



Buffalo & Erie County Public Library

Public Access Computer Statistics

February 2008


EXECUTIVE SUMMARY: ALL OUTLETS

	February		% of	Year to Date		% of
	2008	2007	Change	2008	2007	Change
System Total	43,714	28,062	55.8%	87,853	61,046	43.9%
Contract Libraries	19,077	14,973	27.4%	37,599	32,609	15.3%
City Branches	9,955	6,152	61.8%	20,172	13,493	49.5%
Central Library	14,682	6,937	111.6%	30,082	14,944	101.3%


Sessions / Public Access Computers

	February	Year to Date
System Total	67.3	135.2
Contract Libraries	51.4	101.3
City Branches	55.6	112.7
Central Library	146.8	300.8

Registered Public Access Computer Sessions

 Library	February 2008			February 2007	Change	Year to Date 2008			YTD 2007	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	72	24	96	129	-25.6%	156	43	199	298	-33.2%
<i>Amherst</i>										
Audubon	1,120	240	1,360	1,330	2.3%	2,273	467	2,740	2,859	-4.2%
Clearfield	923	118	1,041	828	25.7%	1,725	264	1,989	1,803	10.3%
Egbertsville-Snyder	515	56	571	393	45.3%	904	163	1,067	841	26.9%
Williamsville	487	37	524	400	31.0%	886	99	985	940	4.8%
Angola	301	60	361	282	28.0%	592	122	714	552	29.3%
Aurora	616	61	677	393	72.3%	1,244	98	1,342	896	49.8%
Boston	86	195	281	119	136.1%	153	383	536	258	107.8%
<i>Cheektowaga</i>									0	
Julia Boyer Reinstein	1,117	163	1,280	1,138	12.5%	2,252	348	2,600	2,447	6.3%
Reinstein Memorial	1,032	199	1,231	916	34.4%	1,944	336	2,280	1,990	14.6%
Clarence	443	344	787	614	28.2%	1,042	683	1,725	1,442	19.6%
Collins	286	239	525	292	79.8%	560	371	931	668	39.4%
Concord	147	75	222	539	-58.8%	520	310	830	1,118	-25.8%
Eden	127	53	180	131	37.4%	278	113	391	278	40.6%
Elma	189	41	230	176	30.7%	379	101	480	414	15.9%
Grand Island Memorial	342	99	441	254	73.6%	584	133	717	563	27.4%
<i>Hamburg</i>									0	
Hamburg	711	165	876	853	2.7%	1,523	306	1,829	1,910	-4.2%
Lake Shore	239	51	290	187	55.1%	483	107	590	384	53.6%
Lackawanna	543	112	655	592	10.6%	1,094	207	1,301	1,198	8.6%
Lancaster	736	95	831	659	26.1%	1,451	171	1,622	1,544	5.1%
Marilla	87	23	110	152	-27.6%	184	63	247	300	-17.7%
Newstead	273	76	349	316	10.4%	543	183	726	708	2.5%
North Collins	112	79	191	198	-3.5%	209	136	345	388	-11.1%
Orchard Park	1,168	185	1,353	975	38.8%	2,133	392	2,525	2,190	15.3%
City of Tonawanda	344	55	399	433	-7.9%	692	104	796	911	-12.6%
<i>Town of Tonawanda</i>								0		
Kenilworth	573	120	693	395	75.4%	974	206	1,180	870	35.6%
Kenmore	1,563	407	1,970	1,244	58.4%	3,153	675	3,828	2,685	42.6%
West Seneca	1,411	142	1,553	1,035	50.0%	2,847	237	3,084	2,154	43.2%
<i>Buffalo</i>										
Crane	1,535	114	1,649	1,132	45.7%	3,175	266	3,441	2,599	32.4%
Dudley	939	258	1,197	847	41.3%	1,977	593	2,570	1,784	44.1%
East Clinton	183	112	295	217	35.9%	408	239	647	501	29.1%
East Delavan	625	517	1,142	557	105.0%	1,272	1,113	2,385	1,245	91.6%
Merriweather	1,711	1,007	2,718	1,564	73.8%	3,248	1,772	5,020	3,383	48.4%
Niagara	587	554	1,141	720	58.5%	1,190	1,105	2,295	1,443	59.0%
North Park	475	101	576	322	N/A	1,046	227	1,273	697	82.6%
Riverside	633	604	1,237	793	56.0%	1,382	1,159	2,541	1,841	38.0%
<i>Central</i>										
B S T	4,370	621	4,991	1,560	219.9%	8,785	1,244	10,029	3,562	181.6%
Children's	0	274	274	204	34.3%	0	469	469	413	13.6%
GRO	456	36	492	273	80.2%	1,223	162	1,385	542	155.5%
HSS	8,424	501	8,925	4,900	82.1%	17,117	1,082	18,199	10,427	74.5%
Teen Room										
System Total	35,501	8,213	43,714	28,062	55.8%	71,601	16,252	87,853	61,046	43.9%
Contract Library Total	15,563	3,514	19,077	14,973	27.4%	30,778	6,821	37,599	32,609	15.3%
City Branch Total	6,688	3,267	9,955	6,152	61.8%	13,698	6,474	20,172	13,493	49.5%
Central Library	13,250	1,432	14,682	6,937	111.6%	27,125	2,957	30,082	14,944	101.3%

Registered Public Access Computer Sessions

 Library	Number of PACs	February 2008	Year to Date 2008
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	19.2	39.8
<i>Amherst</i>			
Audubon	19	71.6	144.2
Clearfield	17	61.2	117.0
Egbertsville-Snyder	9	63.4	118.6
Williamsville	10	52.4	98.5
Angola	7	51.6	102.0
Aurora	14	48.4	95.9
Boston	6	46.8	89.3
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	40.0	81.3
Reinstein Memorial	23	53.5	99.1
Clarence	19	41.4	90.8
Collins	10	52.5	93.1
Concord	12	18.5	69.2
Eden	8	22.5	48.9
Elma	10	23.0	48.0
Grand Island Memorial	15	29.4	47.8
<i>Hamburg</i>			
Hamburg	11	79.6	166.3
Lake Shore	7	41.4	84.3
Lackawanna	15	43.7	86.7
Lancaster	17	48.9	95.4
Marilla	6	18.3	41.2
Newstead	11	31.7	66.0
North Collins	10	19.1	34.5
Orchard Park	21	64.4	120.2
City of Tonawanda	9	44.3	88.4
<i>Town of Tonawanda</i>			
Kenilworth	12	57.8	98.3
Kenmore	21	93.8	182.3
West Seneca	15	103.5	205.6
<i>Buffalo</i>			
Crane	22	75.0	156.4
Dudley	18	66.5	142.8
East Clinton	11	26.8	58.8
East Delavan	35	32.6	68.1
Merriweather	45	60.4	111.6
Niagara	19	60.1	120.8
North Park	13	44.3	97.9
Riverside	16	77.3	158.8
<i>Central</i>			
B S T	43	116.1	233.2
Children's	8	34.3	58.6
GRO	3	164.0	461.7
HSS	46	194.0	395.6
Teen Room			
System Total	650	67.3	135.2
Contract Library Total	371	51.4	101.3
City Branch Total	179	55.6	112.7
Central Library	100	146.8	300.8



Public Access Computer Statistics

February 2008 Footnotes

2008*

*** City Branches & Central**

A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

East Delavan (1/22/2008)

Merriweather (1/15/2008)

Kenilworth (1/28/2008)

Kenmore (1/17/2008)

Orchard Park (1/24/2008)

Angola (2/28/2008)

Clearfield (2/6/2008)

Concord (2/25/2008)

East Clinton (2/21/2008)

Eggerstsville (2/5/2008)

Grand Island (2/14/2008)

Lackawanna (2/27/2008)

Reinstein (2/4/2008)

Riverside (2/12/2008)

Williamsville (2/11/2008)

Grosvenor Room:

Concord Public Library:

Elma Public Library:

Use of Envisionware PC Reservation System replaces use of PAC-Man. Public Access Computer Statistics Reports from Envisionware show an increase in the number of computer sessions because multiple sessions by the same user on the same day are counted individually while in PAC-Man, they were counted as one session. Envisionware reporting is more accurate.

Five PAC's were moved from Grosvenor to BST in the middle of the month
Closed 2/4-2/19 (12 service days) for remodeling
Elma Public Library: Closed 2/16-2/22 (4 Service days) for carpet installation

Youth Resource Center computers were added to all locations during Fall 2001.

*These computers do **not** require registration before use and are not tracked in these statistics.*

Therefore, juvenile computer use statistics are underreported.

2007

System-Wide:

As of January 1, 2007, Patrons are no longer required to be in good standing (per B&ECPL Circulation Policy) in order to use the Internet. In addition, the \$1 fee for short-term Internet privileges is discontinued. The combination of these factors has resulted in increased overall public computer usage.

Dudley (10/15/2007)

Central (11/1/2007)

Crane (12/10/2007)

West Seneca (12/13/2007)

East Aurora (12/17/2007)

Use of Envisionware PC Reservation System replaces use of PAC-Man. Public Access Computer Statistics Reports from Envisionware show an increase in the number of computer sessions because multiple sessions by the same user on the same day are counted individually while in PAC-Man, they were counted as one session. Envisionware reporting is more accurate.

Concord Public Library:

Elma Public Library:

Lake Shore Public Library:

Orchard Park Public Library:

Closed 2 hours (A.M.) on 2/6/2007 due to inclement weather.

Closed 1 hour early on 2/6/2007 due to inclement weather.

Closed 2/5/2007 due to inclement weather.

Closed Sunday, 2/4/2007, due to snowstorm and driving ban.