



Buffalo & Erie County Public Library

Public Access Computer Statistics

February 2009

Revised April 2009


EXECUTIVE SUMMARY: ALL OUTLETS

	February		% of	Year to Date		% of
	2009	2008	Change	2009	2008	Change
System Total	61,748	43,714	41.3%	124,736	87,853	42.0%
Contract Libraries	29,829	19,077	56.4%	58,890	37,599	56.6%
City Branches	14,673	9,955	47.4%	30,088	20,172	49.2%
Central Library	17,246	14,682	17.5%	35,758	30,082	18.9%


Sessions / Public Access Computers

	February	Year to Date
System Total	88.0	177.7
Contract Libraries	78.5	155.0
City Branches	70.5	144.7
Central Library	151.3	313.7

Registered Public Access Computer Sessions

 Library	February 2009			FEB 2008	Change	Year to Date 2009			YTD 2008	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	107	14	121	96	26.0%	256	43	299	199	50.3%
<i>Amherst</i>			0							
Audubon	1,770	186	1,956	1,360	43.8%	3,557	392	3,949	2,740	44.1%
Clearfield	1,549	212	1,761	1,041	69.2%	2,950	421	3,371	1,989	69.5%
Egbertsville-Snyder	805	66	871	571	52.5%	1,632	152	1,784	1,067	67.2%
Williamsville	507	75	582	524	11.1%	989	136	1,125	985	14.2%
Angola	530	90	620	361	71.7%	1,043	157	1,200	714	68.1%
Aurora	889	104	993	677	46.7%	1,747	178	1,925	1,342	43.4%
Boston	145	163	308	281	9.6%	315	245	560	536	4.5%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	2,043	317	2,360	1,280	84.4%	3,937	603	4,540	2,600	74.6%
Reinstein Memorial	1,374	522	1,896	1,231	54.0%	2,792	946	3,738	2,280	63.9%
Clarence	1,048	88	1,136	787	44.3%	2,114	173	2,287	1,725	32.6%
Collins	378	218	596	525	13.5%	749	455	1,204	931	29.3%
Concord	535	266	801	222	260.8%	1,060	530	1,590	830	91.6%
Eden	249	129	378	180	110.0%	468	258	726	391	85.7%
Elma	415	44	459	230	99.6%	815	84	899	480	87.3%
Grand Island Memorial	634	95	729	441	65.3%	1,228	201	1,429	717	99.3%
<i>Hamburg</i>										
Hamburg	1,298	298	1,596	876	82.2%	2,597	584	3,181	1,829	73.9%
Lake Shore	394	95	489	290	68.6%	811	169	980	590	66.1%
Lackawanna	939	366	1,305	655	99.2%	1,872	745	2,617	1,301	101.2%
Lancaster	1,515	303	1,818	831	118.8%	2,908	589	3,497	1,622	115.6%
Marilla	122	53	175	110	59.1%	280	95	375	247	51.8%
Newstead	448	110	558	349	59.9%	948	226	1,174	726	61.7%
North Collins	156	120	276	191	44.5%	342	248	590	345	71.0%
Orchard Park	1,077	163	1,240	1,353	-8.4%	2,213	323	2,536	2,525	0.4%
City of Tonawanda	668	193	861	399	115.8%	1,166	319	1,485	796	86.6%
<i>Town of Tonawanda</i>										
Kenilworth	787	183	970	693	40.0%	1,532	381	1,913	1,180	62.1%
Kenmore	2,309	611	2,920	1,970	48.2%	4,700	1,277	5,977	3,828	56.1%
West Seneca	1,856	198	2,054	1,553	32.3%	3,567	372	3,939	3,084	27.7%
<i>Buffalo</i>										
Crane	2,068	163	2,231	1,649	35.3%	4,311	300	4,611	3,441	34.0%
Dudley	914	270	1,184	1,197	-1.1%	2,049	596	2,645	2,570	2.9%
East Clinton	788	463	1,251	295	324.1%	1,573	834	2,407	647	272.0%
East Delavan	1,115	1,076	2,191	1,142	91.9%	2,287	2,058	4,345	2,385	82.2%
Merriweather	2,189	1,116	3,305	2,718	21.6%	4,648	2,203	6,851	5,020	36.5%
Niagara	1,233	1,135	2,368	1,141	107.5%	2,594	2,401	4,995	2,295	117.6%
North Park	0	0	0	576	-100.0%	0	0	0	1,273	-100.0%
Riverside	1,233	910	2,143	1,237	73.2%	2,517	1,717	4,234	2,541	66.6%
<i>Central</i>										
B S T	5,674	622	6,296	4,991	26.1%	12,067	1,343	13,410	10,029	33.7%
Children's	0	334	334	274	21.9%	0	666	666	469	42.0%
GRO	30	1	31	492	-93.7%	57	1	58	1,385	-95.8%
HSS	9,485	701	10,186	8,925	14.1%	19,485	1,343	20,828	18,199	14.4%
Teen room	216	183	399	N/A	N/A	418	378	796	N/A	N/A
System Total	49,492	12,256	61,748	43,714	41.3%	100,594	24,142	124,736	87,853	42.0%
Contract Library Total	24,547	5,282	29,829	19,077	56.4%	48,588	10,302	58,890	37,599	56.6%
City Branch Total	9,540	5,133	14,673	9,955	47.4%	19,979	10,109	30,088	20,172	49.2%
Central Library	15,405	1,841	17,246	14,682	17.5%	32,027	3,731	35,758	30,082	18.9%

Registered Public Access Computer Sessions

 Library	Number of PACs	February 2009	Year to Date 2009
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	24.2	59.8
<i>Amherst</i>			
Audubon	19	102.9	207.8
Clearfield	17	103.6	198.3
Egbertsville-Snyder	11	79.2	162.2
Williamsville	10	58.2	112.5
Angola	9	68.9	133.3
Aurora	14	70.9	137.5
Boston	6	51.3	93.3
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	73.8	141.9
Reinstein Memorial	23	82.4	162.5
Clarence	19	59.8	120.4
Collins	10	59.6	120.4
Concord	12	66.8	132.5
Eden	8	47.3	90.8
Elma	10	45.9	89.9
Grand Island Memorial	15	48.6	95.3
<i>Hamburg</i>			
Hamburg	11	145.1	289.2
Lake Shore	7	69.9	140.0
Lackawanna	15	87.0	174.5
Lancaster	17	106.9	205.7
Marilla	6	29.2	62.5
Newstead	11	50.7	106.7
North Collins	10	27.6	59.0
Orchard Park	21	59.0	120.8
City of Tonawanda	10	86.1	148.5
<i>Town of Tonawanda</i>			
Kenilworth	13	74.6	147.2
Kenmore	21	139.0	284.6
West Seneca	18	114.1	218.8
<i>Buffalo</i>			
Crane	24	93.0	192.1
Dudley	22	53.8	120.2
East Clinton	11	113.7	218.8
East Delavan	41	53.4	106.0
Merriweather	49	67.4	139.8
Niagara	20	118.4	249.8
North Park	25	0.0	0.0
Riverside	16	133.9	264.6
<i>Central</i>			
B S T	42	149.9	319.3
Children's	8	41.8	83.3
GRO	3	10.3	19.3
HSS	49	207.9	425.1
Teen room	12	33.3	66.3
System Total	702	88.0	177.7
Contract Library Total	380	78.5	155.0
City Branch Total	208	70.5	144.7
Central Library	114	151.3	313.7



Public Access Computer Statistics

February Footnotes

2009*

System-Wide A determination was made that all PCs in the public venue will be counted as Internet-able PCs.
All PC counts were updated in February 2009.

2/2 & 2/4/09
2/12/2009

Collins
ANG,EDN,EDL, ELM
JBR,NIA COL

Computers down both days.
All branches listed were down before opening due to loss of power.

Concord
Marilla

Reported to Ken Stone that they were closing; no power in the area.
Closed - power outage

2/13 - 14/09
11/08 - 3/09

Clarence
Orchard Park

Closed - Building used as media center for Flight 3407 updates.

On Going - Building Renovations

8 of 21 Public Access Computers available for use.

2/25/2009
2/27/2009
2/28/2009
2/1/2008

Orchard Park
Dudley
Dudley
Grosvenor Room

10 computers back in service, bringing the total to 18.

Computers down 11:00 am - 6:00pm

Computers down all day.

5 Public Access Computers moved to BST.

North Park

Library Closed 10/4/2008

City Branches & Central

A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

* Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.

2008

System-Wide 108 Computers added throughout the year.

2/28/2008
2/6/2008
2/25/2008
2/21/2008
2/5/2008
2/14/2008
2/27/2008
2/4/2008
2/12/2008
2/11/2008

Angola
Clearfield
Concord
East Clinton
Eggertsville
Grand Island
Lackawanna
Reinstein
Riverside
Williamsville

Use of Envisionware PC Reservation System replaces us of PAC-Man. Public Access Computer Statistics Reports from Envisionware show an increase in the number of computer sessions because multiple sessions by the same user on the same day are counted individually while in PAC-Man, they were counted as one session. Envisionware reporting is more accurate.

2/16-22/08

Elma

Closed for carpet installations

