



# Buffalo & Erie County Public Library

## Public Access Computer Statistics

July 2008


### EXECUTIVE SUMMARY: ALL OUTLETS

	July		% of	Year to Date		% of
	2008	2007	Change	2008	2007	Change
<b>System Total</b>	<b>64,239</b>	40,009	<b>60.6%</b>	<b>367,114</b>	244,238	<b>50.3%</b>
Contract Libraries	<b>30,681</b>	21,369	<b>43.6%</b>	<b>166,478</b>	129,342	<b>28.7%</b>
City Branches	<b>17,234</b>	9,641	<b>78.8%</b>	<b>93,396</b>	56,413	<b>65.6%</b>
Central Library	<b>16,324</b>	8,999	<b>81.4%</b>	<b>107,240</b>	58,483	<b>83.4%</b>


### Sessions / Public Access Computers

	July	Year to Date
<b>System Total</b>	<b>98.8</b>	<b>564.8</b>
Contract Libraries	<b>82.7</b>	<b>448.7</b>
City Branches	<b>96.3</b>	<b>521.8</b>
Central Library	<b>163.2</b>	<b>1,072.4</b>

### Registered Public Access Computer Sessions

 Library	July 2008			July 2007	Change	Year to Date 2008			YTD 2007	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	146	26	172	136	26.5%	798	232	1,030	985	4.6%
<i>Amherst</i>										
Audubon	1,234	386	1,620	1,642	-1.3%	7,984	1,801	9,785	10,472	-6.6%
Clearfield	1,575	201	1,776	1,008	76.2%	8,072	915	8,987	6,658	35.0%
Eggertsville-Snyder	803	72	875	680	28.7%	4,310	472	4,782	3,800	25.8%
Williamsville	490	63	553	521	6.1%	3,560	269	3,829	3,536	8.3%
Angola	536	78	614	489	25.6%	3,012	518	3,530	2,545	38.7%
Aurora	870	94	964	534	80.5%	4,972	780	5,752	3,609	59.4%
Boston	164	159	323	186	73.7%	831	982	1,813	1,008	79.9%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	1,431	219	1,650	1,441	14.5%	7,912	1,272	9,184	9,651	-4.8%
Reinstein Memorial	1,644	440	2,084	1,229	69.6%	8,998	1,866	10,864	7,443	46.0%
Clarence	1,095	224	1,319	945	39.6%	5,415	1,370	6,785	5,262	28.9%
Collins	423	288	711	546	30.2%	2,309	1,331	3,640	3,029	20.2%
Concord	618	238	856	766	11.7%	3,135	1,135	4,270	4,418	-3.3%
Eden	242	121	363	199	82.4%	1,409	405	1,814	1,073	69.1%
Elma	442	102	544	306	77.8%	2,131	489	2,620	1,619	61.8%
Grand Island Memorial	591	144	735	453	62.3%	3,246	604	3,850	2,568	49.9%
<i>Hamburg</i>										
Hamburg	1,373	290	1,663	1,453	14.5%	7,488	1,645	9,133	7,900	15.6%
Lake Shore	557	98	655	354	85.0%	2,674	439	3,113	2,036	52.9%
Lackawanna	1,058	427	1,485	751	97.7%	5,827	2,182	8,009	4,941	62.1%
Lancaster	1,458	280	1,738	1,192	45.8%	7,224	978	8,202	6,622	23.9%
Marilla	156	50	206	190	8.4%	776	215	991	1,050	-5.6%
Newstead	469	230	699	547	27.8%	2,611	864	3,475	3,031	14.6%
North Collins	132	144	276	226	22.1%	844	643	1,487	1,665	-10.7%
Orchard Park	1,519	213	1,732	1,426	21.5%	9,078	1,524	10,602	8,448	25.5%
City of Tonawanda	631	254	885	580	52.6%	2,859	669	3,528	3,420	3.2%
<i>Town of Tonawanda</i>										
Kenilworth	734	204	938	493	90.3%	4,384	1,074	5,458	3,223	69.3%
Kenmore	2,535	669	3,204	1,752	82.9%	14,660	3,048	17,708	11,135	59.0%
West Seneca	1,768	273	2,041	1,324	54.2%	10,995	1,242	12,237	8,195	49.3%
<i>Buffalo</i>										
Crane	2,526	217	2,743	1,699	61.4%	13,463	1,182	14,645	10,222	43.3%
Dudley	1,024	568	1,592	1,283	24.1%	7,174	2,625	9,799	7,194	36.2%
East Clinton	727	730	1,457	359	305.8%	3,400	2,853	6,253	2,110	196.4%
East Delavan	1,472	1,489	2,961	1,147	158.2%	6,655	6,818	13,473	6,155	118.9%
Merriweather	2,513	1,610	4,123	1,911	115.8%	14,945	8,165	23,110	12,643	82.8%
Niagara	1,311	1,134	2,445	1,299	88.2%	6,806	5,597	12,403	7,087	75.0%
North Park	0	0	0	602	N/A	2,238	438	2,676	3,367	-20.5%
Riverside	1,104	809	1,913	1,341	42.7%	6,208	4,829	11,037	7,635	44.6%
<i>Central</i>										
B S T	5,405	678	6,083	2,087	191.5%	34,752	4,490	39,242	13,713	186.2%
Children's	0	511	511	305	67.5%	1	1,975	1,976	1,572	25.7%
GRO	23	0	23	385	-94.0%	1,337	166	1,503	2,279	-34.1%
HSS	9,034	673	9,707	6,222	56.0%	60,692	3,827	64,519	40,919	57.7%
Teen Room										
<b>System Total</b>	<b>49,833</b>	<b>14,406</b>	<b>64,239</b>	<b>40,009</b>	<b>60.6%</b>	<b>295,185</b>	<b>71,929</b>	<b>367,114</b>	<b>244,238</b>	<b>50.3%</b>
<b>Contract Library Total</b>	<b>24,694</b>	<b>5,987</b>	<b>30,681</b>	<b>21,369</b>	<b>43.6%</b>	<b>137,514</b>	<b>28,964</b>	<b>166,478</b>	<b>129,342</b>	<b>28.7%</b>
<b>City Branch Total</b>	<b>10,677</b>	<b>6,557</b>	<b>17,234</b>	<b>9,641</b>	<b>78.8%</b>	<b>60,889</b>	<b>32,507</b>	<b>93,396</b>	<b>56,413</b>	<b>65.6%</b>
<b>Central Library</b>	<b>14,462</b>	<b>1,862</b>	<b>16,324</b>	<b>8,999</b>	<b>81.4%</b>	<b>96,782</b>	<b>10,458</b>	<b>107,240</b>	<b>58,483</b>	<b>83.4%</b>

## Registered Public Access Computer Sessions

 <b>Library</b>	Number of PACs	July 2008	Year to Date 2008
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	34.4	206.0
<i>Amherst</i>			
Audubon	19	85.3	515.0
Clearfield	17	104.5	528.6
Eggertsville-Snyder	9	97.2	531.3
Williamsville	10	55.3	382.9
Angola	7	87.7	504.3
Aurora	14	68.9	410.9
Boston	6	53.8	302.2
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	51.6	287.0
Reinstein Memorial	23	90.6	472.3
Clarence	19	69.4	357.1
Collins	10	71.1	364.0
Concord	12	71.3	355.8
Eden	8	45.4	226.8
Elma	10	54.4	262.0
Grand Island Memorial	15	49.0	256.7
<i>Hamburg</i>			
Hamburg	11	151.2	830.3
Lake Shore	7	93.6	444.7
Lackawanna	15	99.0	533.9
Lancaster	17	102.2	482.5
Marilla	6	34.3	165.2
Newstead	11	63.5	315.9
North Collins	10	27.6	148.7
Orchard Park	21	82.5	504.9
City of Tonawanda	9	98.3	392.0
<i>Town of Tonawanda</i>			
Kenilworth	12	78.2	454.8
Kenmore	21	152.6	843.2
West Seneca	15	136.1	815.8
<i>Buffalo</i>			
Crane	22	124.7	665.7
Dudley	18	88.4	544.4
East Clinton	11	132.5	568.5
East Delavan	35	84.6	384.9
Merriweather	45	91.6	513.6
Niagara	19	128.7	652.8
North Park	13	0.0	205.8
Riverside	16	119.6	689.8
<i>Central</i>			
B S T	43	141.5	912.6
Children's	8	63.9	247.0
GRO	3	7.7	501.0
HSS	46	211.0	1,402.6
Teen Room			
<b>System Total</b>	<b>650</b>	<b>98.8</b>	<b>564.8</b>
<b>Contract Library Total</b>	<b>371</b>	<b>82.7</b>	<b>448.7</b>
<b>City Branch Total</b>	<b>179</b>	<b>96.3</b>	<b>521.8</b>
<b>Central Library</b>	<b>100</b>	<b>163.2</b>	<b>1,072.4</b>



## Public Access Computer Statistics

### JULY 2008 Footnotes

#### 2008\*

**\* City Branches & Central**

A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

**Collins Library**

The North Park Library has been offering limited services since its closing due to elevated level of lead detected during routine maintenance. Public Access Computing has been suspended until further notice.

**North Park**

Use of Envisionware PC Reservation System replaces us of PAC-Man. Public Access Computer Statistics Reports from Envisionware show an increase in the number of computer sessions because multiple sessions by the same user on the same day are counted individually while in PAC-Man, they were counted as one session. Envisionware reporting is more accurate.

- East Delavan (1/22/2008)**
- Merriweather (1/15/2008)**
- Kenilworth (1/28/2008)**
- Kenmore (1/17/2008)**
- Orchard Park (1/24/2008)**
- Angola (2/28/2008)**
- Clearfield (2/6/2008)**
- Concord (2/25/2008)**
- East Clinton (2/21/2008)**
- Eggerstsville (2/5/2008)**
- Grand Island (2/14/2008)**
- Lackawanna (2/27/2008)**
- Reinstein (2/4/2008)**
- Riverside (2/12/2008)**
- Williamsville (2/11/2008)**
- Newstead (3/17/2008)**
- Alden (3/18/2008)**

- Clarence (3/12/2008)**
- Eden (3/3/2008)**
- Elma (3/25/2008)**
- Hamburg (3/11/2008)**
- Lakeshore (3/14/2008)**
- Marilla (3/26/2008)**
- Boston (4/4/2008)**
- Collins (4/2008)**
- Lancaster (4/2008)**

Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.

#### 2007\*

**System-Wide:**

As of January 1, 2007, Patrons are no longer required to be in good standing (per B&ECPL Circulation Policy) in order to use the Internet. In addition, the \$1 fee for short-term Internet privileges is discontinued. The combination of these factors has resulted in increased overall public computer usage.

- Dudley (10/15/2007)**
- Central (11/1/2007)**
- Crane (12/10/2007)**
- West Seneca (12/13/2007)**
- East Aurora (12/17/2007)**

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