



Public Access Computer Statistics

October 2009

EXECUTIVE SUMMARY: ALL OUTLETS


Total Number of Sessions

| | October | | % of | Year to Date | | % of |
|---------------------------|---------------|--------|--------------|----------------|---------|--------------|
| | 2009 | 2008 | Change | 2009 | 2008 | Change |
| System Total | 73,817 | 65,651 | 12.4% | 692,932 | 549,648 | 26.1% |
| Contract Member Libraries | 35,124 | 31,263 | 12.4% | 338,169 | 258,417 | 30.9% |
| City Branches | 19,245 | 15,968 | 20.5% | 172,587 | 141,975 | 21.6% |
| Central Library | 19,448 | 18,420 | 5.6% | 182,176 | 149,256 | 22.1% |

| Sessions Per Public Computer | October | |
|------------------------------|---------|---------|
| | PAC | Laptops |
| Contract Member Libraries | 112.6 | 2.5 |
| City Branches | 111.8 | 17.7 |
| Central Library | 185.2 | 0 |


| Year to Date | |
|--------------|---------|
| PAC | Laptops |
| 1,083.9 | 13.0 |
| 998.2 | 79.6 |
| 1,735.0 | 0 |

Registered Public Access Computer Sessions
Session Counts Per Outlet

|  | October 2009 | | | October 2008 | Change | Year to Date 2009 | | | YTD 2008 | Change |
|--|----------------|-------------------|----------------|----------------|--------------|-------------------|-------------------|----------------|----------------|--------------|
| | Adult Sessions | Juvenile Sessions | Total Sessions | Total Sessions | | Adult Sessions | Juvenile Sessions | Total Sessions | Total Sessions | |
| Alden (Ewell Free) | 221 | 64 | 285 | 232 | 22.8% | 1,591 | 364 | 1,955 | 1,608 | 21.6% |
| <i>Amherst</i> | | | | | | | | | | |
| Audubon | 2,140 | 157 | 2,297 | 1,989 | 15.5% | 19,898 | 2,440 | 22,338 | 15,436 | 44.7% |
| Clearfield | 1,716 | 173 | 1,889 | 1,790 | 5.5% | 16,036 | 2,276 | 18,312 | 14,094 | 29.9% |
| Eggertsville-Snyder | 952 | 111 | 1,063 | 758 | 40.2% | 9,586 | 884 | 10,470 | 7,063 | 48.2% |
| Williamsville | 603 | 51 | 654 | 628 | 4.1% | 5,459 | 607 | 6,066 | 5,660 | 7.2% |
| Angola | 590 | 141 | 731 | 674 | 8.5% | 6,107 | 1,207 | 7,314 | 5,579 | 31.1% |
| Aurora | 997 | 111 | 1,108 | 919 | 20.6% | 9,244 | 982 | 10,226 | 8,534 | 19.8% |
| Boston | 158 | 143 | 301 | 258 | 16.7% | 1,787 | 1,458 | 3,245 | 2,573 | 26.1% |
| <i>Cheektowaga</i> | | | | | | | | | | |
| Julia Boyer Reinstein | 2,339 | 283 | 2,622 | 2,033 | 29.0% | 22,062 | 2,733 | 24,795 | 15,132 | 63.9% |
| Reinstein Memorial | 1,782 | 430 | 2,212 | 2,011 | 10.0% | 16,390 | 4,930 | 21,320 | 16,761 | 27.2% |
| Clarence | 1,140 | 101 | 1,241 | 1,162 | 6.8% | 11,994 | 1,312 | 13,306 | 10,327 | 28.8% |
| Collins | 479 | 255 | 734 | 736 | -0.3% | 3,977 | 2,625 | 6,602 | 5,776 | 14.3% |
| Concord | 690 | 330 | 1,020 | 858 | 18.9% | 6,162 | 2,878 | 9,040 | 6,949 | 30.1% |
| Eden | 328 | 199 | 527 | 376 | 40.2% | 2,947 | 1,523 | 4,470 | 2,930 | 52.6% |
| Elma | 466 | 54 | 520 | 505 | 3.0% | 4,364 | 621 | 4,985 | 4,220 | 18.1% |
| Grand Island Memorial | 744 | 75 | 819 | 721 | 13.6% | 6,824 | 917 | 7,741 | 5,984 | 29.4% |
| <i>Hamburg</i> | | | | | | | | | | |
| Hamburg | 1,543 | 284 | 1,827 | 1,676 | 9.0% | 14,702 | 3,339 | 18,041 | 13,838 | 30.4% |
| Lake Shore | 477 | 70 | 547 | 591 | -7.4% | 4,620 | 741 | 5,361 | 4,867 | 10.1% |
| Lackawanna | 1,424 | 419 | 1,843 | 1,458 | 26.4% | 12,446 | 3,844 | 16,290 | 12,365 | 31.7% |
| Lancaster | 1,811 | 314 | 2,125 | 1,964 | 8.2% | 16,342 | 4,105 | 20,447 | 13,829 | 47.9% |
| Marilla | 145 | 21 | 166 | 181 | -8.3% | 1,403 | 395 | 1,798 | 1,579 | 13.9% |
| Newstead | 427 | 107 | 534 | 585 | -8.7% | 4,825 | 1,416 | 6,241 | 5,366 | 16.3% |
| North Collins | 188 | 216 | 404 | 329 | 22.8% | 1,856 | 1,707 | 3,563 | 2,387 | 49.3% |
| Orchard Park | 1,664 | 258 | 1,922 | 1,777 | 8.2% | 15,354 | 2,770 | 18,124 | 15,785 | 14.8% |
| City of Tonawanda | 825 | 156 | 981 | 798 | 22.9% | 7,458 | 2,321 | 9,779 | 6,051 | 61.6% |
| <i>Town of Tonawanda</i> | | | | | | | | | | |
| Kenilworth | 924 | 282 | 1,206 | 1,059 | 13.9% | 8,340 | 2,178 | 10,518 | 8,463 | 24.3% |
| Kenmore | 2,574 | 748 | 3,322 | 3,043 | 9.2% | 26,268 | 7,229 | 33,497 | 26,852 | 24.7% |
| West Seneca | 2,056 | 168 | 2,224 | 2,152 | 3.3% | 20,136 | 2,189 | 22,325 | 18,409 | 21.3% |
| <i>Buffalo</i> | | | | | | | | | | |
| Crane | 2,329 | 211 | 2,540 | 2,335 | 8.8% | 23,901 | 1,915 | 25,816 | 21,610 | 19.5% |
| Dudley | 1,442 | 325 | 1,767 | 1,658 | 6.6% | 12,867 | 3,206 | 16,073 | 15,194 | 5.8% |
| East Clinton | 911 | 317 | 1,228 | 1,321 | -7.0% | 9,266 | 3,742 | 13,008 | 10,422 | 24.8% |
| East Delavan | 1,775 | 1,038 | 2,813 | 2,621 | 7.3% | 14,894 | 10,986 | 25,880 | 21,106 | 22.6% |
| Merriweather | 2,835 | 1,607 | 4,442 | 3,772 | 17.8% | 25,455 | 15,355 | 40,810 | 34,407 | 18.6% |
| Niagara | 1,553 | 1,060 | 2,613 | 2,282 | 14.5% | 14,599 | 11,797 | 26,396 | 19,537 | 35.1% |
| North Park | 1,181 | 490 | 1,671 | 0 | N/A | 1,492 | 568 | 2,060 | 2,676 | -23.0% |
| Riverside | 1,330 | 841 | 2,171 | 1,979 | 9.7% | 13,714 | 8,830 | 22,544 | 17,023 | 32.4% |
| <i>Central</i> | | | | | | | | | | |
| B S T | 6,802 | 521 | 7,323 | 6,791 | 7.8% | 60,057 | 5,718 | 65,775 | 58,588 | 12.3% |
| Children's | 0 | 500 | 500 | 284 | 76.1% | 2 | 5,366 | 5,368 | 3,060 | 75.4% |
| GRO | 41 | 0 | 41 | 37 | 10.8% | 364 | 3 | 367 | 1,617 | -77.3% |
| HSS | 10,640 | 529 | 11,169 | 10,587 | 5.5% | 101,086 | 5,439 | 106,525 | 85,270 | 24.9% |
| Teen Room | 236 | 179 | 415 | 721 | -42.4% | 2,334 | 1,807 | 4,141 | 721 | 474.3% |
| System | 60,478 | 13,339 | 73,817 | 65,651 | 12.4% | 558,209 | 134,723 | 692,932 | 549,648 | 26.1% |
| Member Libraries | 29,403 | 5,721 | 35,124 | 31,263 | 12.4% | 278,178 | 59,991 | 338,169 | 258,417 | 30.9% |
| Buffalo Branches | 13,356 | 5,889 | 19,245 | 15,968 | 20.5% | 116,188 | 56,399 | 172,587 | 141,975 | 21.6% |
| Central Library | 17,719 | 1,729 | 19,448 | 18,420 | 5.6% | 163,843 | 18,333 | 182,176 | 149,256 | 22.1% |

Registered Public Access Computer Sessions

Session Counts Per Outlet

|  Library | Sessions Per Computer | | | | | | | | | |
|---|-----------------------|--------------------|----------------|-----------------|-------------------|--------------------|--------------------|--------------------|--------------------|--|
| | October 2009 | | | Year to Date | | October 2009 | | | Year to Date | |
| | Number of PACs | Number of Sessions | Sessions/ PAC | Sessions/ PAC | Number of Laptops | Number of Sessions | Sessions / Laptops | Number of Sessions | Sessions / Laptops | |
| Alden (Ewell Free) | 5 | 285 | 57.0 | 391.0 | | 0 | | 0 | | |
| <i>Amherst</i> | | | | | | | | | | |
| Audubon | 19 | 2,297 | 120.9 | 1,175.7 | | 0 | | 0 | | |
| Clearfield | 17 | 1,889 | 111.1 | 1,077.2 | | 0 | | 0 | | |
| Eggertsville-Snyder | 9 | 1,063 | 212.6 | 2,094.0 | | 0 | | 0 | | |
| Williamsville | 8 | 654 | 130.8 | 1,213.2 | | 0 | | 0 | | |
| Angola | 9 | 731 | 104.4 | 1,044.9 | | 0 | | 0 | | |
| Aurora | 14 | 1,108 | 138.5 | 1,278.3 | | 0 | | 0 | | |
| Boston | 6 | 301 | 50.2 | 540.8 | | 0 | | 0 | | |
| <i>Cheektowaga</i> | | | | | | | | | | |
| Julia Boyer Reinstein | 32 | 2,622 | 81.9 | 774.8 | | 0 | | 0 | | |
| Reinstein Memorial | 23 | 2,212 | 138.3 | 1,332.5 | | 0 | | 0 | | |
| Clarence | 19 | 1,241 | 65.3 | 700.3 | | 0 | | 0 | | |
| Collins | 10 | 734 | 73.4 | 660.2 | | 0 | | 0 | | |
| Concord | 11 | 1,020 | 85.0 | 753.3 | | 0 | | 0 | | |
| Eden | 8 | 527 | 87.8 | 745.0 | | 0 | | 0 | | |
| Elma | 10 | 520 | 104.0 | 997.0 | | 0 | | 0 | | |
| Grand Island Memorial | 15 | 819 | 91.0 | 860.1 | | 0 | | 0 | | |
| <i>Hamburg</i> | | | | | | | | | | |
| Hamburg | 11 | 1,827 | 182.7 | 1,804.1 | | 0 | | 0 | | |
| Lake Shore | 7 | 547 | 68.4 | 670.1 | | 0 | | 0 | | |
| Lackawanna | 16 | 1,843 | 122.9 | 1,086.0 | | 0 | | 0 | | |
| Lancaster | 15 | 2,125 | 125.0 | 1,202.8 | | 0 | | 0 | | |
| Marilla | 6 | 166 | 27.7 | 299.7 | 2 | 5 | 2.5 | 26 | 13.0 | |
| Newstead | 11 | 534 | 48.5 | 567.4 | | 0 | | 0 | | |
| North Collins | 10 | 404 | 40.4 | 356.3 | | 0 | | 0 | | |
| Orchard Park | 21 | 1,922 | 91.5 | 863.0 | | 0 | | 0 | | |
| City of Tonawanda | 10 | 981 | 245.3 | 2,444.8 | | 0 | | 0 | | |
| <i>Town of Tonawanda</i> | | | | | | | | | | |
| Kenilworth | 13 | 1,206 | 150.8 | 1,314.8 | | 0 | | 0 | | |
| Kenmore | 21 | 3,322 | 415.3 | 4,187.1 | | 0 | | 0 | | |
| West Seneca | 18 | 2,224 | 171.1 | 1,717.3 | | 0 | | 0 | | |
| <i>Buffalo</i> | | | | | | | | | | |
| Crane | 21 | 2,540 | 115.5 | 1,173.5 | 7 | 179 | 25.6 | 814 | 116.3 | |
| Dudley | 22 | 1,767 | 98.2 | 892.9 | 2 | 10 | 5.0 | 51 | 25.5 | |
| East Clinton | 11 | 1,228 | 111.6 | 1,182.5 | | 0 | | 0 | | |
| East Delavan | 37 | 2,813 | 97.1 | 866.0 | 6 | 77 | 12.8 | 329 | 54.8 | |
| Merriweather | 47 | 4,442 | 96.6 | 887.2 | | 0 | | 0 | | |
| Niagara | 20 | 2,613 | 153.7 | 1,552.7 | | 0 | | 0 | | |
| North Park* | 24 | 1,671 | 128.5 | 158.5 | | | | | | |
| Riverside | 16 | 2,171 | 135.7 | 1,409.0 | | 0 | | 0 | | |
| <i>Central</i> | | | | | | | | | | |
| B S T | 34 | 7,323 | 221.9 | 1,993.2 | | 0 | | 0 | | |
| Children's | 8 | 500 | 83.3 | 894.7 | | 0 | | 0 | | |
| GRO | 3 | 41 | 5.1 | 45.9 | | 0 | | 0 | | |
| HSS | 45 | 11,169 | 242.8 | 2,315.8 | | 0 | | 0 | | |
| Teen Room | 12 | 415 | 34.6 | 345.1 | | 0 | | 0 | | |
| System | 674 | 73,817 | 1,274.4 | 11,948.8 | 17 | 271 | 15.9 | 1,220 | 71.8 | |
| Member Libraries | 374 | 35,124 | 112.6 | 1,083.9 | 2 | 5 | 2.5 | 26 | 13.0 | |
| Buffalo Branches | 198 | 19,245 | 111.8 | 998.2 | 15 | 266 | 17.7 | 1,194 | 79.6 | |
| Central Library | 102 | 19,448 | 185.2 | 1,735.0 | 0 | 0 | 0 | 0 | 0 | |

* North Park re-opened September 17, 2009

