



Buffalo & Erie County Public Library

Public Access Computer Statistics

September 2008


EXECUTIVE SUMMARY: ALL OUTLETS

	September		% of	Year to Date		% of
	2008	2007	Change	2008	2007	Change
System Total	61,802	35,598	73.6%	493,669	323,642	52.5%
Contract Libraries	29,837	18,306	63.0%	227,154	170,487	33.2%
City Branches	15,394	8,745	76.0%	126,007	76,029	65.7%
Central Library	16,571	8,547	93.9%	140,508	77,126	82.2%


Sessions / Public Access Computers

	September	Year to Date
System Total	95.1	759.5
Contract Libraries	80.4	612.3
City Branches	86.0	703.9
Central Library	165.7	1,405.1

Registered Public Access Computer Sessions

 Library	September 2008			September 2007	Change	Year to Date 2008			YTD 2007	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	164	13	177	145	22.1%	1,124	252	1,376	1,314	4.7%
<i>Amherst</i>										
Audubon	1,705	157	1,862	1,442	29.1%	11,229	2,218	13,447	13,735	-2.1%
Clearfield	1,356	190	1,546	917	68.6%	10,922	1,382	12,304	8,757	40.5%
Egbertsville-Snyder	654	49	703	599	17.4%	5,709	596	6,305	5,187	21.6%
Williamsville	551	49	600	483	24.2%	4,646	386	5,032	4,523	11.3%
Angola	541	129	670	386	73.6%	4,144	761	4,905	3,449	42.2%
Aurora	865	92	957	461	107.6%	6,632	983	7,615	4,678	62.8%
Boston	135	67	202	189	6.9%	1,135	1,180	2,315	1,425	62.5%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	1,831	240	2,071	1,239	67.2%	11,365	1,734	13,099	12,348	6.1%
Reinstein Memorial	1,457	506	1,963	978	100.7%	11,941	2,809	14,750	9,734	51.5%
Clarence	1,015	124	1,139	836	36.2%	7,497	1,668	9,165	6,990	31.1%
Collins	379	270	649	463	40.2%	3,109	1,931	5,040	4,088	23.3%
Concord	604	335	939	495	89.7%	4,386	1,705	6,091	5,617	8.4%
Eden	213	93	306	142	115.5%	1,897	657	2,554	1,499	70.4%
Elma	420	42	462	212	117.9%	3,107	608	3,715	2,186	69.9%
Grand Island Memorial	626	70	696	286	143.4%	4,479	784	5,263	3,247	62.1%
<i>Hamburg</i>										
Hamburg	1,199	288	1,487	1,084	37.2%	9,943	2,219	12,162	10,402	16.9%
Lake Shore	497	95	592	331	78.9%	3,661	615	4,276	2,737	56.2%
Lackawanna	1,146	247	1,393	733	90.0%	8,077	2,830	10,907	6,560	66.3%
Lancaster	1,590	234	1,824	945	93.0%	10,377	1,488	11,865	8,883	33.6%
Marilla	146	49	195	141	38.3%	1,063	335	1,398	1,364	2.5%
Newstead	475	106	581	415	40.0%	3,563	1,218	4,781	4,025	18.8%
North Collins	159	115	274	187	46.5%	1,137	921	2,058	2,084	-1.2%
Orchard Park	1,512	259	1,771	1,136	55.9%	12,012	1,996	14,008	11,013	27.2%
City of Tonawanda	679	137	816	463	76.2%	4,192	1,061	5,253	4,431	18.6%
<i>Town of Tonawanda</i>										
Kenilworth	700	201	901	503	79.1%	5,843	1,561	7,404	4,282	72.9%
Kenmore	2,477	679	3,156	1,813	74.1%	19,604	4,205	23,809	14,899	59.8%
West Seneca	1,760	145	1,905	1,282	48.6%	14,557	1,700	16,257	11,030	47.4%
<i>Buffalo</i>										
Crane	2,035	167	2,202	1,521	44.8%	17,690	1,585	19,275	13,594	41.8%
Dudley	1,175	712	1,887	1,154	63.5%	9,567	3,969	13,536	9,730	39.1%
East Clinton	739	516	1,255	351	257.5%	4,819	4,282	9,101	2,851	219.2%
East Delavan	1,306	1,070	2,376	944	151.7%	9,242	9,243	18,485	8,381	120.6%
Merriweather	2,324	1,242	3,566	1,845	93.3%	19,644	10,991	30,635	16,499	85.7%
Niagara	1,264	900	2,164	1,097	97.3%	9,571	7,684	17,255	9,777	76.5%
North Park	0	0	0	636	N/A	2,238	438	2,676	4,777	-44.0%
Riverside	1,256	688	1,944	1,197	62.4%	8,662	6,382	15,044	10,420	44.4%
<i>Central</i>										
B S T	5,674	594	6,268	2,004	212.8%	46,017	5,780	51,797	18,148	185.4%
Children's	0	330	330	225	46.7%	1	2,775	2,776	2,203	26.0%
GRO	35	0	35	360	-90.3%	1,414	166	1,580	3,068	-48.5%
HSS	9,435	503	9,938	5,958	66.8%	79,441	4,914	84,355	53,707	57.1%
Teen Room										
System Total	50,099	11,703	61,802	35,598	73.6%	395,657	98,012	493,669	323,642	52.5%
Contract Library Total	24,856	4,981	29,837	18,306	63.0%	187,351	39,803	227,154	170,487	33.2%
City Branch Total	10,099	5,295	15,394	8,745	76.0%	81,433	44,574	126,007	76,029	65.7%
Central Library	15,144	1,427	16,571	8,547	93.9%	126,873	13,635	140,508	77,126	82.2%

Registered Public Access Computer Sessions

 Library	Number of PACs	September 2008	Year to Date 2008
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	35.4	275.2
<i>Amherst</i>			
Audubon	19	98.0	707.7
Clearfield	17	90.9	723.8
Egbertsville-Snyder	9	78.1	700.6
Williamsville	10	60.0	503.2
Angola	7	95.7	700.7
Aurora	14	68.4	543.9
Boston	6	33.7	385.8
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	64.7	409.3
Reinstein Memorial	23	85.3	641.3
Clarence	19	59.9	482.4
Collins	10	64.9	504.0
Concord	12	78.3	507.6
Eden	8	38.3	319.3
Elma	10	46.2	371.5
Grand Island Memorial	15	46.4	350.9
<i>Hamburg</i>			
Hamburg	11	135.2	1,105.6
Lake Shore	7	84.6	610.9
Lackawanna	15	92.9	727.1
Lancaster	17	107.3	697.9
Marilla	6	32.5	233.0
Newstead	11	52.8	434.6
North Collins	10	27.4	205.8
Orchard Park	21	84.3	667.0
City of Tonawanda	9	90.7	583.7
<i>Town of Tonawanda</i>			
Kenilworth	12	75.1	617.0
Kenmore	21	150.3	1,133.8
West Seneca	15	127.0	1,083.8
<i>Buffalo</i>			
Crane	22	100.1	876.1
Dudley	18	104.8	752.0
East Clinton	11	114.1	827.4
East Delavan	35	67.9	528.1
Merriweather	45	79.2	680.8
Niagara	19	113.9	908.2
North Park	13	0.0	205.8
Riverside	16	121.5	940.3
<i>Central</i>			
B S T	43	145.8	1,204.6
Children's	8	41.3	347.0
GRO	3	11.7	526.7
HSS	46	216.0	1,833.8
Teen Room			
System Total	650	95.1	759.5
Contract Library Total	371	80.4	612.3
City Branch Total	179	86.0	703.9
Central Library	100	165.7	1,405.1



Public Access Computer Statistics

September 2008 Footnotes

2008*

- * **City Branches & Central** A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

The 2008 B&ECPL operating budget funds Sunday hours at the Central, Merriweather, Audubon, Hamburg, Kenmore, Lancaster, North Collins and Orchard Park libraries.

*Sunday hours at the Clearfield (Amherst) Library are provided as a result of volunteer fund-raising efforts.

**The Town of Cheektowaga funds Sunday hours at the J.B.R. and Reinstein libraries

***The Hamburg, Kenmore and Lancaster libraries began Sunday hours on February 24, 2008
Sunday service hours are scheduled to resume on September 7, 2008

System-Wide Most libraries closed on 9/10/08 for Staff Development Day.
Boston, Elma, Kenmore, Lackawanna and Newstead maintained regular hours.
Audubon, Clearfield and Orchard Park were open in the evening.

Holding Center Closed 09/09/08 due to staff illness, 09/18/08 lockdown and 09/22/08 roof leaking.

Collins Library Construction bridge detour on route 62.

North Park: The North Park Library has been offering limited services since its closing 4/25/08 due to elevated level of lead detected during routine maintenance. Public Access Computing has been suspended until further notice.

East Delavan (1/22/2008) Use of Envisionware PC Reservation System replaces us of PAC-Man.

Merriweather (1/15/2008) Public Access Computer Statistics Reports from Envisionware show

Kenilworth (1/28/2008) an increase in the number of computer sessions because multiple

Kenmore (1/17/2008) sessions by the same user on the same day are counted individually

Orchard Park (1/24/2008) while in PAC-Man, they were counted as one session. Envisionware

Angola (2/28/2008) reporting is more accurate.

Clearfield (2/6/2008)

Concord (2/25/2008)

East Clinton (2/21/2008) Clarence (3/12/2008)

Eggerstsville (2/5/2008) Eden (3/3/2008)

Grand Island (2/14/2008) Elma (3/25/2008)

Lackawanna (2/27/2008) Hamburg (3/11/2008)

Reinstein (2/4/2008) Lakeshore (3/14/2008)

Riverside (2/12/2008) Marilla (3/26/2008)

Williamsville (2/11/2008) Boston (4/4/2008)

Newstead (3/17/2008) Collins (4/2008)

Alden (3/18/2008) Lancaster (4/2008)

Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.



Public Access Computer Statistics

September 2008 Footnotes

2007

System-wide

Most libraries closed on 09/26/07 for Staff Development Day.
Boston, Lackawanna and Newstead maintained regular hours.
Audubon, Clearfield, Lancaster and Orchard Park were open in the evening.

Central Library

Closed for nearly two hours on 09/15/07 due to a malfunctioning escalator.