











BUFFALO AND ERIE COUNTY PUBLIC LIBRARY
DEPARTMENT OF
CITY BRANCHES & COMMUNITY CONNECTIONS
2016-2017
CONNECTIONS: A GUIDE TO TRANSITIONAL SERVICES
IN ERIE COUNTY

	CRISIS SERVICES AND COUNSELING
	EMPLOYMENT AND EDUCATION
	HOUSING AND FOOD
	LEGAL
	MEDICAL
	SUBSTANCE ABUSE
	TRANSPORTATION
	VETERANS' INFORMATION AND BENEFITS

If you have Internet access, the Erie County Connections Guide is downloadable from our web site www.buffalolib.org. You can find it by clicking the link to Institutional Services on the BECPL homepage and then scroll down to find Connections 2016/2017

Al-Anon Family Groups

P.O. Box 37
 Buffalo, New York 14225
 856-2520
 www.aiswny.org

A fellowship of relatives & friends of alcoholics who share experiences, strength and hope. Closed groups for those affected by alcoholic behavior or individuals around them.

Adult Outpatient Behavioral Health Counseling Clinic

1010 Main Street
 Buffalo, New York 14202
 898-1675



Services included are The Continuing Day Treatment Program, The Outpatient Clinic, The MICA/Trauma Services Program and The Chemical Dependency Program

Alcoholics Anonymous

681 Seneca Street, lower
 Buffalo, New York 14210
 853-0388
 www.buffaloaany.org



Offers help to individuals who desire to stop drinking and achieve and maintain sobriety, one day at a time.

Alcoholism and Substance Abuse Services, New York State Office of Buffalo Field office

295 Main Street
 Suite 577
 Buffalo, NY 14203
 716-853-0243
 1-877-8-HOPENY
 www.oasas.ny.gov



American Diabetes Association

4955 N. Bailey Avenue
 Suite 217
 Amherst, New York, 14226
 835-0274
 1-800-DIABETES (342-2383)
 www.diabetes.org



Provides information, support groups and education for patients and family members.

American Heart Association

5488 Sheridan Drive, Suite 300
 Williamsville, NY 14221
 (716) 243-4602
 1-800-242-8721
 www.heart.org/HEARTORG/



Offers free literature, films and video as a media resource provider. Also offers programs for heart disease prevention, support groups for stroke and heart patients, school and work-site programs, advocacy and volunteer and minority health programs.

Aspire of WNY

2495 Main St #417
 Buffalo, NY 14214
 324-2744
 www.aspirewny.org



Aspire’s mission is to support children and adults with developmental disabilities, helping them to live their lives to the fullest by providing individualized assistance based on personal choices.

Assigned Counsel Program, Erie County Bar Association

The Crosby Building
 170 Franklin Street, Suite 400
 Buffalo, New York 14202
 716-856-8804
 www.assigned.org



This program is intended to provide high-quality legal representation to financially-eligible persons in the County of Erie who are entitled by law to counsel, thereby protecting society’s interest in the fair administration of justice. The Program represents those who are unable to afford a lawyer in criminal, Family Court, parole-related, and appellate cases. Also known as the Aid to Indigent Prisoners Society, Inc.

Back to Basics Outreach Ministries, Inc.

1370 William Street
 Buffalo, New York 14206
 854-1086



Provides job & education referral, supportive living, housing assistance, substance abuse rehab, treatment referral & anger management programs. Food pantry on Fridays.

Baker Victory Services

780 Ridge Road
 Lackawanna, New York 14218
 828-9500
 (1-888-287-1160)
 www.bakervictoryservices.org



Provides a wide range of specialized residential, outpatient and educational services to young people with special needs. This includes developmental disabilities, crisis pregnancies and youth with emotional, behavioral, psychiatric & familial problems. Dental clinic available.

Bar Association of Erie County - Lawyer Referral

438 Main Street, 6th floor
 Buffalo, New York 14202
 852-3100
 www.eriebar.org



Provides call-in service for lawyer referral and information.

Beacon Center (Buffalo)

295 Main Street, Suite 105
 Buffalo, New York 14203
 853-0243
 www.beaconcenter.net



Offers treatment programs for individuals experiencing alcohol and drug problems. Programs include adolescent program focused on dealing with peer pressure and improving self-esteem. Early recovery programs, relapse prevention programs and continued recovery programs also offered.

Belmont Shelter Corp.

1195 Main Street
 Buffalo, New York 14209
 884-7791



33 Spruce Street
 North Tonawanda, New York 14120
 213-2784

Administers the Federal Section 8 – Rental Assistance for low-income families. Provides rental assistance to very low-income families. Provides housing counseling for renters.

Bissonette House

335 Grider St, Buffalo, NY 14215
 Buffalo, New York 14215
 892-8224
 856-6131 (office)
 www.peaceprintspm.org



Residency for men on parole, recently released from prison. Provides a supportive environment to enable change to take place in an individual's life; prison ministry.

BryLin Hospitals, Inc.

1263 Delaware Avenue
 Buffalo, New York 14209
 249-6376



Outpatient Substance Abuse Care for Adolescents & Adults

531 Farber Lakes Drive
 Williamsville, NY 14221
 633-1927
 www.brylin.com

A private, fully-licensed hospital specializing in child, adolescent and adult psychiatry and addiction problems. Most insurance plans accepted.

Buffalo and Erie County Public Library

1 Lafayette Square
 Buffalo, New York 14203
 858-8900
 www.buffalolib.org



Provides general employment and educational material, college entrance information, public access computers, educational videos and audio materials on job-hunting and self-improvement. Computer training lab also available.

Buffalo City Mission

100 E. Tupper Street
 Buffalo, New York 14203
 854-8181
 www.buffalocitymission.org



Provides emergency food, shelter and clothing for homeless men.

Buffalo Employment and Training Center (BETC)

77 Goodell Avenue
 Buffalo, New York 14203
 856-JOBS (5627)

www.workforcebuffalo.org

Provides universal access to job seekers looking for work, including career counseling and planning, job postings and job resources for persons ages 18 and over. Youth and ex-offender programs are also available.



Buffalo Federation of Neighborhood Centers

97 Lemon Street
 Buffalo, NY 14204
 856-0363

www.bfnc.org

Neighborhood House Association of BFNC

97 Lemon Street
 Buffalo, New York 14204
 856-0363

www.bfnc.org

Supportive services offered to the Buffalo and Erie County region including programming, counseling, and referrals to other programs, mental health case management, residential opportunities.



Buffalo General Medical Center

100 High Street
 Buffalo, New York 14203-1154
 859-5600

www.kaleidahealth.org/bgmc

General hospital offering a broad range of inpatient and outpatient services.



Buffalo Halfway House, Inc.

115-117 Glenwood Avenue
 Buffalo, New York 14209
 882-0027

www.buffalohwh.org

Provides individual and group counseling for in-house residents as well as a residential treatment center. Employment resources include job placement and referral to community services. Also provides food, shelter and counseling for ex-offenders. Must be recommended by the Federal Bureau of Prisons 120 days before parole or by state parole officer or Parole Board.



Buffalo Municipal Housing Authority

Housing Assistance Office
245 Elmwood Avenue
Buffalo, NY 14222
855-6774



The Buffalo Municipal Housing Authority will provide services and opportunities associated with affordable, desirable, and secure housing to individuals and families. We will provide customer service, programs and amenities which are the best possible.

Buffalo Peacemakers

1370 William Street
Buffalo, New York 14206
716-912-7188
www.buffalopeacemakers.org

Buffalo Peacemakers Violence and Gang Intervention Program provides proactive intervention into the cycle of violence in the lives of gang-involved or at-risk youth. BUFFALO PEACEMAKERS is comprised of organizations that has taken the lead in working with youth and young adults.

Buffalo Urban League, Inc.

15 Genesee Street
Buffalo, New York 14203
250-2400
www.buffalourbanleague.org



Services include economic development, employment recruitment, civil rights, family development, housing and adoption. Other programs include youth development, workplace development, scholarship services and business/economic services.

Catholic Charities of Buffalo

741 Delaware Avenue
Buffalo, New York 14209
856-4494, 218-1400
www.ccwny.org



A human services organization serving the eight counties of Western New York without regard to age, race or religious affiliation. Offering a variety of programs including individual, child, family and marriage counseling, basic emergency assistance, outpatient psychiatric and substance abuse programs, domestic violence services, intensive family therapy, family mediation, school intervention services, visitation programs and kinship programs. Programs include the Monsignor Carr Clinic for psychiatric treatment, consultation and diagnosis; a chemical dependency treatment program, community outreach treatment team, children's enhanced mental health program, senior social integration program, senior advocacy services and St. Joseph psychosocial club. Outside Erie County, mental health services include the Monsignor Carr Institute, Niagara Falls Children's Clinic and the Salamanca Psychosocial Club in Cattaraugus County.

Cazenovia Recovery Systems, Inc.

2671 Main Street
Buffalo, New York 14214
852-4533
www.cazenoviarecovery.org



Addiction and mental health disorders can affect anyone at any time. Cazenovia Recovery Systems, Inc. is committed to assisting individuals with these challenges. Our services help individuals restore their independence while we support them on the personal road to recovery.

Center for Employment Opportunities – (CEO Transitional Work Program)

170 Franklin Street
 Buffalo, New York 14202
 842-6320 ext. 502
 www.ceoworks.org



Assists parolees to find full-time, permanent employment. Participants work on crews throughout the city, are paid daily and are assisted in finding permanent employment; must attend a week-long life skills course to be admitted. Length of program is 75 days of work, working 4 days per week. Transportation provided during first week of program. Our office hours are Monday to Friday, from 9:00 AM to 5:00 PM.

Central City Café

200 East Eagle Street
 Buffalo, New York 14204
 716-982-2739



Hot meals served daily Monday thru Friday, 11 a.m. until 1 p.m. Bath and shower available. Support services include referrals for HIV/AIDS and alcoholic/narcotic issues. Homeless Task Force assistance and weekly legal aid counseling available.

Cephas Community Support Group

660 Smith Street
 Buffalo, NY 14210
 (716) 856-6131
 www.peaceprintswny.org



Offering Prison Ministry to support individuals in prison and initiate the process of transition. Transitional Homes to provide a home for reconciliation, rehabilitation and restoration. Family Connections to maintain linkages and support during incarcerations while building productive home environment and Community Outreach to promote non-violence while providing an outlet for our participants to give back.

Child and Family Services

330 Delaware Avenue

Buffalo, New York 14202

842-2750; 24-hour hotline for victims of domestic violence 884-6000

www.cfsbny.org

Provides individual and family counseling, preventative services, family advocacy, programs for troubled youth, 24-hour outreach, shelter and advocacy for women and children, victims of domestic violence and group counseling and a family mental health clinic. Cathedral Park Counseling offers support & advocacy for low-income, multi-problem individuals and support for families and children at or below the poverty level.

Erie County Family Court

Part 14- Mediation Office

Buffalo, New York 14202

(716) 845-2734

Children's Services

844 Delaware Avenue

Buffalo, New York 14209

882-0555

Conners Children's Center

824 Delaware Avenue

Buffalo, New York 14209

884-3802

Provides residential treatment for emotionally disturbed children.

Center for Resolution and Justice

Tri-Main Center

2495 Main Street, Suite 357

Buffalo, NY 14214

(716) 362-2323

Community Action Organization of Erie County, Inc. (CAO)

70 Harvard Place
 Buffalo, New York 14209
 881-5150
 Buffalo, New York 14209
 www.caoc.org



Outreach Centers:

2777 Bailey Avenue
 Buffalo, New York 14215
 332-4381

422 Pratt Street
 Buffalo, New York 14202
 852-1264

251 North Main Street
 Angola, New York 14006
 549-6382

1237 Main Street
 Buffalo, New York 14209
 884-9101 (methadone clinic)

114 Hickory
 Buffalo, New York 14209
 332-4554

Neighborhood services centers provide case management, emergency food, housing for the homeless, adult life skills classes, GED preparation, afterschool tutoring and vocational assistance programs, job placement, remedial reading, alcoholics anonymous programs, clothing, advocacy and a summer youth employment program.

Community Health Center of Buffalo, Inc

34 Benwood Ave
 Buffalo, NY 14214
 (716) 986-9199
 www.chcb.net



All sorts of medical services provided. Sliding scale fees may be available.

Compass House

Emergency Shelter

370 Linwood Avenue (between W. Utica and W. Ferry)

Buffalo, New York 14209

886-0935 (24-hour helpline)

www.compasshouse.org



Services provided for runaway and homeless youth 12-17 years old. Services include crisis counseling (individual, group and family), emergency shelter, food and clothing, advocacy, referral services and aftercare. All services are voluntary, confidential & free.

Resource Center

1451 Main Street

Buffalo, New York 14209

884-3066

www.compasshouse.org

Non-residential services provided for homeless youth or youth at risk of homelessness ages 16 to 20. Services include case management, crisis counseling (individual, group and family), food (primarily referrals), independent living skills instruction, advocacy and referral to other community resources. Voluntary, confidential & free.

Cornerstone Manor

150 East North Street

Buffalo, New York 14209

852-0761

www.buffalocitymission.org



An emergency shelter for homeless women and their children; meets basic needs of food, clothing and shelter. A women and children's ministry is also provided.

Crisis Services, Inc. of Erie County

Suicide Prevention

2969 Main Street

Buffalo, New York 14214

834-3131 (24-hour hotline); kids' hotline 834-1144

www.crisisservices.org



24 hour hotline for help to anyone who is experiencing personal or emotional crises, an outreach program for emergency services and referral services for homeless. Services offered for children & adults, domestic violence counseling & trauma response.

Disabled- Erie County Office for the

95 Franklin Street, Rm. 625
 Buffalo, New York 14202
 858-6215 or N.Y. Relay 1-800-662-1220
www2.erie.gov/ecod/



The ECOD does NOT itself provide "services" in the sense of specific programs or funds which are available to those with disabilities. Rather, it provides assistance - which generally falls into three categories: 1) Referral-The ECOD serves as a clearinghouse for information on programs and services made available to citizens with disabilities by Erie County - and through affiliated agencies. 2) Representation-The ECOD uses its status as liaison to both the County Executive's Office and the Erie County Legislature to advocate for inclusion and positive change on behalf of the disabled community. 3) ADA/ACCESS Oversight-the Executive Director of the ECOD serves as Erie County's Compliance Officer for the Americans with Disabilities Act (ADA) and the Rehabilitation Act of 1973.

Domestic Violence Offender Program – Catholic Charities

1581 Bailey Avenue
 Buffalo, New York 14212
 896-6390
www.cwny.org



Offers court-mandated classes for adult male perpetrators of domestic violence. Programs include therapeutic supervised visitation program, parent/child access program, co-parenting classes and mediation with a monitored exchange.

Drug Abuse, Research and Treatment (CAO – DART)

1237 Main Street
 Buffalo, New York 14209
 884-9101
www.caoec.org



Offers a methadone maintenance substance abuse program, drug treatment procedures and services, substance abuse and detoxification services. Services are provided Monday through Friday, 8 a.m. until 4 p.m. and Saturdays & Sundays, 8 a.m. until noon.

Educational Opportunity Center

555 Ellicott Street
Buffalo, NY 14203-1312
645-9555
www.eoc.buffalo.edu



The Educational Opportunity Center offers several programs to refresh and enhance your skills. Please take a moment to learn about the programs we offer to earn your high school equivalency (formerly GED®), learn English as a Second Language or refresh your skills.

Educational Opportunity Program

Educational Opportunity Program University at Buffalo
Norton Hall, Room 208
Buffalo, New York 14260-1800
716-645-3072
admissions.buffalo.edu/apply/educationalopportunity.php



Buffalo State
1300 Elmwood Ave
Twin Rise South Wing 710
Buffalo, NY 14222
(716) 878-4225
eop.buffalostate.edu

An undergraduate college admissions and support program, EOP helps students reach their full academic and personal potential through workshops, tutoring, academic advisement, and mentoring.

Empire State College at Buffalo

AppleTree Business Park
2875 Union Rd. — Suite 34
Cheektowaga, NY 14227
Phone: 716-686-7800
www.esc.edu



Fully accredited SUNY college for persons pursuing individualized academic programs.

Erie Community College

City Campus: 121 Ellicott Street
 Buffalo, New York 14203
 www.ecc.edu
 851-1322



North Campus: 6205 Main Street
 Williamsville, New York 14221
 851-1322

South Campus: 4041 Southwestern Boulevard
 Orchard Park, New York 14127
 851-1322

A two-year, fully accredited college offering individualized academic programs.

Erie Community College Workforce Development

Training Location: 45 Oak Street
 Buffalo, NY 14203
 Mailing Location: 121 Ellicott Street
 Buffalo, NY 14203
 851-1800
 www.ecc.edu/workforce-training



Offers numerous non-credit courses and provides development training to individuals with a two-year or a four-year degree.

Erie County Council for the Prevention of Alcohol & Substance Abuse

Administrative offices
 1625 Hertel Avenue
 Buffalo, New York 14216
 831-2298
 www.eccpasa.org



Provides school-based programming, student assistance programs, fetal alcohol prevention and education programs, as well as substance-related education information. Also offers lending resource libraries.

Erie County Medical Center

462 Grider Street
 Buffalo, New York 14215
 898-3000
 www.ecmc.edu



Provides a full range of medical services for residents of Erie County. Speech therapy and physical therapy offered for medical-related disabilities. Behavioral health center offers psychiatric and substance abuse services for adults, children and families as well as acute inpatient psychiatry beds servicing the adult population. Immunodeficiency center provides services in advocacy and counseling as well as health services to clients regardless of ability to pay. Referrals accepted. Appointment only. CPEP available.

Outpatient locations listed below:

ECMC Downtown Clinical Services
 1285 Main Street
 Buffalo, New York 14209
 883-4517

Northern Erie Clinical Services
 2282 Elmwood Avenue
 Buffalo, New York 14217
 874-5536

ECMC Depew Clinic
 5087 Broadway
 Depew, NY 14043
 (716) 898-4930

Evergreen Health Services of WNY

206 S. Elmwood Avenue
 Buffalo, New York 14201
 847-2441
 www.evergreenhs.org



Our staff practices an intentionally thoughtful approach to delivering improved health outcomes, particularly for individuals and families affected by poverty, addiction, stigma and/or other significant life challenges. We specialize in serving those who are dealing with multiple chronic diseases such as HIV/AIDS, diabetes and heart disease, mental health challenges and substance abuse, and provide a number of services created to specifically assist sexual minorities - many of whom are inadequately treated by mainstream providers.

Every Person Influences Children (EPIC)

1000 Main Street
Buffalo, New York 14202
332-4100
www.epicforchildren.org



EPIC - Every Person Influences Children, Inc. is a national not-for-profit organization dedicated to helping families, schools, and communities raise children to become responsible and capable adults. EPIC supports the people who have the most influence on children by providing evidence-based programs for parents, a character education curriculum for families and schools, and training for schools and agencies.

Family Promise

149 French Road
Cheektowaga, NY 14227
771-3007
www.fpwny.org



Family Promise of WNY is committed to keeping families together during their time of homelessness. Most emergency shelters separate men and women, which increases the stress of their situation. Family Promise is one of only three emergency shelter providers in Erie County that solely focuses on keeping families together during the crisis of homelessness.

Forensic Mental Health Services

120 W. Eagle Street
Buffalo, New York 14202
858-8095
www.erie.gov/health/mentalhealth



Provides contact and communication with outside agencies to ensure continuity of care for people leaving incarceration. Mentally Impaired Chemically Addicted program (MICA) also available for dealing with mental illness and substance abuse.

Franciscan Center Supported Residence

1910 Seneca Street
Buffalo, NY 14210
822-8017



www.franciscancenterinc.org

The Transitional Independent Living Program provides free housing for males 16 to 20 years old who find themselves homeless due to family crisis, lack of affordable housing or do not have the basic abilities to be self sufficient.

Friends of the Night People

394 Hudson Street
 Buffalo, New York 14201
 884-5375



www.friendsofnightpeople.com

All Services are provided free of charge and without question. FoNP is open 365 days per year. Services are provided to men, women, and children of all ages. Dinner is served daily from 5 to 7PM. Times vary on major holidays. Medical care is available on the 1st, 3rd & 4th Tuesday of every month from 5 to 7PM. Medical care is provided by Dr Igoe and UB Medical Students.

Grace House Transitional Residence Program/Saving Grace Ministries, Inc.

P.O. Box 1013
 Williamsville, New York 14231
 893-1840

2025 Bailey Ave
 Buffalo, NY 14214



www.sgmworld.org

Serves homeless adult males who are under the supervision of the New York State Department of Parole. Through a highly structured program, this provides a smooth transition to community life for men recently released from a correctional facility.

Gerard Place Transitional Housing

2515 Bailey Avenue
 Buffalo, NY 14215
 897-9948



www.gerardplace.org

Gerard Place provides support and transitional housing for single-parent families that have experienced the pain of poverty, homelessness, and/or domestic/substance abuse.

GROUP Ministries

1333 Jefferson Avenue
 Buffalo, New York 14208
 883-4367



Provides an emergency food pantry for those living within the zip code 14208. For people living in other zip codes, referrals to food pantries & services are provided. CTI program provides outreach, confidential service, free HIV/AIDS testing, counseling and partner notification and counseling for drug users & sexual issues. Free condoms, educational services and a harm-reduction program are also offered.

Hamburg Counseling Service, Inc.

97 South Buffalo Street
 Hamburg, New York 14075
 648-0650
www.hamburgcounseling.org



Offers various adult outpatient mental health services for the areas of Blasdell, Hamburg, Eden and North Collins. Anyone in Erie County accepted.

Health- Erie County Department of

Edward A. Rath County Office Building
 Office of Public Health, Education and Information
 Room 950
 95 Franklin Street
 Buffalo, New York 14202
 858-7690
www2.erie.gov/health



Provides phone numbers for health services.

Hispanics United of Buffalo

254 Virginia Street
 Buffalo, New York 14201
 856-7110



Hispanics United is a community based human service organization focused on the development of Latinos in Western New York

Homespace

1030 Ellicott Street
 Buffalo, NY 14209
 881-4600



www.homespacecorp.com

A Foster Care supportive independent living program for young adults, ages 17 to 21, focused primarily on young women. Our program focuses on using the Trauma Informed Care Model to embrace the needs of our youth and deliver services that are based on trust, safety, choice, empowerment, and collaboration

Horizon Health Services Corporate Office

3020 Bailey Avenue
Buffalo, New York 14215
831-2700
www.horizon-health.org



Provides comprehensive and fully-integrated mental health, substance abuse, medical and vocational treatment and recovery services for youth and adult residents of Erie, Niagara, Genesee and Orleans Counties at multiple outpatient facilities (city of Buffalo, Batavia, Tonawanda, Niagara Falls, East Amherst, Orchard Park) and at Horizon Village, an inpatient facility. Visit website or call above number for location details.

Housing Opportunities Made Equal, Inc. (HOME)

1542 Main Street (at Ferry)
Buffalo, New York 14209
854-1400
www.homeny.org



Provides assistance to housing discrimination victims, Monday through Friday, 9 a.m. until 1 p.m. Also provides paralegal counseling to resolve landlord/tenant disputes, housing and human services information referral, fair housing information, mobility counseling and special services for Section 8 participants. Various educational publications are also available. Educational presentations upon request.

Jesse Nash Health Center

608 William Street
Buffalo, NY 14206
(716) 858-2198



Sexually Transmitted Diseases (STD) clinic, Immunizations, TB & Refugee Care

Labor, New York State Department of

284 Main Street
Buffalo, New York 14202
851-2600
www.labor.ny.gov



Provides counseling, testing, referral, job development & placement services. Promotion, development & maintenance of state-registered apprentice training programs.

Lake Shore Behavioral Health, Inc.

255 Delaware Avenue, Suite 300
 Buffalo, New York 14202
 884-0888 Referrals or Appointments
 842-0440 -Administrative Office
 www.lake-shore.org



Provides crisis intervention/assessment, individual and family counseling, drug and alcohol service, marital support, homeless services, services for pregnant drug abusers, intensive psychiatric rehabilitation, vocational services, asset development programs for youths and children. Also provides assertive community treatment for the homeless. Vocational services include job training, job search prep, placement and supported employment services for individuals with mental illnesses or substance abuse. Job training options include business & computer systems, food & janitorial services. On the job training, benefits advisement and job coaching are available. Linkage with VESID. Bi-lingual services available. STEPS is a goal development program to assist individuals with mental illnesses to make positive life changes in living, learning, working & socializing. Homeless services support located at 951 Niagara Street, 14213, 856-9711. This program operates HUD-funded housing units & provides ongoing support.

Legal Aid Bureau of Buffalo, Inc.

237 Main Street, Suite 1602
 Buffalo, New York 14203
 853-9555



Provides legal assistance for eligible low-income residents of Erie County in civil and criminal matters.

The Lighthouse Residential Substance Abuse Program

244 Hempstead Ave
 Buffalo, NY 14215
 831-7877



The Lighthouse provides a supportive recovery environment for women and children. We use a strength-based approach to treatment providing empowerment to live independent and substance free lifestyles

Little Portion Friary

1305 Main Street
 Buffalo, New York 14209
 882-5705



Provides emergency and short-term housing, food and clothing and offers community referrals for men and women 18 years of age and older.

Margaret A. Stutzman Addiction Treatment Center

360 Forest Avenue
 Buffalo, New York 14213
 882-4900



www.oasas.state.ny.us/atc/stutzman

Addiction treatment programs focusing on the physical, mental and emotional aspects of the illness in a two-to-six week inpatient program.

Maryvale Community Education

1050 Maryvale Drive
 Cheektowaga, New York 14225
 635-4673



www.maryvaleufsd.org/continuing_education.cfm

The Maryvale Community Education Program is part of the Maryvale School System, located in Cheektowaga, NY. We offer educational, recreational, enrichment and leisure activities to the community. Hundreds of courses are offered each year to all ages, from infants to older adults.

Matt Urban Center

1081 Broadway
 Buffalo, New York 14212
 893-7222



www.urbanctr.org

The Matt Urban Center is a multi faceted agency providing: Housing Services, Senior Services, Senior Apartments, Weatherization Program, Youth And Family Services, Homeless Outreach Services, and Work Skills Training, Crime Victims Assistance, 3 Food Pantries & The Matt Urban Hope Center

Mental Health Association of Erie County, Inc.

999 Delaware Avenue
 Buffalo, New York 14209
 886-1242



www.eriamha.org

The Mental Health Association of Erie County will provide support, comfort and direction to individuals and families living with mental illness, initiate and support advocacy and intervention in schools, workplaces, treatment agencies, courts and homes. Offer school-based prevention and education programs to address the needs of students from Pre-K through 12th grade; Take a leadership role in the community in matters of behavioral health education, awareness and promotion; Collaborate with other agencies and organizations to provide innovative, creative and artistic programs to reach new audiences to promote mental health; Manage an efficient and effective organizational structure to meet its community objectives

Mercy Hospital of Buffalo

565 Abbott Road
 Buffalo, New York 14220
 828-2373
www.chsbuffalo.org



A full-service hospital specializing in medical/surgical, acute care, critical care, expanded ER services, inpatient select ambulatory, out-patient surgery, maternity and pediatric care, full OB-GYN, cardiac surgery and medical rehabilitation.

Mid-Erie Counseling and Treatment Services

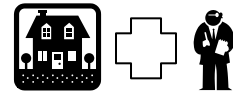
1526 Walden Avenue, Suite 400
 Cheektowaga, New York 14225
 895-6700
www.mid-erie.org



Provides child and adult behavioral health, counseling, psychiatric treatment, MICA and crisis and chemical dependency intervention programs.

MOCHA Center/AIDS Family Services

1092 Main Street
 Buffalo, New York 14209
 852-1142
www.mochacenter.org



Drop-in center open Monday thru Thursday, 9 am until 7pm, Friday 9 am- 5 pm. Food pantry serves lunch for HIV positive individuals Monday, Tuesday, Thursday & Friday 11 a.m. until noon and 1 p.m. until 2 p.m. Special programs for gay, lesbian, bisexual and transgender populations.

Narcotics Anonymous

PO Box 834
 Buffalo, NY 14240-0834
 878-2316
www.nawny.org



A fellowship of men and women for whom drugs have become a major problem. Participants meet and help each other to stay clean.

National Association for the Advancement of Colored People

NAACP-Buffalo

395 E Ferry Street
 Buffalo, NY 14208
 (716) 884-7242



National Headquarters:
 4805 Mt. Hope Drive
 Baltimore MD 21215
 Local: (410) 580-5777
 Toll Free: (877) NAACP-98
www.naacp.org

Founded Feb. 12, 1909, the NAACP is the nation's oldest, largest and most widely recognized grassroots-based civil rights organization. Its more than half-million members and supporters throughout the United States and the world are the premier advocates for civil rights in their communities, campaigning for equal opportunity and conducting voter mobilization.

Native-American Community Services of Erie & Niagara Counties, Inc.

1005 Grant Street
 Buffalo, New York 14207
 874-4460
www.nacswny.org



Family planning and prenatal care offered.

Neighborhood Legal Services, Inc.

237 Main Street, Suite 400
 Buffalo, New York 14203
 847-0650
www.nls.org



Provides legal advice and representation in civil matters to low-income clients.

New York Civil Liberties Union- Western Region

712 Main Street
 Buffalo, New York 14202
 852-4033
www.nyclu.org/regions/western-region



The New York Civil Liberties Union (NYCLU) is one of the nation's foremost defenders of civil liberties and civil rights.

NFTA-Metro Bus and Rail Information

181 Ellicott Street
 Buffalo, New York 14203
 855-7300 General information
 855-7211 Complaints
 www.nfta.com



Offers information relating to ground transportation in Erie and Niagara counties.

Paradise House

Mailing address:
 Paradise House
 PO Box 84
 Buffalo, NY 14212
 892-2813



Street address:
 Paradise House
 144 Mills Street
 Buffalo, NY 14212

Paradise House is a family-style halfway house which opened in 1993 offering a program to help homeless women struggling with addictions get a new start on a productive life.

**Pathways Program Buffalo
 Catholic Health**

158 Holden Street
 Buffalo, New York 14214
 862-1565, call for initial appointment



Offering medical care and rehabilitation, referral services for opiate addicts, methadone unit, vocational, educational, psychological and personal counseling, family counseling, spirituality and mental health groups.

People Inc

1219 North Forest Road
 P.O. Box 9033
 Williamsville, New York 14231
 817-7400
 Toll Free NY 1.888.7PEOPLE
 www.people-inc.org



People Inc. is Western New York's leading non-profit human services agency. Through a variety of services including residential, employment, community outreach, health care and recreation programs, we help seniors, families and people with disabilities live more healthy, independent and productive lives.

Prisoners Are People Too, Inc.

P.O. Box 273

Buffalo, New York 14212

834-8438

www.prp2.org

"Prisoners Are People Too, Inc." is a monthly documentary film and speakers series that meets on the last Monday of the month at the Pratt-Willert Community Center, 422 Pratt Street, Buffalo, NY 14204. Originally created in 2005 to enhance the general public's awareness of prison issues, the program has grown to include networking, referrals, community building, action organizing, and camaraderie as well as community education. Through films, guest speakers and follow-up discussions, the program promotes the growth of the community's knowledge and understanding of the prison industrial complex, the plight of prisoners and prison families, and the challenges of re-entry.

Probation Department- Erie County

1 Niagara Plaza

Buffalo, New York 14202

858-8200

www2.erie.gov/probation

Provides social services for all courts in Erie County, plus intake for family court which includes support, custody, visitation, agency referral and court-ordered community services, pre-trial services, PINS diversion services and juveniles up to 16 years of age.

Probation and Parole Office – United States

U.S. Probation and Pretrial Services

Robert H. Jackson U.S. Courthouse

2 Niagara Square

Buffalo, NY 14202

551-4241

www.nywp.uscourts.gov

Prepares investigations for U.S. courts, pre-release investigations & evaluations for the Bureau of Prisons. Performs pre-trial services, interviews defendant after arrest, supervises bail & release. Provides referral to drug treatment services

Promise House

920 Harlem Rd
West Seneca, NY 14224
332-3991



Residential Long-Term substance abuse treatment

Public Defenders Office

50 Delaware Avenue
Buffalo, New York 14202
855-1553



Provides legal assistance for eligible low-income residents charged with crimes in the city of Buffalo.

Research Institute on Addictions

1021 Main Street
Buffalo, New York 14203
885-0701
www.buffalo.edu/ria.html



RIA is a research center of the University at Buffalo, The State University of New York, and a national leader in the study of alcohol and substance abuse issues. RIA's research programs, most of which have multiple-year funding, are supported by federal and private foundation grants.

Restoration Society, Inc

66 Englewood Avenue
Buffalo, NY 14214
832-2141
restoration-societyinc.org



Restoration Society, Inc. (RSI) is a peer operated agency that offers recovery-based person centered psychiatric rehabilitation services serving Erie and Genesee Counties. The agency was founded in 1973 and incorporated in 1975. RSI customers are adults (18 years and above) diagnosed with serious, long-term psychiatric conditions and individuals with concurrent psychiatric and chemical dependency diagnoses. Agency programs are rehabilitation communities founded upon the recovery vision that all individuals with mental health conditions can lead active lives filled with hope and satisfaction and make valuable contributions to our community.

Roswell Park Cancer Institute

665 Carlton Street
 Buffalo, New York 14263
 1-800-ROSWELL (1-800-767-9355)
 1-877-ASK-RPCI (1-877-275-7724)
 www.roswellpark.org



Offers cancer information service, phone information and references. Also offers a comprehensive cancer center, research and treatment education.

St. Luke's Mission of Mercy

325 Walden Avenue
 Buffalo, New York 14211
 894-4476
 www.stlukesmissionofmercy.org



Lunch and dinner available to those in need. Used furniture & clothing. Housing available for the homeless.

Good Shepherd Residence: *Structured residential housing for men with addictions.*
 Don Bosco House: *Structured residential housing for high-school boys in need.*

Social Services- Erie County Department of

Edward A. Rath County Office Building
 95 Franklin Street
 Buffalo, NY 14202
 858-8000
 www2.erie.gov/depts/socialservices



Provides medical assistance through the Medicaid program, public assistance and food stamps (858-8347). Homeless hotline after 5 p.m. at 858-8000.

Society of St. Vincent de Paul

1298 Main Street
 Buffalo, New York 14209
 882-3360
 www.svdpwny.org



Dining room. A pharmaceutical program and thrift store (furniture & clothing) is also offered.

Salvation Army

960 Main Street
 Buffalo, New York 14202
 883-9800



www.buffalosalvationarmy.org

Our mission is to help others through a network of more than a dozen programs including: Emergency Family Shelter, Emergency Family Assistance, Supervised Visitation, Employment Services, Spouse Abuse Education, Emergency Disaster/Canteen Services, Buffalo Citadel Corps, Buffalo Temple Corps, Kensington Corps, Golden Age (Senior) Center and Summer Day Camp.

Adult Rehabilitation Center

1080 Military Road
 Buffalo, New York 14217
 875-2533

Housing, food and clothing provided during participation in an eight-month inpatient rehabilitation program for alcohol and drug-related cases for males ages 21 to 65.

Emergency Shelter

Location upon request
 884-4798

An emergency shelter for homeless women and their families. Homeless men are accepted if they are part of a family unit, such as husband, father or son

The Service Collaborative of WNY

173 Elm Street
 Buffalo, NY 14203
 418-8500
 Fax 822-3060



www.tscwny.org

The Service Collaborative of WNY (TSC) creates opportunities for all individuals to serve their communities, challenging them to turn their ideals into action and their passion into positive change.

Sisters of Charity Hospital

2157 Main Street
 Buffalo, New York 14214
 862-1000



www.chsbuffalo.org

General hospital offering services in medicine and subspecialties, an outpatient clinic, womens' services and a certified cancer center.

Spectrum Human Services Administration

227 Thorn Avenue
 P.O. Box 631
 Orchard Park, New York 14127
 662-2040
 www.shswny.com



Spectrum provides a wide range of services including treatment and rehabilitation of psychiatric disabilities, psychological problems, and substance-related disorders. Mental-health programs for adults, adolescents, children and families who are experiencing a significant disturbance in functioning, emotional state, or pattern of behavior are readily available in many different communities. In addition, chemical dependency programs for adults and adolescents whose chemical use is having a negative impact upon their health, relationships, or functioning and for individuals who are concerned about a family member or friend's use of alcohol or drugs are also available.

State University College at Buffalo

1300 Elmwood Avenue
 Buffalo, New York 14222
 878-4000
 www.buffalostate.edu



A multi-purpose college offering academic programs within the state university system.

State University of New York at Buffalo

3435 Main Street
 Buffalo, New York 14214
 645-2000
 www.buffalo.edu



Undergraduate admissions:
 12 Capen Hall
 University at Buffalo
 Buffalo, New York 14260-1660

STOP The Violence Coalition

1370 William Street
 Buffalo, NY 14202
 882-7882
 444-1963
 www.stvcoalition.org



“Responding To The Needs Of The People.” Organization specializing in GED preparation, mentoring and conflict resolution. Also provides youth anti-violence training for job retention.

Transitional Services, Inc

389 Elmwood Ave
 Buffalo, NY 14222
 874-8190
 www.tsiwny.org



A nonprofit organization, TSI offers recovery services and support in community-based residential settings.

Upskill.org

389 Virginia Street (at Elmwood)
 Buffalo, New York 14201
 888-7088
 www.upskill.org



Buffalo Public Schools' adult and continuing education division. Servicing adults 17 and up. Offers courses designed to assist adults 17 years and older with math, reading, and writing skills in preparation for taking and passing the TASC™ exam. basic skill development, English as a second language, day and evening school and computer training. Cosmetology Training Program.

V.A. Western New York Health Care System

3495 Bailey Avenue
 Buffalo, New York 14215
 834-9200
 800-532-8387
 www.buffalo.va.gov



Provides general medical, surgical and psychiatric care to eligible male and female veterans, including both inpatient and outpatient services.

Veterans' Affairs, Department of

810 Vermont Avenue
 NW Washington DC 20420
 Benefits:
 1-800-827-1000
 Health Care:
 1-877-222-VETS (8387)
 VA Inspector General: 1-800-488-8244
 Veterans Crisis Line: 1-800-273-8255 Press 1
 www.va.gov



Serves veterans and dependents in areas of compensation, pension and education.

Veterans' Services- Erie County Office of

95 Franklin Street, Suite 800

Buffalo, New York 14202

858-6363

www2.erie.gov/veterans



Veterans Outreach Center Inc.

403 Main Street- Suite 320

Buffalo NY 14203

424-1892

Buffalo Regional Benefit Office

130 South Elmwood Ave. #601

Buffalo, NY 14202

Provides assistance to veterans in pension compensation, education, tax exemptions, burials of indigent veterans, burials of veterans' next of kin, federal grave markers and burial flags, widows' compensation, survivors' benefits and job searching.

Western New York Independent Living Project, Inc.

3108 Main Street

Buffalo, New York 14214

836-0822

www.wnyil.org



A family of agencies acting as a catalyst for systems and individual change. Offers housing search assistance, independent living management & peer counseling

INTERNET LINKS FOR FURTHER INFORMATION

www.wnynewstart.org

Locate re-entry services in Erie and Niagara counties.

www.211wny.org

Locate health & human services including job resources, for 8 counties in Western New York (Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming).

COMPLIMENTS OF BUFFALO & ERIE COUNTY PUBLIC LIBRARY