have always been important places for me since a young age. Want to help them whenever I can.	8/29/2023 10:26 PM

Donor Survey 2023

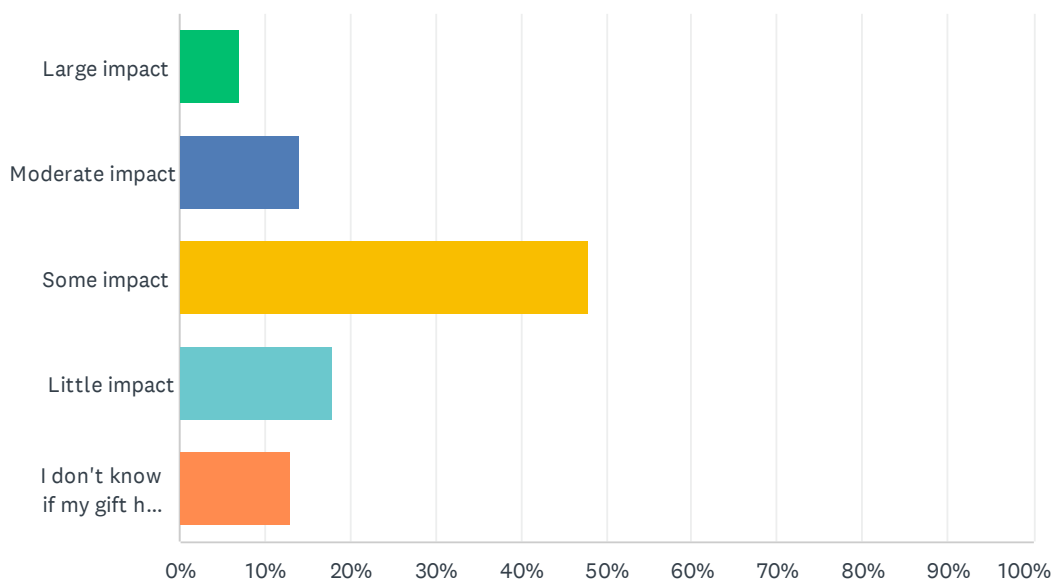
53	My family gets great enjoyment from our library. We take out books and movies and participate in so many on-site activities. We love our library.	8/29/2023 10:20 PM
54	To ensure broad availability of books and other reading and educational material	8/29/2023 9:04 PM
55	I really value the library and want to support it's services.	8/29/2023 8:41 PM
56	Use it fairly regularly	8/29/2023 8:00 PM
57	They provide a valuable service for all.	8/29/2023 6:58 PM
58	Reading is important as is having a collection that is free of political interference. Do not try to tell me or anyone else what they should read. r	8/29/2023 6:51 PM
59	Continued support for library services	8/29/2023 6:50 PM
60	I always get my books from the library. I have favorite authors and enjoy reading.	8/29/2023 6:34 PM
61	I have always used the library since I was a kid and I will continue to so. It is such an important part of all communities.	8/29/2023 6:27 PM
62	Love libraries	8/29/2023 6:25 PM
63	Can no longer drive.love ebooks	8/29/2023 5:37 PM
64	I have grown up in and around Libraries and have a soft place for them in my heart. As a young woman I spent countless hours in my local library and Mom took us on Saturday to get books to read over the weekend. Now at 75, I remember how my Mom cherished her library card, and I always have one in my wallet. Now I am not able to drive and to go to the library, but have borrowed E-books for the last decade or so, bringing those cherished new and old classic books home to read. Thank you for your legacy of being the source of so much reading pleasure over my lifetime! Cheers!! Rabia Fournier	8/29/2023 5:01 PM
65	Want to support it because I take advantage of service i.e. checking out books	8/29/2023 4:53 PM
66	Because I value the services for myself and others.	8/29/2023 4:09 PM
67	Because I value the services for myself and others.	8/29/2023 4:08 PM
68	I am a big believer in the knowledge and power that books bring. Outside of that - the valuable resources a library can provide our communities by providing that material as well as a place for people to seek out computers, shelter from heat/cold, a meeting/gathering place and a place for my child to learn the love of reading.	8/29/2023 3:44 PM
69	I am a lifelong reader and recognize the value of libraries in our community	8/29/2023 3:40 PM
70	Reading is very important for both minfpd and body	8/29/2023 3:20 PM
71	Libraries are crucial in so many ways!	8/29/2023 3:04 PM
72	I believe in the mission and that libraries are generally underfunded. In a poor city like ours, libraries are critical.	8/29/2023 2:49 PM
73	Because I am an avid reader of the library	8/29/2023 2:49 PM
74	We believe that libraries are an essential ingrediant to democracy	8/29/2023 2:48 PM
75	We utilize our local library and the Libby app. My son really enjoyed the Lego and D&D clubs, and we feel that our library is an invaluable resource.	8/29/2023 2:47 PM
76	Help out a little bit.	8/29/2023 2:41 PM
77	Support basic mission and are frequent users of library products.	8/29/2023 2:29 PM
78	Libraries are important to the community by providing vital information and services to all who live here.	8/29/2023 2:26 PM
79	I like the library	8/29/2023 2:26 PM
80	Libraries and other such community enhancing organizations do not receive adequate funding compared to many less educational needs	8/29/2023 2:17 PM
81	In remembrance of friends	8/29/2023 2:16 PM

Donor Survey 2023

82	The library is where people learn to enjoy learning.	8/29/2023 2:13 PM
83	I donate to the library because it is an important part of the community that provides materials & programs for all ages.	8/29/2023 2:02 PM
84	Other than the National Parks, Public Libraries are the best American ideas, ever.	8/29/2023 1:46 PM
85	Because I visit the library at least 2 times a week, I'm an avid reader, and I want to support reading for others.	8/29/2023 1:35 PM
86	I use the library	8/29/2023 1:30 PM
87	To encourage and support reading and the facilities which provide materials for readers.	8/29/2023 1:29 PM
88	I love books, and I want everyone to have easy access to them. I also appreciate the other benefits that the Library provides to the community.	8/29/2023 1:14 PM
89	I love my libraries. I can get books and videos that I read/view every day.	8/29/2023 12:49 PM
90	I utilize the library a lot and I want them to stick around.	8/29/2023 12:45 PM
91	It is a treasure and needs support	8/29/2023 12:33 PM
92	Because I regularly receive ebooks through Libby.	8/29/2023 12:33 PM
93	it is important to support the expanding role libraries play in our communities	8/29/2023 12:32 PM
94	I see the value in having the services available to the community.	8/29/2023 12:32 PM
95	Although I download and read all of my books on my iphone/ipad I still like to visit the libraries with my great nieces and nephew. They love to borrow books and they also love the children's program that are available from our local library (Lancaster)	8/29/2023 12:29 PM
96	I have been an avid library user since I was a child and I see the donation as a small payment for the money I save by borrowing rather than buying materials. I also hold an MLIS and used to work in libraries, so I have some knowledge about the gap between funding and what libraries want to do and offer to the community.	8/29/2023 12:27 PM
97	I borrow the library materials.	8/29/2023 12:24 PM
98	As my kids were growing up we spent many hours visiting the library and borrowed thousands of books! Thank you! We also participated in some programs.	8/29/2023 12:22 PM
99	I just love libraries and my kids and I get a lot out of Overdrive / Libby.	8/29/2023 12:20 PM
100	I read quite a few books a year and I can't afford to buy all the books that I read. So my donation is just a fraction of what I would spend if I bought all the books I read. It helps ensure that not only I, but anyone can read books for free.	8/29/2023 12:18 PM

Q3 How much of an impact do you feel your gift has on Library services?

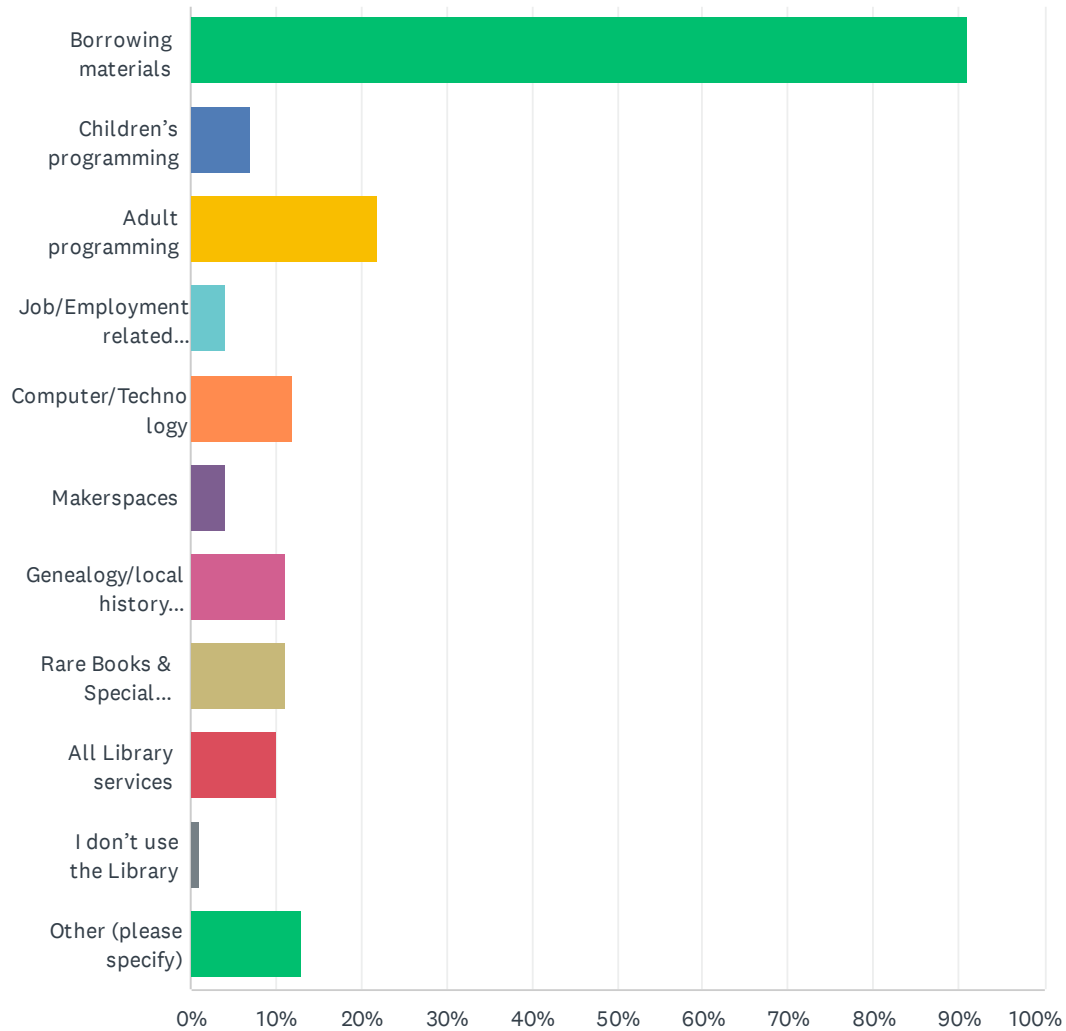
Answered: 100 Skipped: 0



ANSWER CHOICES	RESPONSES	
Large impact	7.00%	7
Moderate impact	14.00%	14
Some impact	48.00%	48
Little impact	18.00%	18
I don't know if my gift has an impact.	13.00%	13
TOTAL		100

Q4 What Library services do you use/ are the most interested in? (Check all that apply)

Answered: 100 Skipped: 0



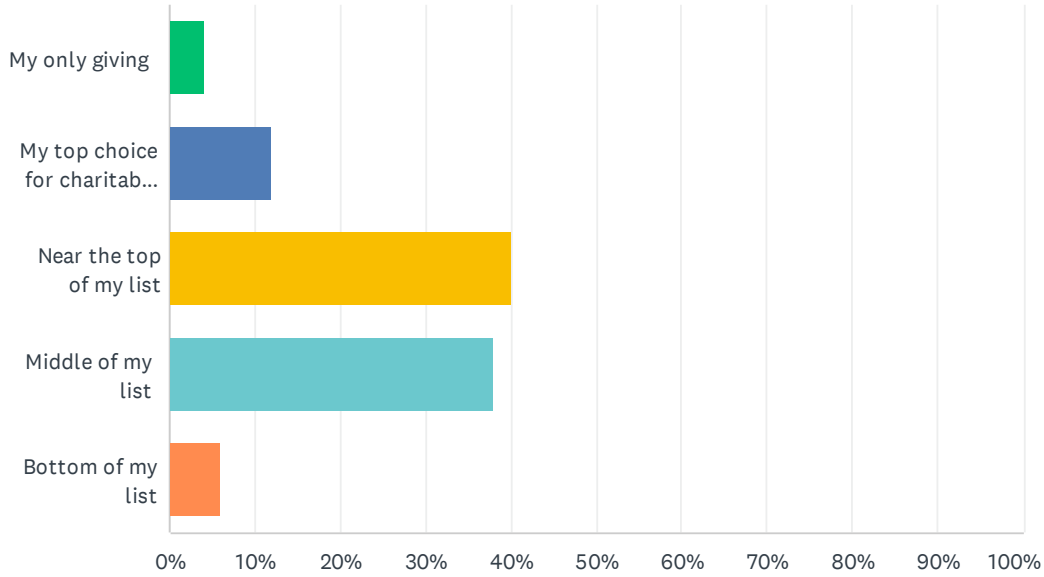
Donor Survey 2023

ANSWER CHOICES	RESPONSES	
Borrowing materials	91.00%	91
Children's programming	7.00%	7
Adult programming	22.00%	22
Job/Employment related programming (ie. job fairs, resume writing, etc.)	4.00%	4
Computer/Technology	12.00%	12
Makerspaces	4.00%	4
Genealogy/local history research	11.00%	11
Rare Books & Special Collections	11.00%	11
All Library services	10.00%	10
I don't use the Library	1.00%	1
Other (please specify)	13.00%	13
Total Respondents: 100		

#	OTHER (PLEASE SPECIFY)	DATE
1	Seed libraries and plant swap events	9/19/2023 10:19 PM
2	buying used books	9/19/2023 10:20 AM
3	A quiet space to study with access to wifi	9/9/2023 8:18 PM
4	Libby	8/31/2023 8:53 PM
5	QUIET & SAFE PLACE TO CONCENTRATE	8/31/2023 10:15 AM
6	Borrowing books online	8/30/2023 11:32 PM
7	The librarians are scary	8/30/2023 8:31 AM
8	ebook loans	8/30/2023 2:41 AM
9	I am retired and 75 years young. LOL. I don't do anything on this list due to being in a wheelchair. But I do check out books for my kindle and computer.	8/29/2023 5:01 PM
10	Magazines	8/29/2023 2:41 PM
11	I go to the library to work. Most have very nice large tables where I can also connect to the internet.	8/29/2023 12:49 PM
12	community connections	8/29/2023 12:33 PM
13	including allowing for meeting spaces for tutors, etc.	8/29/2023 12:32 PM

Q5 Compared to the other charities you support, where is the Library on your list of giving?

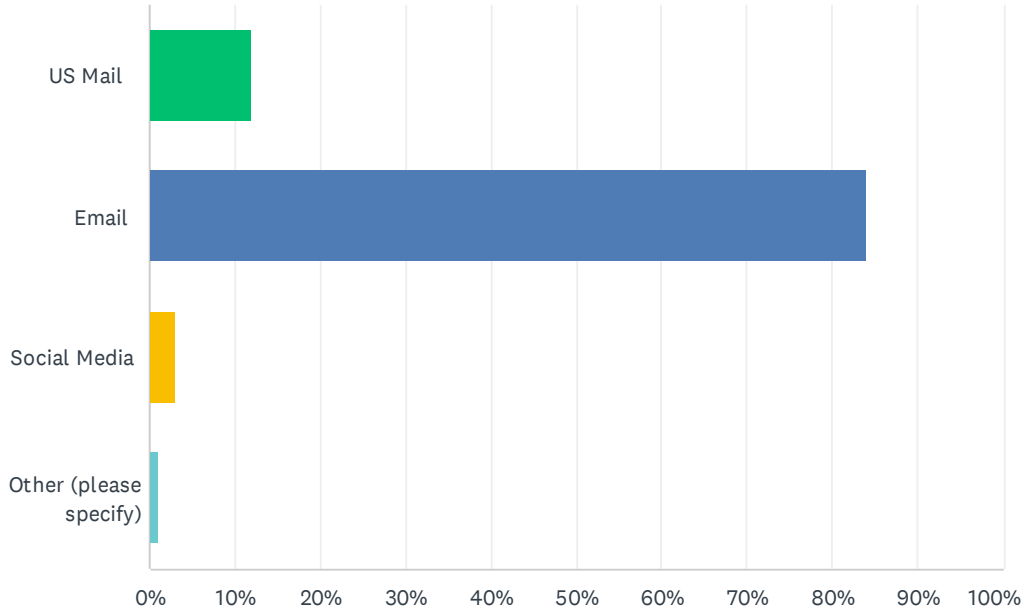
Answered: 100 Skipped: 0



ANSWER CHOICES	RESPONSES
My only giving	4.00% 4
My top choice for charitable giving	12.00% 12
Near the top of my list	40.00% 40
Middle of my list	38.00% 38
Bottom of my list	6.00% 6
TOTAL	100

Q6 What is your preferred method of communication to learn about Library activities and fundraising initiatives?

Answered: 100 Skipped: 0



ANSWER CHOICES	RESPONSES
US Mail	12.00% 12
Email	84.00% 84
Social Media	3.00% 3
Other (please specify)	1.00% 1
TOTAL	100

#	OTHER (PLEASE SPECIFY)	DATE
1	in person, tbh	9/9/2023 8:18 PM

Q7 Do you have any questions or comments about the Library's fundraising?

Answered: 32 Skipped: 68

#	RESPONSES	DATE
1	n/a	10/2/2023 4:48 PM
2	Email giving is ok. If mailings are costing the library, then limit them. But they do remind me.	9/17/2023 9:39 PM
3	No	9/13/2023 2:50 PM
4	Brochures and flyers at the library are a wonderful source of information for all the "frequent flyers" at the library, whether it's regarding fundraising, book sales, speakers or any other activity the community would benefit from knowing about.	9/8/2023 7:45 AM
5	No	9/5/2023 5:36 PM
6	No	9/3/2023 11:56 AM
7	no	9/2/2023 7:58 PM
8	Only half the books I want to borrow are available on Libby - does more money need to go towards audio books?	8/31/2023 8:53 PM
9	No	8/31/2023 10:43 AM
10	I hope philanthropy can fill in where county, city and state funding falls short.	8/31/2023 10:09 AM
11	No	8/31/2023 8:00 AM
12	no	8/31/2023 6:38 AM
13	no	8/30/2023 7:29 PM
14	Could be more aggressive.	8/30/2023 4:49 PM
15	None	8/30/2023 11:22 AM
16	not really	8/30/2023 9:30 AM
17	Not at this time.	8/30/2023 7:55 AM
18	No	8/29/2023 9:04 PM
19	no	8/29/2023 6:58 PM
20	None	8/29/2023 6:50 PM
21	Nope. And I wish you all the best in your attempts to raise money for books and staff and all of the other important things.	8/29/2023 5:01 PM
22	No	8/29/2023 2:29 PM
23	No	8/29/2023 2:17 PM
24	Not really	8/29/2023 2:13 PM
25	No.	8/29/2023 1:46 PM
26	no	8/29/2023 1:35 PM
27	no, but I wish there were some way to donate from my IRA required minimum distribution without having to send in a check rather than having a direct transfer of funds.	8/29/2023 1:14 PM
28	Perhaps we need a "Tip Jar" in the libraries.	8/29/2023 12:49 PM
29	no	8/29/2023 12:33 PM

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30	need to hear from library more often	8/29/2023 12:32 PM
31	no	8/29/2023 12:32 PM
32	None	8/29/2023 12:29 PM