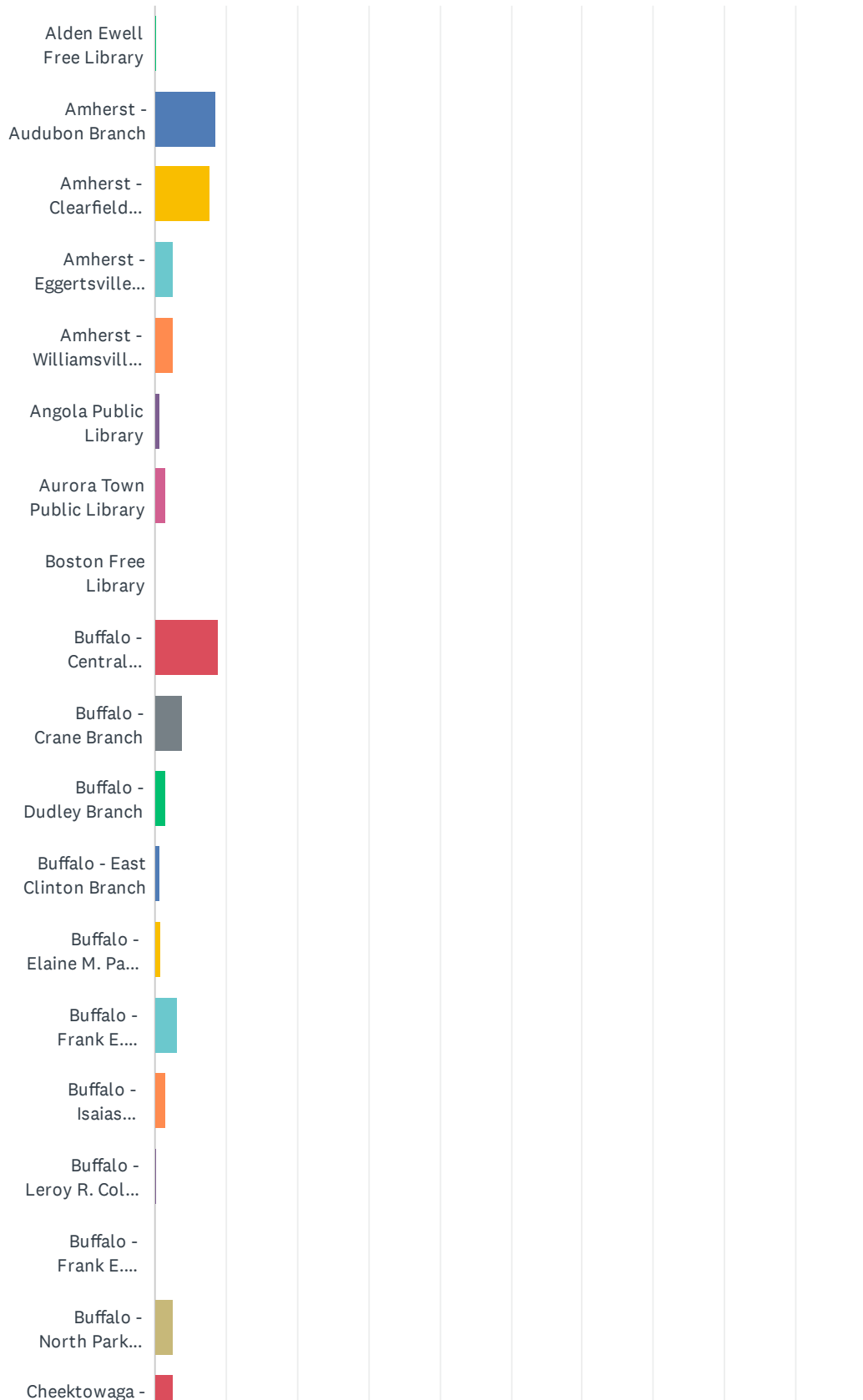
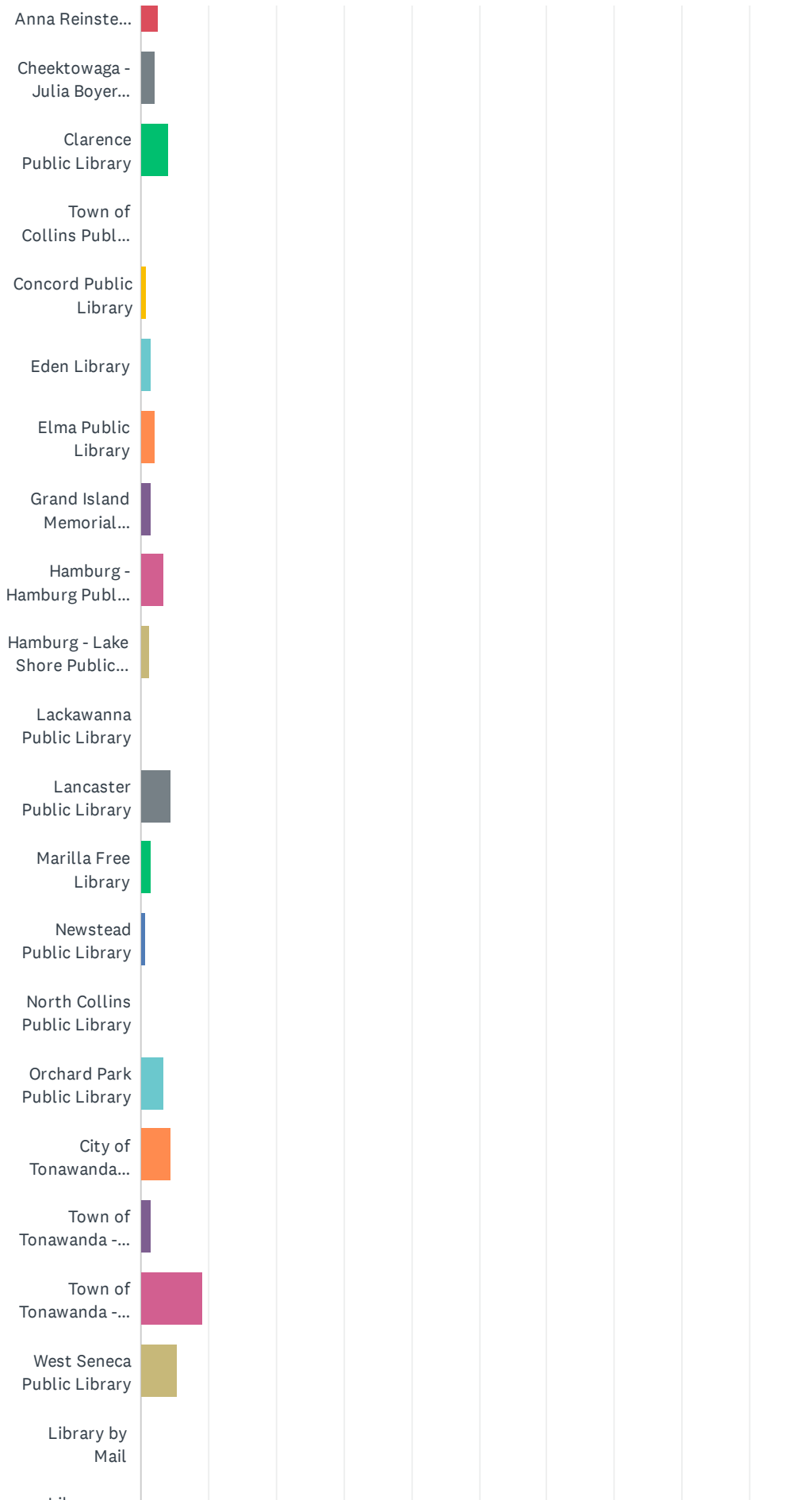


Q1 Please select the one Library you use most often.

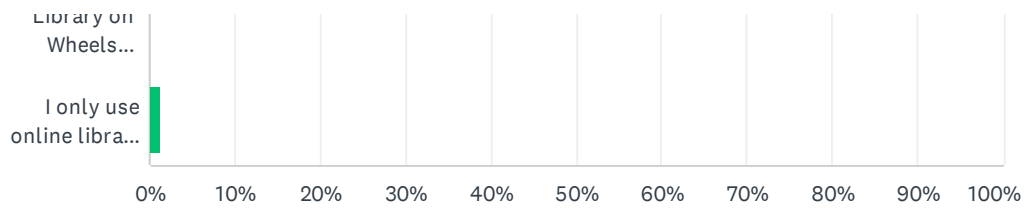
Answered: 313 Skipped: 0



Buffalo & Erie County Public Library System - We want to hear from you!



Buffalo & Erie County Public Library System - We want to hear from you!



Buffalo & Erie County Public Library System - We want to hear from you!

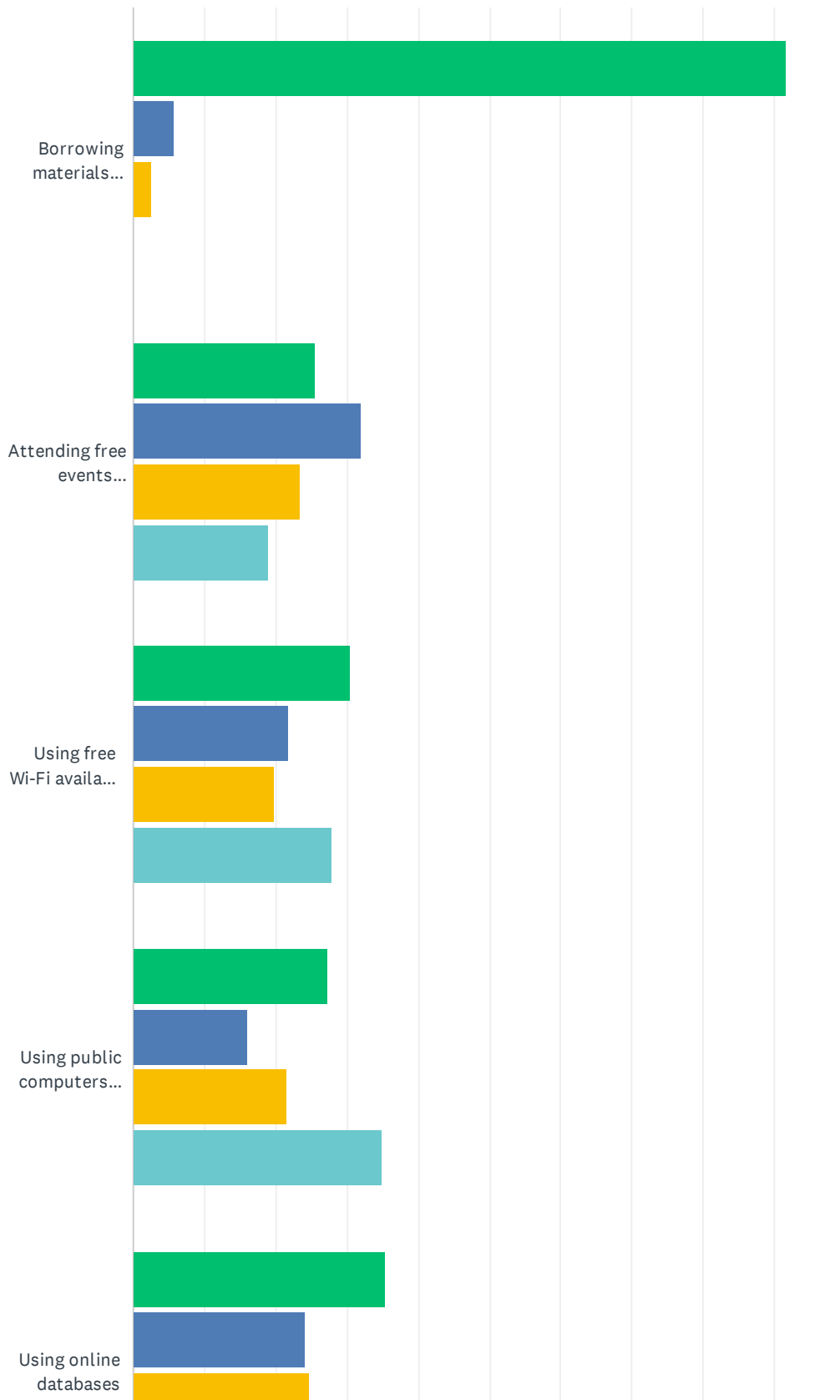
ANSWER CHOICES	RESPONSES	
Alden Ewell Free Library	0.32%	1
Amherst - Audubon Branch	8.63%	27
Amherst - Clearfield Branch	7.67%	24
Amherst - Eggertsville-Snyder Branch	2.56%	8
Amherst - Williamsville Branch	2.56%	8
Angola Public Library	0.64%	2
Aurora Town Public Library	1.60%	5
Boston Free Library	0.00%	0
Buffalo - Central (downtown)	8.95%	28
Buffalo - Crane Branch	3.83%	12
Buffalo - Dudley Branch	1.60%	5
Buffalo - East Clinton Branch	0.64%	2
Buffalo - Elaine M. Panty Branch	0.96%	3
Buffalo - Frank E. Merriweather, Jr. Branch	3.19%	10
Buffalo - Isaias Gonzalez-Soto Branch	1.60%	5
Buffalo - Leroy R. Coles, Jr. Branch	0.32%	1
Buffalo - Frank E. Merriweather, Jr. Branch	0.00%	0
Buffalo - North Park Branch	2.56%	8
Cheektowaga - Anna Reinstein Memorial	2.56%	8
Cheektowaga - Julia Boyer Reinstein	2.24%	7
Clarence Public Library	4.15%	13
Town of Collins Public Library	0.00%	0
Concord Public Library	0.96%	3
Eden Library	1.60%	5
Elma Public Library	2.24%	7
Grand Island Memorial Library	1.60%	5
Hamburg - Hamburg Public Library	3.51%	11
Hamburg - Lake Shore Public Library	1.28%	4
Lackawanna Public Library	0.00%	0
Lancaster Public Library	4.47%	14
Marilla Free Library	1.60%	5
Newstead Public Library	0.64%	2

Buffalo & Erie County Public Library System - We want to hear from you!

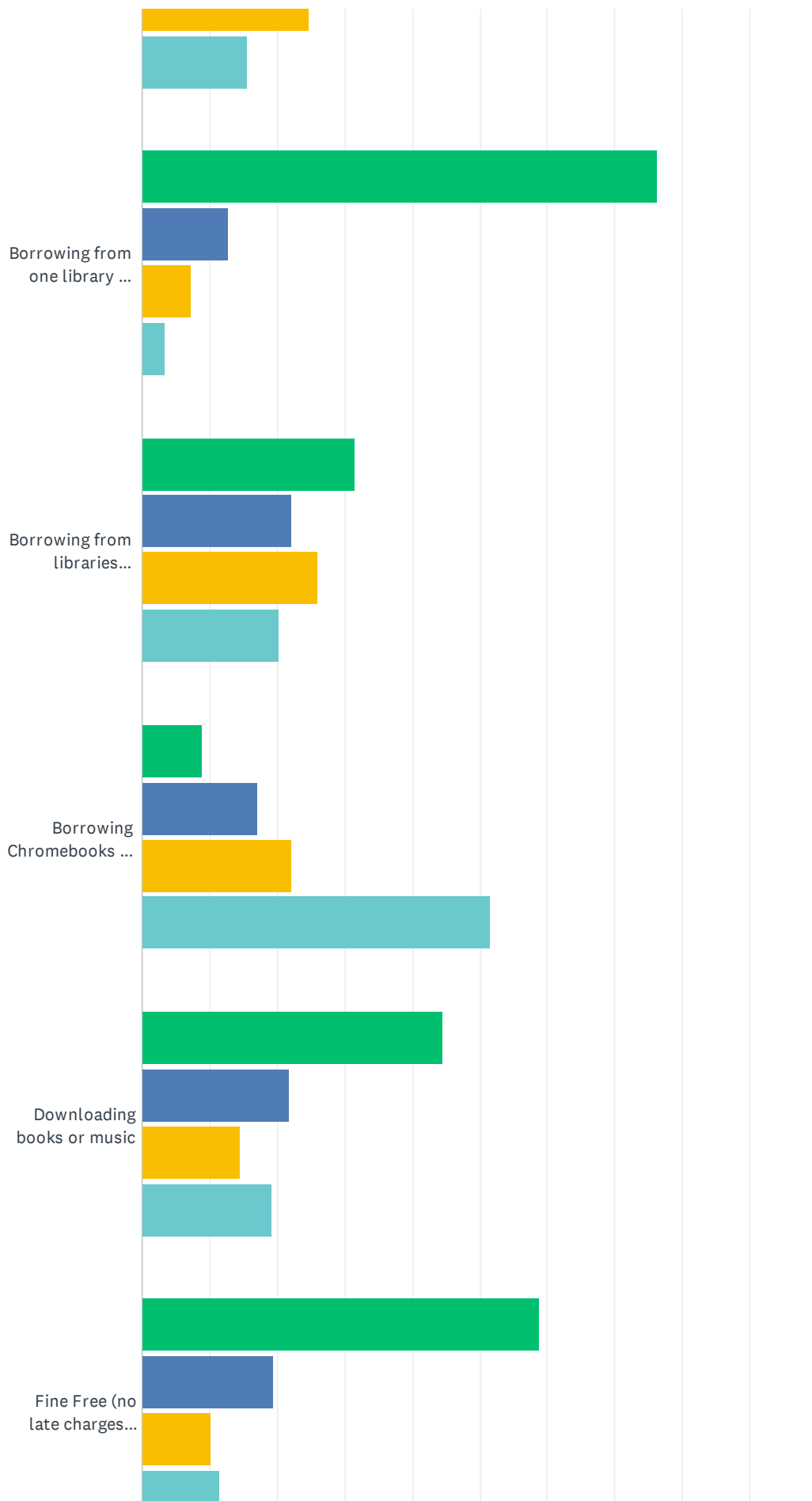
North Collins Public Library	0.00%	0
Orchard Park Public Library	3.51%	11
City of Tonawanda Public Library	4.47%	14
Town of Tonawanda - Kenilworth Branch	1.60%	5
Town of Tonawanda - Kenmore Branch	9.27%	29
West Seneca Public Library	5.43%	17
Library by Mail	0.00%	0
Library on Wheels Bookmobile	0.00%	0
I only use online library services	1.28%	4
TOTAL		313

Q2 How important are these Library services to you?

Answered: 313 Skipped: 0



Buffalo & Erie County Public Library System - We want to hear from you!



Buffalo & Erie County Public Library System - We want to hear from you!



Buffalo & Erie County Public Library System - We want to hear from you!

	VERY IMPORTANT	IMPORTANT	SOMEWHAT IMPORTANT	NOT IMPORTANT	TOTAL	WEIGHTED AVERAGE
Borrowing materials (books, DVDs, music, etc.)	91.69% 287	5.75% 18	2.56% 8	0.00% 0	313	3.89
Attending free events /programs at the library (storytimes, computer training, book discussions, etc.)	25.64% 80	32.05% 100	23.40% 73	18.91% 59	312	2.64
Using free Wi-Fi available in all 37 libraries	30.45% 95	21.79% 68	19.87% 62	27.88% 87	312	2.55
Using public computers available in all 37 libraries	27.33% 85	16.08% 50	21.54% 67	35.05% 109	311	2.36
Using online databases	35.48% 110	24.19% 75	24.84% 77	15.48% 48	310	2.80
Borrowing from one library and returning to another	76.36% 239	12.78% 40	7.35% 23	3.51% 11	313	3.62
Borrowing from libraries outside of Erie County (InterLibrary Loan)	31.51% 98	22.19% 69	26.05% 81	20.26% 63	311	2.65
Borrowing Chromebooks and hotspots	9.03% 28	17.10% 53	22.26% 69	51.61% 160	310	1.84
Downloading books or music	44.66% 138	21.68% 67	14.56% 45	19.09% 59	309	2.92
Fine Free (no late charges on materials until after 21 days of being overdue)	58.79% 184	19.49% 61	10.22% 32	11.50% 36	313	3.26
Taking advantage of Library by Mail	11.90% 35	13.95% 41	24.49% 72	49.66% 146	294	1.88
Visiting the Bookmobile	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
Connecting you with local agencies such as the health department and/or social services	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
Job fairs	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00

Q3 What services would you like libraries to provide in the future?

Answered: 153 Skipped: 160

#	RESPONSES	DATE
1	Loaning more than just books, movies, and music. Maybe equipment or tools.	1/7/2024 12:17 PM
2	It is critical to have access to story time and other children's events. Considering NYSED's research and focus on the critical need for literacy instruction, the library should play a key role in supporting these initiatives for our young children. We recently moved here from MD and have been very disappointed in the local library system. Our local MD libraries played an important role as a supporting community institution. Many of our local Erie county libraries are small, dated and offer limited community events, supports and opportunities. I know we can do better. Our communities deserve better.	1/6/2024 10:49 PM
3	small-medium sized study rooms (noise reducing), small video conferencing room (eg for zoom interviews), lower priced printing service (10 cents a page for black and white is expensive)	1/6/2024 10:12 PM
4	Can't think of anything at the moment. My library is very complete	1/6/2024 9:28 PM
5	I would like to see fines go back to the original protocol. By that I refer to DVD's/BluRays after 7 days, other media after 14/21 days. It would make the patrons responsible for returning items as to the agreed upon understanding. While I wish this, I understand that confronting people about fines is worrisome on staff. People give all kinds of excuses as to how they DID return items or meant to but did not make it a priority. I truly enjoy the library,the employees and volunteers and the myriad services you offer. Thank you.	1/6/2024 7:52 PM
6	Thank you	1/6/2024 3:24 PM
7	A comment--I had a poor experience in the ILL department last year, and I have avoided it since. I plan to get back in the new year. The situation in question concerned a renewal, and the impression was they did not take it seriously enough on a long holiday weekend. I had the ability and standing to contact the lending library directly, and I did not feel respected or understood by the Buff ILL department. They were somewhat hostile to me when it was unnecessary - the lending library had no issue with my reaching out to them given the circumstances that the item had to get renewed, and it had been delayed due to the holiday weekend. I appreciate the ILL department and have depended on it as a PhD student at a school out of the area. But this experience suggests a need for better understanding on the ILL department and to acknowledge mitigating circumstances. Hoopla is a great addition; I don't want to see it go away. It is far easier to use than Libby for me in terms of the available content.	1/6/2024 2:42 PM
8	Classes for teens and young adults such as computer coding, art—drawing, painting, learn to play chess or other board games, cooking—instructional/hands on.	1/6/2024 12:01 PM
9	Very happy with library services.	1/6/2024 9:35 AM
10	You are doing fine!	1/6/2024 7:49 AM
11	Everything is great!	1/5/2024 11:42 PM
12	I would love to see more storytimes for children at all of the Erie County Libraries. I'm really disappointed with how few are offered and the ones that are always seem to be full. When I visit my son in a suburb outside of Denver, I'm always so impressed with all of the engaging activities their local library has for children that are offered daily. Buffalo and Erie county libraries needs to do better in serving the community.	1/5/2024 4:49 PM
13	NY Times games online NY Times Newspaper online	1/5/2024 4:12 PM
14	I would like ALL the libraries to be as welcoming and helpful as the City of Tonawanda branch. The Captain of this ship is extraordinary!! I visit most times twice a week and have never not been greeted and offered assistance...	1/5/2024 10:15 AM
15	Pantry services	1/5/2024 9:07 AM

Buffalo & Erie County Public Library System - We want to hear from you!

16	PRINTING FROM YOUR OWN PERSONAL LAPTOP COMPUTER.	1/5/2024 3:36 AM
17	I love that so many branches have started to loan out unconventional materials like snowshoes, Empire Park passes, etc. but I wish it was easier to figure out who has what. It's hard to find these things in the catalog unless you already know what's in the various collections. Could each branch have a link to their Library of Things on their webpage or could there be a master list of available items kind of like there is with the board game collection? I'd be willing to travel to other branches to get these things if I knew who had what! I love that the system has started offering board games, but I'd love to see the offerings branch out more beyond classic games. There are so many fun and unique games available now. Something like Board Game Geeks would be a great resource for varying the collection. https://boardgamegeek.com/thread/3057688/bgg-top-100-march-2023	1/4/2024 11:55 PM
18	kanopy	1/4/2024 9:27 PM
19	More community focused events, local health fairs, education programs. I know libraries are necessary, more importantly public libraries. Buffalo needs more third places these days!	1/4/2024 8:47 PM
20	More tech training on popular software programs.	1/4/2024 6:41 PM
21	I'd like to be able to read the Washington Post and NYTimes from my home computer using my library card. Also while I love Hoopla, I've had some frustrations. We started watching The Restaurant and watched all of season 1. Then we discovered that season 2 is not available but season 3 is. Since the story line is sequential, it doesn't work to watch season 3 without having seen season 2.	1/4/2024 4:48 PM
22	Access to a streaming service, such as Kanopy!	1/4/2024 3:49 PM
23	Maybe a homeschool club, kids chess club, access to a kids foreign language learning program, or an adult chess club	1/4/2024 11:20 AM
24	Weekend crafts/story hour.	1/4/2024 10:54 AM
25	I noticed that our selection of databases has dwindled over the last few years. I hope we can keep the GALE databases, and I would love to have NoveList Plus back.	1/4/2024 10:51 AM
26	I would like to see links to colleges that provide free courses for users. Support materials for families with children who will be taught within the governor's new literacy program. The BECPL is one of the best library systems in the country. Keep on doing what you do best—serving everyone in the community and staffing your libraries with the best in the profession.	1/4/2024 10:13 AM
27	Requesting service is honestly amazing ! Only improvement could be the book selection itself, Specically maybe the Manga section seems to be lacking. Other than that I love requesting and picking up books.	1/3/2024 9:06 PM
28	Keep doing what you are doing. I like that the libraries have the Bee newspapers every week. I find out more local information for individual areas from them than the Buffalo News. I also like the basket raffles, candy bar sales and CD, DVD and book sales the library continually sponsors. I participated in The Tool Library repair day at the Lancaster Library. And I have also attended a couple computer classes on Saturday mornings. What I really like is that the libraries sponsor events and activities for all ages, not just children.	1/3/2024 7:46 PM
29	I can't think of anything! I love my library!!!	1/3/2024 5:45 PM
30	Not familiar with all currently provided. Appreciate being able to use meeting space for other community organizations.	1/3/2024 4:23 PM
31	Thank you for everything you do to help foster my daughter's love of reading!	1/3/2024 3:33 PM
32	I would love to see a tool-loaning program at my library or nearby. The library of things is a fabulous idea! I think the game-loaning program sounds very attractive (haven't actually used) and I like the idea of the Parks Pass (also not personally used yet) I wish my library had more programs in evenings (computer classes or lectures etc,) or weekends as I work full-time and can't make most... I love that my library changes things around - new kids section, now making new section for teens, rearranged some of the books, and frequently changes displays! I also appreciate the book sale and the area for free exchange in the hallway! also the partnership for home covid tests. Looking for eclipse glasses please!	1/3/2024 1:27 PM
33	- More free lectures and presentations by authors - More (writer and) book clubs for all ages +	1/3/2024 1:21 PM

Buffalo & Erie County Public Library System - We want to hear from you!

related info and mentorship

34	I love the library; always have since first grade, when my class from School #51, in 1956, went to the library on Niagara Street in Black Rock. We were issued library cards and proudly signed our names, becoming participants in the library community. I used that little document until the card stock was worn out. Brain storming activities- -a book review presentation for children or a silent read along -karaoke session for kids (ouch, my ears!) - group reading of a theatrical play -in your craft group-collage or art which is inspired by a book - like Easter Egg hunt, but book or author hunt, with age appropriate clues Older readers-See above and... -Library volunteer for a day (probably too much work for staff) -Read in Public Day event for Children and Adults. These suggestions probably exist in some form at present time, so please forgive my presumption.	1/3/2024 1:00 PM
35	Sound proof booths (individuals and groups) for folks to listen to music and make telephone or video calls. Another booth for minor telehealth services like the Monroe County library system has. Provide dividers at tables to accommodate privacy for each patron.	1/3/2024 12:15 PM
36	1.) Bigger Library Shop (like NYPL library shop) -- I like to buy holiday gifts and birthday gifts from library shops so my money goes toward the library, it would be awesome if Buffalo Public Library Shop had more of a selection! Love the current selection too! :) 2.) More social media posts - I like following the LA public library social media account because it feels very current and tapped into the community - would be fun to see more from Buffalo Public Library on social media too. 3.) Newsletter? I actually don't know if this already exists so my apologies if you have one that I don't know about!! But I like to subscribe to literary newsletters from Chill Subs, Lit Hub, etc., and it would be cool to read one from the BPL too, with literary news, new book reviews, librarian picks, stuff like that. 4.) Great job love y'all keep up the awesome library work! <3	1/3/2024 12:02 PM
37	Return to required return limits.	1/3/2024 12:00 PM
38	The Buffalo and Erie County Library used to have so many databases for research and I miss the Novelist one for selecting books. You go on the website now and there really isn't much variety in terms of online resources. Overdrive has taken over everything and the wait queues for those titles(especially the higher demand titles) is ridiculous. I'd rather get the physical copy. No waits there:) I will say the moving of physical materials between libraries is very efficient. My kids and I still love to check out physical books and DVDs. The library has a lot that the streaming and ebook worlds can't offer. I love that.	1/3/2024 11:40 AM
39	I would like to see a decanted space for the cricket and 3d printers and leaser cutter away for the studios	1/3/2024 11:04 AM
40	Develop more recommended reading/viewing/listening direction based on various interests/genres/authors. Consumer's Digest online resource (we had this, then lost it?).	1/3/2024 10:35 AM
41	It's great as it is. I love the Interlibrary Loan service and appreciate it very much. Please keep it as part of the library system.	1/3/2024 9:04 AM
42	I mainly use North Park as a pickup location. I log on at home, find the book I want, and have it sent to North Park for pickup. However, I do occasionally browse the shelves and compared to Kenmore or Elmwood branch, I find their selection lacking. I guess that speaks more to the smaller location? So, I guess, I would say an improved reading selection.	1/3/2024 8:14 AM
43	As someone who does not have internet at home i would like to see more hotspots and the ability to return them at any library.	1/3/2024 5:53 AM
44	I used to use InterLibrary Loan very frequently. The set up changed (before the pandemic) and now I can't figure out how to use it. I might come in and ask one of the librarians to help me figure it out, but it used to be so simple. Very disappointing. I don't know what Library by Mail is. I miss the BPO presentations (and have communicated that to them). Thank you for your wonderful services. I've used so many of the different branches and I always feel welcome.	1/3/2024 1:56 AM
45	Borrowing ebooks from local libraries and interlibrary loans using ebooks.	1/2/2024 6:53 PM
46	More weekend hours.	1/2/2024 6:50 PM
47	Expand online book access for Libby	1/2/2024 3:21 PM
48	Any chance of you getting Kanopy?	1/2/2024 2:43 PM

Buffalo & Erie County Public Library System - We want to hear from you!

49	Access to academic journals or databases Evening story hour for working parents Rent passes to public attractions (like the zoo) Evening and Sunday hours	1/2/2024 2:15 PM
50	I like the music events and the plant swap and gardening things at Kenmore too.	1/2/2024 1:46 PM
51	ASL classes Events for homeschool families	1/2/2024 9:42 AM
52	Can't think of any	1/2/2024 9:06 AM
53	More art and tech classes	1/2/2024 5:37 AM
54	to remain an institution that welcomes all views authors and people. The continuation of Educated trained librarians being hired and available for patrons. Finding ways to increase the salaries and pay scales for all of your employees. These people work with such a variety of humans. Not all of who behave well. Yet I have never seen anything but kindness, intelligence, and generosity of patience exhibited by the people who staff each branch. Libraries are a vital resource for the access to the world. Each book, magazine, movie etc can be a lightbulb in an otherwise dark world or life. Please never underestimate it's need or importance in our society. Thank you.	1/2/2024 2:53 AM
55	Book discussions later on in the day. I've wanted to join the book clubs at the library, but work til 5 o'clock and the meeting time is two o'clock.	1/1/2024 10:07 PM
56	Making the written word available to everyone!	1/1/2024 9:51 PM
57	I know that you can borrow technology from the library, and even games, and sports equipment, but I wish it was easier to see what and how to borrow these items online.	1/1/2024 8:55 PM
58	More author events! Have libraries join author book tours! Big name YA authors will draw crowds!	1/1/2024 8:46 PM
59	Library by mail?! I had no idea! Would love more crafts and get togethers for adults.	1/1/2024 8:36 PM
60	open more hours	1/1/2024 8:24 PM
61	Re-open 9 city branches that were closed, in order to restore services in areas most needful of walkability access. Thank you!!	1/1/2024 8:05 PM
62	Expanded book mobile services for those who cannot get to a library- assisted Living centers, etc. Access to Freegal again. Hoopla is nice but I enjoyed being able to download and keep materials from Freegal.	1/1/2024 6:09 PM
63	Everything you currently provide!	1/1/2024 6:03 PM
64	I would like libraries to provide the same services as the libraries do now.	1/1/2024 2:17 PM
65	Requesting from other branches is something I use very often so I would love if this would continue.	1/1/2024 11:31 AM
66	Actual quiet, like in the "old days." Some of the worst offenders are the staff, who talk incessantly to each other in some libraries (e.g. Hamburg).	1/1/2024 10:41 AM
67	I'm satisfied with existing offerings. One note: I have no problem paying "Request Title" fees as in the past to help cover the expense of moving books from one library to another.	1/1/2024 10:37 AM
68	The services currently provided are wonderful. Thank you for all you do!	1/1/2024 9:46 AM
69	Perhaps expand on the Community Canned Goods/products project that I've seen at North Park. -more lectures,discussions and talks for all ages. So grateful for The Merriweather Library as a community center!	1/1/2024 8:46 AM
70	How to classes: Budgeting, Cooking, Knitting, Sewing, Healthy Habits, Explain in detail everything the Central Library has to offer. Tell us how WE can help make the library a better place. Kenmore is my home library but I LOVE the Central Library.	1/1/2024 5:52 AM
71	I would like libraries to have a larger selection of manga in the future.	12/31/2023 11:48 PM
72	Open more hours. Otherwise, the library is great!	12/31/2023 7:05 PM
73	Keep up the great work!	12/31/2023 7:02 PM
74	Family programs and loaning out "gear" (sports equipment, space backpack, etc)	12/31/2023 4:04 PM

Buffalo & Erie County Public Library System - We want to hear from you!

75	I think the erie County library does a great job.	12/31/2023 3:28 PM
76	If possible, I would like to be able to read newspapers (Buffalo News, New York Times, Washington Post, Wall Street Journal) on line.	12/31/2023 2:26 PM
77	I don't have any suggestions, but I wanted to comment that we love our branch in Orchard Park. They offer so much for everyone, and we particularly enjoy the family and kids' events.	12/31/2023 1:51 PM
78	N/A	12/31/2023 1:25 PM
79	everything is good, all my needs are met	12/31/2023 9:53 AM
80	Having more adult programs/ classes.	12/31/2023 8:06 AM
81	Love the ability to checkout "Things" especially board games. So expanding the Library of Things: fun baking pan shapes or small appliances like a laminator or air fryer. Maybe there are things that are more needs than wants, and that is important to identify and offer. Kids sports equipment is a great idea, love that. Similar to the magazine exchange, could there be a table for unopened non-perishable food? I know the food pantry has limited hours. I also know this is a "risk": expiration dates, ignoring rules and bringing perishables. However, I've seen people taking food out of a repurposed free little library box in my neighborhood; there's a need. Just something to consider. And the free kids clothing rack in the lobby was a good idea. I know there's management required to these things, but it's hopefully minimal with a potential big benefit for those needing it. The library is an extremely important part of a community, where all people have access to a wide variety of resources they need and want, and are treated with courtesy. Please continue doing this work, and thank you.	12/31/2023 7:39 AM
82	More guest speakers at more locations, especially on health and wellness, as well as holistic topics, similar to services provided by Orchard Park and Audubon. Have more arts & crafts that are offered for teens be offered for adults. Thank you.	12/31/2023 1:34 AM
83	Return late fees so you can stop asking people for money.	12/31/2023 12:50 AM
84	We live in North Buffalo but travel ALL the way to Audubon because it is my 5 year olds favorite library. To be able to have a separate room for Legos and building and playing board games is clutch. Also the children's area is MASSIVE and while there is a lot of open space, my wild child does not sprint through the library. I also like that the children's area is far enough away from the adult area I do not feel embarrassed if he makes a mistake and forgets he is needs to be library quiet. Last time we were at our neighborhood library it felt really crowded and I welcoming.	12/30/2023 10:04 PM
85	I'm also very thankful when health and safety items are provided, like Covid tests and solar eclipse glasses, and borrowing kids' sports equipment! My family enjoys audio and ebooks through Hoopla and Libby, thank you for offering them. I love the book sales too! I would like to see an option for credit/debit card to be accepted to purchase books, I don't always have (enough) cash on me. I would love to see silent mouses used at the computers instead of the constant clicking sounds that can be overwhelming for those of us with certain sensory/auditory processing disorders. Thanks for all you do!	12/30/2023 9:50 PM
86	Have the Tech tutors available on a more regular basis in the local libraries. Have the Tech dept. offer online zoom classes for the most common problems they get. I could always use LIBBY tips and esp after I do an update on my phone. Have more intergenerational events. Put up lists of the hard copies of the magazines the particular library gets. Have a class or something about accessing the magazines on the Libby app. I have some magazines I read monthly & suddenly they showed up--nice to see but is there any way to get it to move to the OVERDRIVE app/ my Library app on my laptop--would be easier to read. Brendan (I think he is who has been coming to Clearfield) is most helpful w my APPLE products.	12/30/2023 9:34 PM
87	Outreach to inner city kids	12/30/2023 9:28 PM
88	I love the "Library of Things" concept, and the fact that we can check out metal detectors, lawn games, seed packets, etc. - and would love to see more of this.	12/30/2023 8:50 PM
89	Not a service, but I would love to see "blind date with a book" in February!	12/30/2023 5:28 PM
90	It was ROUGH when both Isaias and Crane were closed!! Don't do that again PLEASE! The new spaces look amazing. I am curious to learn more about grant-writing. Do you currently offer workshops about that? I also LOVE the book sale. I stocked a classroom library for 4 bucks. Thank you!	12/30/2023 3:14 PM

Buffalo & Erie County Public Library System - We want to hear from you!

91	Borrowing Ebooks saved my sanity during the pandemic shutdown. Thank you so very much! Still, in my opinion, there is nothing as good as reading a print book. Thank you for letting patrons request books from other branches and allowing them to pick them up at their local branch. That is an invaluable service.	12/30/2023 1:57 PM
92	A year-round bike rack at the North Park branch. Even in the winter, I bike to the library. Arranging books for sale by genre. And displaying them in such a way that I don't have to contort my neck trying to read the titles. And please, no books on the floor. Some of us are pretty old! Also, I would like you to know that I love the branch and the staff. The staff is super helpful and very friendly. Special thanks to Alyssa, Stephanie, Taylor, Bianca, and Beata. And thanks to anyone I missed. Happy New Year!!	12/30/2023 1:43 PM
93	More maker spaces/3d printers in local libraries, more unique kits/non-book items like tools, board games, sports equipment etc. Drop in events like the D&D group in Cheektowaga but in other locations more convenient to me (like Clarence which has a good D&D book collection). Consumer reports access!!! Solar powered car chargers like at Reinstein woods.	12/30/2023 1:33 PM
94	Arts and crafts projects for all ages Classes	12/30/2023 1:22 PM
95	Maybe more adult classes and more local history lectures, like a guest speaker offering an evening event such as WGRZ series, unknown history of WNY. I would like to know also about book donations, are they welcomed? Or a nuance to libraries when people donate books?	12/30/2023 12:24 PM
96	Notaries	12/30/2023 12:09 PM
97	Continue what you're doing which is great. Keep it fine free! Possibly early morning hours for better convenience.	12/30/2023 11:50 AM
98	I love and would really like to be able to use the cricut maker at my local library. Now the machine is only available at Central and it is sometimes very difficult for me to get down there. This machine has been so helpful in school projects. The library has the full subscription as well so we can really make his projects shine. It's just trying to get downtown after work or even on a weekend., sometimes is hard I would also really enjoy being able to do crafts at my local library, I wouldn't mind paying for the materials and to participate. How to make one of those chunky blankets or an acrylic pour, making a cutting board.. these all, I think, have a wide appeal. I think in the summer it would be great if we could have some outdoor seating at the library where we could have just a comfortable chair or area where we can bring our own chairs to kind of set up and enjoy the park like atmosphere	12/30/2023 11:04 AM
99	More collaborative partner program delivery for home schoolers and senior citizens. More citizen science partnerships.	12/30/2023 10:46 AM
100	I like the idea of signing out non-traditional items, like the metal detector, air-pump, etc. I like added services - like the notary being available on Wednesday evenings	12/30/2023 10:08 AM
101	Please continue to increase library of things! More current boarding games rather than just family classics. Video games?	12/30/2023 9:57 AM
102	Not really a service, but "Allow small pets in library". Continue to provide all Federal and New York State tax forms during tax season	12/30/2023 9:08 AM
103	Encourage different activities in the library. Offer a children's choral concert, an adult cocktail hour, offer an artists class, a photography class. Any activity that is normally not part of a library. I read where a couple chose to get married is a library. How amazing is that! We all need to be life long learners!	12/30/2023 8:12 AM
104	I would like to see more libraries include maker spaces into their locations — specifically 3D printing and coding toys. We've tried to use the 3D printer downtown, but couldn't meet with the trainer because his schedule is so limited.	12/30/2023 8:10 AM
105	I'm not sure, I mostly borrow books and DVDs. I've seen ads for Libby posted, which is great, but I do not have a tablet/e-reader. I see central library has a lot of technology (like 3d printer) I've never used but I think it's cool to know it's there. I work in human services and there are so many additional resources offered by the library people utilize. Anything more would be a bonus to me!	12/30/2023 7:43 AM
106	More hours	12/30/2023 6:34 AM
107	More books. The Crane has too few books and too much space. I do not see the space, or	12/30/2023 5:15 AM

Buffalo & Erie County Public Library System - We want to hear from you!

computers, being used to the extent it was planned. The quantity of books was reduced during the renovation and this is a loss.

108	The reading contests. Crafts for adults and children. actively encouraging both children and adults to obtain a library card .Book and magazine sales.Community involvement like Irish dancers, circus performers.	12/29/2023 11:14 PM
109	more access to academic databases and journals	12/29/2023 11:11 PM
110	More adult events like clubs, lectures, etc.	12/29/2023 11:01 PM
111	I love the library and I don't use it enough except I very frequently use the Libby app. The downtown location is my favorite library but it is also a bit chaotic there which idk what the library could do to lessen at all, obviously the space is and should be for everyone. I think the makerspace is amazing and offers a ton of services expanding that would be amazing, they already do so much. Maybe if it was easier to book time there through an online sign in rather than by emailing back and forth with a person. Overall I am very happy with the library!	12/29/2023 10:51 PM
112	More events for adults (and not including kids) like lectures, displays, co-presentations with local historians or arts and cultural organizations. More options for after work activities	12/29/2023 10:47 PM
113	email or text notifications of holds available- maybe this is available but they always call me.	12/29/2023 10:25 PM
114	The ability to track books I have checked out. Not just books I currently have checked out. But books from the past that I have returned. Often times I forgot what book I may have checked out but didn't get a chance to read. Or I can't recall a title to recommend. Based on what I was told, once I return a book my history is no longer available.	12/29/2023 10:25 PM
115	If there is a list of people requesting a book and waiting for the book to be available, there should be a time limit as to how long the person can keep the book.	12/29/2023 10:23 PM
116	more books	12/29/2023 9:23 PM
117	More local book clubs!!! Love the library though, you all do amazing work!!	12/29/2023 8:20 PM
118	Artificial defibrillation clinics Heimlich maneuver stuff basic lifesaving emergency medical care clinics for the community classes on information literacy classes on how to maximize database interlibrary loan, and other services author talks Narcon training Kanopy/epanded libby/hoopla access Video Game console/electronics rentals Adaptive software training (e.g. dictation software	12/29/2023 8:15 PM
119	More historical background in Central Library	12/29/2023 8:06 PM
120	N/a	12/29/2023 8:04 PM
121	Continue children's story times. Offer some story times during non-work hours.	12/29/2023 7:55 PM
122	I like the craft classes! Possibly access to JSTOR- I miss that from college. I think you all do wonderful work! Thank you!	12/29/2023 7:45 PM
123	I would love it if the library system had a means to better acquire certain materials; I'm thinking music CD media that isn't just currently released and or available only through those distributors that it uses or contracts with exclusively. There's a great deal of incredible artists performances still being published and available through their websites record companies and of course the likes of Amazon. These include very inexpensive box sets of albums and compilations of artists while under a specific label or years.	12/29/2023 7:40 PM
124	Everything they offer	12/29/2023 7:26 PM
125	Partnerships not just at the downtown central library. I.e. legal aid lawyers, Other programs not just downtown- maker spaces with 3d printing, cricut, engraving, etc.	12/29/2023 7:09 PM
126	I would love to see more programming available for homeschoolers!	12/29/2023 6:58 PM
127	More fun programming for adults More programs for children	12/29/2023 6:52 PM
128	Better access to genealogy resources - more databases like those available on ancestry.com or newspapers.com	12/29/2023 6:48 PM
129	Providing books, CDs and DVDs to borrow; providing space for community/public events and info.	12/29/2023 6:44 PM

Buffalo & Erie County Public Library System - We want to hear from you!

130	More computer classes in the evening for working adults.	12/29/2023 6:41 PM
131	I don't have anything I can think of.	12/29/2023 6:28 PM
132	I think our library system here in WNY is one of the best. I would like to see more librarians hired, so that there is always one at each library during the hours they are open. More bookmobiles in more locations. I would be lost without the library.	12/29/2023 6:17 PM
133	Even though I don't need to use the internet or computers at the library, these are vital services so that people can be connected as needed.	12/29/2023 6:08 PM
134	Adult clubs - lego, book clubs, Garden clubs! Cookbook clubs! More English rom com authors - Cathy Bramley, Cressida McLachlan, being able to renew ebooks, a library app again!!	12/29/2023 5:58 PM
135	More family kid friendly events & programs	12/29/2023 5:57 PM
136	Can't think of any	12/29/2023 5:55 PM
137	The ones they currently offer	12/29/2023 5:51 PM
138	More talks and lectures on more obscure topics. I want to learn something new!	12/29/2023 5:46 PM
139	Personally, the thing I would just absolutely *love* libraries to provide in the future is LEGO Clubs for adults. As an autistic adult woman who builds with LEGO, I've seen local libraries offering LEGO clubs for kids and have often wished there were something for adults too because it would provide a great way to build a community and have social engagement, at any age, with something cool like creating with LEGO.	12/29/2023 5:46 PM
140	More free and paid for craft activities - book binding classes were excellent at Central! Also more activities throughout the day across all branches - it's hard for anyone working to make it to something like a knitters circle that's held on Mondays from 10-12.	12/29/2023 5:45 PM
141	Librarians that are more knowledgeable about technical subjects and newer textbooks on science and medicine.	12/29/2023 5:36 PM
142	everything that is important to me is covered	12/29/2023 5:36 PM
143	I am only finding out about some of these services by taking this survey, so feel free to advertise them. I generally go to the library for community meetings. I picked up some books last time (very glad for flexible return policy). And one time I did a FOIL request and the agency sent me the information on a DVD. I was glad I found a library with a drive capable of reading it, but I think I recall visiting multiple libraries.	12/29/2023 5:16 PM
144	I love the seed library at Audubon and would love to see more plant swaps around the system! I'd also like to clarify that just because I don't use a service, I wouldn't think that service isn't important. For example, I don't use the public computers or depend on free wifi, but recognize those services are critical for many patrons.	12/29/2023 5:03 PM
145	The library has been invaluable to me as a parent of a toddler. Any activities that allow us to get out of the house are wonderful treats in our weekly routine!	12/29/2023 4:53 PM
146	Keep providing the variety of programs offered currently.	12/29/2023 4:38 PM
147	More events/clubs for people in their 20s, more crochet classes/events, letting patrons borrow game systems and games, jobs/internships/volunteer opportunities	12/29/2023 4:31 PM
148	It may sound odd, but please continue to make actual books a priority. Technology is wonderful, and the library helps so many students and families this way. But I would never be able to read as many books as I do without the library. I like the alternative things that some branches offer like being able to borrow tools or games. Thank you for that.	12/29/2023 4:25 PM
149	I can think of anything that's not provided already.	12/29/2023 4:23 PM
150	Crafting for adults	12/29/2023 4:05 PM
151	Adult walking clubs, book clubs, needlework, volunteer groups, snow shoe loans, more community groups. Saw a music event at Eggertsville and it was packed. Would like more adult on site activities.	12/29/2023 4:04 PM
152	Activities for senior citizens: Book clubs Creative Writing Workshops A Speaker Series In-person documentary viewing (I'd be interested in learning more about Buffalo's History and	12/29/2023 3:54 PM

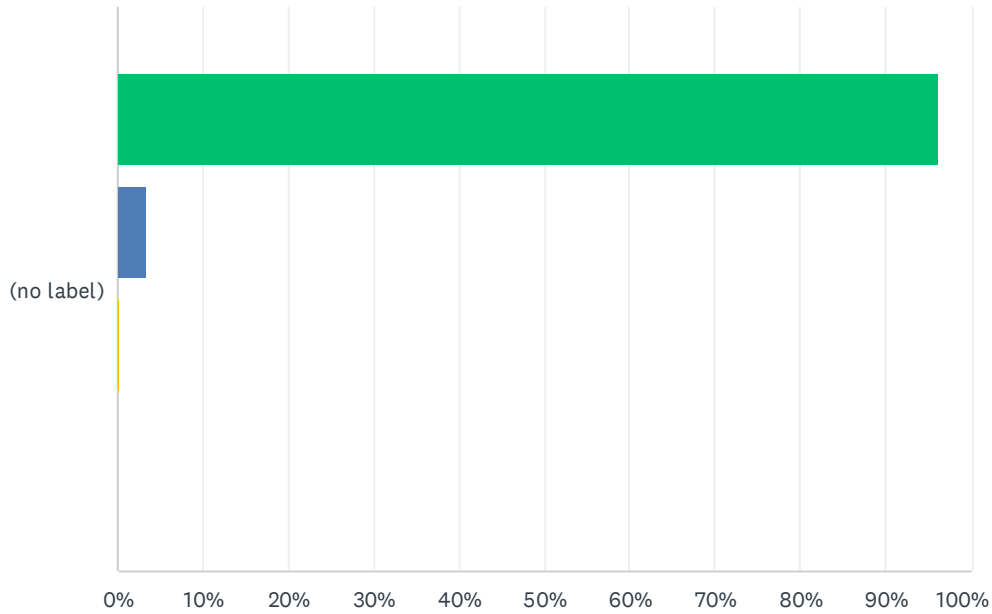
Buffalo & Erie County Public Library System - We want to hear from you!

Architecture—maybe the library system could partner with the History Museum)

153	Expanding the available sporting goods and “home tools” like the metal detector. Here items can become pricey especially for a young family to incur. Although I do not have children, I like the emphasis on kiddos and family friendly events. It encourages kiddos to recognize that the library is a fun and safe place to be.	12/29/2023 3:34 PM
-----	--	--------------------

Q4 Overall, how important is your Library to you?

Answered: 313 Skipped: 0

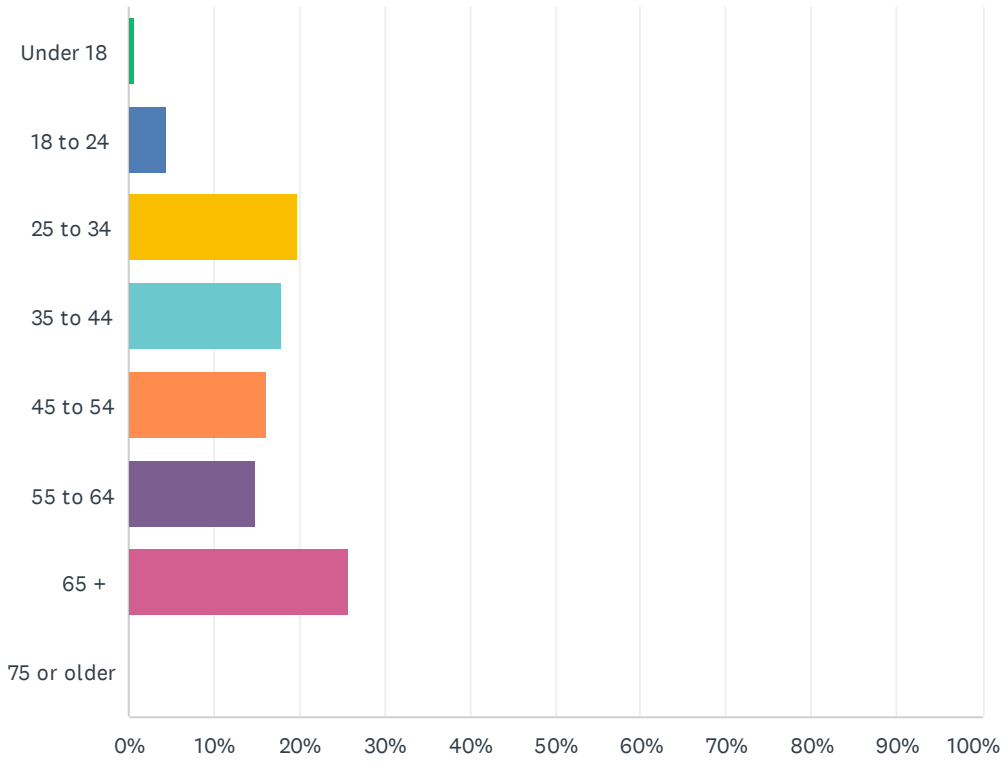


■ Very Import...
 ■ Important
 ■ Somewhat I...
 ■ Not Import...

	VERY IMPORTANT	IMPORTANT	SOMEWHAT IMPORTANT	NOT IMPORTANT	TOTAL	WEIGHTED AVERAGE
(no label)	96.17% 301	3.51% 11	0.32% 1	0.00% 0	313	1.04

Q5 What is your age?

Answered: 313 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 18	0.64%	2
18 to 24	4.47%	14
25 to 34	19.81%	62
35 to 44	17.89%	56
45 to 54	16.29%	51
55 to 64	15.02%	47
65 +	25.88%	81
75 or older	0.00%	0
TOTAL		313

Q6 What is your home zip code?

Answered: 313 Skipped: 0

#	RESPONSES	DATE
1	14209	1/7/2024 10:12 PM
2	14075	1/7/2024 12:17 PM
3	14208	1/6/2024 11:36 PM
4	14226	1/6/2024 10:49 PM
5	14209	1/6/2024 10:12 PM
6	14031	1/6/2024 9:28 PM
7	14215	1/6/2024 9:26 PM
8	14225	1/6/2024 7:52 PM
9	14225	1/6/2024 3:24 PM
10	14224	1/6/2024 2:42 PM
11	14057	1/6/2024 2:39 PM
12	14202	1/6/2024 12:50 PM
13	14057	1/6/2024 12:01 PM
14	14150	1/6/2024 9:35 AM
15	14217	1/6/2024 9:26 AM
16	14213	1/6/2024 8:09 AM
17	14072	1/6/2024 7:49 AM
18	14226	1/6/2024 7:38 AM
19	14150	1/6/2024 3:05 AM
20	14051	1/5/2024 11:42 PM
21	14201	1/5/2024 7:59 PM
22	14051	1/5/2024 4:49 PM
23	14216	1/5/2024 4:37 PM
24	14221	1/5/2024 4:12 PM
25	14221	1/5/2024 4:08 PM
26	14207	1/5/2024 3:22 PM
27	14213	1/5/2024 2:56 PM
28	14226	1/5/2024 12:42 PM
29	14225	1/5/2024 12:00 PM
30	14150	1/5/2024 11:34 AM
31	14150	1/5/2024 10:15 AM
32	14223	1/5/2024 10:00 AM
33	14212	1/5/2024 9:07 AM

Buffalo & Erie County Public Library System - We want to hear from you!

34	14127	1/5/2024 3:36 AM
35	14213	1/5/2024 12:33 AM
36	14218	1/4/2024 11:55 PM
37	14225	1/4/2024 11:45 PM
38	14051	1/4/2024 10:15 PM
39	14221	1/4/2024 9:27 PM
40	14228	1/4/2024 8:47 PM
41	14220	1/4/2024 6:41 PM
42	14032	1/4/2024 4:48 PM
43	14221	1/4/2024 3:49 PM
44	14217	1/4/2024 3:06 PM
45	14224	1/4/2024 2:37 PM
46	14220	1/4/2024 1:47 PM
47	14222	1/4/2024 1:26 PM
48	14150	1/4/2024 1:13 PM
49	14225	1/4/2024 12:32 PM
50	14086	1/4/2024 11:40 AM
51	14150	1/4/2024 11:20 AM
52	14006	1/4/2024 11:10 AM
53	14216	1/4/2024 10:54 AM
54	14225	1/4/2024 10:51 AM
55	14006	1/4/2024 10:13 AM
56	14086	1/4/2024 10:10 AM
57	14075	1/4/2024 9:10 AM
58	14006	1/4/2024 8:05 AM
59	14225	1/3/2024 11:27 PM
60	14217	1/3/2024 9:06 PM
61	14227	1/3/2024 8:23 PM
62	14221	1/3/2024 7:46 PM
63	14225	1/3/2024 7:26 PM
64	14086	1/3/2024 6:58 PM
65	14224	1/3/2024 5:45 PM
66	14226	1/3/2024 4:23 PM
67	14221	1/3/2024 3:57 PM
68	14221	1/3/2024 3:33 PM
69	14141	1/3/2024 1:27 PM
70	14072	1/3/2024 1:27 PM
71	14052	1/3/2024 1:21 PM

Buffalo & Erie County Public Library System - We want to hear from you!

72	14223	1/3/2024 1:00 PM
73	14208	1/3/2024 12:56 PM
74	14224	1/3/2024 12:38 PM
75	14215	1/3/2024 12:15 PM
76	14213	1/3/2024 12:02 PM
77	14051	1/3/2024 12:00 PM
78	14051	1/3/2024 11:56 AM
79	14201	1/3/2024 11:53 AM
80	14211	1/3/2024 11:48 AM
81	14032	1/3/2024 11:40 AM
82	14213	1/3/2024 11:04 AM
83	14052	1/3/2024 10:39 AM
84	14059	1/3/2024 10:35 AM
85	14222	1/3/2024 9:04 AM
86	14086	1/3/2024 8:41 AM
87	14206	1/3/2024 8:19 AM
88	14214	1/3/2024 8:14 AM
89	14217	1/3/2024 7:48 AM
90	14057	1/3/2024 6:29 AM
91	14223	1/3/2024 6:18 AM
92	14225	1/3/2024 5:53 AM
93	14226	1/3/2024 1:56 AM
94	14127	1/2/2024 9:12 PM
95	14170	1/2/2024 7:33 PM
96	14228	1/2/2024 6:53 PM
97	14006	1/2/2024 6:50 PM
98	14221	1/2/2024 4:15 PM
99	14210	1/2/2024 3:35 PM
100	14052	1/2/2024 3:34 PM
101	14221	1/2/2024 3:21 PM
102	14222	1/2/2024 3:19 PM
103	14201	1/2/2024 3:02 PM
104	14217	1/2/2024 2:43 PM
105	14072	1/2/2024 2:15 PM
106	14150	1/2/2024 1:46 PM
107	14059	1/2/2024 1:34 PM
108	14086	1/2/2024 1:17 PM
109	14052	1/2/2024 12:55 PM

Buffalo & Erie County Public Library System - We want to hear from you!

110	14224	1/2/2024 12:11 PM
111	14221	1/2/2024 11:48 AM
112	14215	1/2/2024 10:06 AM
113	14216	1/2/2024 9:42 AM
114	14217	1/2/2024 9:34 AM
115	14075	1/2/2024 9:06 AM
116	14223	1/2/2024 8:38 AM
117	14209	1/2/2024 8:16 AM
118	14226	1/2/2024 5:37 AM
119	14215	1/2/2024 2:53 AM
120	14127	1/2/2024 2:10 AM
121	14120	1/1/2024 10:18 PM
122	14228	1/1/2024 10:07 PM
123	14059	1/1/2024 9:51 PM
124	14150	1/1/2024 9:25 PM
125	14221	1/1/2024 9:24 PM
126	14223	1/1/2024 9:20 PM
127	14086	1/1/2024 9:07 PM
128	14219	1/1/2024 8:55 PM
129	14127	1/1/2024 8:54 PM
130	14075	1/1/2024 8:49 PM
131	14206	1/1/2024 8:46 PM
132	14221	1/1/2024 8:36 PM
133	14141	1/1/2024 8:24 PM
134	14201	1/1/2024 8:05 PM
135	14127	1/1/2024 7:25 PM
136	14211	1/1/2024 7:22 PM
137	14221	1/1/2024 7:20 PM
138	14221	1/1/2024 7:01 PM
139	14221	1/1/2024 6:54 PM
140	14221	1/1/2024 6:34 PM
141	14227	1/1/2024 6:09 PM
142	14075	1/1/2024 6:09 PM
143	14221	1/1/2024 6:03 PM
144	14075	1/1/2024 5:35 PM
145	14150	1/1/2024 4:17 PM
146	14223	1/1/2024 4:16 PM
147	14207	1/1/2024 2:38 PM

Buffalo & Erie County Public Library System - We want to hear from you!

148	14221	1/1/2024 2:17 PM
149	14052	1/1/2024 1:04 PM
150	14051	1/1/2024 12:10 PM
151	14150	1/1/2024 11:39 AM
152	14141	1/1/2024 11:31 AM
153	14226	1/1/2024 11:14 AM
154	14075	1/1/2024 10:41 AM
155	14223	1/1/2024 10:37 AM
156	14224	1/1/2024 10:31 AM
157	14222	1/1/2024 9:52 AM
158	14223	1/1/2024 9:46 AM
159	14216	1/1/2024 8:46 AM
160	14127	1/1/2024 7:58 AM
161	14217	1/1/2024 5:52 AM
162	14072	1/1/2024 5:06 AM
163	14221	12/31/2023 11:48 PM
164	14214	12/31/2023 9:01 PM
165	14102	12/31/2023 7:35 PM
166	14072	12/31/2023 7:05 PM
167	14086	12/31/2023 7:02 PM
168	14224	12/31/2023 4:05 PM
169	14127	12/31/2023 4:04 PM
170	14208	12/31/2023 3:28 PM
171	14051	12/31/2023 2:26 PM
172	14127	12/31/2023 1:51 PM
173	14228	12/31/2023 1:25 PM
174	14224	12/31/2023 12:03 PM
175	14227	12/31/2023 9:53 AM
176	14224	12/31/2023 9:52 AM
177	14228	12/31/2023 9:01 AM
178	14225	12/31/2023 8:06 AM
179	14203	12/31/2023 7:56 AM
180	14051	12/31/2023 7:39 AM
181	14220	12/31/2023 1:34 AM
182	14212	12/31/2023 12:55 AM
183	14218	12/31/2023 12:52 AM
184	14224	12/31/2023 12:50 AM
185	14004	12/30/2023 10:34 PM

Buffalo & Erie County Public Library System - We want to hear from you!

186	14214	12/30/2023 10:04 PM
187	14225	12/30/2023 9:50 PM
188	14221	12/30/2023 9:34 PM
189	14150	12/30/2023 9:28 PM
190	14221	12/30/2023 9:21 PM
191	14226	12/30/2023 8:50 PM
192	14150	12/30/2023 8:07 PM
193	14221	12/30/2023 7:27 PM
194	14222	12/30/2023 6:46 PM
195	14224	12/30/2023 6:43 PM
196	14224	12/30/2023 5:28 PM
197	14214	12/30/2023 5:24 PM
198	14224	12/30/2023 3:26 PM
199	14207	12/30/2023 3:22 PM
200	14213	12/30/2023 3:14 PM
201	14059	12/30/2023 2:51 PM
202	14221	12/30/2023 1:58 PM
203	14085	12/30/2023 1:57 PM
204	14216	12/30/2023 1:43 PM
205	14051	12/30/2023 1:33 PM
206	14216	12/30/2023 1:22 PM
207	14219	12/30/2023 12:24 PM
208	14001	12/30/2023 12:13 PM
209	14217	12/30/2023 12:09 PM
210	14068	12/30/2023 11:50 AM
211	14150	12/30/2023 11:48 AM
212	14213	12/30/2023 11:37 AM
213	14043	12/30/2023 11:25 AM
214	14047	12/30/2023 11:23 AM
215	14127	12/30/2023 11:04 AM
216	14206	12/30/2023 10:46 AM
217	14057	12/30/2023 10:39 AM
218	14068	12/30/2023 10:34 AM
219	14217	12/30/2023 10:27 AM
220	14004	12/30/2023 10:16 AM
221	14223	12/30/2023 10:09 AM
222	14217	12/30/2023 10:08 AM
223	14218	12/30/2023 9:57 AM

Buffalo & Erie County Public Library System - We want to hear from you!

224	14220	12/30/2023 9:52 AM
225	14086	12/30/2023 9:08 AM
226	14221	12/30/2023 9:03 AM
227	14209	12/30/2023 9:01 AM
228	14221	12/30/2023 8:55 AM
229	14052	12/30/2023 8:46 AM
230	14213	12/30/2023 8:23 AM
231	14150	12/30/2023 8:12 AM
232	14086	12/30/2023 8:10 AM
233	14221	12/30/2023 7:43 AM
234	14150	12/30/2023 6:37 AM
235	14225	12/30/2023 6:34 AM
236	14226	12/30/2023 6:33 AM
237	14222	12/30/2023 5:15 AM
238	14223	12/30/2023 4:08 AM
239	14217	12/30/2023 2:53 AM
240	14120	12/30/2023 12:48 AM
241	14209	12/29/2023 11:30 PM
242	14220	12/29/2023 11:14 PM
243	14228	12/29/2023 11:11 PM
244	14006	12/29/2023 11:04 PM
245	14127	12/29/2023 11:01 PM
246	14026	12/29/2023 11:00 PM
247	14204	12/29/2023 10:51 PM
248	14059	12/29/2023 10:47 PM
249	14220	12/29/2023 10:25 PM
250	14051	12/29/2023 10:25 PM
251	14224	12/29/2023 10:25 PM
252	14217	12/29/2023 10:23 PM
253	14226	12/29/2023 9:23 PM
254	14228	12/29/2023 8:52 PM
255	14221	12/29/2023 8:51 PM
256	14031	12/29/2023 8:25 PM
257	14203	12/29/2023 8:20 PM
258	14224	12/29/2023 8:15 PM
259	14224	12/29/2023 8:11 PM
260	14025	12/29/2023 8:08 PM
261	14213	12/29/2023 8:06 PM

Buffalo & Erie County Public Library System - We want to hear from you!

262	14086	12/29/2023 8:04 PM
263	14068	12/29/2023 7:55 PM
264	14150	12/29/2023 7:45 PM
265	14086	12/29/2023 7:40 PM
266	14223	12/29/2023 7:26 PM
267	14150	12/29/2023 7:22 PM
268	14217	12/29/2023 7:18 PM
269	14075	12/29/2023 7:15 PM
270	14215	12/29/2023 7:15 PM
271	14215	12/29/2023 7:09 PM
272	14080	12/29/2023 6:58 PM
273	14217	12/29/2023 6:52 PM
274	14043	12/29/2023 6:48 PM
275	14086	12/29/2023 6:44 PM
276	14215	12/29/2023 6:41 PM
277	14001	12/29/2023 6:28 PM
278	14075	12/29/2023 6:17 PM
279	14220	12/29/2023 6:08 PM
280	14216	12/29/2023 6:04 PM
281	14102	12/29/2023 5:58 PM
282	14207	12/29/2023 5:57 PM
283	14032	12/29/2023 5:55 PM
284	14225	12/29/2023 5:51 PM
285	14214	12/29/2023 5:46 PM
286	14102	12/29/2023 5:46 PM
287	14209	12/29/2023 5:45 PM
288	14216	12/29/2023 5:38 PM
289	14228	12/29/2023 5:36 PM
290	14032	12/29/2023 5:36 PM
291	14223	12/29/2023 5:36 PM
292	14217	12/29/2023 5:30 PM
293	14207	12/29/2023 5:30 PM
294	14213	12/29/2023 5:16 PM
295	14150	12/29/2023 5:03 PM
296	14150	12/29/2023 4:53 PM
297	14068	12/29/2023 4:41 PM
298	14075	12/29/2023 4:40 PM
299	14217	12/29/2023 4:38 PM

Buffalo & Erie County Public Library System - We want to hear from you!

300	14086	12/29/2023 4:34 PM
301	14214	12/29/2023 4:31 PM
302	14224	12/29/2023 4:25 PM
303	14150	12/29/2023 4:25 PM
304	14208	12/29/2023 4:23 PM
305	14228	12/29/2023 4:20 PM
306	14217	12/29/2023 4:05 PM
307	14225	12/29/2023 4:04 PM
308	14222	12/29/2023 4:02 PM
309	14215	12/29/2023 3:54 PM
310	14213	12/29/2023 3:47 PM
311	14214	12/29/2023 3:42 PM
312	14217	12/29/2023 3:34 PM
313	14226	12/29/2023 3:14 PM