



# Buffalo & Erie County Public Library

## Public Access Computer Statistics

May 2009


### EXECUTIVE SUMMARY: ALL OUTLETS

	May		% of	Year to Date		% of
	2009	2008	Change	2009	2008	Change
<b>System Total</b>	<b>64,999</b>	54,755	<b>18.7%</b>	<b>329,905</b>	<b>246,939</b>	<b>33.6%</b>
Contract Libraries	31,378	24,934	<b>25.8%</b>	159,139	109,456	45.4%
City Branches	15,848	14,109	<b>12.3%</b>	79,860	60,934	31.1%
Central Library	17,773	15,712	<b>13.1%</b>	90,906	76,549	18.8%


#### Sessions / Public Access Computers

	May	Year to Date
<b>System Total</b>	<b>92.6</b>	<b>470.0</b>
Contract Libraries	82.6	418.8
City Branches	76.2	383.9
Central Library	155.9	797.4

### Registered Public Access Computer Sessions

 <b>Library</b>	<b>May 2009</b>			<b>MAY 2008 Total Sessions</b>	<b>Change</b>	<b>Year to Date 2009</b>			<b>YTD 2008 Total Sessions</b>	<b>Change</b>
	<b>Adult Sessions</b>	<b>Juvenile Sessions</b>	<b>Total Sessions</b>			<b>Adult Sessions</b>	<b>Juvenile Sessions</b>	<b>Total Sessions</b>		
Alden (Ewell Free)	129	46	175	165	6.1%	587	167	754	719	4.9%
<i>Amherst</i>										
Audubon	1,881	188	2,069	1,292	60.1%	9,491	1,014	10,505	6,887	52.5%
Clearfield	1,369	235	1,604	1,362	17.8%	7,684	1,172	8,856	5,632	57.2%
Egbertsville-Snyder	960	65	1,025	733	39.8%	4,530	389	4,919	3,109	58.2%
Williamsville	567	33	600	594	1.0%	2,778	303	3,081	2,705	13.9%
Angola	569	94	663	551	20.3%	2,876	475	3,351	2,362	41.9%
Aurora	870	75	945	696	35.8%	4,633	424	5,057	3,467	45.9%
Boston	129	137	266	187	42.2%	824	725	1,549	1,256	23.3%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	2,021	236	2,257	1,152	95.9%	10,547	1,463	12,010	6,357	88.9%
Reinstein Memorial	1,598	396	1,994	1,672	19.3%	7,821	2,206	10,027	7,059	42.0%
Clarence	1,077	91	1,168	959	21.8%	5,790	494	6,284	4,369	43.8%
Collins	378	180	558	505	10.5%	1,849	1,034	2,883	2,340	23.2%
Concord	549	260	809	716	13.0%	2,754	1,277	4,031	2,738	47.2%
Eden	291	159	450	251	79.3%	1,359	742	2,101	1,130	85.9%
Elma	403	63	466	423	10.2%	2,047	289	2,336	1,595	46.5%
Grand Island Memorial	623	63	686	626	9.6%	3,337	454	3,791	2,377	59.5%
<i>Hamburg</i>										
Hamburg	1,536	252	1,788	1,411	26.7%	7,209	1,506	8,715	5,914	47.4%
Lake Shore	454	77	531	504	5.4%	2,220	387	2,607	1,935	34.7%
Lackawanna	1,252	330	1,582	1,305	21.2%	5,735	1,663	7,398	5,141	43.9%
Lancaster	1,515	498	2,013	1,498	34.4%	7,802	2,057	9,859	5,112	92.9%
Marilla	121	33	154	156	-1.3%	668	200	868	658	31.9%
Newstead	402	129	531	520	2.1%	2,400	609	3,009	2,247	33.9%
North Collins	193	162	355	237	49.8%	966	803	1,769	993	78.1%
Orchard Park	1,373	307	1,680	1,576	6.6%	6,467	1,249	7,716	7,310	5.6%
City of Tonawanda	741	202	943	464	103.2%	3,471	1,102	4,573	2,127	115.0%
<i>Town of Tonawanda</i>										
Kenilworth	798	196	994	965	3.0%	3,961	1,018	4,979	3,692	34.9%
Kenmore	2,412	591	3,003	2,737	9.7%	12,242	3,364	15,606	11,737	33.0%
West Seneca	1,894	175	2,069	1,677	23.4%	9,534	971	10,505	8,488	23.8%
<i>Buffalo</i>										
Crane	2,398	165	2,563	2,221	15.4%	11,801	778	12,579	9,726	29.3%
Dudley	1,249	231	1,480	1,427	3.7%	5,850	1,457	7,307	6,683	9.3%
East Clinton	979	283	1,262	931	35.6%	4,525	1,979	6,504	2,886	125.4%
East Delavan	1,307	854	2,161	2,170	-0.4%	6,393	5,136	11,529	8,424	36.9%
Merriweather	2,475	1,249	3,724	3,635	2.4%	12,299	6,127	18,426	15,496	18.9%
Niagara	1,397	1,039	2,436	2,010	21.2%	6,907	5,663	12,570	7,662	64.1%
North Park	0	0	0	0	N/A	0	0	0	2,676	-100.0%
Riverside	1,461	761	2,222	1,715	29.6%	6,844	4,101	10,945	7,381	48.3%
<i>Central</i>										
B S T	5,736	485	6,221	6,067	2.5%	30,322	2,961	33,283	27,776	19.8%
Children's	1	484	485	226	114.6%	1	2,017	2,018	1,239	62.9%
GRO	32	0	32	17	88.2%	141	1	142	1,445	-90.2%
HSS	10,084	439	10,523	9,402	11.9%	50,336	2,983	53,319	46,089	15.7%
Teen Room	333	179	512	N/A	N/A	1,221	923	2,144	N/A	N/A
<b>System Total</b>	<b>53,557</b>	<b>11,442</b>	<b>64,999</b>	<b>54,755</b>	<b>18.7%</b>	<b>268,222</b>	<b>61,683</b>	<b>329,905</b>	<b>246,939</b>	<b>33.6%</b>
<b>Contract Library Total</b>	<b>26,105</b>	<b>5,273</b>	<b>31,378</b>	<b>24,934</b>	<b>25.8%</b>	<b>131,582</b>	<b>27,557</b>	<b>159,139</b>	<b>109,456</b>	<b>45.4%</b>
<b>City Branch Total</b>	<b>11,266</b>	<b>4,582</b>	<b>15,848</b>	<b>14,109</b>	<b>12.3%</b>	<b>54,619</b>	<b>25,241</b>	<b>79,860</b>	<b>60,934</b>	<b>31.1%</b>
<b>Central Library</b>	<b>16,186</b>	<b>1,587</b>	<b>17,773</b>	<b>15,712</b>	<b>13.1%</b>	<b>82,021</b>	<b>8,885</b>	<b>90,906</b>	<b>76,549</b>	<b>18.8%</b>

## Registered Public Access Computer Sessions

 <b>Library</b>	Number of PACs	May 2009	Year to Date 2009
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	35.0	150.8
<i>Amherst</i>			
Audubon	19	108.9	552.9
Clearfield	17	94.4	520.9
Egbertsville-Snyder	11	93.2	447.2
Williamsville	10	60.0	308.1
Angola	9	73.7	372.3
Aurora	14	67.5	361.2
Boston	6	44.3	258.2
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	70.5	375.3
Reinstein Memorial	23	86.7	436.0
Clarence	19	61.5	330.7
Collins	10	55.8	288.3
Concord	12	67.4	335.9
Eden	8	56.3	262.6
Elma	10	46.6	233.6
Grand Island Memorial	15	45.7	252.7
<i>Hamburg</i>			
Hamburg	11	162.5	792.3
Lake Shore	7	75.9	372.4
Lackawanna	15	105.5	493.2
Lancaster	17	118.4	579.9
Marilla	6	25.7	144.7
Newstead	11	48.3	273.5
North Collins	10	35.5	176.9
Orchard Park	21	80.0	367.4
City of Tonawanda	10	94.3	457.3
<i>Town of Tonawanda</i>			
Kenilworth	13	76.5	383.0
Kenmore	21	143.0	743.1
West Seneca	18	114.9	583.6
<i>Buffalo</i>			
Crane	24	106.8	524.1
Dudley	22	67.3	332.1
East Clinton	11	114.7	591.3
East Delavan	41	52.7	281.2
Merriweather	49	76.0	376.0
Niagara	20	121.8	628.5
North Park	25	0.0	0.0
Riverside	16	138.9	684.1
<i>Central</i>			
B S T	42	148.1	792.5
Children's	8	60.6	252.3
GRO	3	10.7	47.3
HSS	49	214.8	1,088.1
Teen Room	12	42.7	178.7
<b>System Total</b>	<b>702</b>	<b>92.6</b>	<b>470.0</b>
<b>Contract Library Total</b>	<b>380</b>	<b>82.6</b>	<b>418.8</b>
<b>City Branch Total</b>	<b>208</b>	<b>76.2</b>	<b>383.9</b>
<b>Central Library</b>	<b>114</b>	<b>155.9</b>	<b>797.4</b>



## Public Access Computer Statistics

### May Footnotes

#### 2009\*

**System-Wide** A determination was made that all PCs in the public venue will be counted as Internet-able PCs.  
All PC counts were updated in February 2009.

5/26/2009 **Audubon  
Egbertsville-Snyder  
Williamsville** Delayed opening until 1:00pm for staff to attend Funeral Mass of caretaker Dave Walters.

4/09-10/09 **Aurora** Main Street in Aurora undergoing huge reconstruction. Street in front of library has been closed to traffic, water shut off and programs have been canceled due to street issues. This is expected to continue until October 2009.

**North Park** Library Closed 10/4/2008

**City Branches & Central** A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

**Williamsville** Open 16 fewer hours/month in 2009

\* Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.

#### 2008

**System-Wide** 108 Computers added throughout the year.  
  
Use of Envisionware PC Reservation System replaces us of PAC-Man. Public Access Computer Statistics Reports from Envisionware show an increase in the number of computer sessions because multiple sessions by the same user on the same day are counted individually while in PAC-Man, they were counted as one session. Envisionware reporting is more accurate.

**North Park** The North Park Library has been offering limited services since its closing due to elevated level of lead detected during routine maintenance. Public Access Computing has been suspended until further notice.